

### **MORTGAGE PROJECT:** (Use Cases)

1. Admin:
  - a. Manage all Customers
  - b. Admin can create , activate/ deactivate following users
    - i. Loan Officer
    - ii. Inspect Officer
  - c.
2. Customer:
  - a. Registration
  - b. Login
    - i. Apply for a new loan
    - ii. View his loan status
3. Loan Officer:
  - a. Login
  - b. View All loans
    - i. Assign Inspect Officer from available list of inspect officers from the database for particular loan
    - ii. View Inspect report for the loan
    - iii. Approve/ Reject the loan based on Report
4. Inspect Officer
  - a. Login
  - b. View assigned Loan Request
    - i. Sends evaluated report for the applied loan along with the calculated loan amount that can be released for that loan