

Joanna House

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EDUCATION

Bachelor of Science, Expected May 2029

The University of Alabama, Culverhouse College of Business, Tuscaloosa, AL

Major: Marketing Minor: Sports Media GPA: 3.30/4.00

EMPLOYMENT EXPERIENCE

Cashier, February 2025 - August 2025

Southeast Nutrition, Meridian, MS

- Delivered quality service in a fast-paced environment, keeping ticket times under 2:30 minutes.
- Performed high-volume specialty tea preparation by memorizing 100+ recipes, resulting in reduced wait times during peak hours

Cashier, June 2024 - February 2025

Jack's Family Restaurants, Meridian, MS

- Accomplished efficient order management during high-volume shifts by utilizing POS systems to process transactions and track orders.
- Accomplished compliance with health and safety standards by following food safety protocols and sanitation procedures.
- Performed exceptional customer service, resulting in an Outstanding Customer Service Award based on survey feedback.

Cashier/Greeter/Runner, January 2024 - May 2024

Buffalo Wild Wings, Meridian, MS

- Performed guest service and order processing to support efficient service, resulting in timely food delivery.
- Guided both front-of-house and back-of-house staff in daily operations
- Delivered customer service in a team-based setting giving guest consistent positive experiences

LEADERSHIP EXPERIENCE

President, August 2024 - May 2025

Southeast Lauderdale High School Student Council, Meridian, MS

- Led council in planning and executing school and community events
- Managed a weekend food pantry project benefiting 30+ local elementary students
- Facilitated meetings, promoting collaboration and leadership among peers

Vice President, August 2023 - May 2024

Southeast Lauderdale High School Beta Club, Meridian, MS

- Coordinated community service projects and member participation
- Organized fundraising efforts and academic recognition events with 200+ attendees

RECOGNITIONS

Jack's Family Restaurants Outstanding Customer Service Award

Student Council Service Award

Honor Roll & Advanced Coursework Recognition

University of Alabama Crimson Achievement Scholarship