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Cambridge ON  
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# JULIAN HORVAT

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## EMPLOYMENT

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### Product Support Engineer, Intern

SAP

Spring 2013 – Winter 2013

- Worked together with customers to solve technical problems with our database products, including error messages, crashes and bugs
- Reproducing bugs and sending the reproduction off to the bug team to get fixed
- Write Knowledge Base articles when a case has an undocumented resolution with the purpose of deflecting future cases

### Sales Associate

AML Communications

Summer 2011– Spring 2013

- Required to learn up to date knowledge of current phone features, new contract pricing, in-market plans, and current promotions
- Meeting or exceeding minimum monthly sales targets
- Resolution of customer issues; both technical and business

### Undergraduate Research

#### Assistant

University of Waterloo

Fall 2010 – Summer 2011

- Verification of machine analysis, through source code, on open-source Java applications related to privilege based security holes
- Creation and maintenance of a MySQL database, SVN repository, and an Apache web server that facilitated the research

### SOCIS Executive

Society of Computing and  
Information Science

Spring 2012 - Present

- Managed the SOCIS online community and advertised society events as the Community Liaison
- Redesign and rebuild of the SOCIS website, and maintenance of the SOCIS server as the System Administrator

## EDUCATION

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Guelph, ON

University of Guelph

Fall 2011 – Present

- B. Comp with a major in Software Engineering, GPA: 77.88%

## TECHNICAL EXPERIENCE

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### Projects

- **Dialogc** (2013). An assignment written for CIS 2750, it was a text editor that edited config files, these configs were then used to generate Java Swing GUIs that interacted with a MySQL database
- **jhorvat.github.io** (2013). My personal site designed from the ground up by me and written using Twitter's Bootstrap and Font Awesome. Built using the Harp static site server and hosted on Github Pages
- **SAP Hotels** (2013). A hotel reservation management app written for Android as part of my internship at SAP

### Languages and Technologies

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- C; Java; Go, Revel; HTML, CSS; Javascript; Bootstrap, Foundation
- Sublime Text; Eclipse; Vim; Tmux; SQL Anywhere; MySQL; Android SDK