Hi, ⟳!

It is so nice to finally talk with you. Let me fill you in about who I am and why I'm writing to you today. My name is Joshua Jones. I am a software engineer with experience in Ruby and Ruby on Rails, JavaScript, Typescript, HTML, and CSS. I am also a musician, creator, avid audio-book-listener, and spicy-Thai-food aficionado.

What can I bring to Basecamp?

Let's get right to the point. I have worked on more than two dozen Ruby on Rails applications in production over the past eighteen months as a member of the Identity and Access Management platform engineering teams at New Relic. I am a self-starter and a passionate learner -- two skills that have helped me grow quickly in the tech world. I fully subscribe to the "strong beliefs, loosely held" approach to collaborating on a team, striving to bring together diverse contributors to create the best solution from different perspectives and skill sets.

As a committed generalist, I find new ways to contribute to my team every day, whether that means learning a new domain to fix a bug, creating documentation for a decision that needs to be made, or helping craft a large solution on my own, from problem to final feature. I also love to write and create. On my off hours I enjoy putting together my own web applications with the goal of learning new tools or solving specific needs, like helping teach music production online, or running my home studio!

What is Basecamp's role in my future?

I believe that well-crafted tools built by passionate, dedicated teams, are what make the greatest impact in the world. I have been inspired by the example Basecamp has set in both the technical and business domains. As a creator myself, the team at Basecamp is where I would like to spend the next decade of my career, continuing to grow while contributing to a world-class collection of well-crafted tools that act as force-multipliers, enabling individuals and teams across the world to achieve their goals.

What is something I have done that excites me?

My team at New Relic recently helped roll out a new user-based pricing model for the entire platform. During this process we spun up several new Ruby on Rails services for tasks like user counting and signup processing. Some of my favorite Rails moments at New Relic have been while contributing to a new mini-monolith that helps with the final step of new customer signup. I researched how to tune the application and Puma web

server for the throughput we were asked to support, including designing a simulated, at-scale demonstration we could run in production to prove what the service could handle.

The process of designing and building this solution involved collaborating with my direct teammates as well as engineers on several other teams across the organization. I found that my preference for clearly documenting the decision processes as it occurred helped us stay on track and allowed us to loop in new collaborators quickly with a clear paper trail.

Before you go...

I am sure you have many more resumes to review today, but before you go I would like to ask that you take a quick look at [a website I've put together just for this application](). I believe it will help fill in my story and convey my excitement for Basecamp beyond what I had the space to write here (and it was a blast to write!)

Thank you for taking the time to get to know me a little better. I look forward to talking more, and am happy to answer any questions you may have about this letter, my resume, or the [application site]().

Sincerely,