

JHUDEL BRAIAN SALES

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Portfolio: <https://jhudel.github.io>

Profile

Experienced Software Developer adept in design, installation, testing, and maintenance of software systems. Equipped with a diverse and promising skill set. Proficient in various platforms, languages, and embedded systems. Experienced with the latest development tools and procedures. Able to effectively self-manage during independent projects as well as collaborate as part of a productive team.

Alongside my development work, I also provide Virtual Assistant support to clients — managing inboxes, organizing files, and creating simple automations to make daily tasks easier. I'm comfortable using tools like Gmail, Google Sheets, Trello, Notion, and Zapier to keep work organized and running smoothly. This combination of technical and admin experience allows me to handle both detailed development tasks and everyday business operations with efficiency and care.

Skills

- .NET Core,
- C#,
- ASP.NET MVC,
- RESTful Web Services
- MSSQL,
- PostgreSQL,
- SSMS
- Angular,
- Typescript, JavaScript, Bootstrap
- Jasmine & Karma, MSTest
- Node.js, Express.js, CI/CD, GIT
- AWS S3, GCP (Google Cloud Platform)
- Microsoft Azure (Active Directory,
- App Services,
- Bot Service, DevOps)
- Workflow Automation
- Email and inbox management
- Calendar scheduling and appointment setting
- Data entry and record management
- File organization (Google Drive, Dropbox, OneDrive)
- Document creation (Google Docs, MS Word, Notion)
- Spreadsheet management (Google Sheets, Excel formulas)
- Advance Graphic Designing
- Caption writing and engagement tracking
- Trello, Notion
- Task prioritization and deadline tracking
- Google Workspace and Microsoft 365 collaboration
- CRM updates (HubSpot, Zoho)
- Google Workspace (Docs, Sheets, Forms, Slides)
- Microsoft Office Suite
- Zapier / Power Automate workflows
- Calendar tools (Calendly, Google Calendar)

Education

Bachelor of Science in Information Technology, Our Lady of Fatima University

June 2015 – March 2019

Dean's List

Employment History

Virtual Administration & Workflow Automation Experience

May 2021 – Present

- Handled client inboxes daily, sorting and labeling emails based on urgency and topic. Set up filters in Gmail and Outlook to keep everything organized and easy to track.
- Responded to inquiries, sent follow-ups, and made sure no important messages were missed.
- Managed daily tasks and deadlines using Google Sheets, Trello, and Notion to help clients stay on schedule.

- Created simple automations using Zapier and Power Automate to move data between tools or send reminders automatically.
- Helped clients schedule calls, interviews, and meetings through Google Calendar and Calendly while handling time zone differences.
- Organized files and folders in Google Drive and OneDrive to maintain a clean, accessible workspace.
- Prepared simple weekly reports in Google Sheets or Excel summarizing tasks completed and pending work.
- Entered and cleaned up data to make sure information stayed accurate and up to date.
- Used Canva to design simple graphics and layouts for emails or social posts when needed.
- Worked with Adobe XD and Figma to create mockups and mobile app layouts during development projects, focusing on clean and user-friendly designs.
- Designed several T-shirt artworks from initial concept to print-ready design.
- Communicated with clients through email, chat, and video calls to keep them updated and ensure all tasks were delivered on time.
- Used tools like Gmail, Google Workspace, Trello, Notion, Google Sheets, Canva, Adobe XD, Figma, Power Automate, and Zapier.

Senior Software Engineer – Accenture, Mandaluyong City

June 2022 – Present

- Successfully delivered multiple User Stories within established timelines, meeting stakeholder expectations.
- Proactively addressed complex User Stories, resolving issues and bugs to ensure smooth development progress.
- Supported and guided the team, assisting with code-level concerns and providing leadership during challenging situations.
- Collaborated closely with the testing team to ensure well-defined User Stories and comprehensive testing.
- Maintained effective communication with the Product Owner, promptly addressing any concerns or issues related to complex User Stories.
- Demonstrated agility and adaptability in overcoming challenges during the development of the Manage Access feature, resulting in a smooth production and stage transition with no high or critical bugs.
- Implemented functionality to assign more than three user roles for a specific master client, requiring rewriting of web and API functionality on the request access page.
- Introduced a multi-select functionality for requesting more than three roles, necessitating modifications to web and API functionality.
- Modified display and authorization functionalities to accommodate more than three roles per user.
- Enhanced the approve request page to streamline the user request approval process.
- Actively participated in the analysis and research of software and technologies for the creation of a Virtual Reality Application in the i2o project.
- Successfully managed and completed four User Stories for the R23.3 release, taking ownership of complex tasks and ensuring timely delivery.
- Assisted co-developers by completing User Stories ahead of schedule, enabling them to focus on subsequent tasks.
- Maintained proactive communication with the testing team, promptly addressing and resolving any issues raised.
- Independently developed various components, including a custom fields page, table, and APIs, as well as integrating flowdown logic and creating portfolio attributes.
- Integrated new features such as the overview of active or deleted custom fields, enhancing user experience and providing valuable insights.
- Voluntarily took on an unfinished User Story, successfully completing the development of flowdown functionality, data saving and modification capabilities, and essential Front-End display tools.
- Efficiently managed lead tasks while working on multiple User Stories, demonstrating multitasking abilities and effective time management.
- Contributed to the planning of new custom fields at the SAP Level, ensuring a strategic and organized implementation approach.

Software Engineer Analyst – Accenture, Mandaluyong City

January 2021 – June 2022

- Revamped the CALM Chatbot database to align with User Story Requirements and stakeholder demands, optimizing the application.
- Developed a highly functional and integrated executable file by leveraging Microsoft Adaptive Card, Microsoft Teams Sandbox, and 3rd party services. The deployment to Microsoft Teams Production introduced innovative features that greatly enhanced the user experience.
- Spearheaded a comprehensive redesign of the User Interface and Functionality for the CALM Chatbot, driven by stakeholder requirements. The goal was to deliver an unparalleled user experience and make a lasting positive impression on application users.
- Assumed the role of Back-End Developer for the CALM Chatbot, ensuring its smooth operation and optimal performance.

- Developed proficiency in navigating and modifying the Calm Bot Database using SQL codes and SQL Server Management Studio (SSMS) to meet user story requirements.
- Mastered the creation and deployment of Chatbots in MS Teams, expanding expertise in this domain.
- Utilized Adaptive Cards to format UI content through Back-End Development, delivering an appealing and user-friendly interface.
- Configured MS Teams applications in sandbox environments using App Studio, enhancing development and testing.
- Leveraged SSMS to configure the Calm Database locally, facilitating effective local testing for the Chatbot.
- Redesigned the UI and introduced new functionalities for the ECF Card in the Calm Chatbot, enhancing user experience as per client requirements.
- Ensured regular UI updates to align with the latest MS Teams application updates, enhancing user experience.
- Adapted the User Interface based on the mobile device type (iOS or Android), providing a tailored experience.
- Utilized Google Cloud Platform (GCP) for Calm Chatbot deployment and updates, leveraging its capabilities.
- Customized Twitter API functionalities to enhance the Calm Chatbot's features.
- Implemented comprehensive User Metrics functionality, capturing user data and device information.
- Managed the porting process of the DATM Application to the latest Angular 11 version, ensuring compatibility and a smooth transition.
- Upgraded services in the DATM application to align with Angular 13 requirements, improving functionality and performance.
- Implemented Azure Active Directory (AAD) Authentication using MsalV1 and upgraded MsalV2 package for secure authentication.
- Modified the WebApi to enhance API calls and communication between the application and server, resulting in improved performance.
- Handled migration of the console Application from .NET 7 to .NET 8, optimizing performance.
- Contributed to the successful porting of the Legal Repository Application, ensuring adherence to project timelines.
- Utilized AWS Services to enhance functionality, scalability, and security of the Legal Application.

Associate Software Engineer – Accenture, Mandaluyong City

June 2019 – December 2020

- Spearheaded comprehensive rebranding efforts for the Tedo Chatbot, successfully conceptualizing and developing motion graphic designs.
- Conducted extensive usability testing to enhance the user interface of the Tedo Chatbot.
- Created mobile interfaces for the Augmented Reality Places Mobile Application, utilizing industry-standard tools such as Adobe XD, Adobe Photoshop, and Figma.
- Championed the Design Thinking Process and led the creation of prototypes, graphic designs, 3D models, and a platform for the Accenture Go Augmented Reality Mobile Application.
- Designed a visually captivating logo for the ACSSupport Global Chatbot, catering to the needs of Accenture employees worldwide.
- Developed significant functionality, including the Rating and Feedback feature, independently and without supervision, storing user feedback in the CMAP database using SQL codes.
- Led impactful user interface enhancements for the Accenture Future Systems Web Application using Angular, resulting in an intuitive and engaging user experience.
- Successfully implemented Microsoft Azure Active Directory Authentication across multiple chatbots, replacing outdated authentication methods and utilizing the Microsoft Authentication Library (MSAL).
- Created additional features for the CCMS Chatbot to enhance the user experience, including a Typing Indicator, Mailbox Support, User's Profile Icon, Keyboard Emoji, and Auto-correct functionality.