

Inclusive Design

User Group Cards

Those New to AI User Group

Requirements:

- Clear instructions on how to use the bot
- Intuitive interface

Accommodations/Considerations:

- Include a "Getting Started" blurb at the start of the bot

Limited Time User Group

Requirements:

- Options for quick summaries
- Ability to switch between brief and detailed explanations

Accommodations/Considerations:

- Summarize the key points of the chat at the end

Neurodivergent User Group

Requirements:

- Slower or step by step explanations
- Population of visuals kept to a minimum

Accommodations/Considerations:

- Keep the messages concise or predictable
- Avoiding rapid message delivery

Visual Impairments User Group

Requirements:

- Screen Reader
- Text-to-speech
- High contrast text + background

Accommodations/Considerations:

- Ensure chatbot works with screen readers
- Alternative text options