# **Estimate Review & Comparison Guide**

### Overview

This comprehensive guide helps you compare contractor estimates with insurer estimates, identify discrepancies, and develop strategies for fair claim resolution.

### Step 1: Estimate Collection

### **Required Estimates**

- . [] Insurer's Estimate: From adjuster or contractor
- [] Your Contractor's Estimate: Independent assessment
- [] Additional Estimates: 2-3 more for comparison
- [] Specialty Estimates: HVAC, electrical, plumbing, etc.
- [] Material Estimates: From suppliers or contractors

### **Estimate Documentation**

- [] Date of Estimate: When estimate was prepared
- [] Estimator Information: Name, license, contact info
- [] Scope of Work: Detailed description of repairs
- [] Materials List: Specific products and quantities
- [] Labor Costs: Hourly rates and time estimates
- [] Warranty Information: What's covered and for how long

## Step 2: Estimate Analysis Framework

### Line-Item Comparison

- [] Item-by-Item Review: Compare each repair task
- [] Quantity Verification: Check material amounts
- [] Quality Standards: Compare material grades
- [] Labor Hours: Verify time estimates
- [] Overhead/Profit: Check markup percentages

## Scope of Work Analysis

- [] Complete Scope: All necessary repairs included
- [] Hidden Damage: Items that may be discovered
- [] Code Requirements: Current building codes
- [] Permit Costs: Required permits and fees
- [] Cleanup/Disposal: Debris removal costs

# Step 3: Common Discrepancy Categories

### **Material Cost Differences**

- [] Quality Variations: Different material grades
- [] Brand Differences: Name brand vs. generic
- [] Quantity Discrepancies: More or less materials needed
- [] Availability Issues: Supply chain considerations
- [] Regional Pricing: Local market variations

## **Labor Cost Variations**

- [] Hourly Rates: Different contractor rates
- [] Time Estimates: Varying labor hour calculations
- [] Skill Level: Experience and expertise differences
- [] Overtime Costs: Weekend or emergency work
- [] **Specialty Labor**: Skilled trades requirements

## Scope Differences

- [] Missing Items: Repairs not included in estimate
- [] Extra Work: Additional repairs discovered
- [] Code Upgrades: Required improvements
- [] Access Issues: Difficult-to-reach areas
- [] Safety Requirements: OSHA compliance costs

# Step 4: Estimate Comparison Worksheet

### Structural Repairs

Item	Insurer Estimate	Your Estimate	Difference	Notes
Roof Replacemen	t \$	\$	_\$	
Drywall Repair	\$	\$	\$	
Flooring	\$	\$	\$	
Windows	\$	\$	_\$	
Doors	\$	\$	\$	

### **Mechanical Systems**

Item	Insurer Estimate	Your Estimate	Difference	Notes	
HVAC	\$	\$	\$		
Plumbing	\$	\$	\$		
Electrical	\$	\$	\$		
Water Heater	r\$	\$	\$		

### **Finishing Work**

Item	Insurer Estimate	Your Estimate		Difference	Notes
Painting	\$	\$	_\$		
Trim Work	\$	\$	\$		
Hardware	\$	\$	\$		
Cleanup	\$	\$	\$		

## Step 5: Discrepancy Analysis

## Major Discrepancies (>20% difference)

- [] Identify Items: List all major differences
- [1] Research Costs: Verify current market rates
- [] Get Additional Estimates: Third-party verification
- [] Document Justification: Why your estimate is correct
- [] Prepare Arguments: Supporting evidence

#### Minor Discrepancies (5-20% difference)

- [] Review Details: Check specifications and quality
- [] Negotiate Items: Discuss with adjuster
- [] Compromise Solutions: Find middle ground
- [] Document Agreements: Written confirmation

### Missing Items

- [] Identify Gaps: Items not in insurer estimate
- [] Document Necessity: Why item is required
- [] Get Estimates: Cost for missing items
- [] Submit Supplement: Request additional payment

## **Step 6: Negotiation Strategy**

## Preparation

- [] Organize Documentation: All estimates and photos
- [] Research Standards: Industry standards and codes
- [] Prepare Arguments: Key points for discussion
- [] Set Priorities: Most important items to address
- [] Know Your Rights: Policy terms and state laws

## **Negotiation Points**

- $\bullet \ \ [\ ]$  Quality Standards: Insist on pre-loss condition
- [] Code Compliance: Current building codes required
- [] Hidden Damage: Reserve for additional repairs
  [] Timeline: Reasonable completion schedule
- [] Ilmeline: Reasonable completion schedule
- [] Warranties: Adequate warranty coverage

## Documentation

- [] Meeting Notes: Record all discussions
- [] Agreements: Written confirmation of decisions • [] Disagreements: Document unresolved issues
- [] Next Steps: Follow-up actions required
- [] Timeline: Deadlines and milestones

## **Step 7: Resolution Options**

## **Direct Negotiation**

- [] Adjuster Meeting: Face-to-face discussion
- [] Phone Negotiation: Conference call with all parties
- [] Written Correspondence: Formal letter exchanges
- [] Email Communication: Documented discussions

### **Alternative Dispute Resolution**

- [] Appraisal Process: Independent appraisers
- [] Mediation: Neutral third-party facilitator
- [] Arbitration: Binding decision by arbitrator
- [] Legal Action: Court proceedings

### **Professional Assistance**

- [] Public Adjuster: Licensed claim advocate
- [] Contractor: Professional estimate review
- [] Attorney: Legal representation
- [] Engineer: Technical damage assessment

## **Step 8: Quality Control Checklist**

### **Before Negotiation**

- [] All Estimates Reviewed: Thorough analysis complete
- [] Discrepancies Identified: Major differences noted
- [] Supporting Documentation: Photos, receipts, etc.
- [] Research Complete: Market rates verified
- [] Strategy Prepared: Negotiation approach planned

### **During Negotiation**

- [] Stay Professional: Maintain respectful tone
- [] Document Everything: Record all agreements
- [] Ask Questions: Clarify unclear points
- [] Be Flexible: Willing to compromise
- [] Know Your Limits: When to seek help

#### After Negotiation

- [] Review Agreements: Ensure understanding
- [] Get Written Confirmation: Document decisions
- [] Follow Up: Monitor progress
- [] Document Changes: Any modifications
- [] Maintain Records: Keep all correspondence

## Step 9: Common Issues and Solutions

#### **Low-Ball Estimates**

- [] Identify Problem: Insufficient coverage
- [] Research Costs: Verify market rates
- [] Get Multiple Estimates: Third-party verification
- [] Document Justification: Why estimate is low
- [] Negotiate Increase: Request adjustment

### Missing Items

- [] Identify Gaps: Items not included
- [] Document Necessity: Why item is needed
- [] Get Estimates: Cost for missing items
- [] Submit Supplement: Request additional payment
- [] Follow Up: Ensure processing

### Quality Issues

- [] Specify Standards: Define quality requirements
- [] Compare Materials: Different grade options
- [] Document Differences: Quality vs. cost trade-offs
- [] Insist on Standards: Pre-loss condition
- [] Get Warranties: Adequate coverage

### Step 10: Professional Resources

## When to Seek Help

- [] Large Discrepancies: >30% difference
- [] Complex Damage: Structural or technical issues
- [] Stalled Negotiations: No progress after multiple attempts
- [] Time Pressure: Approaching deadlines
- [] Legal Issues: Policy interpretation disputes

# Types of Professionals

- [] Public Adjusters: Licensed claim advocates
- [] Contractors: Professional estimate review
- [] Engineers: Technical damage assessment
- [] Attorneys: Legal representation
- [] Appraisers: Independent damage evaluation