| Joshua Jumbo  I am a Product Designer based in Nigeria. I am passionate about creating user interfaces and user experiences that help people work and live better. | **A:** Lagos, Nigeria  **E:** [**jumbojoshua91@gmail.com**](mailto:jumbojoshua91@gmail.com)  **P: joshuajumbo.com**  **SOCIAL**  **linkedin.com/in/joshuajumbo91/** |
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| EXPERIENCEDphi.tech, Remote, Belgium —*Product Designer*August 2020 - PRESENT  * Reshaped DPhi’s brand to bolster community growth through a   Collaborative and iterative design of SAAS products   * End-to-end design process: from creating design concepts that suit the Company’s visions via conducting user research with the team, building empathy and creating quick concepts via the crazy 8 approach, building pixel-perfect solutions, participating in usability tests and an iterative feedback sessions. * Grew the Organization by 5x through design sprints with MVPs to quickly test ideas and through having a growth mindset to learn openly and work in agile mode, collaborate and implement. * Contributed to designing inclusively for a broad group of users.  Malon Technologies, Remote, Lagos — *Product Designer*Dec 2019 - Aug 2020  * Led the design decisions on customer-centric products and solved ux edge cases with stakeholders to build SAAS and mobile products that showed high level of empathy and user-centeredness. * As the sole designer, I ensured communication was concise enough to help explain my thought process or design decisions to the stakeholders - developers inclusive. * Worked collaboratively with the developers to convert designs into code in an agile way.  Amplify.ng, Onsite, Lagos — *Junior UI/UX Designer*Apr 2019 - Aug 2019  * Contributed to rebranding several social media designs * Contributed to maintaining the design systems of the Organization * Created mobile app concepts and landing page concepts with the primary designer and fellow Junior Designer on the team  Softcity Group, Onsite, Lagos — *Junior UI/UX Designer*Jan 2019 - Mar 2019  * Contributed to modifying the designs that existed prior to when I joined the Organization * Interfaced regularly with customers because I wore many hats, so this gave me a better insight into customer behaviours, needs and habits and also made me more endearing and empathetic. * I contributed to reducing the time from development to delivery by creating wireframes, sketches and low and high fidelity designs which wasn’t the custom prior to me joining. * I contributed to ensuring the company was making better hiring decisions during my freetimes by assisting in HR and customer service duties.  Decagon Institute, Onsite, Lagos — *Software Engineer in Training*Nov 2018 - Jan 2019  * During my time here, I was undergoing training in front-end engineering - HTML, CSS (Flexbox, SASS, Bootstrap), Vanilla JS  Microsoft4Afrika, Onsite, Lagos — *Big Data Engineer (Graduate Trainee)*Feb 2018 - Aug 2019  * Contributed to cleaning and visualizing data as dashboards and reports using power-bi, R and Azure * Wrote R language to fix bugs from some of my colleagues work * Created custom power-bi templates that became reusable templates.  EDUCATIONUniversity of Uyo, Akwa Ibom, Nigeria — *Bachelors In Computer Engineering*Apr 2012 - Apr 2017  * Graduated as part of the best in my department * Led my department as the president in my final year  Univelcity, Lagos, Nigeria — *Fundamentals In Product Design*Apr 2020 - Jun 2020  * Got my Attended Univelcity of have a growth mindset because until then, I was a self-learner in Product Designer, I wanted to connect with a network of people and also learn new things in a structured way.  PROJECTSDPhi Assessment Platform — *A web dashboard platform for recruiters to easily coordinate their hiring process and then make the best judgement of the right candidates for hire.* Worked in a team using design sprint as the guide to create quick MVPs after careful user research, both quantitative and qualitative. Hey Nigeria — *A mobile application to help users ship goods from the UK to Nigeria as well as request local deliveries easily.* I worked as the sole designer on this project and did primary research for this. Other Projects — *Visit* [*joshuajumbo.com*](mailto:joshuajumbo.com@gmail.com) | SKILLS  * Empathy * User Research (Quantitative and Qualitative) * Ideation * Low, Mid and High Fidelity Designs * Prototyping * Usability Testing (Guerilla, One-on-One, Focus Groups, * Remote Moderate and Remote Unmoderated, Contextual and more) * Agile Methodology (Design Sprint) * Design Thinking * Design Systems * Human-Centered Design * Responsive Web Design  CERTIFICATIONS **Udacity Nanodegree In User Experience Design** *Jul 2021 - Oct 2021* | Awarded by Udacity  **MCP in Big Data Engineering** *June 2018 - July 2018* | Awarded by Microsoft LANGUAGES English (Native) |