

DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

1 of 21

REVISION HISTORY

SECTION REVISED	REASON FOR / DESCRIPTION OF REVISION	REVISION NO.	REVISION / EFFECTIVITY DATE	CREATED / REVISED BY

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FAST Learning Management System Guidelines

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	REVISION NO.
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	EFFECTIVITY DATE
	DACENO
	PAGE NO.

2 of 21

TABLE OF CONTENTS

1.0 OBJECTIVES	4
2.0 SCOPE	
System Access and Navigation:	4
Course Management:	4
Progress Tracking and Assessment:	4
User Support and Troubleshooting:	5
Administrative Functions (for Admin Users):	5
3.0 DEFINITION OF TERMS	5
4.0 FAST LMS FLOW	6
5.0 GENERAL GUIDELINES	7
HOW TO REGISTER FAST LMS ACCOUNT	7
HOW TO LOGIN	9
HOW TO RESET A PASSWORD	10
HOW TO ENROLL	13
HOW TO COMPLETE A COURSE	16

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DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
LITEORIVIII DAIL
DACE NO
PAGE NO.

3 of 21

1.0 OBJECTIVES

- Equip users with the knowledge needed to access and complete courses within the system.
- Offer step-by-step instructions for common tasks, such as course enrollment, tracking progress, and obtaining certifications.
- Address frequently encountered issues and provide troubleshooting tips to ensure a seamless learning experience.
- Ensure that users can maximize the functionalities of FAST LMS to support their learning and development goals efficiently.

2.0 SCOPE

- System Access and Navigation:
 - Instructions for logging in and logging out of the LMS.
 - Overview of the LMS dashboard and navigation menus.
 - Personal account management, including updating profile information and password management.
- Course Management:
 - o Steps for searching, enrolling in, and starting courses.
 - Guidelines for accessing course materials, including videos, documents, and quizzes.
- Progress Tracking and Assessment:
 - o How to track course progress and view completion statuses.
 - o Accessing and understanding certificates.
 - Managing enrollment history and re-enrolling in courses if necessary.

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DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
EFFECTIVITY DATE
PAGE NO.

4 of 21

- User Support and Troubleshooting:
 - Common issues encountered in the LMS and solutions.
 - Accessing help resources, including FAQs and contacting support.
 - Reporting technical issues and feedback.

3.0 DEFINITION OF TERMS

- Learning Management System (LMS): A software application for the administration, documentation, tracking, reporting, automation, and delivery of educational courses or training programs.
- Program Leads: Individuals responsible for managing enrollments for their specific courses, including the creation of courses and enrolling users.
- **Courses**: A structured series of lessons, including guizzes.
- Dashboard: A dashboard is an interface that provides an overview of progress, and access to course resources
- **Thumbnail**: A thumbnail is a small image or graphic that visually represents and provides a quick preview of the course content.
- LMS Credentials: LMS credentials are the username and password used to access FAST LMS.

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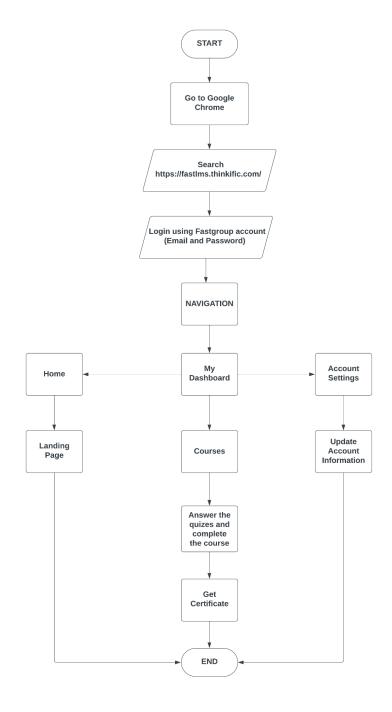
DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

5 of 21

4.0 FAST LMS FLOW





DOCUMENT TITLE

FAST Learning Management System Guidelines

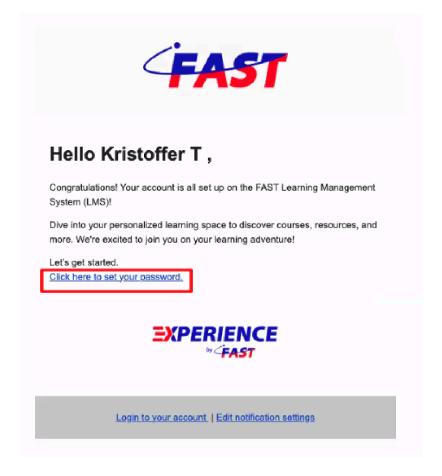
DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

6 of 21

5.0 GENERAL GUIDELINES

HOW TO REGISTER FAST LMS ACCOUNT

- 1. Coordinate to HRBPs and request to have an account to FAST LMS.
- 2. Once it is approved and registered, Users will receive an email.
 - a. Click the "Click here to set your password" to proceed.



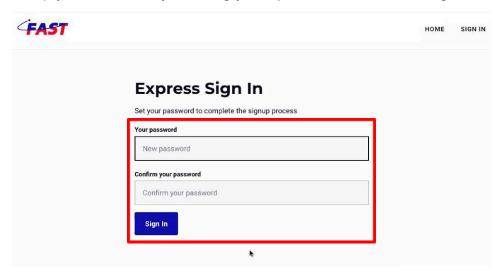


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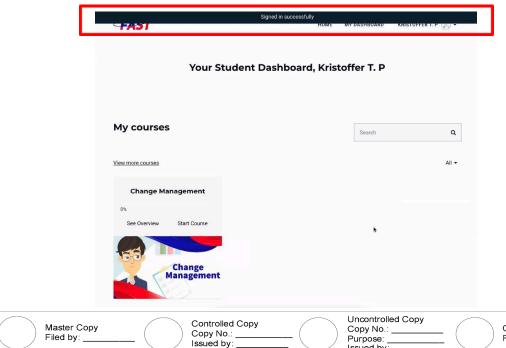
FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
EITEGHVIII BAIE
PAGE NO.
7 of 21

3. Setup your account by entering your "password" and click sign in.



4. Once you have completed Sign in you will be taken to the FAST LMS dashboard. You're now ready to use FAST LMS!





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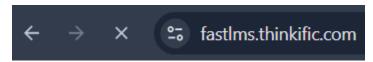
FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
EFFECTIVITI DATE
PAGE NO.

8 of 21

HOW TO LOGIN

1. Go to google chrome and search https://fastlms.thinkific.com/.



2. Start by entering your "email address" and "password" and click sign in.



Welcome Back!



Note: Once you have completed this you will be taken to the FAST LMS dashboard. You're now ready to use FAST LMS!

Note: Log in to FAST LMS using a fast group account.

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GENERAL INSTRUCTIONS

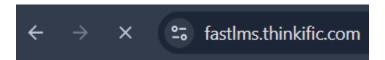
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FAST Learning Management System Guidelines

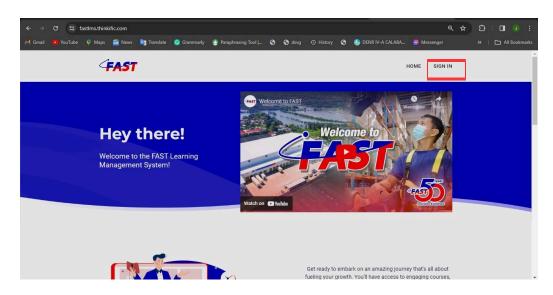
DOCUMENT NO.
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REVISION NO.
EFFECTIVITY DATE
EFFECTIVITY DATE
PAGE NO.
9 of 21

HOW TO RESET A PASSWORD

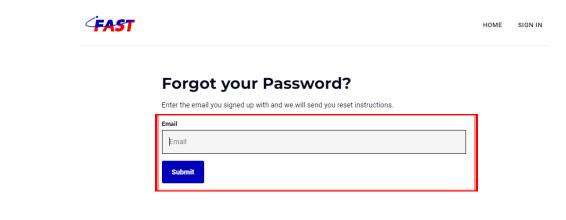
1. Go to google chrome and search https://fastlms.thinkific.com/.



2. Click "SIGN IN".



3. Enter your **Email** and click the "**Submit**" button.



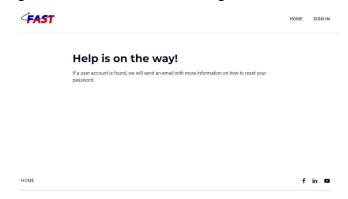


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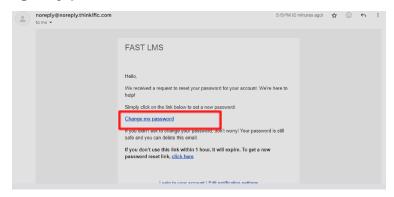
FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
PAGE NO.
10 of 21

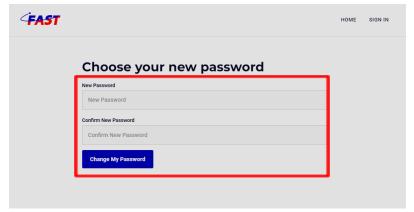
4. After submitting, LMS will show this message.



5. Click "Change my password".



6. After clicking the link "Change my password", you will be directed to this page.



Enter the New Password and click the "Change My Password" button.

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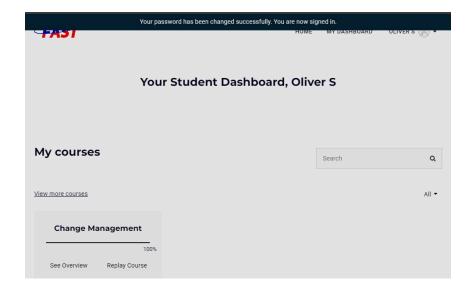


DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
PAGE NO.
11 of 21

7. After clicking the "Change My Password", you will automatically sign in and go to the Dashboard Page. Also, there is an indicator that your password has been changed successfully.





DOCUMENT TITLE

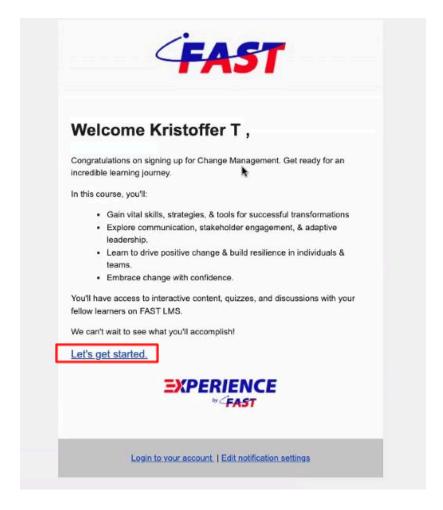
FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

12 of 21

HOW TO ENROLL

- Coordinate to HRBPs to enroll on a specific program and HRBPs will contact us for your request.
- 2. Once your request is approved, you will receive an email. To proceed click the "Let's ge started" link.



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DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
REVISION NO.
EFFECTIVITY DATE
PAGE NO.
42 of 24

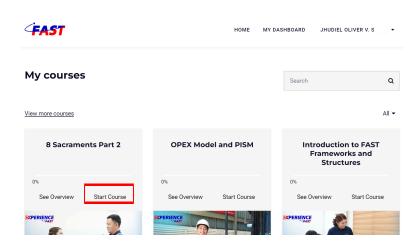
3. You will be directed to the login page and enter **Email** and **Password**. click the "**Sign In**" button.

FAST		HOME	SIGN IN
	Welcome Back!		
	Email Email		

Forgot Password?

This is the Dashboard page where your enrolled courses are displayed.
 To open the course click the "Start Course".

Sign in



FAST

GENERAL INSTRUCTIONS

DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
EFFECTIVITY DATE
PAGE NO.

14 of 21

5. Congratulations! You've Successfully Enrolled!



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GENERAL INSTRUCTIONS

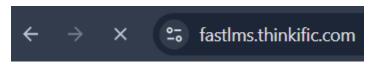
DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
PAGE NO.
15 of 21

HOW TO COMPLETE A COURSE

1. Go to google chrome and search https://fastlms.thinkific.com/.



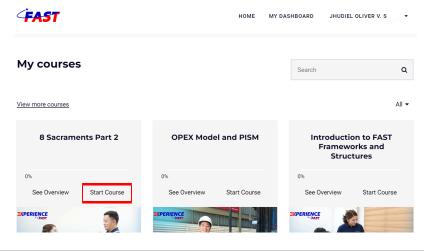
2. Start by entering your "email address" and "password" and click sign in.



Welcome Back!



3. This is the Dashboard page where your enrolled courses are displayed. To start the course click the "**Start Course**".





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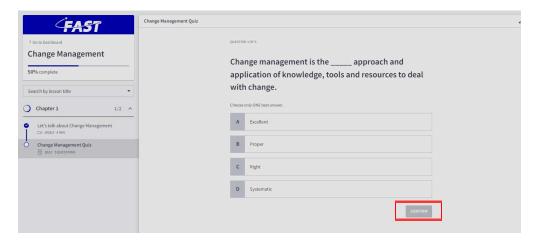
FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO. 16 of 21

4. In this page users can see the course progress and course materials. Users will need to finish the Course Materials (Reading / Video Materials).



5. Click the "CONFIRM" button after choosing the right answer. *Note:* Answer all the Quizzes / Exams



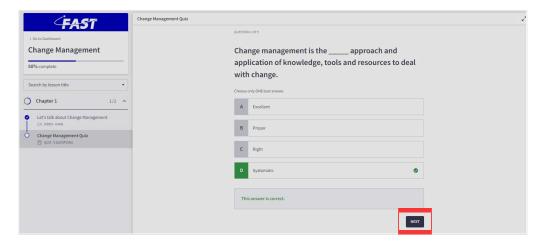


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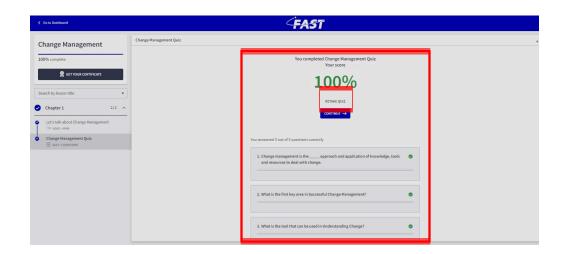
FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
EFFECTIVITIBATE
PAGE NO.
17 of 21

6. Click the "**NEXT**" button after choosing the right answer until you reach the final question.



7. After completing all the quizzes, users can view a summary of their responses and score percentage. If the passing score is not met, users also have the option to retake the quiz.



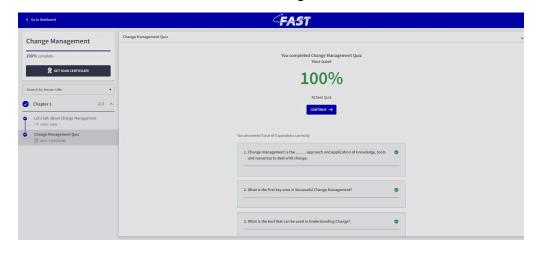


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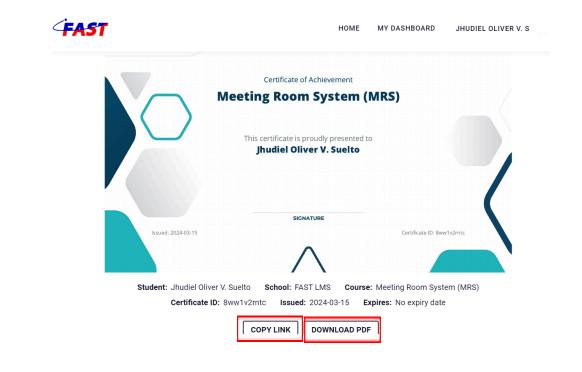
FAST Learning Management System Guidelines

T	DOCUMENT NO.
L	**
Ī	REVISION NO.
L	
ſ	EFFECTIVITY DATE
ı	
ı	PAGE NO.
ı	18 of 21

8. Click the "GET CERTIFICATE" button to generate an automated certificate.



 This is the FAST LMS automated certificate. The 'COPY LINK' button is used to validate the certificate, while the 'DOWNLOAD PDF' button allows you to download a soft copy of the certificate.





DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

19 of 21

10. After you completed the course, you will receive an email Notification of Course Completion.

Con V,	gratulations Jhudiel Oliver
Congrats on FAST I	s on hitting 100% completion in our Change Management LMS! 🥙
knowled	lication and hard work really paid off. We hope the ge you've gained helps you reach your professional goals. to check out more courses and keep up the good work!



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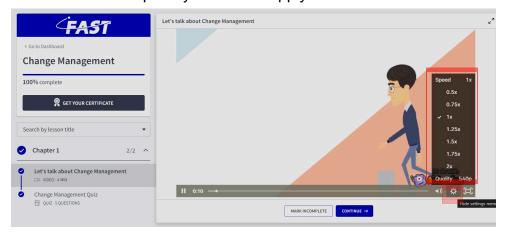
FAST Learning Management System Guidelines

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	REVISION NO.
	EFFECTIVITY DATE
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	P4 0 = 110
	PAGE NO.

20 of 21

6.0 FREQUENTLY ASK QUESTIONS (FAQs)

- 1. The video is playing very fast
 - a. Click the "SETTING ICON"
 - b. Choose what speed you want to apply in the video



- 2. The video is not playing or has no sound.
 - a. Check your internet
 - b. Log out & relogin again
 - c. Use the preferred browser (Google chrome browser)
- 3. Reset Password Token is invalid



1. Please go back to "<u>HOW TO RESET A PASSWORD</u>" instruction.

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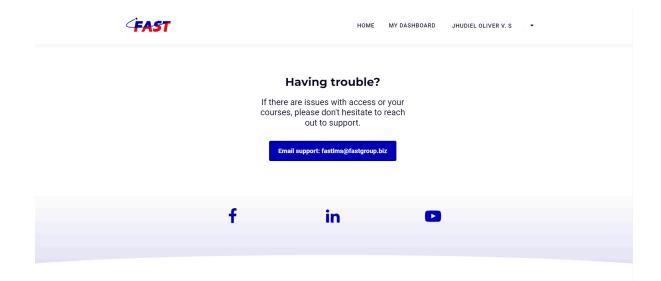
DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO.
**
REVISION NO.
EFFECTIVITY DATE
PAGE NO.
21 of 21

7.0 SYSTEM ERROR

1. Having trouble? Please contact us via email : fastlms@fastgroup.biz



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DOCUMENT TITLE

FAST Learning Management System Guidelines

DOCUMENT NO. **
REVISION NO.
EFFECTIVITY DATE
PAGE NO.

22 of 21

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