

## Jyun-Ru Huang

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### EDUCATION

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<b>M.S. in Business Analytics</b> <i>Boston University, Questrom School of Business, Boston, MA</i>	Expected Graduation: Jan 2026 GPA: 3.5
<b>B.A. in Economics, minor in Political Science</b> <i>National Taiwan University, Taipei City, Taiwan</i>	Jan 2019

### WORK EXPERIENCE

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<b>CTBC Bank (Largest Bank in Taiwan)</b> <i>Retail Credit Risk Analyst</i>	Taipei City, Taiwan Jul 2020 – May 2023
<ul style="list-style-type: none"><li>Developed loss forecasting models for mortgage loans, streamlining the process by narrowing 16,000 predictors to 10 key variables with SAS Macros, and increasing model discrimination by 18% (measured by Gini coefficient).</li><li>Led research and modeling of typhoon flood impact on mortgage collateral by analyzing meteorological open data with ArcGIS (geographic information analysis software), resulting in a patented geographic risk model in Taiwan.</li><li>Owned three risk analysis projects for mortgage and personal loans as a Management Associate, with one key finding successfully implemented after years of internal discussion.</li></ul>	
<b>Taipei Fubon Commercial Bank</b> <i>Institutional Credit Risk Analyst</i>	Taipei City, Taiwan Jul. 2019 – Jun. 2020
<ul style="list-style-type: none"><li>Conducted industry and financial statement analyses to support credit work in the corporate lending business, accounting for 8 lending cases with a total credit exposure of over USD 200 million.</li><li>Modified Excel VBA financial forecasting models to expand applicability from large corporate clients to companies of various sizes and industries.</li></ul>	
<b>E.Sun Commercial Bank</b> <i>Credit Card Marketing Intern</i>	Taipei City, Taiwan Jul 2018 – Aug 2018
<ul style="list-style-type: none"><li>Supported targeted marketing initiatives for over 4 million customers using SQL databases, leveraging RFM (Recency, Frequency, Monetary) and cohort analysis to inform campaign strategies.</li><li>Conducted credit card marketing research and designed a new UI layout for the credit card dashboard of the mobile banking app, which was officially adopted and implemented by the UI design team after my internship.</li></ul>	

### ACADEMIC PROJECT EXPERIENCE

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<b>Estimating Calories from Food Images and Descriptions — A Multimodal AI Approach</b> <i>BA865: Advanced Analytics Topics (Neural Network), Questrom School of Business, Boston, MA</i>	Mar 2025 – May 2025 Grade: A-
<ul style="list-style-type: none"><li>Developed a multimodal deep learning model using TensorFlow to estimate the calorie content of home-cooked dishes without nutrition labels.</li><li>Converted food photos and recipe descriptions into structured data, which streamlined the model training process and allowed efficient analysis of 25,000 samples in only 10 minutes.</li><li>Enhanced model performance by tuning hyperparameters and testing various image embedding methods, reducing prediction error from <math>\pm 400</math> to <math>\pm 180</math> calories and enabling real-world application.</li></ul>	
<b>Customer Churn Rate Prediction for Expresso Telecom (an African Telecom Company)</b> <i>BA810: Supervised Machine Learning, Questrom School of Business, Boston, MA</i>	Oct 2024 – Dec 2024 Grade: A
<ul style="list-style-type: none"><li>Developed an ensemble-based machine learning pipeline on Google Cloud VM to predict churn for 2.5 million Expresso telecom customers.</li><li>This integration reduced model training time from 3 hours to 15 minutes and improved predictive accuracy from 0.82 to 0.88, significantly enhancing both performance and efficiency.</li></ul>	

### SKILLS

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Python, SQL, Tableau, SAS, PySpark, Esri ArcGIS, Google Cloud Platform, Microsoft Excel VBA Programming