# Volunteering Matching Platform

## 1. Description

It's a platform used for recording and matching volunteering. Volunteers set up their account, which includes their personal info and time that they're available, and apply for the opportunities that they are interested in. Certified organizations which needed volunteers to help will post their opportunities on the platform, this way both the organizations and volunteers could find a match efficiently. Institution that would take volunteering hours as a requirement can sign up and check individual volunteering records, just like Carfax.

## 2. Significance

- 1. Volunteers could find opportunities they're interested in efficiently.
- 2. Volunteers could easily record their volunteering experience and hours.
- 3. Organizations could find more volunteers than without us.
- 4. All users can save significant amount of time and efforts.
- 5. After becoming a trust-worthy platform, institutions can trust our record and easily look into individual's total hours and experience.

### 3. Users

- 1. Volunteer
- 2. Organizations that offer opportunities
- 3. Institution that consider volunteering experience as a requirement

#### 4. User stories

## As a voulunteer:

- 1. As a volunteer, I want to log in to the system so that I can apply to the opportunities that I'm interested in.
- 2. As a volunteer, I want to submit my volunteering records to the institution that is interested in my volunteering experience.
- 3. As a volunteer, I want to rate and review a volunteering organization so that other people can make better decisions.
- 4. As a volunteer, I want to access the location and time of the community service so that I can be there when the event starts.
- 5. As a volunteer, I want to see the minimum hours of community service required by an institution so that I can match their requirement.

### As an organization

- 6. As an organizer, I want to create a community service event so that the miserable situation can be alleviated.
- 7. As an organization, I want to log in to the system so that I can post opportunities in order to find more volunteers.
- 8. As an organization, I want to log in to the system so that I can leave review

- on the volunteers' work.
- 9. As an organization, I want to log in to the system so that I can report volunteer's absence.
- 10. As an organization, I want to log in to the system so that I can cancel an volunteering event.

### As an institution

- 11. As an Institution, I want to log in to the system so that I can look into individual's volunteering record.
- 12. As an institution, I want to collaborate with volunteering organizations so that I can make conditions better alongside them.
- 13. As an institution, I want to rate and review volunteering organizations so that students know where to best invest their time.
- 14. As an institution, I want to display the minimum amount of community service hours required to be eligible for admission.
- 15. As an institution, I want to edit intuition's info so that students know better about ours thoughts in volunteering.