

# Hellomage

**Module Name:** HelloMage\_DeleteCreditmemo

**Version:** 1.0.2

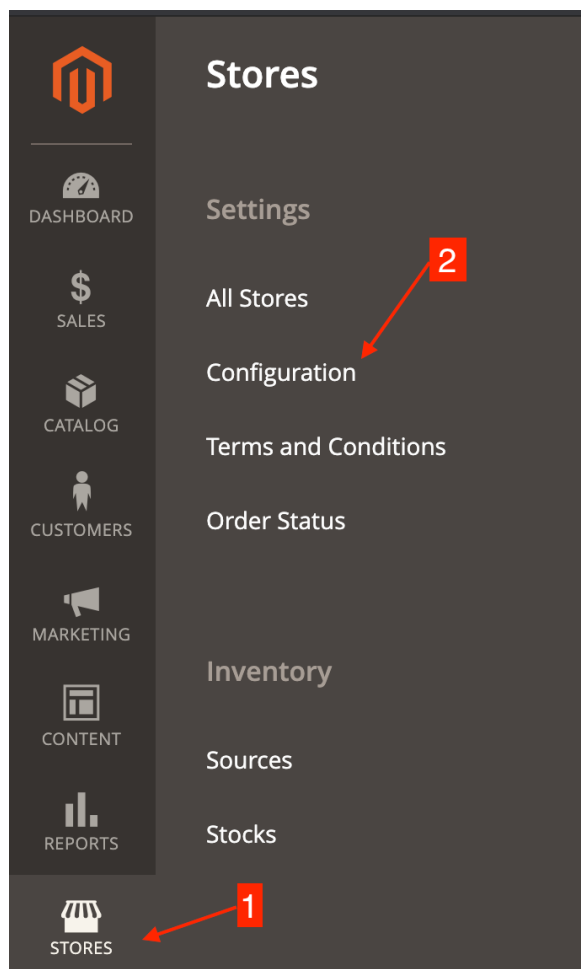
**Release Date:** 17/02/2025

**Developer:** [jicksonkoottala@gmail.com](mailto:jicksonkoottala@gmail.com)

**Document:** User Guide

## Understand the system configuration of the module.

Path to configuration: **Admin > Stores > Configurations**



Once inside the config page, please go to **HELLOMAGE EXTENSIONS > HelloMage – Delete Credit-memo settings**

GENERAL

CATALOG

SECURITY

CUSTOMERS

SALES

MAGEPLAZA EXTENSIONS

ENGAGEMENT CLOUD

HELLOMAGE EXTENSIONS

General

Enabled  
[global] Yes

Delete after redirect to -  
[global] order view  
This will decide the redirect page after deletion

Delete notification email sender  
[global] General Contact  
Set the sender of the email (to: field)

Send delete notification to following emails  
[global] info@hellomage.com,jickson@hellomage.com  
Comma-separated

HelloMage - Delete Credit-memo settings

## Settings options

**Enable:** This decides whether admin wants to enable the feature

**Delete after redirect to:** This decides to which page admin wants to redirect after credit memo delete. We have following pages available

1. To order view (default)
2. To credit-memo listing
3. To order listing

**Delete notification email sender:** This decides which identity need to use for system notification email about delete credit-memo.

Delete notification email sender  
[global]

Send delete notification to following emails  
[global]

Comma-separated

- ✓ General Contact
- Sales Representative
- Customer Support
- Custom Email 1
- Custom Email 2

“general” will be selected as default.

**Send delete notification to following emails:** This is place where admin needs to put their email address. One email can be entered here, or multiple emails can be entered in form of comma separated manner.

E.g.: [abc@test.com](mailto:abc@test.com),[cdr@test.com](mailto:cdr@test.com)

## What do all the places "delete" credit-memo option available?

1. As mass action inside **admin > Sales > Creditmemo grid**.

### Credit Memos

<input type="text" value="Search by keyword"/>				
1 records found (1 selected)				
<div>Actions ▲</div> <div><div>PDF Credit Memos</div><div>Delete Credit Memos</div></div>				
<input checked="" type="checkbox"/>	000000006	Created	Order #	Or
		Dec 4, 2020 10:54:59 PM	000000004	De

2. In form of a button inside **admin > Sales > Creditmemo > edit/view page**

## View Memo

Search admin

← Back **Delete** Send Email Print

### Order & Account Information

**Order # 000000004** (The order confirmation email was sent)

Order Date	Dec 4, 2020, 10:32:00 PM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	127.0.0.1

Account Information [Edit Customer](#)

Customer Name	<a href="#">Jickson johnson</a>
Email	<a href="mailto:jicksonkoottala@gmail.com">jicksonkoottala@gmail.com</a>
Customer Group	General

### Address Information

## 3. Inside **admin > Sales > Order > edit/view > Creditmemo tab with a grid.**

#000000004

← Back

**ORDER VIEW**

Information

Invoices

**Credit Memos**

Shipments

Comments History

Search by keyword

Filters

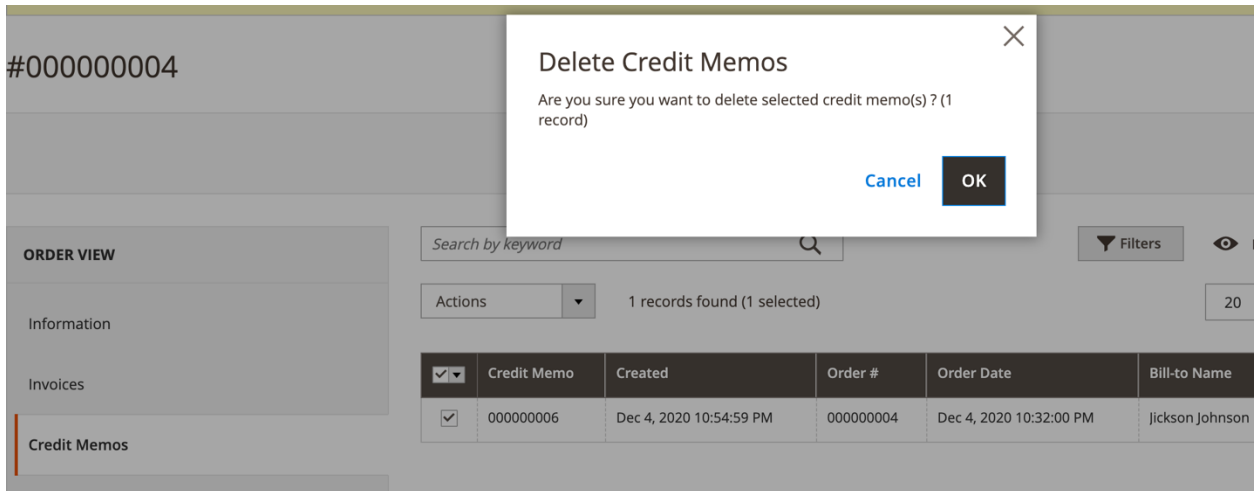
Default View

20 per p

1 records found (1 selected)

Created	Order #	Order Date	Bill-to Name
Dec 4, 2020 10:54:59 PM	000000004	Dec 4, 2020 10:32:00 PM	Jickson Johnson Koottala

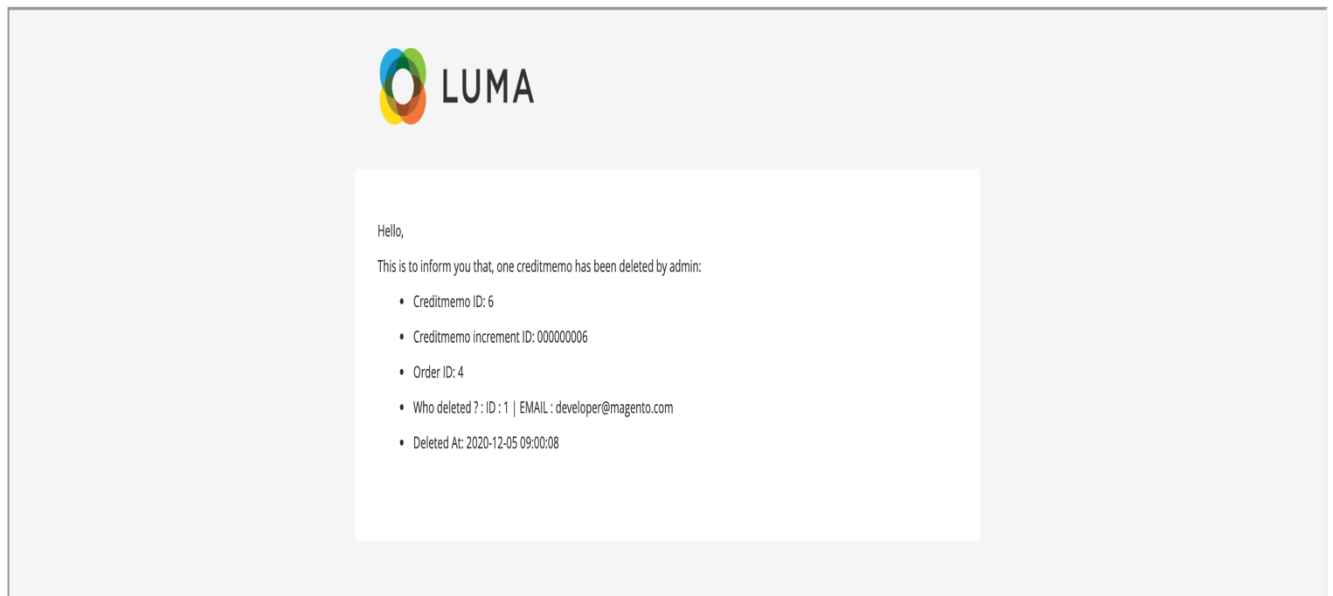
**When admin click the "delete" button, system will throw a popup with ask for permission to proceed.**



## How the delete notification email looks like?

Creditmemo Delete Notification - 6 - 000000006

X

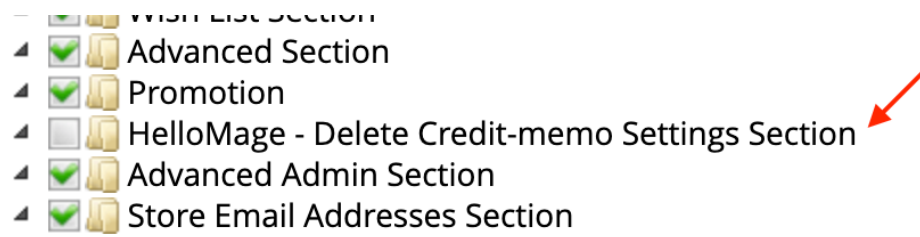


## System ACL (permission) options

We have added the ACL role source for “**delete**” and “**massDelete**”



Also, role source for system configuration is added



If you want to know the technical side of this module working, like what's this module exactly doing, please refer this link <https://jicksonkoottala.medium.com/how-to-delete-creditmemo-in-magento-2-94360161ef20>

## Help & Support

You can reach us at [jicksonkoottala@gmail.com](mailto:jicksonkoottala@gmail.com) for any help with setup or any additional features.