

## Jyun-Ru Huang

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### EDUCATION

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#### M.S. in Business Analytics

Boston University, Questrom School of Business, Boston, MA

Expected Graduation: Jan 2026

GPA: 3.5

#### B.A. in Economics, minor in Political Science

National Taiwan University, Taipei City, Taiwan

Jan 2019

### WORK EXPERIENCE

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#### CTBC Bank (Largest Bank in Taiwan)

Retail Credit Risk Analyst

Taipei City, Taiwan

Jul 2020 – May 2023

- Developed loss forecasting models for mortgage loans, streamlining the process by narrowing 16,000 predictors to 10 key variables with SAS Macros, and increasing model discrimination by 18% (measured by Gini coefficient).
- Led research and modeling of typhoon flood impact on mortgage collateral by analyzing meteorological open data with ArcGIS (geographic information analysis software), resulting in a patented geographic risk model in Taiwan.
- Owned three risk analysis projects for mortgage and personal loans as a Management Associate, with one key finding successfully implemented after years of internal discussion.

#### Taipei Fubon Commercial Bank

Institutional Credit Risk Analyst

Taipei City, Taiwan

Jul. 2019 – Jun. 2020

- Conducted industry and financial statement analyses to support credit work in the corporate lending business, accounting for 8 lending cases with a total credit exposure of over USD 200 million.
- Modified Excel VBA financial forecasting models to expand applicability from large corporate clients to companies of various sizes and industries.

#### E.Sun Commercial Bank

Credit Card Marketing Intern

Taipei City, Taiwan

Jul 2018 – Aug 2018

- Supported targeted marketing initiatives for over 4 million customers using SQL databases, leveraging RFM (Recency, Frequency, Monetary) and cohort analysis to inform campaign strategies.
- Conducted credit card marketing research and designed a new UI layout for the credit card dashboard of the mobile banking app, which was officially adopted and implemented by the UI design team after my internship.

### ACADEMIC PROJECT EXPERIENCE

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#### Estimating Calories from Food Images and Descriptions — A Multimodal AI Approach

BA865: Advanced Analytics Topics (Neural Network), Questrom School of Business, Boston, MA

Mar 2025 – May 2025

Grade: A-

- Developed a multimodal deep learning model using TensorFlow to estimate the calorie content of home-cooked dishes without nutrition labels.
- Converted food photos and recipe descriptions into structured data, which streamlined the model training process and allowed efficient analysis of 25,000 samples in only 10 minutes.
- Enhanced model performance by tuning hyperparameters and testing various image embedding methods, reducing prediction error from  $\pm 400$  to  $\pm 180$  calories and enabling real-world application.

#### Customer Churn Rate Prediction for Espresso Telecom (an African Telecom Company)

BA810: Supervised Machine Learning, Questrom School of Business, Boston, MA

Oct 2024 – Dec 2024

Grade: A

- Developed an ensemble-based machine learning pipeline on Google Cloud VM to predict churn for 2.5 million Espresso telecom customers.
- This integration reduced model training time from 3 hours to 15 minutes and improved predictive accuracy from 0.82 to 0.88, significantly enhancing both performance and efficiency.

### SKILLS

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Python, SQL, Tableau, SAS, PySpark, Esri ArcGIS, Google Cloud Platform, Microsoft Excel VBA Programming