Julie Anne Sobremonte Cantada

Cl-42 Sardonyx St., Soldiers Hills III Subd.,
North Caloocan City 1427
(02) 500-2744 | (0977) 830-1865
jcantada@gmail.com

SKILLS

16 years of work experience in IT and Operations; Has full cycle experience in setting up business operations in the Philippines; Has covered overall tasks such as payroll, banking transactions, day-to-day business activities, troubleshooting, and project management; Handled business process improvement projects; Proficient in MS Office, and knowledgeable in Photoshop, HTML, HTML5, CSS, Javascript, WordPress, PHP, mySQL

EXPERIENCE

Freelance - *Web Developer and Technical Project Coordinator*
JUNE 2015 - PRESENT

- Technical consultant for various web design and development projects, local SEO and SMM projects such as www.kahariamfarms.com; www.milea.ph; instagram.com/swevenpublishing et al.

Remax International Inc., Kapitolyo, Pasig - *Customer Service Supervisor*
MAY 2013 - JUNE 2015

- Managed a team of seven composed of pre-sales and post-sales personnel. Operated end-to-end internal and external customer concerns;
- Improved internal processes that contributed to cost savings of the company

Hewlett-Packard Philippines, Makati - *Senior Country Product Specialist*
Printing and Personal Systems, Services Division (via Strategic Networks, Inc.)
DEC 2009 - MAY 2013

- Implemented processes that helped the whole PH team reach the metrics in a very cost effective way; Responsible for elevating cases to L2 Regional Supports and reports to APJ Account Managers;
- Facilitated technical trainings on servicing HP Desktops, Laptops, RPOS, Tablets, Digital Signage Displays to HP authorized service engineers nationwide.

SEO Brand Media, Makati - *Executive Operations Manager*
DEC 2007 - OCT 2009

- Helped the company to set-up and managed its local operations in Manila office.
- Managed a team of 17 composed of frontend and backend developers, SEO/PPC team, QA and Administration team.

Netcoresolutions.com, Chicago IL, USA (Virtual) - *Project Manager / Web Developer / QA*

NOV 2003 - DEC 2007

- Managed to source and team up with local skilled web developers for completion on US-based clients web projects;
- Helped on the QA and documentation of web applications.

Robinsons Bank, Ortigas, Pasig - *Junior Business Systems Specialist*

OCT 2001 - MARCH 2003

- Helped on programming and users testing of MERALCO's bills payment module on Visual Basic 6.0 for bank branches' daily use;
- Helped on training and installation of bank's payroll standalone system to various systems users or clients nationwide.

EDUCATION

AMA University, Fairview Quezon City - *B.S. in Computer Science*

JUNE 1998 - AUGUST 2001, *CUM LAUDE*

AWARDS

- Graduated Cum Laude - AMA University 2001
- Cited as a valuable contributor on Major Account Escalation Management - HP Southeast Asia and Thailand (SEATH Region) - February 22, 2013

PORTFOLIO

Presented an online project to Informatics - TESDA as part of the short course requirement: URL: http://photosoup.000webhostapp.com

[HTML, CSS and JS only. No Bootstrap or WordPress allowed]

REFERENCES

David Jansel B. Villaseñor
TESDA - Informatics Instructor for Web Development
(0995) 531-9475

Rose Alfonso
Hewlett-Packard Enterprise Singapore, APJ Escalation Manager
+65 9618 5035