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ASPIre Professional Practice System is an integrated physician practice management system for small to medium sized clinical practices. Solo practices and groups up to ten physicians sharing overhead will find this software ideal for meeting all of their needs today and extending into the entire family of **ASPIre** products and services.

ASPIre Group Practice System is built for single specialty and multi-specialty medical groups of 10 to 50 providers. In addition to the functionality of **ASPIre Professional**, it also includes advanced management reporting, clinical tools and an electronic medical record.

ASPIre Enterprise System meets the complex needs of large clinics and multi-specialty medical groups of 50 to 500 physicians. These groups may have a large capitated patient base and manage substantial risk from managed care activities. They may also manage networks of non-group referral physicians and facilities that must be credentialed and regulated. The **ASPIre Enterprise System** easily accommodates the needs of these groups.

ASPIre Managed Care Operating System (MCOS) is designed for the needs of IPAs, PHOs, PPOs, TPAs, HMOs and other provider networks. This system enables connectivity and sharing of data with members and providers. The claims processing system supports fee based and capitated systems of managed care.

The entire **ASPIre** family of products are built on Physia's **Internet Healthcare Operating System™ (iHOS™)** technology platform. This next generation software runs on the Internet, utilizing an Application Service Provider (ASP) delivery model which eliminates upgrade costs. Within the iHOS data architecture, resides a proprietary Medical Data language (MDL) for importing and exporting healthcare data to and from virtually any legacy system in hospitals, laboratories, and other healthcare facilities.

Physia is a provider of Internet-based, fully integrated software solutions that include Practice Management, Electronic Patient Record, and Managed Care applications.

Our mission is to develop long-term client and partner relationships by delivering leading edge healthcare technology solutions with the best service possible.

In order to make the business of medicine more efficient and profitable, a group of healthcare professionals and Internet experts developed the next generation of healthcare management technology. This solution, Physia's **ASPIre**, enables physicians, practice managers, and the entire healthcare enterprise to better serve patients, more efficiently manage the business, and increase profitability. Created to meet the healthcare industry's demand for cost-effective and dependable HIPAA-era solutions, **ASPIre** is a suite of software products and services that provides a secure environment for electronically sharing healthcare information and provides a superior information platform for 21st Century Health Care.



For an online demonstration of our products and services please contact us today.
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INTERNET BASED PHYSICIAN PRACTICE MANAGEMENT SYSTEM

The **ASPIre** practice management system gives physicians Internet generation tools to practice efficiently and conveniently while lowering cost. It's an integrated approach to managing clinical and administrative functions of your practice with a powerful technology platform run on the Internet.

Designed to lower cost and complexity in your practice, **ASPIre** outsources the burden of technology maintenance to Physia. Essential records and functions are delivered to your desktop, on demand, over the Internet in an application service provider (ASP) mode. The only equipment you need are desktop PCs, laptops or hand held devices that have browsers to connect to the Internet. All records are available in a secure environment and can be accessed over the internet from your office, home, hospital or other facility.

Manage Patients, Assets & Cash Flow

Over 90% of your revenue cycle begins with a phone call to make an appointment. **ASPIre** has created a sophisticated appointment schedule for quick and easy

capture of appointments. The next key element of the patient management process is **verification of insurance and eligibility** for treatment. This assures your practice will be reimbursed for services and assists in assuring the validity of the revenue expected. When the patient arrives at the reception desk, there is a **speedy check-in process** including verification of demographics and eligibility and collection of past due amounts. Then follows the **patient encounter** with the physician and other providers facilitated by the **ASPIre** system. Here the history of previous encounters is available along with major illnesses, lab results and active medications. Automated code look-up for rapid documentation is available. If a paperless and chartless practice environment is the goal, **ASPIre** supports electronic documentation and a full electronic medical record via the **ASPIre EMR Module**.

As the patient moves to **check-out**, automated pricing at the time of service results in low cost of collections and rapid and accurate claims generation. The check-out process is critical for helping maintain the two important assets of your practice an up-to-date patient record

and accurate accounts receivable. When patients leave the practice setting, they are still under the care of the physician. A work list management system for **referrals and prescription management** assists the doctor's office in managing and monitoring patients needing managed care authorizations, prescription refills and admissions to hospitals and other healthcare facilities.

The Physia **ASPIre** system manages this work flow, reducing cost, improving productivity and simplifying patient flow. It also creates patient accounts receivable and insurance claims that now undergo a **rapid billing and efficient collections** process. It supports a complete business office operation for producing claims, electronic and paper submission of HCFA 1500 and UB92, automated edits for accuracy in coding and a sophisticated posting, adjusting and rebilling process.

Along with the suite of **management reports** and custom query capability, **ASPIre** has the industry's strongest accounts receivable management system. This critical asset and the resulting cash flow can be intensively managed

and accountability maintained. The other major asset of your practice are **patient records**. The system pools patient demographics, financial data and clinical information in a single electronic file. A master patient index (MPI) minimizes duplications and permits a single account for multiple payers.

The Physia **ASPIre** system provides a complete practice management system designed to meet the current requirements of your practice. Further, **ASPIre** enables you to realize the future promise of the Internet, including hospital and ancillary connectivity, access to electronic publications, access to Internet-based CME, access to disease management systems, Internet-based case management, patient education and ability to do clinical trials on-line. All of this in your own time and at your own pace.

We've encompassed all present and known future HIPAA requirements for technology standards, HIPAA-based requirements for confidentiality, security and audit tracking of all patient records.

ASPIre is an exponential leap in practice management software, physician's office work flow and healthcare delivery.

ASPIre Features that Enhance Your Practice:

1 Sophisticated Appointment Scheduling System

- ✓ Flexible appointment templates—by day, month—unlimited varieties
- ✓ Flexible appointment types—unlimited number
- ✓ Schedule physician, nurse, other
- ✓ Schedule rooms, equipment—link appointment to provider
- ✓ Identifies scheduler
- ✓ Multiple appointments for single patient
- ✓ New patient pre-registration
- ✓ Existing patient look-up by name, SSN, DOB, patient number
- ✓ Easy to format screens—easy search for next available/by day/time/location/doctor

2 Verification of Eligibility and Benefits

- ✓ One-day-out work list for confirming appointments
- ✓ Order paper medical chart one-day-out
- ✓ Determination of need for prerequisites, tests, x-rays
- ✓ Data base of eligible patients on panel by doctor
- ✓ Automated eligibility if permitted by HMO/IPA
- ✓ Auto fax request for verification of coverage
- ✓ Prepare and preprint unlimited "superbill" encounter forms

3 Speedy Check-in/Reception Procedures

- ✓ Worklist of today's appointments
- ✓ Rapid assessment of eligibility, insurance verification
- ✓ Update Master Patient Index and Patient Demographic Record
- ✓ Prepare and print new patient registration
- ✓ Detect and collect past due amounts
- ✓ Determine and collect co-pay
- ✓ Prepare, preprint "superbill" encounter form (unlimited)
- ✓ Order and track paper medical chart
- ✓ Patient "Alert Status" to communicate emergent issues, bad address, chronic no-pay
- ✓ Alert nurse station of patient in waiting room
- ✓ Easy patient look-up by name, doctor, SSN, DOB and other

4 Patient Encounter: Electronic Patient Record with Automated Tools

- ✓ Summary history of previous encounter(s)
- ✓ Integrated dictation of clinical information

- ✓ Electronic display: Allergies, current medicines, major issues/concerns, other doctors
- ✓ Auto Code: Automated ICD and CPT lookup including HCPCS, EPSDT, Well Child, Workers' Comp and special codes for each practice. Code revisions provided at no cost

- ✓ Preventive test alert: Mammograms, PSA, annual check-up

- ✓ Reference Tools: Access medical texts/journals on-line

- ✓ On-line prescriptions, captures history for medical record; auto fax and auto e-mail

- ✓ Lab order entry form online— auto fax, auto e-mail and auto results

- ✓ Referral order entry form— includes request for authorization with auto fax and auto e-mail

- ✓ Order entry online for other medical services— physical therapy, durable medical equipment (DME), wellness services, patient education

- ✓ Order entry for admission to hospital, sub-acute facility, with orders; auto fax and auto e-mail

- ✓ Clinical information recorded digitally

- ✓ Capture information for Workers' Compensation forms

- ✓ Produce multiple claims for multiple payers in one encounter

5 Accelerated Check-out and Point of Service Billing

- ✓ Easy-to-use check-out screen to input encounter data codes, including orders for lab, imaging, injections delivered in-house
- ✓ Automated look-up of codes (ICD, CPT, HCPCS, EPSDT, Well Child) with descriptions
- ✓ Fees automatically calculated from selected Fee Schedules which can be unlimited in number and include Medicare/RBRVS
- ✓ IntelliCode proprietary software detects improper ICD/CPT pairings
- ✓ Past due amounts alert
- ✓ Determine covered benefits for calculation of claims
- ✓ Prepare and print record of visit, amount owed
- ✓ Determine past due amounts/partial payment
- ✓ Prepare and print patient statement

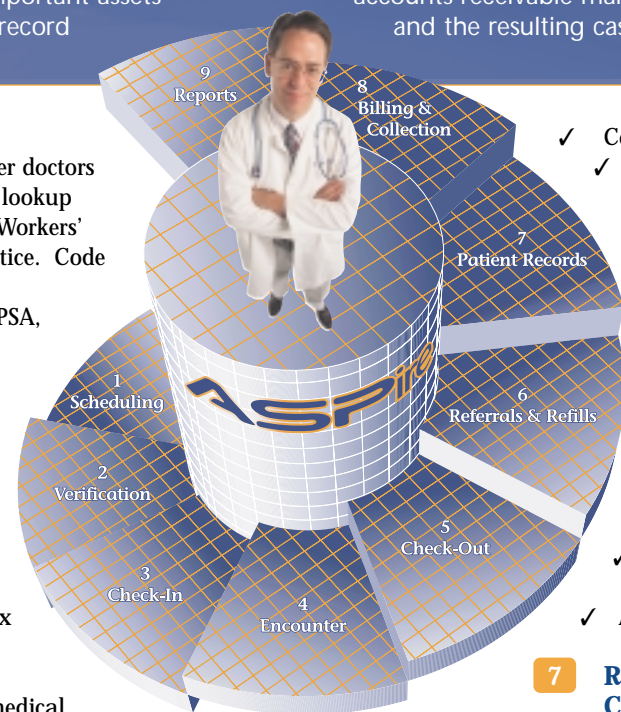
- ✓ Collect amounts due at time of service
- ✓ Prepare and print receipt—auto posting of payment
- ✓ Batch control for matching days work to claims generated

6 Referral Management, Refills, & Future Appointments

- ✓ Make multiple future appointments with no time restrictions
- ✓ Prescription refill requests on work list for error free management
- ✓ Print referral form with name, address, telephone number of referree
- ✓ Auto fax referral request to Managed Care Organization (HMO, IPA, TPA)
- ✓ Auto fax referral to referree

7 Rapid Billing and Efficient Collections / Posting

- ✓ Point of service coding and claim preparation insures rapid invoicing
- ✓ Multiple fee schedules— accurate and timely claim preparation
- ✓ Adjusting for co-insurance payment assures accuracy in billing
- ✓ Adjusting for co-payment and suppression of claims for HMO's assures no billing of members and accurate accounts receivable
- ✓ Multiple payer classes, including PPO, TPA, indemnity, Medicare, Medicaid, Worker's Comp, capitation, (HMO, IPA, TPA), employer direct, subrogation, self pay, union and others
- ✓ Authorizations and certifications are confirmed and the identity of the user who entered the approvals are known
- ✓ Workflow for invoicing is simple, automated and efficient for patient billing and claims submission to payers. Posting of payments and rapid submission to secondary payers
- ✓ Status of all items pending, suspended, disputed, submitted, resubmitted along with the identity of the responsible user are maintained continuously
- ✓ Built-in IntelliCode edits reduce coding error
- ✓ Work lists for collections simplify and order the tasks required
- ✓ Claims produced and submitted in any form, including printed, electronic (EDI), PDF, auto fax



8 Management Reporting Strengthens Accountability

- ✓ Daily work lists and schedules for each user
- ✓ Book marks for tracking interruptions
- ✓ Standard reports and custom query
- ✓ Physician productivity
- ✓ Marketing information
- ✓ Revenue analysis and management
- ✓ Financial Reports on Accounts Receivable:
 - Total A/R
 - Patient A/R
 - Insurance A/R
 - Claims not submitted (in hold)
 - A/R by payer class (type)
 - Daily balancing report—batch control
 - A/R by physician or other provider

9 Robust Management System for Patient Records

- ✓ Master patient index and patient demographic record eliminates duplicates
- ✓ Single account for claims with multiple payers. Unlimited payer classes and categories
- ✓ Extensive information on employer, insurer, responsible parties, related parties
- ✓ History of all appointments, diagnosis and treatments, claims, payments, transactions, disputes, comments, pending items
- ✓ Patient records always secure whether in database, while on Internet, in EDI, or in-transit to printers; SSL, PKI
- ✓ Audit trail of every encounter, transaction, change, and view showing previous data, new data, identity of user and others who have viewed data
- ✓ Compliant with all existing (and likely future) requirements of HIPAA for security, technical standards
- ✓ Tracks all active and inactive coverage by date of coverage
- ✓ Tracks all active and inactive codes by date of activity



ASPIre runs on Microsoft Internet Explorer Version 5.0 browser using any computer platform. No additional software is required.

The Internet practice management system that enables you to manage efficiently and conveniently while lowering your cost.