

# Jennifer Heckel

## EDUCATION

Awarded June 2023

### UNIVERSITY OF WATERLOO – Honours Bachelor of Mathematics

- Waterloo Outers Club – Member.
- Mathematics Society – Member.

Awarded June 2023

### WILFRID LAURIER UNIVERSITY – Honours Bachelor of Business Administration

- Laurier University Charity Council – Member.
- New Venture Competition – Semi-finalist.
- Pepsi Co Pitch Competition – Semi-finalist.

## RELEVANT COURSES

- Data Structures and Types
- Algorithmic Problem Solving
- Introduction to Computer Architecture and Computer Systems
- Management Information Systems

## SKILLS

- Python (Level III)
- Bash (Level II)
- React (Level II)
- R (Level I)
- JavaScript (Level II)
- SQL (Level I)

## EMPLOYMENT

Sept. 2019 – June 2021

### UNDERWRITING ASSOCIATE, FINANCIAL LINES – Chubb Insurance Company of Canada

- Was responsible for a portfolio of 10-15 accounts per month with individual accounts ranging in renewal premiums of up to \$40K each.
- Underwrote risks which summarized a given company's financial risk, operational risk, and macro level industry exposure.
- Constructed a data set of historical claims which is utilized by upper management to identify potential future exposures and devise department strategies.
- Identified cross-sell and new business opportunities, as well as increased the number of policies purchased by existing clients through their respective brokers.
- Aided in the development of a department-wide teaching training manual to integrate new-hires and optimize managers' time.

Sept. 2018 – Dec. 2018

### TELEPHONE BANKING ADVISOR, CO-OP – Royal Bank of Canada

- Assisted clients with account openings, closings, and identified suitable products for their needs.
- Handled transactions between accounts, bill payments, and modifications to account services.
- Worked collaboratively with other co-ops to create short films that showcased our Halifax hub to management nation-wide.

Jan. 2018 – Apr. 2018

### WIRELESS LIFECYCLE ANALYST, CO-OP – Rogers Communications

- Conducted detailed examination of performance data and statistical analysis of large-scale campaign performance data sets and presented substantial growth opportunities to senior management.
- Created an automated Excel scorecard that allowed management to compare current sales performance with previous years; thus, allowing more time to be spent on value-added analysis across the team.
- Analysed internal reporting systems to interpret and explain anomalies in sales performance trends.

## CERTIFICATIONS & QUALIFICATIONS

- French Immersion Certificate.
- A2 Goethe-Institute Exam for German.