



# SUMIT BANSODE

## CONTACT

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[sumitbansode@gmail.com](mailto:sumitbansode@gmail.com)

## SKILLS

- CISM CISSP CRISC CISA
- Certified ISO:27001:2022 LA
- GRC, IT Audit, Data Governance, GDPR, NIST, NESA, PCI, SOX, ITGC, COBIT, CIS Controls, ISO 27701, CCM, SAP Security
- ISO:31000 Risk Management, TPRM
- PMP
- Policies and Framework
- ITIL (Certified), ITSM
- Six Sigma (Certified)
- Proficient in Microsoft Office Suite and Project management software
- Ability to build and maintain strong client relationships
- Proficient in data analysis and reporting
- Proven ability to lead and mentor teams, providing guidance and support to junior staff members

## PROFILE

As a highly experienced Certified CISSP, CISM, CRISC & CISA with 18 years of experience, I have a proven track record of delivering exceptional results for clients across various industries and projects. My expertise lies in providing strategic guidance, implementing innovative solutions, and managing complex projects from conception to completion. I possess excellent communication and leadership skills, which enable me to collaborate effectively with cross-functional teams and stakeholders. My ability to analyze data, identify trends, and develop actionable insights has helped me to drive business growth and improve operational efficiency. I am a results-driven professional who is committed to delivering measurable outcomes that exceed client expectations.

## EDUCATION HISTORY

### Bachelors of Commerce

Mumbai University, 2004

## WORK EXPERIENCE

### Manager –ISMS–ISO

### LA Tech (Client AXIS MF)

Jan 2024 – Dec 2024

#### IT Audit & Compliance (ISO2001:2022, GDPR, NIST, etc)

- Conduct IT audits to ensure compliance with regulatory frameworks such as ISO27001:2022, GDPR, NIST 800–53, and NESA.
- Data Governance, Risk Management, review & update security policies, controls, procedures to identified risks and gaps.
- Prepare audit reports and recommend corrective actions for compliance violations.

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## CERTIFICATIONS:

- CISM,
- CISSP
- CISA
- CRISC
- ISO27001:2022 Lead Auditor
- PMP
- ITIL V3 Foundation
- Six Sigma Green Belt

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## LANGUAGES

- English – Advanced
- Hindi – Advanced
- Marathi – Advanced
- Gujarati – Beginner
- Arabic – Beginner

- Collaborate with legal and compliance teams to align security practices with regulations.
- Perform risk assessments and gap analysis for security controls.

### Cloud Security & Access Management

- Implement and manage Cloud Access Security Broker (CASB) solutions to monitor cloud activity.
- Secure Microsoft Azure environments by configuring security policies, identity protection, and monitoring tools.
- Enforce Single Sign-On (SSO) and multi-factor authentication (MFA) across enterprise applications.
- Monitor and audit privileged account activities to prevent unauthorized access.

### Security Operations & Threat Management (DLP, SIEM, EDR, Qualys, Wireshark)

- Deploy and manage Data Loss Prevention (DLP) solutions to prevent data breaches and unauthorized access.
- Analyse and investigate security incidents using Security Information and Event Management (SIEM) tools.
- Monitor and respond to endpoint threats using Endpoint Detection & Response (EDR) solutions.
- Conduct vulnerability management using Qualys, identifying and remediating security weaknesses.
- Perform packet analysis and network forensics using Wireshark to detect malicious activities.

### Security Hardening & Best Practices

- Implement NIST cybersecurity framework controls to improve security posture.
- Configure and enforce Azure security best practices for workloads, storage, and identity protection.
- Perform penetration testing and vulnerability assessments to identify security gaps.
- Develop security awareness training programs to educate employees on cyber threats.

### Documentation & Reporting

- Maintain detailed security documentation for audits and compliance reviews.
- Generate reports on security events, compliance status, and vulnerability findings.
- Present findings and remediation plan to senior management and stakeholders.

### Collaboration & Continuous Improvement

- Work with cross-functional teams (IT, Legal, Compliance, SOC) to improve security.
- Evaluate and recommend new security technologies to enhance defence mechanisms.
- Stay updated on emerging threats, attack techniques, and industry security trends.
- Governance framework development
- Identify, assess, threat detection, security monitoring, incident reporting and manage information security risks across the organization
- Compliance training and audit
- Internal Audits & assist in External Audits
- Defining and reviewing policies

## Senior Consultant

Capgemini India Pvt Ltd | Mumbai, India

Aug 2009 — Aug 2023

- Sales: Bringing new clients and offering new services to existing clients. Achieved and exceeding sales targets consistently
- Cybersecurity — Audit, GRC, Risk Management, cloud security, data Management
- Project Management: Project Status Reporting: – Reporting of projects status of scope, costs, quality, timelines, response and resolution SLA, risks and issues management. Timely escalation and reporting of P1 issues and risks
- Created forecast and actual time utilization report
- SOP: – Created and maintained comprehensive Standard Operating Procedures. Created and maintained Process and Procedures Manual for Project Transition, Execution and Management along with Service Management guidelines
- Service Management: Providing various account process and reporting

support for identifying RCA, building plans, analysis, and SLA agreed as per SOW.

- Change Management: CAB meetings and reviews. Identifying the needs of end users, Creation the appropriate change and configuration items, managing the flow of change, Reviewing and closure of change
- Incident Management: Identifying and recording the of incident, Classifying the incident, Identifying the root cause and providing solution to the incident, Closing the incident and update the Knowledge base with solution or workaround
- Problem Management: Identifying the impact of Problem, Providing the downtime Information to the users Providing resolution to problem
- Vendor Management
- Consistently met deadlines and requirements for all production work orders.
- Functional knowledge of various ITSM tools ServiceNow, JIRA SM, Cherwell, etc
- Developed work-flow charts and diagrams to ensure production team compliance with client deadlines
- Providing training and coaching to junior team members
- Ensuring project quality and client satisfaction

## Technical Support Associate

Wipro | Mumbai, India

May 2007 – Feb 2009

- Providing technical support for Microsoft Word, PowerPoint & Excel issues and setting the MS Office Outlook accounts.
- Effectively managed a high-volume of inbound and outbound customer calls.
- Addressed and resolved customer product complaints empathetically and professionally.
- Gathered and verified all required customer information for tracking purposes.
- Accurately documented, researched and resolved customer service issues.
- Customer Service Representative
- Reliance Info stream | Navi Mumbai, India
- May 2006 – May 2007
- Handling Corporate Collection, Consumer Collection, Broadband

Collection, Retention and Prepaid Verification for Outbound Department

- Analyzed call volume and average call time to monitor Customer Service Representative Performance and Productivity.
- Continuously improve knowledge of products, services,
- Maintain customer records and update account information as needed
- Respond to customer inquiries via phone, email, and chat in a timely and professional manner

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