Joshua Jumbo

I am a Product Designer based in Nigeria. I am passionate about creating user interfaces and user experiences that help people work and live better.

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SOCIAL

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EXPERIENCE

Dphi.tech, Remote, Belgium —*Product Designer*
August 2020 - PRESENT

- Reshaped DPhi's brand to bolster community growth through a Collaborative and iterative design of SAAS products
- End-to-end design process: from creating design concepts that suit the Company's visions via conducting user research with the team, building empathy and creating quick concepts via the crazy 8 approach, building pixel-perfect solutions, participating in usability tests and an iterative feedback sessions.
- Grew the Organization by 5x through design sprints with MVPs to quickly test ideas and through having a growth mindset to learn openly and work in agile mode, collaborate and implement.
- Contributed to designing inclusively for a broad group of users.

Malon Technologies, Remote, Lagos — *Product Designer*
Dec 2019 - Aug 2020

- Led the design decisions on customer-centric products and solved ux edge cases with stakeholders to build SAAS and mobile products that showed high level of empathy and user-centeredness.
- As the sole designer, I ensured communication was concise enough to help explain my thought process or design decisions to the stakeholders - developers inclusive.
- Worked collaboratively with the developers to convert designs into code in an agile way.

Amplify.ng, Onsite, Lagos — *Junior UI/UX Designer*
Apr 2019 - Aug 2019

- Contributed to rebranding several social media designs
- Contributed to maintaining the design systems of the Organization
- Created mobile app concepts and landing page concepts with the primary designer and fellow Junior Designer on the team

SKILLS

Empathy
User Research (Quantitative and Qualitative)
Ideation
Low, Mid and High Fidelity Designs
Prototyping
Usability Testing (Guerilla, One-on-One, Focus Groups, Remote Moderate and Remote Unmoderated, Contextual and more)
Agile Methodology (Design Sprint)
Design Thinking
Design Systems
Human-Centered Design
Responsive Web Design

CERTIFICATIONS

Udacity Nanodegree In User Experience Design *Jul 2021 - Oct 2021* | Awarded by Udacity

MCP in Big Data Engineering *June 2018 – July 2018* | Awarded by Microsoft

LANGUAGES

English (Native)

Softcity Group, Onsite, Lagos — *Junior UI/UX Designer*

Jan 2019 - Mar 2019

- Contributed to modifying the designs that existed prior to when I joined the Organization
- Interfaced regularly with customers because I wore many hats, so this gave me a better insight into customer behaviours, needs and habits and also made me more endearing and empathetic.
- I contributed to reducing the time from development to delivery by creating wireframes, sketches and low and high fidelity designs which wasn't the custom prior to me joining.
- I contributed to ensuring the company was making better hiring decisions during my freetimes by assisting in HR and customer service duties.

Decagon Institute, Onsite, Lagos — *Software Engineer in Training*

Nov 2018 - Jan 2019

- During my time here, I was undergoing training in front-end engineering - HTML, CSS (Flexbox, SASS, Bootstrap), Vanilla JS

Microsoft4Afrika, Onsite, Lagos — *Big Data Engineer (Graduate Trainee)*

Feb 2018 - Aug 2019

- Contributed to cleaning and visualizing data as dashboards and reports using power-bi, R and Azure
- Wrote R language to fix bugs from some of my colleagues work
- Created custom power-bi templates that became reusable templates.

University of Uyo, Akwa Ibom, Nigeria — *Bachelors In Computer Engineering*

Apr 2012 - Apr 2017

- Graduated as part of the best in my department
- Led my department as the president in my final year

Univelcity, Lagos, Nigeria — *Fundamentals In Product Design*

Apr 2020 - Jun 2020

- Got my Attended Univelcity of have a growth mindset because until then, I was a self-learner in Product Designer, I wanted to connect with a network of people and also learn new things in a structured way.

DPhi Assessment Platform — *A web dashboard platform for recruiters to easily coordinate their hiring process and then make the best judgement of the right candidates for hire.*

Worked in a team using design sprint as the guide to create quick MVPs after careful user research, both quantitative and qualitative.

Hey Nigeria — *A mobile application to help users ship goods from the UK to Nigeria as well as request local deliveries easily.*

I worked as the sole designer on this project and did primary research for this.

Other Projects — *Visit joshuajumbo.com*