

# JOSEPH IDELSON

## SENIOR ASSOCIATE - FULL STACK WEB DEVELOPER

📞 (925) 478-1747 ✉️ [joeidelson@gmail.com](mailto:joeidelson@gmail.com) 📍 DFW, TX 🌐 [My Website](#) 🔗 [LinkedIn](#)

### // ABOUT ME

A full stack web developer with a previous background in animation and visual effects with hands-on experience working on large enterprise applications in various roles, possessing an attention to detail, a knack for problem solving, and passion for learning new skills and technologies.

### // WORK EXPERIENCE

#### >> **SENIOR ASSOCIATE SOFTWARE ENGINEER**

Infosys | Hybrid/Richardson, TX | Apr. 2023 to Present

#### >> **ASSOCIATE SOFTWARE ENGINEER**

Infosys | Remote/Richardson, TX | Dec. 2021 to Apr. 2023

- Trained internally by taking courses and trainings in numerous technologies to upskill and maintain relevant skills
- Pass internal and client interviews to onboard to client projects
- Contribute to client projects as a developer or any other needed role

### // PROJECTS

#### Brightspeed | Aug. 2024 to Present

An ongoing project to design installation plans and coordinate with contractors across multiple states to deploy diverse fiber and copper internet services.

#### >> **PROJECT MANAGER | Sep. 2024 to Present**

- Oversee all jobs and tickets for Arkansas and Oklahoma
- Work with contractors to ensure jobs are completed
- Complete tasks such as ticket and case creations, altering due dates and statuses, daily reports
- Software used: ServiceNow, Power BI, IQGeo, Excel

#### >> **SYSTEM ENGINEER | Aug. 2024 to Present**

- Handle tickets for customers requesting fiber optic internet by using IQGeo software to design installation routes and input data

#### Verizon | Next Bill Summary | June 2023 to Apr. 2024

An enterprise application for a multinational telecommunications conglomerate which allows business customers to view their next month's bill.

#### >> **SOFTWARE ENGINEER**

- Work with team members located onshore and offshore
- Work on 3 different domains: pricing, enabler, shop cart
- Analyze and document in spreadsheets specific targeted values in Cassandra queries
- Create knowledge transfer documentation
- Reverse engineer Java code by analyzing COBOL code
- Analyze Kibana logs
- Software used: Java, Spring Boot, Cassandra, COBOL, Kibana, Google Spreadsheets, Slack
- Document flow of Java and typedef code

### // EDUCATION

#### >> **Lambda School (now named: Bloom Institute of Technology)**

Remote | Completed Jan. 2021

- > Full Stack Web Development

#### >> **Expression College**

Emeryville, CA | Graduated 2014

- > Bachelor of Applied Science in Animation and Visual Effects

### // SKILLS

- |                                   |                 |              |
|-----------------------------------|-----------------|--------------|
| - HTML                            | - DevOps        | - Gitlab     |
| - CSS                             | - Microservices | - Maven      |
| - Java (J2EE)                     | - Linux         | - Kibana     |
| - JavaScript                      | - RDBMS         | - Heroku     |
| - Spring Framework                | - AI            | - Express    |
| - React                           | - Angular       | - ServiceNow |
| - Python                          | - NoSQL         | - REST       |
| - AWS                             | - JUnit         | - Hibernate  |
| - Git                             | - Postman       | - Flask      |
| - Node.js                         | - GitHub        | - JDBC       |
| - SQL (MySQL, PostgreSQL, Oracle) | - JSON          |              |
| - Power BI                        | - IQGeo         | - Agile      |

#### DirecTV | DTV360 | August 2022 to May 2023

An enterprise application for a multichannel video programming distributor involving numerous technologies including cloud computing.

#### >> **DATABASE ADMINISTRATOR**

- Work with members from my organization as well as members from client company
- Monitor files by ensuring successful insertion to database
- Majority of technologies used are AWS, MySQL, Python, Flask, and Linux
- Single handedly wrote several Python scripts to communicate with MySQL database and execute required tasks
- Work with AWS services such as EC2, S3, RDS, Elastic Beanstalk, Secrets Manager, CloudWatch, SNS, and Compute Optimizer
- Assisted AppDynamics team to install DB agents
- POC for all database related issues