

# JASON HUEY

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## SNAPSHOT

Jason Huey is a motivated professional with extensive experience in the financial services industry and experience in the hypergrowth stage start-up environment managing fraud and risk operations. He has experience with developing and driving initiatives from concept to implementation.

## SKILLS

Relationship Management	★★★★★	Customer Experience	★★★★★
Process Improvement	★★★★★	Fraud & Payment Strategy	★★★★★
SQL & Analytics	★★★★★	Project Management	★★★★★
Bank Regulations	★★★★★	Vendor/Client Management	★★★★★

## PROFESSIONAL EXPERIENCE

MARQETA INC– Oakland, CA

### Lead Risk Analyst, Transaction Monitoring

July 2020- Present

- ❖ Identified and investigated high risk/suspicious transactions and taking appropriate action as the program manager for each partner program
- ❖ Coordinated with Issuing Banks and Programs to ensure that Marqeta remains compliant with their requirements for transaction monitoring, reporting and dispute resolution
- ❖ Reviewed unemployment benefit credits for legitimacy and accuracy
- ❖ Investigated ACH credits for money laundering and/or fraudulent activity
- ❖ Leveraged experience with On-Demand/Gig Economy transactions to work on partner program risk strategies targeting expense card unauthorized transactions

UBER TECHNOLOGIES INC. – San Francisco, CA

### Decision Scientist II, Money Movement Risk

April 2019- June 2020

- ❖ Managed product launch risk strategy for nascent launch product on UberEats as well as driving strategy on mitigating risk in money movement, and contractor prepaid card risk mitigation
- ❖ Helped launch product and enabling fraud prevention on product targeted to unlock selection for users
- ❖ Worked cross-functionally with engineering, product, and various operations team to drive project launch
- ❖ Analyze user and transaction data to drive business decisions to contribute to rule writing and machine learning
- ❖ Designed optimal risk actions that strike a balance between growth and risk controls

PINTEREST INC. – San Francisco, CA

### Associate Data Scientist, Payment Operations & Fraud (Contract)

September 2018- April 2019

- ❖ Monitored credit processing and reviewed escalated transactions for domestic/international fraud
- ❖ Review credit card usage on the platform and review new advertiser accounts for fraud and spam
- ❖ Reported any trends or anomalies noticed & suggest ideas which can be implemented to catch frauds & reduce chargeback
- ❖ Leverage SQL for data analysis to support and execute strategies to detect fraud, account takeovers and payment anomalies
- ❖ Identified multiple account takeover (ATO) attacks impacting advertisers, payment cardholders, as well as Pinterest users

POSTMATES INC.– San Francisco, CA

### Senior Manager, Head of Marketplace Trust & Risk Strategy

June 2014 – April 2018

- ❖ Lead for Postmates' Risk Team – oversaw insurance, fraud, payment operations, and security on the Postmates platform
- ❖ Founding architect for the Postmates Trust & Safety program- provided guidelines and process for the entire marketplace to ensure the safety of all users and to protect the company from all losses
- ❖ Liaised with internal and external counsels and TPAs on workers' compensation, unemployment, disability, civil, and other general risk areas
- ❖ Minimized payment fraud with risk initiatives created by using a combination of in-house fraud rules and tools provided by payment and fraud-detection vendors and provided insights on trends for chargebacks, failed payment fraud, and contractor prepaid card fraud
- ❖ Created internal tools to mitigate fraud exposures, and monitor quality of fleet monetary exposures with SQL and BI tools
- ❖ Investigated on all escalated tickets including law enforcement and third-party data requests
- ❖ Managed various legal projects around garnishments, unemployment, workers' compensation, tax compliance and other finance related projects

## SIGFIG WEALTH MANAGEMENT, LLC. – San Francisco, CA

### Consultant, Product Strategy & Onboarding

February 2014- May 2014

- ❖ Managed daily operations with launch of managed investment product by reviewing brokerage documents from clients and submitting to institutional broker dealers (TD Ameritrade, Charles Schwab, and Fidelity)
- ❖ Reviewed documentations such as new account applications, power of attorney, asset transfer requests and letters of instructions
- ❖ Leveraged information as an investment professional to help the operations team to be following regulations

## JPMORGAN CHASE BANK, N.A. – San Francisco, CA & Daly City, CA

### Vice President, Private Client Banker

February 2010 – February 2014

- ❖ Transitioned into a sales role after spending six years in branch operations, and obtained investment licenses within first year as a personal banker
- ❖ Provided exceptional service through a dedicated team with exclusive access to J.P. Morgan's investment expertise
- ❖ Profiled and discovered clients' financial needs and provided recommendations of bank products and investment vehicles
- ❖ Deepened relationships with clients through the process of relationship management and deepened the importance and value of Chase Private Client
- ❖ Adhered to policies, procedures and regulatory banking requirements

### Assistant Vice President, Branch Operations Manager

July 2004 – February 2010

- ❖ First started as an intern and moved into the operations supervisor role after graduating from high school
- ❖ Coordinated branch operations and compliance meetings, communicating on updates for operations, compliance and sales
- ❖ Provided support to teller staff and bankers on transactional approvals such as new employee limits, wire transfer approvals, as well as exceptions
- ❖ Supervised 7-10 branch employees including teller staff, bankers, loan agents, and investment advisors
- ❖ Financial instrument custodianship – maintaining controls on traveler's checks, money orders, gift cards, and legal check stock
- ❖ ATM and vault custodianship – maintaining controls on the branch vault, cash dispensers, and ATM machines
- ❖ Prepared branch for internal audits and external (OCC) audits

## EDUCATION

CODIFY ACADEMY– San Francisco, CA

Certificate of Front-End Web Development

May 2018 – September 2018

SAN FRANCISCO STATE UNIVERSITY – San Francisco, CA

Bachelor of Science in Business Administration, Concentration in Finance

August 2006 – March 2010