

Redefining Fashion Engagement: Myntra GenZ

Myntra GenZ, a fashion-forward platform, seeks to enhance its social shopping experience, fostering deeper engagement among young Indian audiences.



The Problem: Lack of Meaningful Engagement

- Passive Consumption

 Today's youth are bombarded with information, leading to low retention and engagement on shopping platforms.
- Younger audiences rely heavily on social recommendations, but current platforms fail to provide a robust social experience.

- 2 Limited Interaction

 Traditional e-commerce platforms often lack interactive features, resulting in a disconnect between brands and consumers.
- Short Attention Spans
 In the age of fast-paced digital content, traditional shopping experiences struggle to capture and hold users' attention.

The Impact: Missed Opportunities

Decreased Conversion Rates

Low engagement translates to lower conversion rates, impacting sales and revenue growth.

Limited Brand Advocacy

Without engaging experiences, users are less likely to recommend the platform to their peers.

Loss of Market Share

Competitors are actively innovating, capturing the attention of GenZ and leaving Myntra behind.

The Solution: Social Shopping Integration

Live Shopping Experiences

Leveraging live video for fashion shows, product launches, and interactive sessions with influencers to create a real-time shopping experience.

Personalized Content & Recommendations

Utilizing user data and AI to deliver personalized recommendations, product suggestions, and curated content based on individual preferences.

Virtual Wardrobe

Integrating a virtual wardrobe to allow users to share their outfits, receive feedback, and discover new styling options, fostering a community within the app.

Gamification and Rewards

Implementing gamified elements like challenges, rewards, and contests to incentivize engagement and encourage repeat visits.

Feasibility & Implementation

Technology Integration

Integrating APIs for live streaming, social media sharing, and AI-powered recommendations.

Marketing & Promotion

Launching a comprehensive marketing campaign to promote the new features and highlight the social shopping experience.

2 3 4

User Interface & Experience Design

Designing an intuitive and engaging user interface that seamlessly integrates social features into the shopping experience.

Community Building

Encouraging user participation through contests, influencer collaborations, and creating a dedicated space for usergenerated content.



Benefits: Enhanced Engagement, Increased Conversion



Increased User Acquisition

Attracting a larger audience by offering a unique and engaging shopping experience.



Enhanced Customer Loyalty

Building a stronger connection with users through social interaction and personalized experiences.



Increased Conversion Rates

Driving sales and revenue growth by encouraging users to make purchases through interactive and engaging content.



Improved Brand Image

Positioning Myntra as the go-to destination for fashion-conscious young adults in India.