

Harish Kumar Narahari

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E-mail: harish.n409@gmail.com

Java/RPA Developer

PROFESSIONAL SUMMARY

- **8+ years of experience in Java/J2EE with full Software Development Life Cycle – analysis, design, development, testing, deployment, and maintenance.**
- **3+ years of RPA development using WorkFusion and Automation Anywhere.**
- Proficient in developing web-based and client-server distributed architecture applications in **Java/J2EE** technologies using **Object Oriented Methodology**.
- Extensive experience in designing and developing Enterprise Applications using **Core Java, Servlets, JSP, JDBC, Spring, UNIX – Shell Scripting, Web Services – SOAP/REST**.
- Expertise in creating Low-Level and High-Level design documents.
- Strong programming skills using **Java 1.4 – 1.8**.
- Experienced in **Java Batch Development** for Enterprise applications and scheduling using **BMC Control-M**.
- Adept in designing and developing **Spring MVC, Java/J2EE** based frameworks.
- Extensive experience in various **Agile** methodologies like **Test Driven Development (TDD), Scrum** and **Pair Programming**.
- Hands-on experience in working on **XML** Suite of technologies (**XML, XSD, XML Schema, DOM**).
- Expertise in developing web services with **XML** based protocols such as **SOAP**.
- Experienced in **SQL, PL/SQL, procedures, cursors, functions, triggers**.
- Extensive experience with **IBM Web Sphere Application Server, JBoss & Tomcat server**.
- Continuous learning of modern technologies that will allow for a more effective design and implementation.
- Excellent track record of leading end-to-end implementation and integration of projects to successful completion under tight deadlines.
- Intellectual capacity to grasp new situations quickly and problem-solving skills.
- Extensive experience in documenting with **MS Word** and **MS Excel**.
- Exposure in various domains such as **Retail, Insurance, Banking** and **Financial Services**.
- Involved in developing **Test plans, Test Cases (Manual/Automated), Test Procedures**.

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Java/RPA Developer

TECHNICAL SKILLS

Languages	C, Java, and SQL
Technologies	Java/J2EE, Selenium, Servlets, JSP, JDBC, Spring, SOAP/REST Web Services, UNIX
Development Tools (IDEs)	Eclipse, Spring Source Tool Suite and IBM Rational Software Architect
Web/Application Servers	IBM WebSphere, JBoss and Tomcat
Design Patterns	Factory, MVC and DAO patterns
RDBMS	Oracle10g/9i/8i
Platforms	Windows, UNIX
RPA Tools	Automation Anywhere and WorkFusion
Testing Tools	JUnit 4.x
Version Control	SVN, Rational Team Concert and Bit Bucket
Methodologies	Agile Methodology, Extreme Programming,
Build Tools	Ant 1.7, Maven 2.x

CERTIFICATIONS & TRAINING

- WorkFusion Certified ML Engineer - <https://www.credential.net/nhhg8brk>
- WorkFusion Certified RPA Specialist - <https://www.credential.net/qj0emt8v>
- WorkFusion Diploma RPA Core - <https://www.credential.net/6bdg878j>
- IBM Certified Specialist Rational Team Concert v3
- Oracle Certified Java Professional
- Oracle Certified Web Services Developer
- Oracle Certified Web Component Developer
- Microsoft Certified HTML 5/CSS 3 Developer

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RELEVANT EXPERIENCE

1. Larsen & Toubro Infotech

Role: RPA Developer

AML - FIU Automation:

Customer: Citi Group

Location: Tampa, FL

Period: 10/16 – till date

Technologies: Java, J2EE, Selenium and Groovy

Platform: WorkFusion

Description:

Anti-Money Laundering (AML) – Financial Investigation Unit is an end-to-end investigation system equipped with data from customer's monthly statements of several types of accounts. Several types of cash transactions done by account holders is always under surveillance and Citi reserves the rights to scrutinize them for further investigation from law enforcement.

This project focuses on elimination of manual tasks performed by SMEs to pull data from internal Citi systems and generate the patterns/records of the suspicious transactions defined by set of rules for high compliance. Implementation of automation involves a combination of human tasks and machine tasks which improves the accuracy and efficiency of the final investigation of classified information. Processing speeds of the requests from AML unit increases drastically with limited number of SMEs dedicated for review and complete the automation tasks.

Key Responsibilities

- Analysis of business process and orchestrate the tasks design
- Development of machine tasks that scrape several types of data like web/xml/pdf
- Automate web-based, mainframe and desktop-based applications
- Data gathering from PDFs/images using text parsing/OCR
- Integration with secure systems like TPAM/back-end databases
- Identify and document the risks involved with certain types of data/system automation
- Create algorithms for effective data encryption to protect confidentiality and compliance
- Create the test cases for each task and document the results in various environments like Dev/UAT
- Configuration of bots on server machines where the SPA (Smart Process Automation) runs

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Java/RPA Developer

2. Tata Consultancy Services

Role: Senior Java/RPA Developer

Banking – SCRA Automation:

Customer: United Services Automobile Association

Location: San Antonio, TX

Period: 01/16 – 10/16

Technologies: Java, J2EE and SQL

Tool: Automation Anywhere

Description:

USAA is a fully integrated financial services company in United States of America serving more than 6 million military members. USAA is one of just two U.S. property and casualty companies with the highest ratings from A.M. Best, Moody's Investors Service, and Standard & Poor's. USAA provides more than 150 products and services to its members through various channels. USAA FSB offers a wide range of banking products and services including checking/savings accounts, credit cards, loans and mortgage.

This project concentrates on automating the SCRA process end to end which reduces the manual and time-consuming compliance set-up that is in place. Painful areas for bank representatives involving the tedious data validation and entry into the system integrated across multiple vendors like Fidelity and DMDC is ventured into a full-fledged automation process with minimal human intervention. Members of USAA also get benefited promptly with enhanced experience as the automation produced improved speed of processing and agility for business.

Key Responsibilities

- Working with the business to identify automation opportunities, by analyzing new processes and assessing feasibility
- Analyzing, understanding and documenting the business processes in detail where required
- Identifying and communicating the technical infrastructure requirements
- Designing & configuring automation (Automation Anywhere) process solutions
- Creating and maintaining solution documentation
- Supporting existing processes and implementing change requirements as part of a structured change control process
- Problem solving issues that arise in day to day running of automation processes and providing timely responses and solutions as required

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Java/RPA Developer

- Working in a project environment, communicating any identified risks and issues to the project manager accordingly and providing inputs to the change control process
- Working with QA to create and document test procedures and scenarios for the pre-UAT phases
- Supporting the Operational Teams during the UAT and rollout phases

Investments and Brokerage:

Customer: United Services Automobile Association

Location: Hyderabad, India

Period: 01/14 – 01/16

Technologies: Java, J2EE, UNIX and SQL

Description:

USAA is a fully integrated financial services company in United States of America serving more than 6 million military members. USAA is one of just two U.S. property and casualty companies with the highest ratings from A.M. Best, Moody's Investors Service, and Standard & Poor's. USAA provides more than 150 products and services to its members through various channels. USAA IMCO offers a wide range of investment products and services including Mutual Funds, brokerage services and discretionary asset management services.

This project focuses on replacing the Phase-3 System (which is core execution unit and book keeping System for All Brokerage and managed Accounts) with new vendor called NFS to provide the same functionality which was provided by SunGard Phase-3 System. The scope of this project also includes building a system to support the real-time events for brokerage and managed accounts transactions Performed by the members of USAA. All the existing web services/ EJB services/ Application Services/ Middleware jobs were retired one by one and the new NFS web services or batch jobs are in place for consuming services provided by NFS.

Key Responsibilities

- Understanding the business requirements participating in design discussions, implementation feasibility analysis both at the front-end and backend level, documenting requirements.
- Responsible for Web applications development for Investments Management LOB of USAA
- Designed and developed the applications in **Agile Methodology**.
- Business Modelling Using the **Rational Unified Process, OOAD** and **UML**
- Designed and developed **Java Batches** using advanced batch framework with customizations at enterprise level.
- **Web Services** development using **SOAP/REST**

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Java/RPA Developer

- Integration of APIs with Enterprise services
- End-to-end Integration Testing
- Production Release and validation
- Scheduling the Java/ETL/Middleware jobs using **BMC Control-M**
- Web service security and deployment using IBM WebSphere application server
- Developing **Test Cases** and unit testing using **JUnit 4**
- Perform code reviews and production release activities
- Impact analysis and Production validations across pilot/QA/live environments
- Solving QA defects, scheduling fixes, providing support to production application.

Environment: Java 1.5/1.6, JSP, Servlets, MVC, UML, XML, IBM WebSphere AS, RAD, Eclipse, Junit, Control-M, IBM RTC, Oracle, PL/SQL

3. Tata Consultancy Services

Role: Java Developer

Billing and Payments:

Customer: State Farm Insurance

Location: Hyderabad, India

Period: 07/13 – 01/14

Technologies: Java, J2EE, Springs and Mule-ESB (XML)

Description:

State Farm has a multi user application development program called Integrated Customer Platform whose development is split into numerous development centers. One of these modules contributes for Billing and Payments pages. Inside this, checkout is the key module for billing various products chosen by the customer in previous DCs/pages. It consists of various web and ESB services development.

Key Responsibilities

- Responsible for Performance Enhancement, Design, Development and testing of Java based web applications and Enterprise Application in Windows Environment.
- Designed and developed the application using **Agile Methodology**.
- Business Modelling Using the **Rational Unified Process, OOAD** and **UML**
- **Web services** development using **Spring 2.0**
- Integration of APIs with **Mule ESB**

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Java/RPA Developer

- Developing **Test Cases** and unit testing using **JUnit**.
- Solving QA defects, scheduling fixes, providing support to production application.

Environment: Core Java, JSP, Servlets, XSL Transformers, Spring Source Tool suite, Maven, SVN, Oracle 10g, SOAP UI

4. Tata Consultancy Services

Role: Support Analyst

Global Platform Service Delivery

Customer: Nielsen

Location: Chennai, India

Period: 02/11 – 07/13

Technologies: Core Java and SQL

Description:

Nielsen-GPSD supports various reporting products like Nielsen Answers (Desktop/Portal), BI (Cognos/Spotfire), NISP, TIBCO. Clients/end-users raises the issues they face with different products through tickets from CCM.net tool. We as support team analyze the issue through various levels and try to find a solution. If the issue is a bug/defect, it will be logged in HP-QC after being validated by Application development team.

Key Responsibilities

- Involved in level 2 production support of various Web and Desktop products of Nielsen Reporting tools
- Communication with various clients of Nielsen products
- High Priority and severity issue resolutions and co-ordination between multiple teams located across various geographic locations
- Debugging and troubleshooting performance issues and application outages
- Providing prompt resolution to end clients with 100% efficiency
- Involved in monitoring and debugging the web application issues across various production cells and JVMs
- Logging/queries using Splunk log monitoring
- Involved in administration of TIBCO/IBM reporting tools
- Data source creation and application deployment on IBM Cognos

Environment: Java, JSP, Servlets, Windows Server 2000, Oracle (SQL and PL/SQL)

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AWARDS & RECOGNITION

- Received Star of the Month award for the successful implementation of Brokerage Re-platform Project
- Received on the spot ward for the successful and prompt resolution of high severity issues from Nielsen premier clients P&G and Kraft

EDUCATION

- B.Tech in Electronics and Communication Engineering (2006-10)
- Aurora's Engineering College, Jawaharlal Nehru Technological University – Hyderabad, India

PERSONAL DETAILS

Current Location: Hyderabad

Languages Known: English, Hindi, Telugu and German