Account Number: 355-762-184-0001-60

Bill Date: January 2, 2020

### Need your current balance or a payment arrangement?

- · Visit the My Fios app
- · Online at verizon.com/PayOnline

Past due: Total due: This month's charges:

129.98

\$203.97

Please pay immediately to keep enjoying your service.

Take action You have an overdue balance so your bill is higher than normal. If you haven't already, please pay the overdue balance, via

What changed?

A Late Payment Charge of \$9 was added.

# This month's charges

Services & Equipment	\$64.99
Fees & Other Charges	\$9.00
Charges Due by January 27	\$73.99
Past Due Pay Immediately	\$129.98
Total Due	\$203.97

# **Changes from last month**



### Here's why

- . Unpaid balance from your previous bill increased \$64.99.
- . A Late Payment Charge was added to your bill \$9.00.
- . Visit verizon.com/viewbill for more information.

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 355-762-184-0001-60 Pay online at verizon.com/PayOnline

\$73.99 Charges Due by Jan 27, 2020: Past Due Pay Immediately: \$129.98

Total Due: \$203.97 **010220** 

Make check payable to Verizon

JIAYUAN XU 3333 FORBES AVE APT 1221 PITTSBURGH PA 15213- 3171

VERIZON PO BOX 15124 ALBANY NY 12212-5124 laalladaladaadladaladalaadladallaal

Account Number: 355-762-184-0001-60

Bill Date: January 2, 2020

### **Enroll in Auto Pay**

When you sign up for automatic payments, you won't have to worry about missing a bill. Enroll online at myverizon.com

### **Your Discounts**

	Price	Your Discounts	Amount You Pay
Services & Equipment Discounts			
Fios Internet 100/100	104.99	-40.00	64.99

Discount Delais

\$40 discount has no current expiration.

# **Discounts This Month** -\$40.00 Discounts have been applied to the Total Due shown on page 1.

# **Verizon Fast Facts**

### My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/myverizon to get started.



### Save time

Go online to manage your services. Go to My Verizon to pay bills, check your voice mail, view call history, add services and get account support at verizon.com/myverizon.

# Prequently Asked Questions

### Why does my bill fluctuate?

Your bill amount fluctuates when you:

- · Request a change to your service
- · Purchase or rent movies
- Use directory assistance
- · Make calls outside of your calling plan
- · Receive a promotional credit
- · Lose a promotional credit
- Receive a price change

### How can I request a duplicate bill?

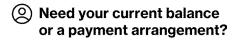
Duplicate bills can be downloaded and printed at verizon.com/billview.

# What is the balance that I currently owe?

You can review your most current balance information by using the My Fios app (works for non-Fios customers too) or online at verizon.com/BillView.

Account Number: 355-762-184-0001-60

Bill Date: January 2, 2020



- Visit the My Fios app
- · Online at verizon.com/PayOnline

# **Details of Payments**

Payments		
Previous Balance	129.98	
No Payment Received	.00	
Past Due Pay Immediately	\$129.98	

Payment activity since last bill date.

# **Details of Charges**

Includes discounts shown on page 2.

Services & Equipment		
Services		
Fios Internet 100/100	64.99	1/3 - 2/2
Fees & Other Charges		
Verizon Surcharges & Fees		
Late Payment Charge	9.00	
Charges	\$73.99	
Total Due	\$203.97	

Equipment and additional services to personalize your Fios service.

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Account Number: 355-762-184-0001-60

Bill Date: January 2, 2020

### **Customer Notices**

# Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

· Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

· Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

### Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Feb 4, 2020.

### Service Providers

Verizon PA provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

### Services

#### Questions

- · Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

### More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.