LEE JIAN BIAO

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WORK Experience

SOFTWARE CONSULTANT (Nov 2024 – Present)

PRESOFT SOLUTION SDN BHD

- Specializing in AutoCount implementation, support, and customization to optimize business workflows.
- Expertise in troubleshooting, custom reports, integrations, and user training for seamless automation.

Project

- Data migration and data mapping from SQL Data into Autocount by using software SQL Server Management Studio, MySQL Workbench, Mircrosoft Excel and other convertor utility.
- Provide training and business solution for AutoCount customization like patient maintenance plugin for MEDINIQUE SDN BHD, Bank Cheque PDC Plugin for KIT M SDN BHD, Universal Import Plugin, Mall Integration Plugin and else.
- Troubleshoot Autocount software connectivity issue and broken database issue.
- Involved in project set up the overall Autocount POS and accounting software and make sure good connectivity between each device using port forwarding, remote desktop connection and else.

POLICY OWNER ANALYST (Jul 2021 – Nov2024)

AIA SDN BHD

- Provide solution to customers' enquiries and complaints
- Backup team leader to prepare reports.
- Handle daily operation transactions & complete within TAT.

Project

- Involve in project Automate data entry into AS400 from Microsoft excel using software UiPath
- Assist in set up virtual environment using VMware for UAT testing, installation software in each device and set up remote connection by using Anydesk, Remote Desktop Connection,and else.
- Report application bug and issue by using JIRA and analyst the possible issue from the error log file.
- Set up firewall rule by allowing specific port and user for network security.

TECHNICAL ENGINEER (Jan 2021 - Jul 2021)

PETA TECH SOLUTION SDN BHD

- Responsible for repairing vending machine's failure.
- Learn troubleshooting of network routing and configuration.

Project

- Involve in project set up more than 100+ CCTV cameras across a designated area, integrating them into a centralized monitoring center. The system will use IP-based surveillance to ensure real-time monitoring, recording, and remote access.
- Assist in set up CCTV monitoring system on multiple device by using image cloning software like Acronis
- Assist in OS installation and hardware troubleshooting as well.