

NG ZHAN KANG

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EDUCATION

Singapore Institute of Technology BSc (Hons) Applied Artificial Technology	Aug 2025
Singapore Polytechnic Diploma in Information Technology Specialization: Data Science and Data Analytics	Apr 2019 – Apr 2022

PROFESSIONAL EXPERIENCE

Singapore Telecommunications Limited Data Analyst (Contract) <ul style="list-style-type: none">Support Service Delivery Executive (SDE) in facilitating resolutions of order disputes, follow-up and check on disputed orders.Validate with internal stakeholders such as Product/Marketing/Sales/SDEs on order investigation.Resolved up to 44,000 cases or disputed orders, utilizing visualization tools such as Excel Power Query and Python Pandas to filter outliers and represent data in dashboards.	Mar 2022 – Aug 2022
Inspiraz Technology Pte. Ltd. Software Development Engineer (Intern) <ul style="list-style-type: none">Assisted in blueprint development, modular designing, programming and testing of screw Inspection module for WizerPro2 software within 4 months.Re-wrote previous intern code script, rectifying underlying bugs and raising code efficiency by 40%.Engaged in User Acceptance Test (UAT) of WizerPro2 Software and reported 2 vulnerable bugs in software, effectively reducing bugs by 10% before scheduled release.	Sept 2021 – Feb 2022

CO-CURRICULAR ACTIVITIES

Youth Corps Singapore – Meals on Wheels Volunteer <ul style="list-style-type: none">Contributed total of 18 hours to deliver food to elderlies with mobility issues.	Aug 2021
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ADDITIONAL INFORMATION

- Written and spoken language:** Proficient in English and Mandarin.
- IT Skills:** Proficient in Python, NodeJS, MySQL/MSSQL; Microsoft Excel, Word, PowerPoint; Have experience in preparing dashboards using Tableau; Well-versed in Docker, Git, Heroku CLI.
- Hobbies:** Loves badminton, hiking, debating on world politics and history; Financial Planning; Volunteering