

Lecture 2: Authentication (Password)

2.1. Overview

2.2 Password (weak authentication)

 2.2.1 Intercept the password while bootstrapping

 2.2.2 Searching password (Dictionary, guessing, exhaustive)

 2.2.3 Stealing of password

 2.2.4 Preventive measure

 2.2.5 Example on ATM

 2.2.6 Password Reset: Security Questions

2.3 Biometric

2.4 Multi-factor authentication

 2.4.1: Case studies: Sms vs Token (tutorial)

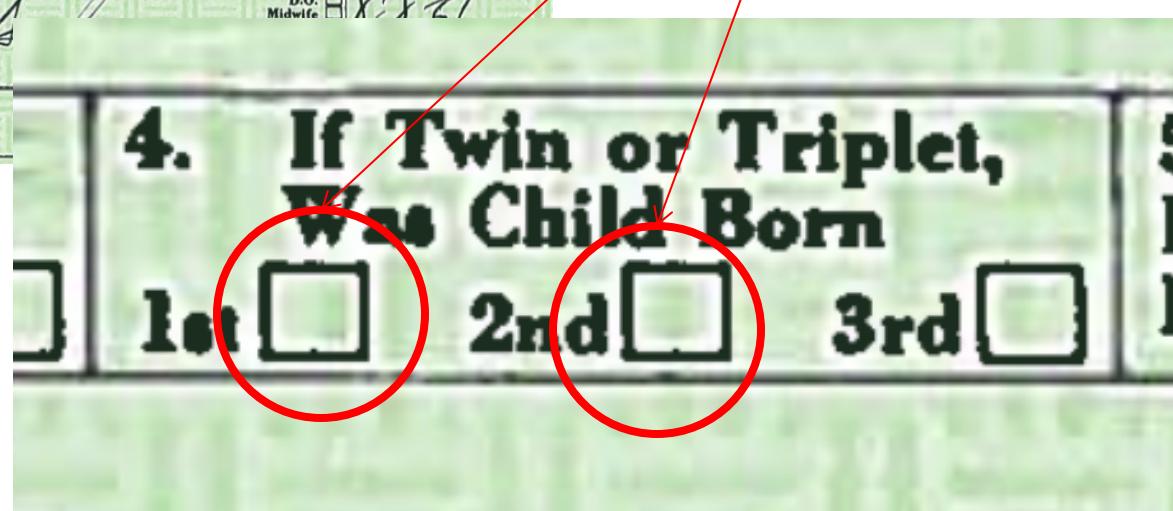
2.1 Overview

[PF2.1] excluding Federated Identity Management

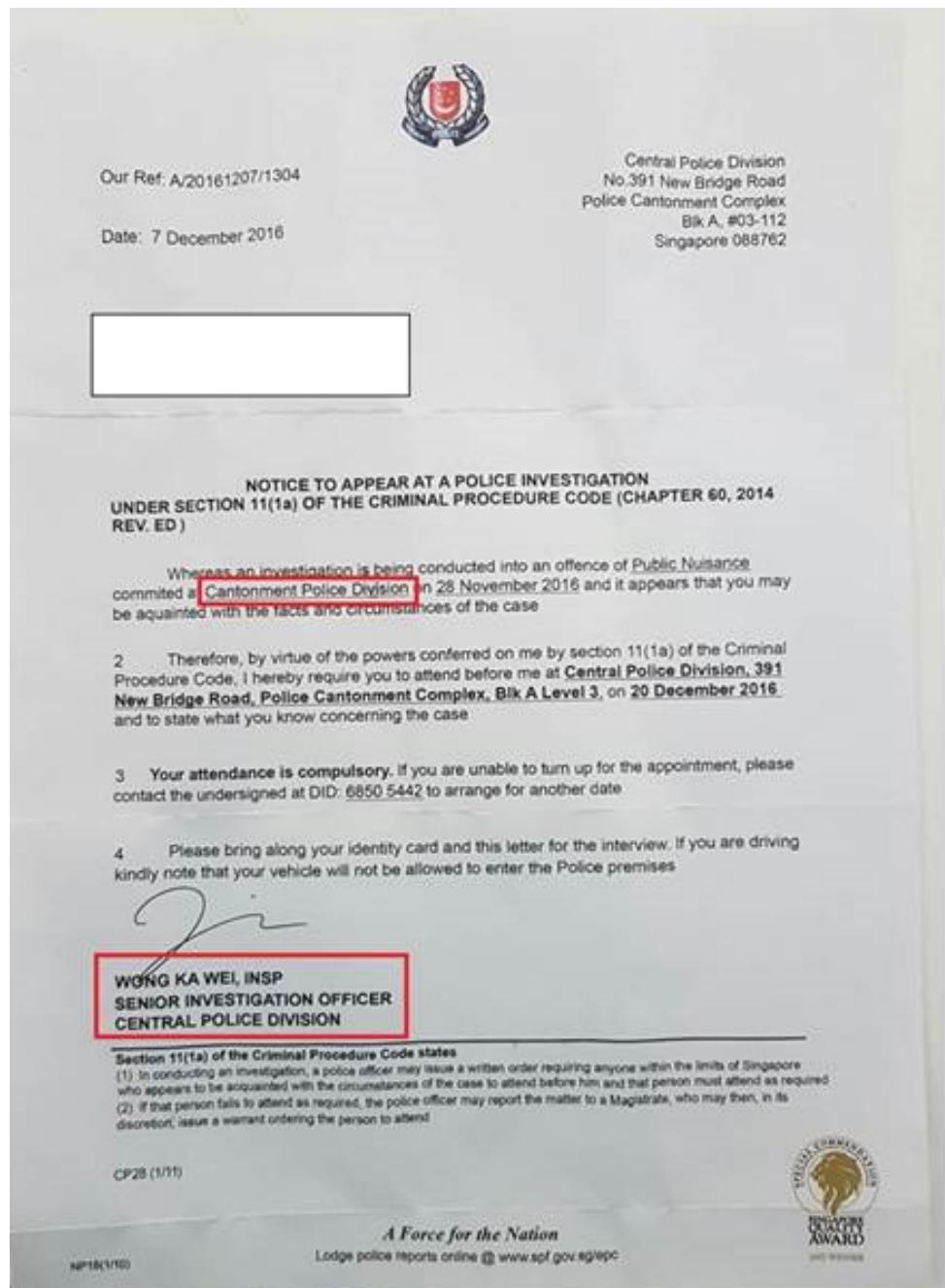
[Gollman] also has good coverage on Password (Chapter 4.1 to 4.5)

STATE OF HAWAII CERTIFICATE OF LIVE BIRTH DEPARTMENT OF HEALTH
FILE NUMBER 151 61 10641

1a. Child's First Name (Type or print)	1b. Middle Name	1c. Last Name				
BARACK		HUSSEIN OBAMA, II				
2. Sex Male	3. This Birth <input checked="" type="checkbox"/>	4. If Twin or Triplet, Was Child Born Single <input checked="" type="checkbox"/> Twin <input type="checkbox"/> Triplet <input type="checkbox"/> 1st <input type="checkbox"/> 2nd <input type="checkbox"/> 3rd <input type="checkbox"/>	5a. Birth Month Date	Day	Year	5b. Hour August 4, 1961 7:24 P.M.
6a. Place of Birth: City, Town or Rural Location Honolulu			6b. Island Oahu			
6c. Name of Hospital or Institution (If not in hospital or institution, give street address) Kapiolani Maternity & Gynecological Hospital			6d. Is Place of Birth Inside City or Town Limits? If no, give judicial district Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			
7a. Usual Residence of Mother: City, Town or Rural Location Honolulu			7b. Island Oahu	7c. County and State or Foreign Country Honolulu, Hawaii		
7d. Street Address 6085 Kalanianaole Highway			7e. Is Residence Inside City or Town Limits? If no, give judicial district Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>			
7f. Mother's Mailing Address			7g. Is Residence on a Farm or Plantation? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>			
8. Full Name of Father BARACK HUSSEIN OBAMA			9. Race of Father African			
10. Age of Father 25	11. Birthplace (Island, State or Foreign Country) Kenya, East Africa	12a. Usual Occupation Student	12b. Kind of Business or Industry University			
13. Full Maiden Name of Mother STANLEY ANN DUNHAM			14. Race of Mother Caucasian			
15. Age of Mother 18	16. Birthplace (Island, State or Foreign Country) Wichita, Kansas	17a. Type of Occupation Outside Home During Pregnancy None	17b. Date Last Worked			
I certify that the above stated information is true and correct to the best of my knowledge.		18a. Signature of Parent or Other Informant ▶ <i>John Dunham Obama</i>		18b. Date of Signature Parent <input checked="" type="checkbox"/> 8-7-61 Other <input type="checkbox"/>		
I hereby certify that this child was born alive on the date and hour stated above.		19a. Signature of Attendant ▶ <i>David A. K.</i>		19b. Date of Signature M.D. <input type="checkbox"/> 8-8-61 D.O. <input type="checkbox"/> Midwife <input type="checkbox"/>		
20. Date Accepted by Local Reg. AUG - 8 1961		21. Signature of Local Registrar ▶ <i>W.L. Lee</i>				
23. Evidence for Delayed Filing or Alteration						



Is this letter Authentic?



From:
https://www.police.gov.sg/news-and-publications/media-releases/20161217_others_advisory_spf_letters,

December 16, 2016

Authentication

Authentication: The process of assuring that the communicating entity, or origin of a piece of information, is the one that it claims to be.

Authentic (adjective): the claimed origin/entity is assured by supporting evidences.

Authenticity: condition of being authentic.

Authenticity implies integrity.

(again, some documents use the term “integrity” to mean authenticity, and some claimed that authenticity does not necessarily give integrity. When reading a document, pay attention to the context and the applications involved.)

Example

Communication Channel:



- Alice received a phone call, which claimed to be from the police department and asked for information regarding her brother. Authentic?
- Alice logged-in to Luminus. Alice wondered, was that server her laptop interacting with is the authentic “Luminus”? Conversely, why the Luminus’s server would be convinced that the entity logged in is the authentic “Alice”?
- Alice tried to connect to wifi using her phone while in NUH’s bus-stop. Among the available wifi Network Name (SSID), an item “NUS” is listed. Alice keyed in her userid and password. Is that wifi access point authentic?

Example

Data-origin authentication:

Bob submitted a medical certificate to the lecturer, indicating that he was unfit for exam. Was the certificate authentic, i.e. was it issued by the clinic? Had Bob altered the date?

Is the birth certificate released by White House authentic? (i.e. issued by the claimed Local Registrar)

Alice downloaded an app, say DBSPaylah, from some app store. Is the app authentic? (i.e. was it from DBS?)

Authentication

The above two examples illustrate two types of information.

- *Entity authentication.*
 - For connection-oriented communication
 - Verifying authenticity of *entities* involved in a connection
 - Mechanisms: password, challenge and response, protocol
- *Data-origin authentication:*
 - For connectionless communication
 - Verifying the origin of a piece of information
 - Mechanisms: MAC or digital signature. (Forensic can also be viewed as a verification mechanism. This is not covered in this module)

2.2 Password

Password system for authentication

Stage 1: Bootstrapping.

Server and a user established a common password. The server keeps a file recording the *identity (aka userid, username)* and the corresponding *password*.

Stage 2: Authentication.

The server authenticates an entity. If the entity gives the correct password corresponds to the claimed identity, the entity is deemed as authentic.

Password is a secret, only the authentic user and the server know it. The identity is not necessary to be kept secret. The fact that an entity knows the password implies that the entity is either the server or the authentic user.

The identity could be: username in computer system, bank account number, customer id, etc.

(Question: Describe a password system where no identity is involved, i.e., just password.)

Stage 1: Bootstrapping

- The password is to be established during bootstrapping.
- This can be done by
 - 1) The server/user chooses a password and sends it to the user/server through another communication channel.
 - 2) Default password.

Question: Describe some bootstrapping mechanisms that you have encountered. (NUSNET, Singpass, wifi router)

What is WPS (Wi-Fi Protected Setup)? Why a physical button is required?

<https://www.digitalcitizen.life/simple-questions-what-wps-wi-fi-protected-setup>

Stage 2: Password Authentication

- Protocol.

User → Server: My name is *Alice*

Server → User : What is your password

User → Server: *OpenSesame*

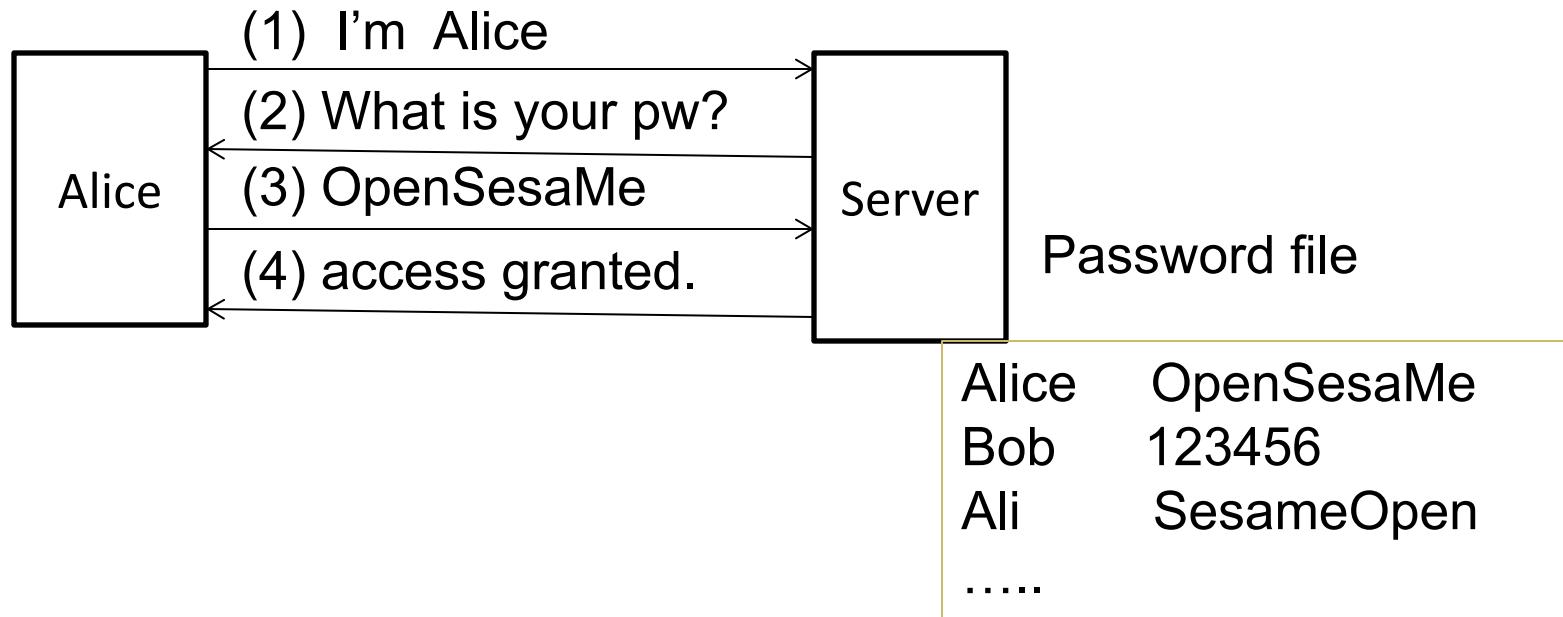
Server verifies whether password is correct and takes corresponding subsequent actions.

- Alternatively, authentication can be carried out without interactions:

User sends a sms to a server:

Userid: *Alice@nus.edu.sg*. Password:*OpenSesame*. Instructions: Unsubscribe from your mailing list. No more junk mail.

Password file



Weak authentication system and Replay attack

- Password system is classified as a “***weak authentication***” system. A weak authentication is one that subjected to the simple “***replay attack***”: information sniffed from the communicated channel can be replayed to impersonate the user.
- (under “***strong authentication***”, information sniffed during the process can’t be used to impersonate the user (to be covered later).)

Question: Terminologies. What are “***Sniff***”, “***Spoof***”?

Attacks on password system

- Attack the bootstrapping.
- Search for the correct password (two settings: online vs offline)
 - Guessing
 - Dictionary attacks
 - Exhaustive attacks
- Steal the password:
 - Eavesdropping: sniff the network, key-logger.
 - Phishing
 - Spear-phishing
 - Spoofing login screen
 - Password Caching
 - Insider attacks

- 2.2.1 Attack the Bootstrapping

Attacker may intercept the password during bootstrapping. For example, if the password is sent through postal mail, an attacker could steal the mail to get the password.

Attacker uses the “default” passwords. There are many reported incidents on this simple attack.

(for e.g. IP camera, Wifi router)

see <http://www.pcworld.com/article/2033821/widely-used-wireless-ip-cameras-open-to-hijacking-over-the-internet-researchers-say.html>

Read (Mirari attack)

<http://www.computerworld.com/article/3134097/security/chinese-firm-admits-its-hacked-products-were-behind-fridays-ddos-attack.html>

Default Password on IP Camera



Question: ([Gollmann] Pg 64)

You are shipping WLAN access points. Access to these devices is protected by password. What are the implications of shipping all access points with the same default password? What are the implications of shipping each access point with its individual password?

(hint: argue from the viewpoint of usability vs security)

- 2.2.2 Searching for the Password

[PF2.1] Guessing the password from social information

The attacker gathers some social information about the user, and infer the password, e.g. mobile phone number.

Dictionary attacks

- The attacker tries different passwords during login sessions. The attacker can employ exhaustive search, i.e. tries all combinations.
- The attacker can restrict the search space to a large collection of probable passwords. The collection can include words from English dictionary, known compromised passwords, other language dictionaries, etc. This is known as ***Dictionary attack***.
- It is possible to carried out exhaustive search together with the dictionary. For e.g. tries all combinations of 2 words from the dictionary, exhaustively try all possible capitalizations of each word, substituting “a” by “@”, etc

see list of “2014 worst password” reported by SplashData

<http://www.prweb.com/releases/2015/01/prweb12456779.htm>

Question: Download a password dictionary. Is your password in the dictionary?

Presenting SplashData's "Worst Passwords of 2014":

- 1 123456 (Unchanged from 2013)
- 2 password (Unchanged)
- 3 12345 (Up 17)
- 4 12345678 (Down 1)
- 5 qwerty (Down 1)
- 6 1234567890 (Unchanged)
- 7 1234 (Up 9)
- 8 baseball (New)
- 9 dragon (New)
- 10 football (New)
- 11 1234567 (Down 4)
- 12 monkey (Up 5)
- 13 letmein (Up 1)
- 14 abc123 (Down 9)
- 15 111111 (Down 8)
- 16 mustang (New)
- 17 access (New)
- 18 shadow (Unchanged)
- 19 master (New)
- 20 michael (New)
- 21 superman (New)
- 22 696969 (New)
- 23 123123 (Down 12)
- 24 batman (New)
- 25 trustno1 (Down 1)

Dictionary attacks

Two scenarios in dictionary attacks (there is a crucial implication on the defense mechanisms, to be discussed later.):

- ***Online dictionary attack***: an attacker interacts with the authentication system during the searching process. (e.g. choose a password and ask the system whether it is authentic)
- ***Offline dictionary attack***: There are two phases.
 1. The attacker obtains some information D about the password from the authentication system, possibly via some interactions. (e.g. steal the password file, or sniffs some from interactions)
 2. Next, the attacker carries out searching on D without interacting with the system.

2.2.3 Stealing the password

1. Sniffing

- ***Shoulder surfing***: This is the look-over-the-shoulder attack.
- ***Sniffing*** the communication: Some systems simply send the password over the public network in clear (i.e. not encrypted). E.g. FTP, Telnet, HTTP. (secure version sftp, ssh)

Other methods:

- ***Sniff*** the wireless keyboard.

see <http://arstechnica.com/security/2015/01/meet-keysweeper-the-10-usb-charger-that-steals-ms-keyboard-strokes/>

- Using sound made by keyboard.

(L. Zhuang, F. Zhou, J.D. Tygar, Keyboard Acoustic Emanations Revisited, 2005.

http://www.cs.berkeley.edu/~tygar/papers/Keyboard_Acoustic_Emanations_Revisited/ccs.pdf)

Question: Terminologies. What is “***side channel attack***” ?

Viruses, Keylogger.

A key-logger captures/records the keystrokes, and sends the information back to the attacker via a “covert channel”.

- (software) Some computer viruses are designed as a *key-logger*.
- (hardware) Hardware key-logger: the image in the next slide is self-explanatory.

see “Hardware-based keyloggers” in

http://en.wikipedia.org/wiki/Keystroke_logging



from http://en.wikipedia.org/wiki/Keystroke_logging

Question: Terminologies. What is a covert channel?

2. Login spoofing

Attacker displays a “spoofed” login screen.



Prevention: Some systems have a ***secure attention key*** or ***secure attention sequence***. When they are pressed, the system starts the trusted login processing.
(e.g. Ctrl+Alt+Del for Window NT)

3. Phishing

- Same as login spoofing, here, the user is tricked to voluntarily sends the password to the attacker.
- Phishing attacks ask for password under some false pretense.
For example:

★ Lynn Luckett
IT Care

21 January 2015 2:31 pm

LL



Attn NUS Staff:

An attempt was made to connect your account from a new computer. For your account security, click the link below and fill accurate details to protect your account.

Copy or Click here: <http://www.pjserver.com/form/forms/form1.html>

IT Care.

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4. Spear Phishing

Phishing can be targeted to a particular small group of users (for example, NUS staff in the above example). Such attack is generally known as ***spear phishing***, which is an example of ***targeted attacks***.

Phishing attack is a ***social engineering*** attack.

Wiki definition of social engineering:

“**Social engineering**, in the context of information security, refers to psychological manipulation of people into performing actions or divulging confidential information.”

[http://en.wikipedia.org/wiki/Social_engineering_\(security\)](http://en.wikipedia.org/wiki/Social_engineering_(security))

E.g.

From: ITCARE
To: [REDACTED]
Subject: [Ticket #645159] Someone has accessed your account
Date: Monday, March 27, 2017 9:35:44 AM
Importance: High

Dear [REDACTED]

Someone just tried to sign in to your account. We have stopped this sign-in attempt.

Details:

IP Address: 95.108.142.138

Location: Russia

You are advised to change your password immediately.

Change NUSNET Password

Please [Sign In](#) to NUSNET password page.

Note:

- Your password must be at least 8 characters in length.
- Your password cannot contain your userID or any part of your name.
- You cannot re-use any of your 6 old passwords.
- You cannot change your password more than once in a day.

Although just a few slides and low tech....

Spear-phishing is extremely effective

“Spear phishing is the number one infection vector employed by 71 percent of organized groups in 2017.” *Internet Security Threat Report*, Symantec, Vol 23, 2018.

Read the paragraph on phishing.

<https://www.symantec.com/content/dam/symantec/docs/reports/istr-23-2018-en.pdf>

organizations. Spearphishing is the number one infection vector, employed by 71 percent of organized groups in 2017. The use of zero days continues to fall out of favor. In fact, only 27 percent of the 140 targeted attack groups that Symantec tracks have been known to use zero-day vulnerabilities at any point in the past.

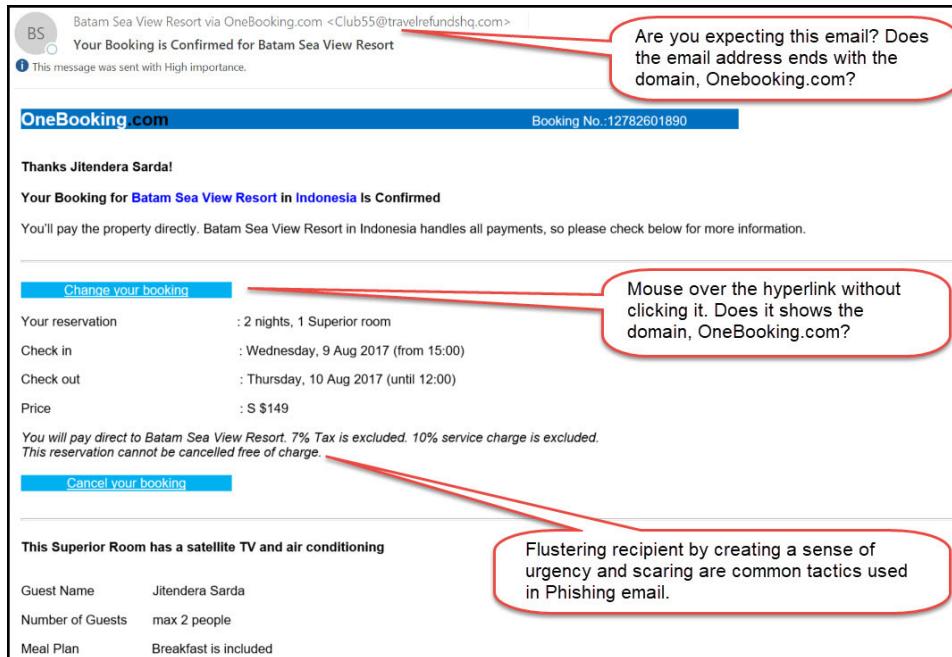
- Phishing of passwords is typically done through fake/spoofed website, but can also be carried out over phone calls.

Terminologies: ***Phishing***, ***Pharming***, ***Vishing*** and ***Smishing***.

See <http://csbweb.com/phishing.htm>)

Phishing Prevention

- User education



From: NUS IT Care

- Embedded Phishing Exercise:

- Similar to fire drill, authorized entities sends out “phishing” emails to employees. Effectiveness of such exercise not well studied.

Phishing Prevention

- Phishing repository site:
 - Example: phishtank.com (submit suspected phishes, track the status of your submissions, verify other users' submissions)
- It can be tricky to accurately determine if an unsolicited email is a phishing
 - Example: SonicWall Phishing IQ Test
<https://www.sonicwall.com/phishing/>
 - *You can test your own phishing-spotting skill!*

5. Cache

- When using a shared workstation (for e.g. a browser in airport), information keyed in could be cached. The next user may able to see the cache.
(close the browser when using shared workstation)

6. Insider attack

- The malicious system administrator steals the password file.
- The system administrator's account is compromised (e.g. password stolen via phishing), leading to lost of password file.

2.2.4 Preventive measure

Using Strong Password

- Random: A password is chosen randomly among all possible keys using an automated password generator. High “entropy” but difficult to remember.

3n5dcvUD9cfm (10 characters)

- User selection:

- Mnemonic Method Pbmbval!

- Altered Passphrases Dressed*2*tge*9z

- Combining and Altering Word B@nkC@méra

(see https://en.wikipedia.org/wiki/Password_strength#Guidelines_for_strong_passwords)

- Usability: It is difficult to enter alphanumeric passwords into mobile devices. There are alternatives, e.g. graphical or gesture-based.

remark: Pbmbval! is no longer a good choice since it had appeared as examples in many documents on password selection.

Symbol set	Symbol count N	$\log_2 (N)$
Arabic numerals (0–9) (e.g. PIN)	10	3.322 bits
hexadecimal numerals (0–9, A–F) (e.g. WEP keys)	16	4.000 bits
Case insensitive Latin alphabet (a–z or A–Z)	26	4.700 bits
Case insensitive alphanumeric (a–z or A–Z, 0–9)	36	5.170 bits
Case sensitive Latin alphabet (a–z, A–Z)	52	5.700 bits
Case sensitive alphanumeric (a–z, A–Z, 0–9)	62	5.954 bits
All ASCII printable characters except space	94	6.555 bits
All ASCII printable characters	95	6.570 bits
All extended ASCII printable characters	218	7.768 bits
Binary (0–255 or 8 bits or 1 byte)	256	8.000 bits
Diceware word list	7776	12.925 bits

From https://en.wikipedia.org/wiki/Password_strength#Guidelines_for_strong_passwords

Guideline on Password strength (online vs offline)

see https://en.wikipedia.org/wiki>Password_strength#Guidelines_for_strong_passwords

- Note that typical human generated password of 10 alphanumeric characters do not have entropy of $10 \log_2(36)$. It is much less than that.
- NITS (**NIST Special Publication 800-63-2**) suggested an approach to estimate entropy of human-generated password. **Read section on NIST Special Publication 800-63-2** in https://en.wikipedia.org/wiki>Password_strength#Guidelines_for_strong_passwords. Note that 2017 revision of SP 800-63 (Revision 3) drops this approach.
- Recommendation by RFC 4086 (Randomness Required for Security) <https://tools.ietf.org/html/rfc4086> suggests the password to have at least 29 bits of entropy to be secure against **online attacks**.
- If cryptographic keys are to be generated from the password, and **offline attacks** are possible, then the password should have at least 128 bits of entropy, based on NITS recommendation of 128 bits for crypto keys (Actually, RFC 4086 recommends 96 bits for crypto applications, which in my opinion, is not sufficient.)

Online vs offline attack:

- **Online:** To check whether a password is correct, the attacker need to communicate with a server not in his control. E.g.
 - Attacker obtained a list of 1000 valid nusnet id. The attacker wants to find the password for some of them. The attacker write an automated script that attempt to login to LumiNUS using guessed passwords for each of these 1000 valid nusnet id.
 - Attacker obtained the list of 1000 valid nusnet id. The attack script attempts to login to NUS wifi router.
- **Offline:** To check whether a password is correct, the attacker can execute some algorithm without connecting to a server.
 - Attacker has an AES encrypted file. The key is derived from a password. The attacker wants to find the password.
 - In some protocols, a “hash” of the password is sent in clear. The attacker first obtained the hash by interacting with the protocol. Next, the attacker went offline and search for the password.

Password Policy

- To make online dictionary attack more difficult, many systems intentionally add delay into login session, (for example, has to wait for 1 second before next attempt), or locked the account after a few failed attempts.
- System check for weak password when user registers/changes password. (for e.g. using the password dictionary).
- Some systems require regular changes of passwords. (This is controversial. Many believe that frequent changes of passwords actually lower security.)
See https://www.schneier.com/blog/archives/2016/08/frequent_passwo.html
- **Password Policy:** Rules set by the organization to ensure that users use strong passwords, and to minimize lost of passwords.
(for e.g. the policy may state that the password has to be at least 10 characters)

Additional protection to password files

- Recap: the *password file* stores userid and password
- The password file could be leaked, due to insider attack, accidental leakage, system being hacked, etc. Recap: the password file store the userid+password.
- There are many well-known incidents where unprotected or weakly protected password files are leaked, leading to a large number of passwords being compromised. (2012 LinkedIn https://en.wikipedia.org/wiki/2012_LinkedIn_hack)
- Hence, it is desired to add an additional layer of protection to the password file.

(revisit this slide after hash is covered)

Passwords should be “hashed” and stored in the password files.

(textbook ([PF]pg 46) uses the term “encrypted”. Note that this is not accurate. For encryption, there is a way to recover the password from the ciphertext. For cryptographically secure hash, it is infeasible to recover the password from the hashed value.)

During authentication, the password entered by the entity is being hashed, and compared with the the value stored in the password file.

Password in clear

Alice	OpenSesaMe
Bob	123456
Ali	SesameOpen
Charles	SesameOpen

Hashed Password

Alice	x3lad=3adfV
Bob	3Dv6usgawer
Ali	da5DGDSDFd3
Charles	da5DGDSDFd3

“da5DGDSDFd3” = Hash(“SesameOpen”)

(revisit this slide after hash is covered)

It is desired that the same password would be hashed to two different values for two different userid. Why? (*rainbow table*)

This can be achieved using salt.

Password in clear

Alice	OpenSesaMe
Bob	123456
Ali	SesameOpen
Charles	SesameOpen

Salted Password

Alice,	Adf3,	39Gkaj10Dmf
Bob,	a3gh,	d978bjklDFD
Ali,	f8ad,	DJk34hoaev7
Charles,	10vd,	K108ELvio2B

“DJk34hoaev7”= Hash(“f8adSesameOpen”)
“K108ELvio2B”= Hash(“10vdSesameOpen”)

(Optional) How Facebook protects the passwords

```
PW-Onion( $pw$ )
 $\frac{}{h_1 \leftarrow \text{MD5}(pw)}$ 
 $sa \leftarrow \mathbb{S} \{0, 1\}^{160}$ 
 $h_2 \leftarrow \text{HMAC[SHA-1]}(h_1, sa)$ 
 $h_3 \leftarrow \text{PRF-Cl}(h_2) = \text{HMAC[SHA-256]}(h_2, msk)$ 
 $h_4 \leftarrow \text{scrypt}(h_3, sa)$ 
 $h_5 \leftarrow \text{HMAC[SHA-256]}(h_4)$ 
Ret ( $sa, h_5$ )
```

Figure 7: The Facebook password onion. $\text{PRF-Cl}(h_2)$ invokes the Facebook PRF service $\text{HMAC[SHA-256]}(h_2, K_s)$ with PRF-service secret key K_s .

from A. Everspaugh et. al. The Pythia PRF Service, USENIX Security 2015

$\text{PRF-C1}(h_2)$ is computed by a remote server, using a master-key stored only in that server.

Q. What is scrypt?

2.2.5 Security Questions

read https://www.owasp.org/index.php/Choosing_and_Using_Security_Questions_Cheat_Sheet

optional:

Ariel Rabkin, *Personal knowledge questions for fallback authentication: security questions in the era of Facebook*, Usable privacy and security 2008.

- Security Questions can be viewed as a mechanism for ***fallback authentication***, or a ***self-service password reset***.
 - *Enhancing “usability”*: a user can still login even if password is lost.
 - *Reducing cost*: reduces operating cost of helpdesk.
 - *Weakening security*: attackers have another mean to obtain access.

see [PF2.1]page 39 SideBar 2-1 on a known incident.

Choices of Security Questions

from

https://www.owasp.org/index.php/Choosing_and_Using_Security_Questions_Cheat_Sheet

- ***Memorable***: If users can't remember their answers to their security questions, you have achieved nothing.
- ***Consistent***: The user's answers should not change over time. For instance, asking "What is the name of your significant other?" may have a different answer 5 years from now.
- ***Nearly universal***: The security questions should apply to a wide audience of possible.
- ***Safe***: The answers to security questions should not be something that is easily guessed, or research (e.g., something that is matter of public record)

Other forms of self-service password reset

- There are many other forms of password reset.
- Next slide gives a negative example where the password reset was not designed properly.

Zoom's account hijacking

optional

<https://www.tomsguide.com/news/zoom-security-privacy-woes>

Zoom flaw allowed account hijacking

A [Kurdish security researcher](#) said Zoom paid him a bug bounty -- a reward for finding a serious flaw -- for finding how to hijack a Zoom account if the account holder's email address was known or guessed.

The researcher, who calls himself "s3c" but whose real name may be Yusuf Abdulla, said if he tried to log into Zoom with a Facebook account, Zoom would ask for the email address associated with that Facebook account. Then Zoom would open a new webpage notifying him that a confirmation email message had been sent to that email address.

The URL of the notification webpage would have a unique identification tag in the address bar. As an example that's much shorter than the real thing, let's say it's "zoom.com/signup/123456XYZ".

When s3c received and opened the confirmation email message sent by Zoom, he clicked on the confirmation button in the body of the message. This took him to yet another webpage that confirmed his email address was now associated with a new account. So far, so good.

But then s3c noticed that the unique identification tag in the Zoom confirmation webpage's URL was identical to the first ID tag. Let's use the example "zoom.com/confirmation/123456XYZ". The matching ID tags, one used before confirmation and the other after confirmation, meant that s3c could have avoided receiving the confirmation email, and clicking on the confirmation button, altogether.

In fact, he could have entered ANY email address -- yours, mine or billgates@gmail.com -- into the original signup form. Then he could have copied the ID tag from the resulting Zoom notification page and pasted the ID tag into an already existing Zoom account-confirmation page.

Boom, he'd have access to any Zoom account created using the targeted email address.

"Even if you already linked your account with a Facebook account Zoom automatically unlink it and link it with the attacker Facebook account," s3c wrote in his imperfect English.

And because Zoom lets anyone using a company email address view all other users signed up with the same email domain, e.g. "company.com", s3c could have leveraged this method to steal ALL of a given company's Zoom accounts.

"So if an attacker create an account with email address attacker@companyname.com and verify it with this bug," s3c wrote, "the attacker can view all emails that created with *@companyname.com in Zoom app in Company contacts so that means the attacker can hack all accounts of the company."

Zoom is fortunate that s3c is one of the good guys and didn't disclose this flaw publicly before Zoom could fix it. But it's such a simple flaw that it's hard to imagine no one else noticed it before.

STATUS: Fixed, thank God.

Social engineering + password reset

optional

Is the following feasible? (I read something like this somewhere but can't remember the details)

- An attacker had Bob password of a social media platform XXXXX . Bob is in a group ABC in XXXXX.
- The attacker (using Bob's account) posted in ABC, mentioning that he received a phishing email who claimed to be from XXXXX, and the email showed an QR code. Bob posted the email with the QR code with some ha, ha, ha and lol.
- Attacker attempted to reset some ABC members' accounts, prompting XXXXX to automatically send confirmation emails to the members. The emails contained some info embedded in QRcode, and asked the members to scan the QRcode using XXXXX's apps.
- A friend in ABC replied to Bob's post "I also receive this" and posted the QRcode.
- Attacker used the QRcode to confirm and gain access.

2.2.6 Example on ATM

ATM Card

- To get authenticated, the user need to present (1) a card, and (2) a PIN.
 - The card contains a magnetic strip, which stores the user account id. Essentially, the magnetic strip simplifies the input of account id into the ATM system: instead of keying it in, just inserting the card.
 - The PIN plays the role of password.

Data are encoded into the magnetic strip using well-known standards. Given access to a card, anyone (including attackers) can “copy” the card by reading the info from the card and writing it to the spoofed card.



this card can be purchased from ebay.

ATM skimmer

An ATM skimmer steals the victim's account id (username) and PIN (password).

The skimmer consists of:

1. a card-reader attached on top of existing ATM reader;
2. a camera overlooking the keypad, or a spoofed key-pad on top of existing keypad;
3. some means to record and transmit the information back to the attacker.

With the information obtained from (1), the attacker can spoof the victim's ATM card. With (2), the attacker obtain the PIN.

Well known incidents in Singapore: DBS in 2012.

“\$1 million stolen from the bank accounts of 700 DBS and POSB customers.”

- See <http://news.asiaone.com/News/Latest+News/Singapore/Story/A1Story20120223-329820.html>

Yet another self-explanatory image

ATM SKIMMING



Synopsis:

Fictitious card reader and cellular telephone with a video camera attached to ATM machine. The fictitious card reader is flush to compromised ATM whereas the others are recessed. A façade of ATM colored molding is attached to upper part of ATM. The façade conceals a cellular phone camera which records the PIN number.

Some Fun Videos to Watch: POS Skimmer Installation



https://www.youtube.com/watch?v=BFRD8_LrcM

CCTV caught someone deploying a Point-Of-Sale skimmer (similar to ATM skimmer)

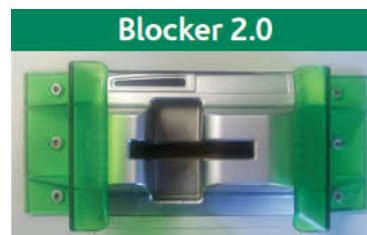
More video:

“Why Chip Credit Cards Are Still Not Safe From Fraud”

<https://www.youtube.com/watch?v=gJo9PfsplsY>

Measures

- Anti-Skimmer device: A device that prevents external card reader to be attached onto the ATM.



Shielding the keypad.



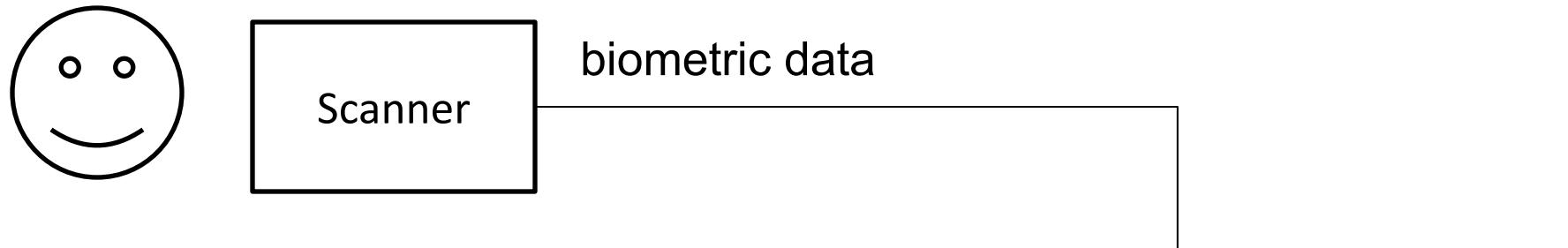
- Awareness among users.

2.3 Biometric

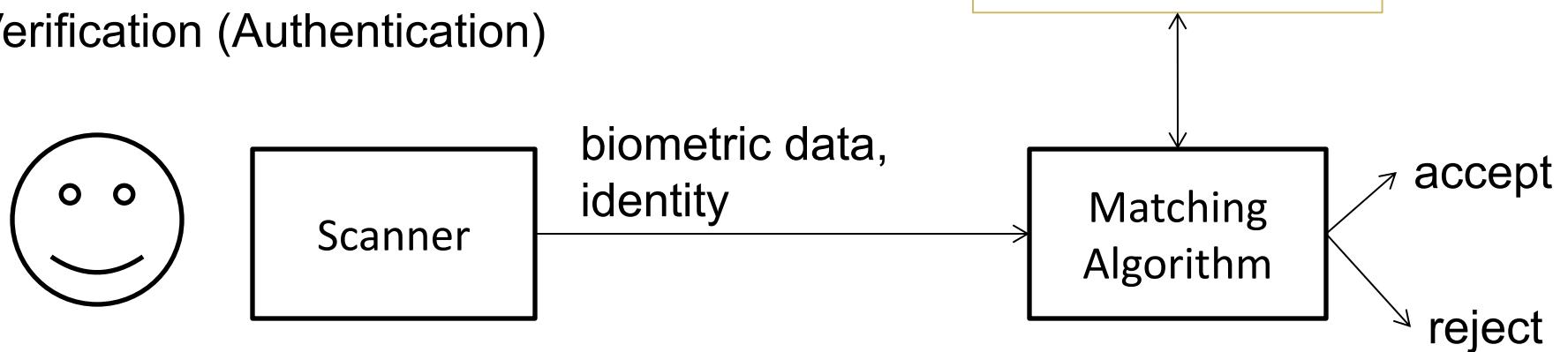
- Biometric uses unique physical characteristics of a person for authentication.
- During ***enrollment***, a ***template*** of an user's biometric data is captured and stored (same as bootstrapping in password system).
- During ***verification***, biometric data of the person-in-question is captured and compared with the template using a ***matching algorithm***. The algorithm decides whether to accept or reject.

Biometric can be used for ***identification*** (identify the person from a database of many persons), or ***verification*** (verify whether the person is the claimed person). Here, we focus on verification.

Enrollment



Verification (Authentication)



Differences between Biometric and Password

Password	Biometric
Can be changed (revoked)	Can't
Need to remember	Don't have to
<i>Zero non-matched rate</i>	<i>Probability of error</i>
Users can pass the password to another person	Not possible

- Unlike password, there are inevitable noise in capturing the biometric data, leading to error in making the matching decision: FMR (False match rate) and FNMR (false non-match rate).

FMR =

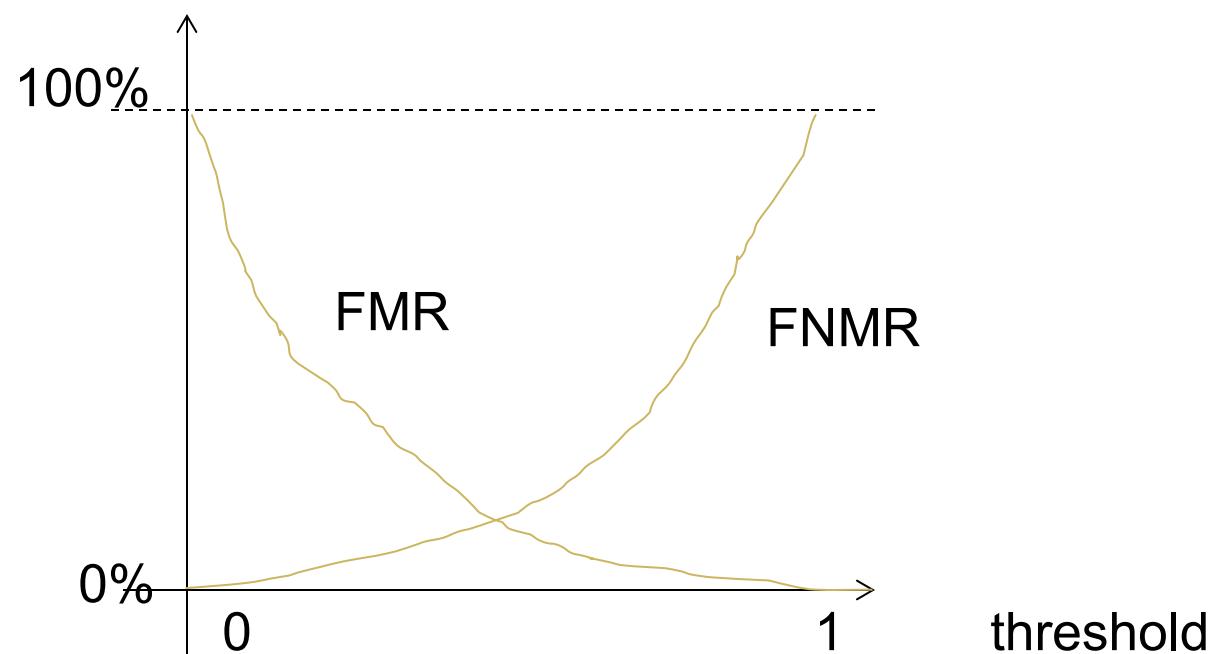
$$\frac{\text{number of successful false matches (B)}}{\text{number of attempted false matches (B+D)}}$$

FNMR =

$$\frac{\text{number of rejected genuine matches (C)}}{\text{number of attempted genuine matches (A+C)}}$$

	accept	reject
genuine attempt	A	C
false attempt	B	D

The matching algorithm typically makes decision based on some adjustable threshold. By adjusting the threshold, the FMR and FNMR can be adjusted. (lower threshold => more relax in accepting, higher threshold => more stringent in accepting).



how to set the threshold? Depend on application.

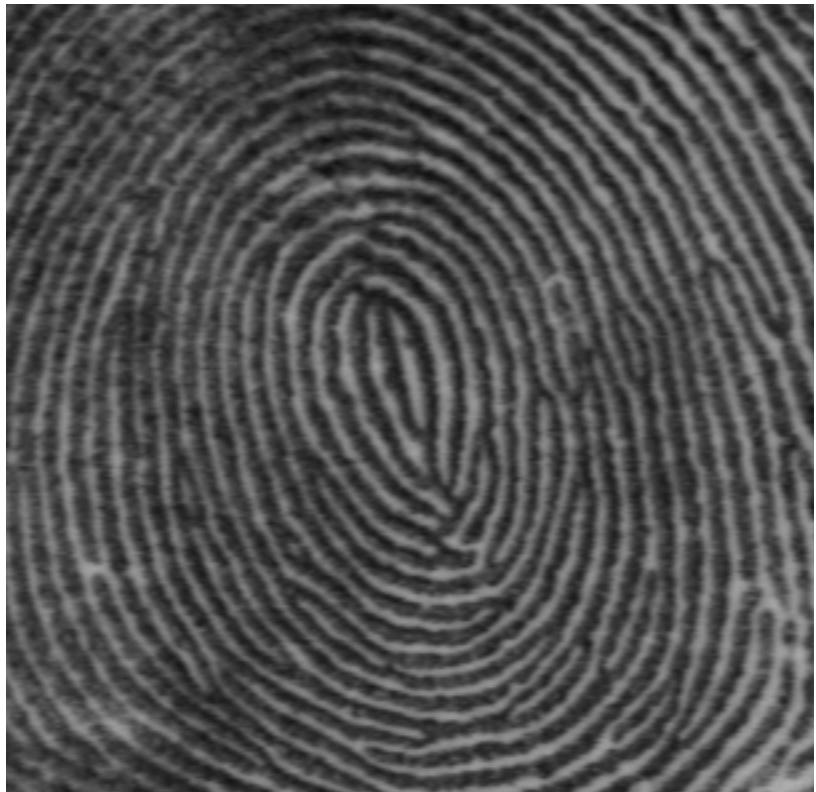
Other type of errors:

Equal error rate (EER): Rate when FNMR = FMR.

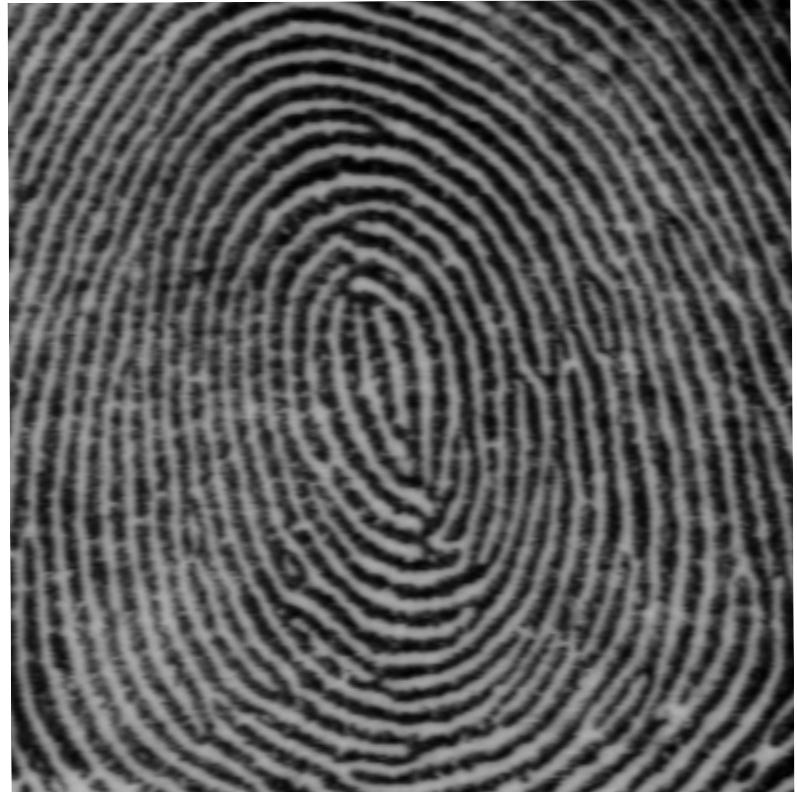
False-to-enroll rate (FER). Some users' biometric data can't be captured. For example due to injury.

Failure-to-capture rate (FTC). An user's biometric data may fail to be captured during authentication, for example fingers are too dry, dirty, etc.

Example on Fingerprint

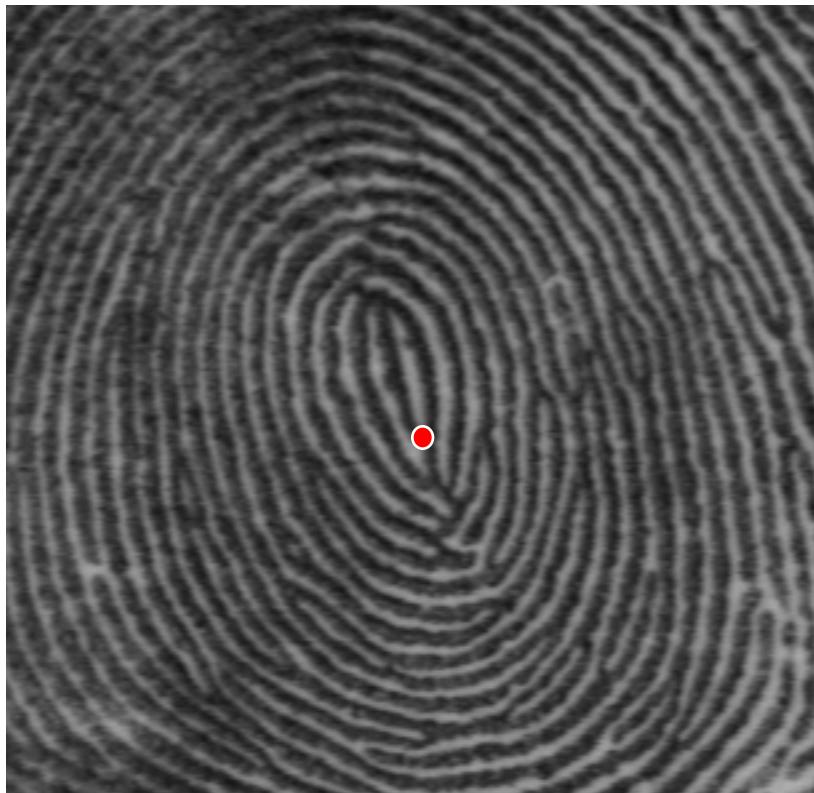


First scan of a finger

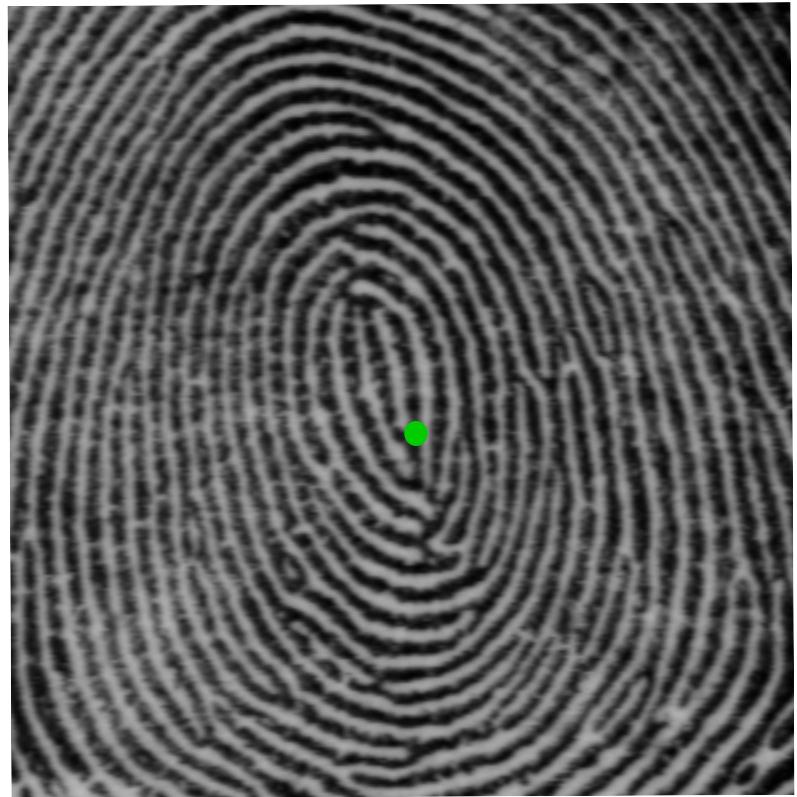


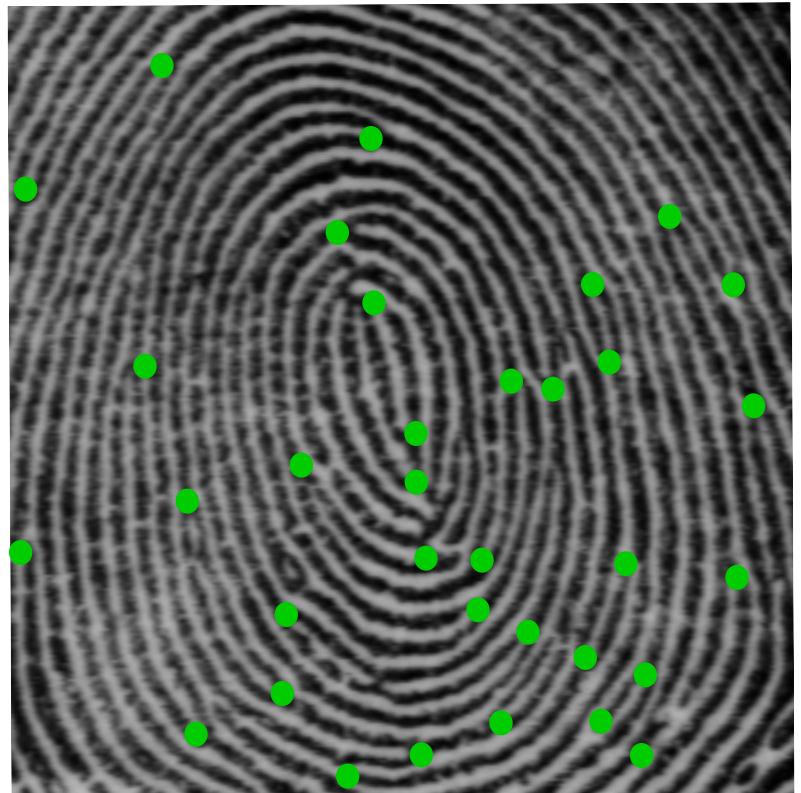
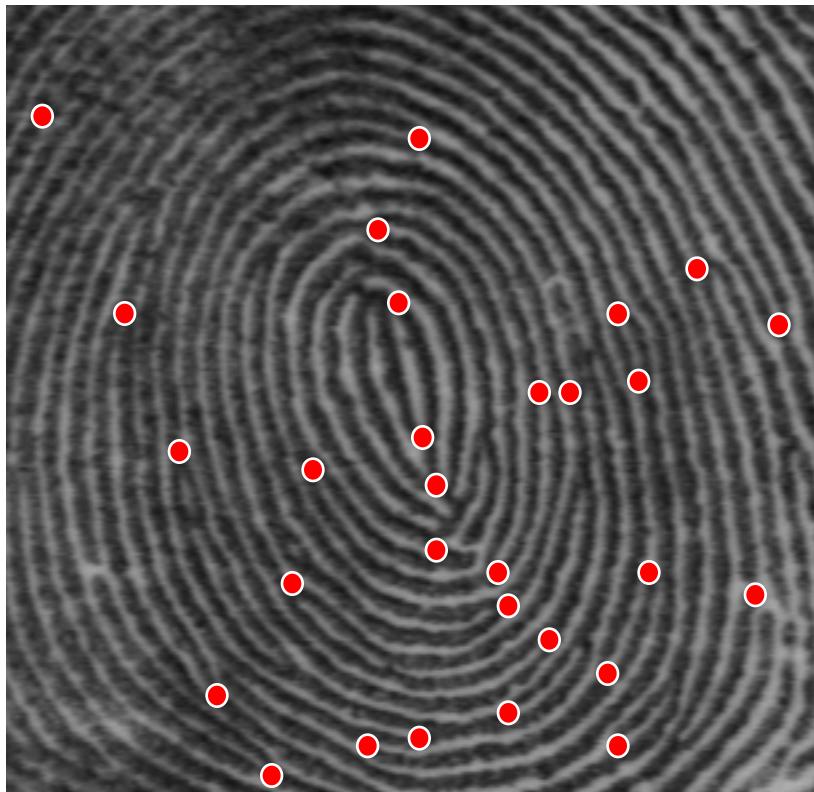
Another scan of the same finger

Background: Fingerprint



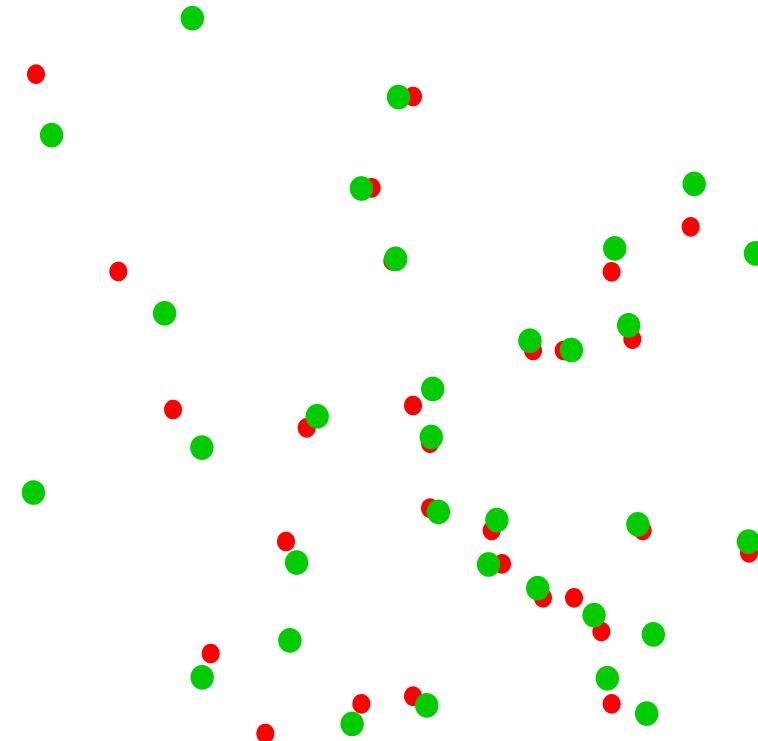
A feature point





The set of feature points
(known as *minutiae* for fingerprint).

The features points extracted from the two scans are similar but not exactly the same.



How good is fingerprint as a biometric?

Performance depends on the quality of the scanner.

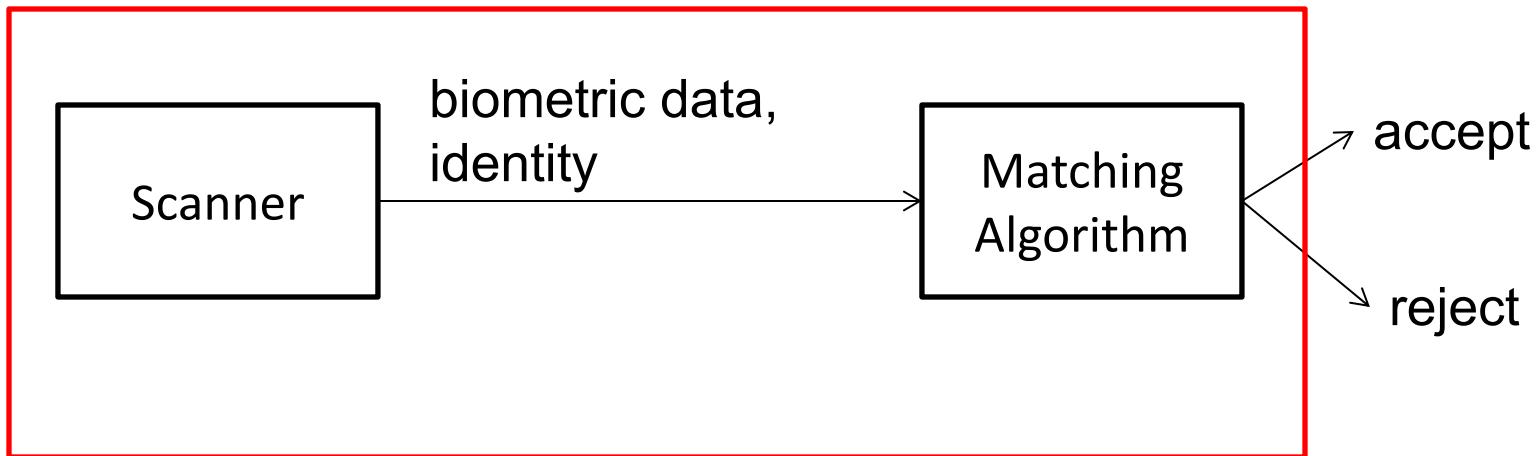
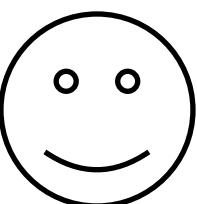
EER can range from 0.5 to 5% depending on quality of scanners.

see result of Fingerprint Verification Competition

FVC2006 <http://bias.csr.unibo.it/fvc2006/default.asp>

Security of biometric system

- The scanner has to be secure, that is, no tampering of the scanner is possible. (Mobile phones have some hardware+crypto protection to secure the scanner, so as to prevent the attacker, who has access to the phone, in bypassing or tempering the scanner).



- Some biometric data could be easily spoofed as seen in movies. see <http://www.wikihow.com/Fake-Fingerprints> on how to make a fake fingerprint.
- Some biometric systems include ***liveness detection*** to verify that the entity scanned by the scanner is indeed “live”, instead of spoofed materials, say a photograph. (example, temperature scanner in fingerprint scanner)

See [PF2.1] pg 65-70 (excluding
Federated Identity Management)

2.4 *n*-Factor Authentication (2FA)

n-factor Authentication

Require at least two different authentication “factors.”

Three factors:

- 1) Something you know: Password, Pin.
- 2) Something you have: Security token, smart card, mobile phone, ATM card.
- 3) Who you are: Biometric.

It is called an 2-factor authentication if 2 factors are employed.

MAS (Monetary Authority of Singapore) expects all banks in Singapore to provide 2-factor authentication for e-banking.

[Gollmann] listed 2 additional factors (what you do, where you are). Most literatures only listed the above 3.

MAS compliance checklist for Internet Banking and technology risk management guidelines, item 26.

<http://www.mas.gov.sg/~media/MAS/Regulations%20and%20Financial%20Stability/Regulatory%20and%20Supervisory%20Framework/Risk%20Management/IBTRM%20Checklist.pdf>

Supporting evidence			
25.	4.3.5	Procedures and monitoring tools to track system performance, server processes, traffic volumes, transaction duration and capacity utilisation on a continual basis are put in place to ensure a high level of availability of internet banking services.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
26.	4.4.2	Two-factor authentication at login for all types of internet banking systems and for authorising transactions is implemented.	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
27.	4.4.3	For high value transactions or for changes to sensitive customer data (e.g., customer office	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

Something you have

Examples: ATM card, mobile phone, OTP token.

- ***One Time Password token.***

A hardware that generates one time password (i.e. password that can be used only once). Each token and the server share some secrets. There are two types:

1. **Time-based:** Based on the shared secret and current time interval, a password K is generated. Now, both server and the user has a common password K .
2. **Sequence-based:** An event (for e.g. user pressing the button) triggers the change of the password.

Note: Not to be confused with “one-time pad”

Example of 2FA (1): Password + Mobile phone(SMS)

Registration:

User gives the server his mobile phone number and password.

Authentication:

- (1) User sends password and username to server.
- (2) Server verifies that the password is correct. Server sends a one-time-password (OTP) to the user through SMS.
- (3) User receives the SMS and enters the OTP.
- (4) Server verifies that the OTP is correct.

Example of 2FA (2): Password + OTP Token

Registration:

The server issues a hardware OTP token to the user. The token contains a “secret key” k that the server knows. User registers a password.

Authentication:

- (1) User “presses” the token. The token generates (can be time-based or sequence-based) and displays a one-time-password.
- (2) User sends password, username, and OTP to server.
- (3) Since the server has the “secret key”, the server can also compute the OTP. Server verifies that the OTP and password are correct.

Question: some OTP includes a keypad for user to enter values. Give a scenario that such OTP can provide more security. (i.e. give a setting and attack that OTP+keypad can prevent but not the original version of OTP)

Soft Token

- Mobile phone with a secret key can takes the role of “hardware token”. This is also known as “Soft Token”.
- (What if the user carries out banking transaction on the same mobile phone which is the soft token. Do we have still have 2-factor?)

Example of 2FA (3): smartcard + fingerprint (Door access system)

Registration:

The server issues a smartcard to the user (note that the smartcard contain a secret key K). The user enroll his/her fingerprint.

Authentication:

- (1) User insert smartcard to the reader. The reader obtains the user identity, and verifies whether the smartcard is authentic. If so, continue.
- (2) User presents fingerprint to the reader. The reader performs matching to verify that it is authentic. If so, open door.



<http://securityaffairs.co/wordpress/35856/cyber-crime/tv5monde-investigation-details.html>

<http://www.bbc.com/news/world-europe-32248779>

A TV5Monde staffer accidentally revealed a password used to access the social media account of the broadcaster in an interview.