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Yuepeng Jiang 3899 Nobel Drive, apt. #1116, San Diego, CA 92122 La Jolla, CA 92122

Thank you for being a UnitedHealthcare StudentResources member.

We're glad you're here.

This is your Student Resources (SPC) Ltd., a UnitedHealth Group Company, health plan ID card. It has information about you and your coverage so you'll want to bring it with you wherever you go.

Please be sure all the information on your ID card is correct. Call us using the toll-free member number on your ID card if any information is not correct or you need assistance. You can start using your ID card on your effective date.

SPC (5/19)

Here are the next steps:



Get access on the go

When it comes to managing your health plan and making informed decisions, simpler is better. My Account at uhcsr.com/myaccount is a mobile-friendly website that helps you:

- · Find and estimate the cost of the care you need.
- See what's covered; get information about preventive care and any additional benefits available to you.
- . View claim details and account balances and much more



Check out our new videos

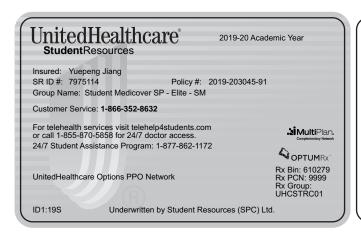
Uhcsr.com/video has many informative videos on how to access and utilize key elements in your My Account.
We've also partnered with Psych Hub to provide videos that help recognize and deal with various mental health topics.



Know your network

With almost every plan, you'll pay less if you choose doctors, clinics and hospitals in your network. It's easy to check who's in the network by using the provider directory on uhcsr.com or the UHC StudentResources mobile app.

Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.



CLAIMS INSTRUCTIONS

Submit claims to the company within 90 days or as required by state law after the date of service. Mail all medical bills along with the insured student's name, patient's name, SR ID number, address, and group name to the address listed below.

Send claims to: StudentResources P.O. Box 809025 Dallas, TX 75380-9025 Electronic Payer ID#: 74227 for 837's

For emergencies while traveling call: UnitedHealthcare Global 1-877-461-2273 (Toll-free) or 1-410-453-6330 or email: assistance@uhcglobal.com

Electronic Payer ID#: 74227 for 837's ID#: 355751 STDNT for 270-271 and 276-277

For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.

NOTICE TO ALL HEALTHCARE PROVIDERS

This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.

www.uhcsr.com

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