5. Knowledge-Oriented Communication in Distributed Systems

Agent Communication

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The nature of communication

- Human communication
- Communication is the intentional exchange of information brought about by the production and perception of signs drawn from a shared system of conventional signs (AIMA, Russell & Norvig)

 Language
- Communication seen as an action (communicative act) and as an intentional stance
- The intentional stance is a term coined to describe the level of abstraction in which an individual view the behavior of an entity in terms of mental properties.

The nature of communication

Component steps of communication

Speaker Hearer

Intention Perception

Generation Analysis [Syntax / Semantics / Pragmatics]

Synthesis Disambiguation

Incorporation

Artificial Communication

- Low-level language vs High-level
- Languages direct communication vs. indirect communication
- Computer communication
 - shared memory /message passing

Artificial Communication

- Agent communication/ MAS communication
- Low-level communication: simple signals, traces, low-level languages
- High-level communication cognitive agents, mostly seen as intentional systems
- Communication in MAS = more than simple communication, implies interaction.
- The environment provides a computational infrastructure where interactions among agents take place. The infrastructure includes protocols for agents to communicate and protocols for agents to interact

Artificial Communication enables Agents

- Communication protocols = enables agents to exchange and understand messages
- Interaction protocols = enable agents to have conversations, i.e., structured exchanges of messages
- Communication enables agents to:
 - coordinate their actions and behavior, a property of a MAS performing some activity in a shared environment
 - attempt to change state of the other agents
 - attempt to make the other agents perform some actions

Communication infrastructure

Communication infrastructure

- Directory services
- Backboard or message-based
- White pages
- connected or connection-less ()
- Yellow pages
- point-to-point, multicast, broadcast

Message protocol

- push or pull
- -KQML
- synchronous or asynchronous
- -HTTP or HTML
- -OLE, CORBA, DSOM

Blackboard (Barbara Hayes-Roth, 1985)

- Blackboard = a common area (shared memory) in which agents can exchange information, data, knowledge.
- Agents initiates communication by writing info on the blackboard.
- Agents are looking for new info, they may filter it-
- Agents must register with a central site to receive an access authorization to the blackboard.
- Blackboard = a powerful distributed knowledge computation paradigm.
- Agents = Knowledge sources (i.e. Agents have an Ontology, different experience, and/or sensors to perceive).

Communication and ACLs

- Communication
 - □ the basis for any interaction
 - Message sending = method invocation
 - □ effected through signals

Indirect communication

- information available for all
- no direct communication
- simple architecture

Agent Agent Agent Agent Agent Agent ia@cs.upc.edu

Message passing

- direct exchange
- common language
- conversation sequences of messages

Agent A (Sender) Message Agent B (Receiver)

Motivation

Agents' interactions

- Interaction between agents is unavoidable
 - To achieve own goals,
 - To manage interdepencies
- It should occur at Knowledge-level
 - Which goals?, When?, Who executes what?
- Flexibility to start and to give answers.
 - Synchronic, programs, etc

This implies a radical change in the way programs usually interact

Motivation

Knowledge sharing among agents requires communication

- The success of agent-based paradigm is based on the existence of heterogeneous and distributed software entities that communicate among themselves.
- The agents' diversity/heterogeneity implies the need for a common language.

Motivation: Communicating Agents...

- Mutual understanding:
 - Translation between representation languages
 - Share the language's semantic content
- Components in communication to be agreed:
 - Interaction protocol
 - How are conversations/dialogues structured?
 - Communication Language
 - What does each message means?
 - Transport protocol
 - How messages are actually sent and received by agents?
 - This is hidden from developers in Agent Platforms
 - Communication architecture/middleware
 - This has been fixed by FIPA Standards.

Communication and Knowledge Level

- Agents can be considered as (virtual) Knowledge Bases
- 3 representation layers
 - A language/formalism to represent domain knowledge
 - Ontology
 - A language to express propositions (to exchange knowledge)
 - Content language (for messages)
 - A language to express attitudes for those propositions
 - Agent Communication Language (for languages)

Agent Communication

- Ability to exchange information requires:
 - 1. ability to *physically* exchange information
 - 2. common understanding
 - exchanging knowledge requires mutual understanding
 → 2 keys
 - translation between languages
 - sharing semantic content
 - each agent has implicit assumptions on its own semantics
 - translation must preserve semantics!
 - to share knowledge, we must have a common semantics
 - can be shared via common ontologies
 - 3. common language
 - 4. interaction strategies / protocols

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Agent Communication

- Ability to exchange information requires
 - 1. ability to *physically* exchange information
 - 2. common understanding
 - 3. common language

incorporates two types of languages

- content language
- communication language



Agent Communication Language

4. interaction strategies / protocols

Levels in Agent Communication

- Four levels in communication:
 - Message Semantics
 - What does each message means?
 - 3 components
 - Message type: gives intensionality
 - Message content: contains the information
 - Ontology (the message refers to)

Message Sintaxis

- How each message is expressed?
- 2 components
 - Message structure: Agent Communication Language
 - Content codification: Content Language

Interaction protocol

- How are conversations/dialogues structured?
 - Agent Protocols

Transport protocol

How messages are actually sent and received by agents?

Message Semantics: Speech Acts

- The majority of attempts to model agent communication are inspired in **speech act theory**.
- Speech act theories are pragmatic theories of language, i.e., theories of language use
 - they attempt to account for how language is used by people every day to achieve their goals and intentions
- The origin of Speech Act Theories is in the book How to Do Things with Words (1962) by Austin.

Message Semantics: Speech Acts (2)

- Idea: There are some utterances are rather like physical actions that appear to change the state of the world
 - declaring war
 - 'I now pronounce you man and wife'
 - Goal!
- In general, everything we utter is uttered with the intention of satisfying some goal or intention
- A theory explaining how declarations are used to reach a goal is a Speech Act Theory

Message Semantics: Speech Acts (3)

- "This is the Google site"
- This is an statement (TRUE or FALSE)
 - I suggest that you use the Google site.
 - I command that you use the Google site.
 - I request that you use the Google site.
 - I ask that you tell me if you are using the Google site.
 - I inform you that I am using the Google site.
- These are not TRUE/FALSE statements, these suggest actions

Message Semantics: Speech Acts (4)

- 3 aspects in a Speech Act
 - Locutionary act or locution: what it is said or written (the sentence, the sounds
 - Use the Expedia Site
 - Illocutionary act or illocution: what it is not said or written explicitly, but it is meant.
 - suggest? request? commit?
 - Note: ilocutionary force is applied to a content
 - Perlocutionary act or perlocution: the effect provoked on those who hear a meaningful utterance
 - e..g. People ordering flights and hotels through the Expedia site
 - The perlocutonary force is always related to the intentions
 - e.g. To earn money from people's orders.

Message Semantics: Speech Acts (5)

Illocutionary speech acts (Searle, 1975)

- assertive = speech acts that commit a speaker to the truth of the expressed proposition
- directives = speech acts that are to cause the hearer to take a particular action, e.g. requests, commands and advice.
- commissives = speech acts that commit a speaker to some future action, e.g. promises and oaths.
- expressive = speech acts that express on the speaker's attitudes and emotions towards the proposition, e.g. congratulations, excuses and thanks
- **declarations** = speech acts that change the reality in accord with the proposition of the declaration, *e.g.* pronouncing someone guilty or pronouncing someone husband and wife.

Message Semantics: Speech Acts (6)

As a summary:

- An agent performs an ilocutionary act
 - An act which carries an intention
- To achieve a perlocutionary effect
 - To get some action made or a change in the world state
- But perlocutionary effects are out of control from this agent
 - The actual effect may be different than intended.

Message Semantics: Speech Acts (7)

- A speech act is composed by the performative verb and the propositional content
- E.g.:
 - performative = request content = "the door is closed" speech act = "please close the door"
 - performative = inform content = "the door is closed" speech act = "the door is closed!"
 - performative = inquire content = "the door is closed" speech act = "is the door closed?"

Message Semantics: Speech Acts (8)

- Formal semantics for all performatives has been defined.
- The only task left is to define when an interaction is successful (as this is domain-dependent).
- e.g. given a set of illocutions
 - (request agent1 agent2)
 - (inform agent1 agent2)
 - (ask agent1 agent2)
- Specify the success conditions for each illocution
 - What are the necessary and sufficient conditions that should hold so agent₁ can consider its request to agent₂ to be successful?

Plan Based Semantics: Speech Acts (9)

- How does one define the semantics of speech acts? When can one say someone has uttered, e.g., a request or an inform?
- Cohen & Perrault (1979) defined semantics of speech acts using the precondition-delete-add list formalism of planning research
- Note that a speaker cannot (generally) force a hearer to accept some desired mental state
- In other words, there is a separation between the illocutionary act and the perlocutionary act

Plan Based Semantics: (10)

• Here is their semantics for *request*:

```
request(s, h, \phi)
```

pre:

- s believe h can do ϕ (you don't ask someone to do something unless you think they can do it)
- s believe h believe h can do φ
 (you don't ask someone unless they believe they can do it)
- s believe s want φ
 (you don't ask someone unless you want it!)

post:

h believe s believe s want φ
 (the effect is to make them aware of your desire)

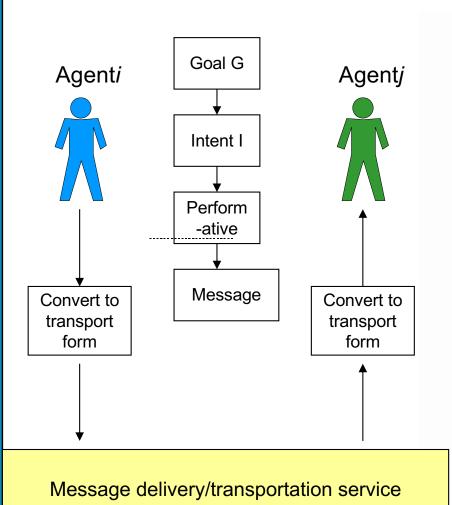
Message Sintaxis: Communication Languages

- Procedural Approach
 - Exchange of procedural information
 - These are simple and efficient languages
- Declarative Approach
 - Exchange of declarative information
 - Problem of expresiveness

Message Sintaxis: Agent Communication Languages

- Agent communication is based in Speech Act Theory
- Agents use a set of pre-defined performatives in order to communicate their intentions
- The performative semantics allow the agent receiving a message to interpret its content in a proper way
- There are two pre-defined performative sets used in Multiagent Systems:
 - KQML Knowledge Query and Manipulation Language
 - FIPA-ACL Agent Communication Language

Agent Communication Language (ACL)



ACLs allow agents to effectively communicate and exchange knowledge with other agents.



Agent Communication Language (ACL)

- ACLs handle propositions, rules, and actions instead of objects with no associated semantics.
- An ACL message describes a desired state in a declarative language, rather than a procedure or method invocation.
- ACLs are mainly based on BDI theories:
 - BDI agents attempt to communicate their BDI states or
 - Attempt to alter interlocutor's BDI state.
- ACLs are based on Speech Act Theory.
- Agent behavior and strategy drive communication and lead to conversations.

Three Important Aspects

Syntax

1. How the symbols of communication are structured.

Semantics

2. What the symbols denote.

Pragmatics

3. How the symbols are interpreted.

(Meaning is a combination of semantics and pragmatics.)

Communication Levels

Semantics

Meaning of the information

Format of information being transferred

Communication

Method of interconnection

Requirements for an ACL

Syntactic

Semantic

Communication

- Syntactic translation between languages
- Semantic content preservation among applications
 - The concept must have a uniform meaning across applications.
- Ability to communicate complex attitudes about their information and knowledge.
 - Agents need to question, request, etc.
 - Not about transporting bits and bytes.

Origins of ACLs

- Knowledge Sharing Effort (KSE), funded by ARPA
 - Central concept: knowledge sharing requires communication, which in turn requires a common language. KSE focused on defining that common language.
- KQML: Knowledge Query and Manipulation Language
 - Language for both message formatting and message handling protocols.
- KIF: Knowledge Interchange Format
 - Langauge for expressing message content.

Message Sintaxis: KQML

- The first widely-spread ACL was KQML, developed by the ARPA knowledge sharing initiative.
- KQML is comprised of two parts:
 - the knowledge query and manipulation language (KQML)
 - the content language (usually KIF).
- KQML is an 'outer' language, that defines a quite large set of acceptable 'communicative verbs', or performatives for :
 - Basic requests (evaluate, ask-one, perform ...)
 - Multiagent requests (stream-in, ...)
 - Responses (reply, sorry, ...)
 - Information (tell, achieve, cancel, ...)
 - Coordination (stand-by, ready, next, ...)
 - Definition of capabilities (advertise, subscribe, ...)
 - Networking (register, forward, broadcast, ...)

KIF 1

Motivation: creation of a common language

for expressing properties of a domain.

- Intended to express contents of a message; not the message itself.
- Based on First-Order Logic (FOL).

KIF 2

- Using KIF, it is possible to express:
 - Properties of things in a domain
 - e.g. Michael is a vegetarian Michael has the property of being a vegetarian
 - Relationships between things in a domain
 - e.g. Michael and Janine are married the relationship of marriage exists between Michael and Janine.
 - General properties of a domain
 - e.g. Everybody has a mother.

KIF 3 - Example

- Relation between 2 objects:
 - The temperature of m1 is 83 Celsius:

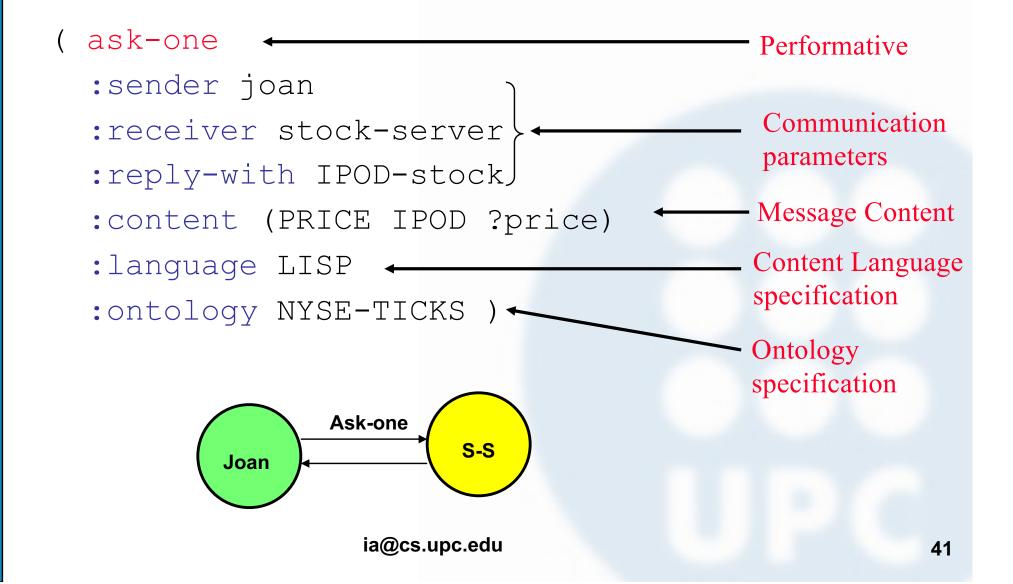
```
(= (temperature m1) (scalar 83 Celsius))
```

- Definition of new concept:
 - An object is a bachelor if this object is a man and not married:

- Relationship between individuals in the domain:
 - A person with the property of being a person also has the property of being a mammal:

```
(defrelation (person ?x) :=> (mammal ?X))
```

Message Sintaxis: KQML Example



Message Sintaxis: KQML Example

Message Sintaxis: Message layers

Content Layer: formatting information

It communicates the *content* expressed in a *language* according to an *ontology*

Typical languages include KIF, LISP, Prolog, FIPA-SL

Message Layer: communication scenario

It *tells* the message recipient what to do with the message, which actions are implied

Transport: extra information

It contains information about the data transport. It includes the message **sender** and **receiver**, and references to other messages in the dialogue (**reply-with** and **in-reply-to**).

Message Sintaxis: FIPA-ACL

- More recently, the Foundation for Intelligent Physical Agents (FIPA) started work on a program of agent standards — the centrepiece is an ACL
- Basic structure is quite similar to KQML:
 - Type of communicative act: performative
 22 performatives in FIPA (reduction from KQML)
 - communication actors
 e.g., sender, receiver.
 - content
 the actual content of the message
 - Content description
 e.g., language, encoding, ontology
 - Conversation control
 e.g., protocol, conversation-id, reply-with, in-reply-to, reply-by

Message Sintaxis: FIPA-ACL

• Example:

```
(inform
    :sender          agent1
    :receiver          agent5
    :content          (price good200 150)
    :language          sl
    :ontology          hpl-auction
)
```

Message Sintaxis: FIPA-ACL performatives

performative	passing	requesting	negotiation	performing	error
	info	info		actions	handling
accept-proposal			х		
agree				x	
cancel		x		x	
cfp			x		
confirm	х				
disconfirm	х				
failure					Х
inform	х				
inform-if	х				
inform-ref	х				
not-understood					Х
propose			x		
query-if		x			
query-ref		x			
refuse				x	
reject-proposal			х		
request				x	
request-when				x	
request-whenever				x	
subscribe		x			

Message Sintaxis: FIPA-ACL

Content Language

- Almost any content language can be used with FIPA-ACL. Most used are KIF (ANSI-KIF, ISO-KIF), RDF, DAML, OWL and FIPA-SL
- Others can be used such as PROLOG, SQL, ...
- FIPA-SL (Semantic Language)
 - Allows representation of asserts in modal
 - It is designed for agents with BDI architecture (Beliefs, Desires, Intentions)
 - Defines 3 types of content:
 - Statements: expressions which can be associated with a truth value
 - Actions: expressions defining an action that can be performed
 - Reference expressions: quantified formulae referring to domain objects which comply with that formulae

Message Sintaxis: FIPA-SL

Elements

- Expressions in FIPA-SL are in prefix notation (such as in KIF)
- It includes connectives from First Order Logic
 - not, and, or, implies, <=>, forall exist
- BDI Operators
 - (B <agent> <exp>) Agent believes the expression
 - (U <agent> <exp>) Agent has some uncertainty about the expression
 - (I <agent> <exp>) Agent has as an intention the one in the expression
 - (PG <agent> <exp>) Agent has as an objective the one in the expression

Message Sintaxis: FIPA-SL

Elements

- Temporal Logic operators
 - (feasible <action> <exp>): Action can be performed when expression holds
 - (done <action> <exp>): Action was performed before the expression held.
- Relational and list operators
 - (=, >, <, member, contains)</pre>
- Reference expressions (evaluated through a Knowledge Base)
 - (iota <terms> <exp>): refers to the unique object which, instantiating the terms, makes the expressions true
 - (any <terms> <exp>): refers to a/some objects which,
 instantiating the terms, make the expressions true
 - (all <terms> <exp>): refers to all objects which, instantiating the terms, make the expressions true

Message Sintaxis: FIPA-SL Elements

Functional Terms (predicates): expressions which refer to an object through its functional relation with other objects (e.g., 3 = (+ 2 1)). There are two alternative expressions:

```
• (\langle predicate \rangle \langle value_1 \rangle \dots \langle value_n \rangle),
e.g. (person "Juan" 23)
```

- (<predicate <prop₁> <value₁> ... <prop_n> <value_n>) • e.g., (person :name "Juan" :age 23)
- FIPASL has some pre-defined functional terms (arithmetic operators, set operators, list operators...)
- Predicates over actions and results
 - (action <agent> <exp>): we request the agent to perform
 the action expressed in the expression
 - (result <action> <exp>): informs about the result of a
 given action

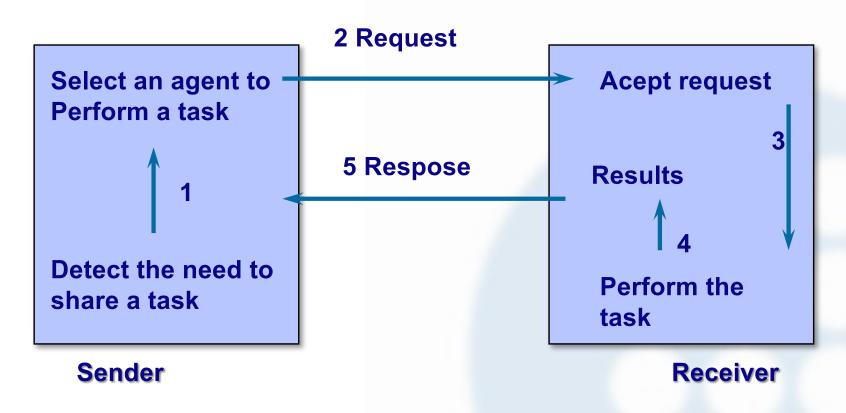
Message Sintaxis: FIPA-SL 3 subsets

- FIPA-SL defines 3 subsets of the language with different expressiveness, for computational reasons
 - FIPA-SL0: Allows predicates action, result, done, simple propositions, sets and sequences
 - FIPA-SL1: Adds boolean connectives in expressions
 - FIPA-SL2: Adds referential expressions and the modal/temporal operators, but with some restrictions to ensure that the demonstrations are decidable

Types of dialogues between agents

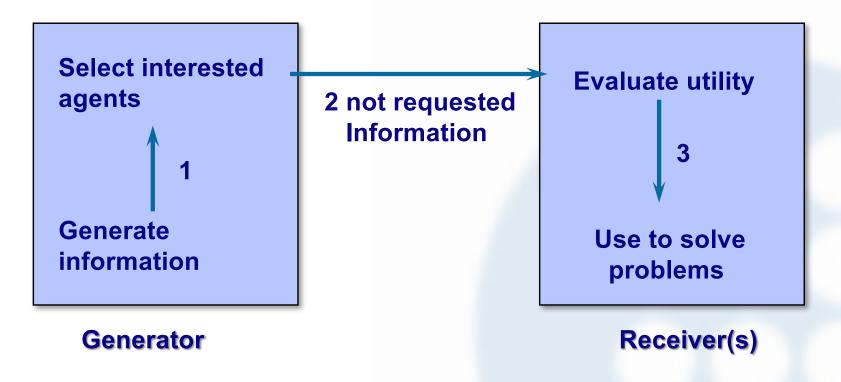
- Mínimal
 - An agent sends and receives information
 - Pasive
 - Apart from sending and receiving information, is capable of requesting information
 - In an active way
 - In an delliberative way
- General
 - Resource management/allocation, information exchange, plan generation, cooperation and negotiation

Communication and cooperation



Task sharing

Communication and cooperation



When to communicate?

- If exists a new task t to be done and an instance of t is still running and the conditions for execution are the same then do not start a new task.
- If an *Agent_i* has a task t to be done and it cannot do it locally then search for help from another *Agent_i*
- If an Agent_k has generated a piece of information and it believes k might be useful for *Agent_n* then send k to *Agent_n*

Interaction protocol What are (agent) communication protocols?

- Performatives cannot work alone, but they appear as part of a protocol specification
- A protocol is a conversation between agents which follows some rules defining which performatives to use and when in order to achieve a given goal
- Each protocol defines the sequencing of messages in a given dialogue as a finite-state diagram
- Advantage: agents can easily keep the current state of a dialogue and know which utterances follow in order to comply with the protocol
- Each protocol is designed for a specific type of dialogue → One should carefully choose which protocol to use for each situation.

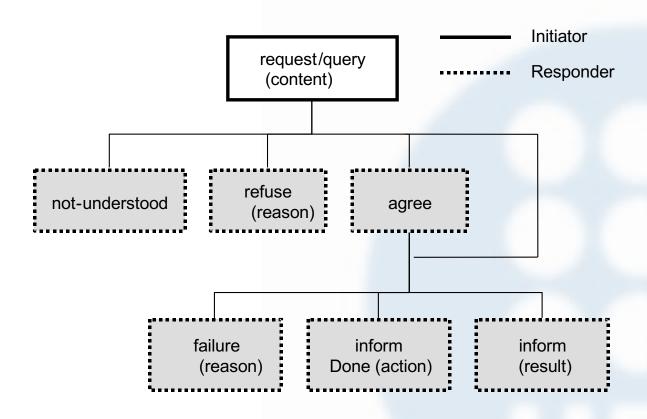
Interaction protocol Protocols defined by FIPA

- They have two sides: initiator and responder.
- FIPA protocols: Request, Query, Contract Net, Iterated Contract Net, Brokering, Recruiting, Subscribe, Propose
- The most used are::
 - Request: dialogue to ask an agent for an action to be performed.
 The responder agent gives back the result, if possible
 - Request-When: dialogue to ask an agent for an action to be performed whenever some conditions hold
 - Query: dialogue to ask an agent if a given expression is true.
 The responder agent answers, if possible
 - Propose: dialogue to propose another agent to perform a given action under given conditions. The responder agent accepts or rejects the proposal
 - Contract Net: dialogue to request a group of agents to send back proposals for actions to solve a given task. The initiator agent selects the best proposals

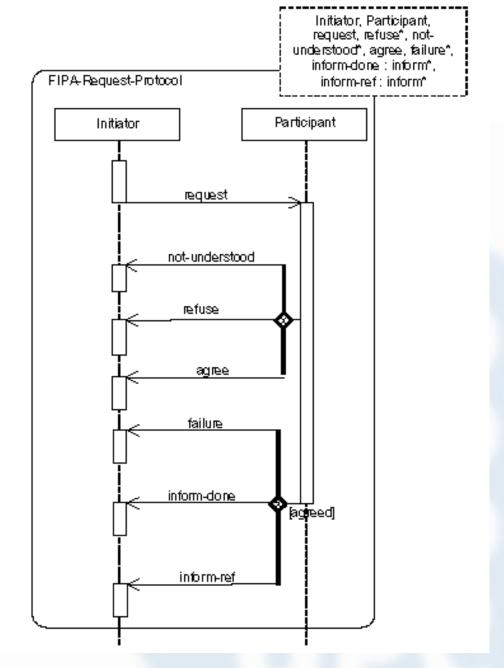
FIPA protocols

Request-Response Protocols

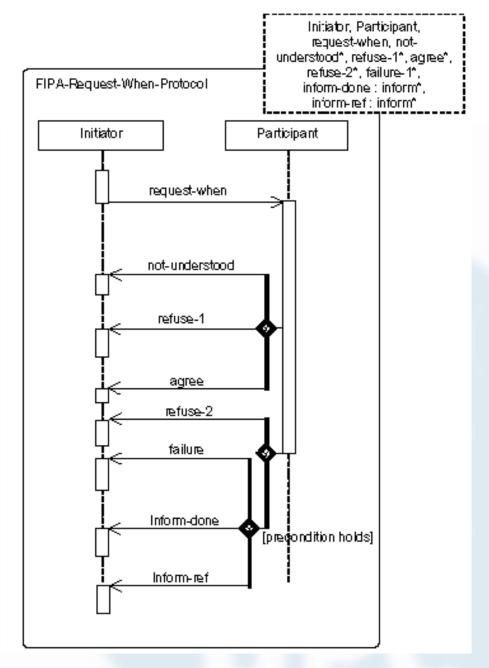
• E.g. FIPA specification for *FIPA-Query* and *FIPA-Request*



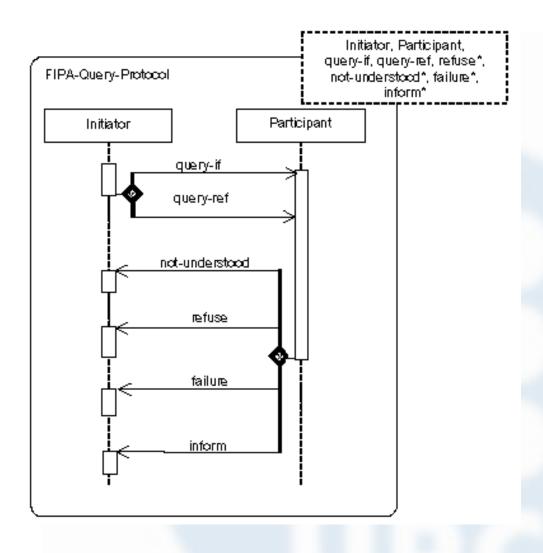
FIPA protocols FIPA-Request



FIPA protocols FIPA-Request-When



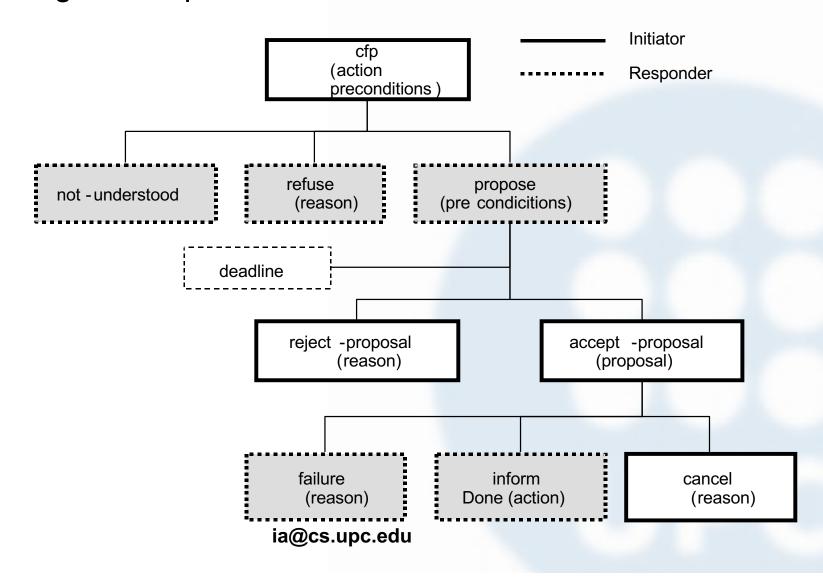
FIPA protocols FIPA-Query



FIPA protocols

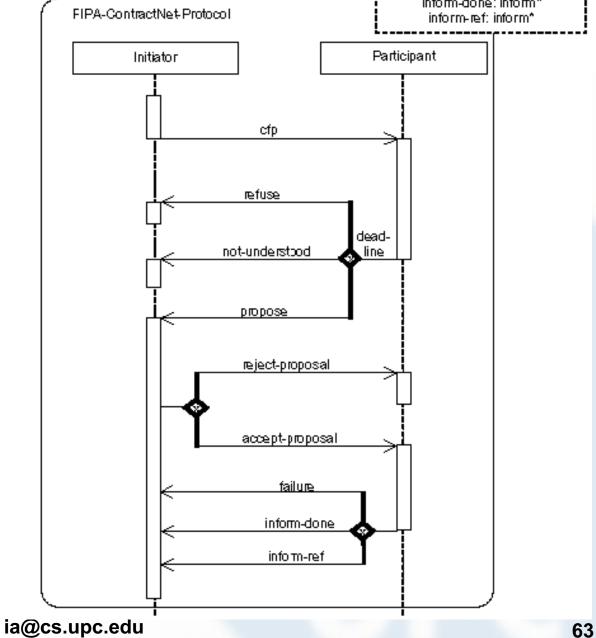
FIPA-Contract-Net (I)

• E.g. FIPA specification for *Contract Net*

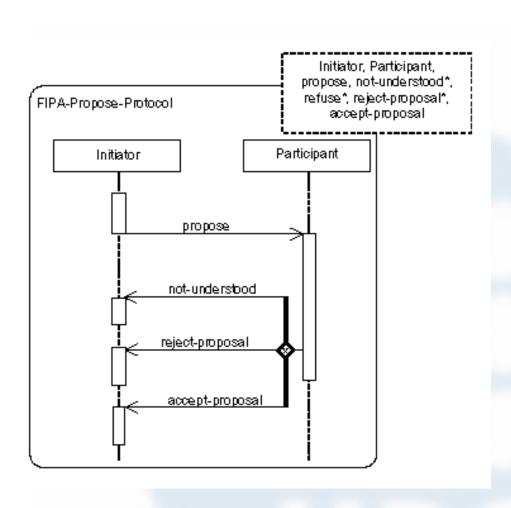


FIPA protocols FIPA-Contract-Net (II)

Initiator, Participant, deadline. cfp, refuse*, not-understood*, propose, reject-proposal*, accept-proposal', failure*, inform-done: inform* inform-ref: inform* Initiator Participant



FIPA protocols FIPA-Propose



Levels in Agent Communication (summary)

- Four levels in communication:
 - Message Semantics
 - What does each message means?
 - 3 components
 - Message type: gives intensionality
 - Message content: contains the information
 - Ontology (the message refers to)
 - Message Sintaxis
 - How each message is expressed?
 - 2 components
 - Message structure: Agent Communication Language
 - Content codification: Content Language
 - Interaction protocol
 - How are conversations/dialogues structured?
 - Agent Protocols
 - Transport protocol
 - How messages are actually sent and received by agents?

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These slides are based mainly in material from [2], [3] and from J. Béjar, with some additions from material by A. Moreno