23 Hume Drive, Cambridge ON N1T 1N2

JULIAN HORVAT

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EMPLOYMENT

Product Support Engineer, Intern

SAP

Spring 2013 – Winter 2013

- Worked together with customers to solve technical problems with our database products, including error messages, crashes and bugs
- Reproducing bugs and sending the reproduction off to the bug team to get fixed
- Write Knowledge Base articles when a case has an undocumented resolution for the purpose of deflecting future cases

Sales Associate

AML Communications

Summer 2011 - Spring 2013

- Required to learn up to date knowledge of current phone features, new contract pricing, in-market plans, and current promotions
- Meeting or exceeding minimum monthly sales targets
- Resolution of customer issues; both technical and business

Undergraduate Research

Assistant

University of Waterloo

Fall 2010 - Summer 2011

- Verification of machine analysis, through source code, on open-source Java applications related to privilege based security holes
- Creation and maintenance of a MySQL database, SVN repository, and an Apache web server that facilitated the research

Society of Computing and

SOCIS Executive

Information Science

Spring 2012 - Present

- Managed the SOCIS online community and advertised society events as the Community Liaison
- Redesign and rebuild of the SOCIS website, and maintenance of the SOCIS server as the System Administrator

EDUCATION

Guelph, ON

University of Guelph

Fall 2011 - Present

B. Comp with a major in Software Engineering, GPA: 77.88%

TECHNICAL EXPERIENCE

Projects

- Dialogc (2013). An assignment written for CIS 2750, it was an text editor that edited config
 files, these configs were then used to generate Java Swing GUIs that interacted with a MySQL
 database
- **jhorvat.github.io** (2013). My personal site designed from the ground up by me and written using Twitter's Bootstrap hosted on Github Pages. It was built using the Harp static server and the Jade template engine.
- SAP Hotels (2013). A hotel reservation management app written for Android as part of my internship at SAP

Languages and Technologies

- C; Java; Go, Revel; HTML, CSS; Javascript; Bootstrap, Foundation
- Sublime Text; Eclipse; Vim; Tmux; SQL Anywhere; MySQL; Android SDK