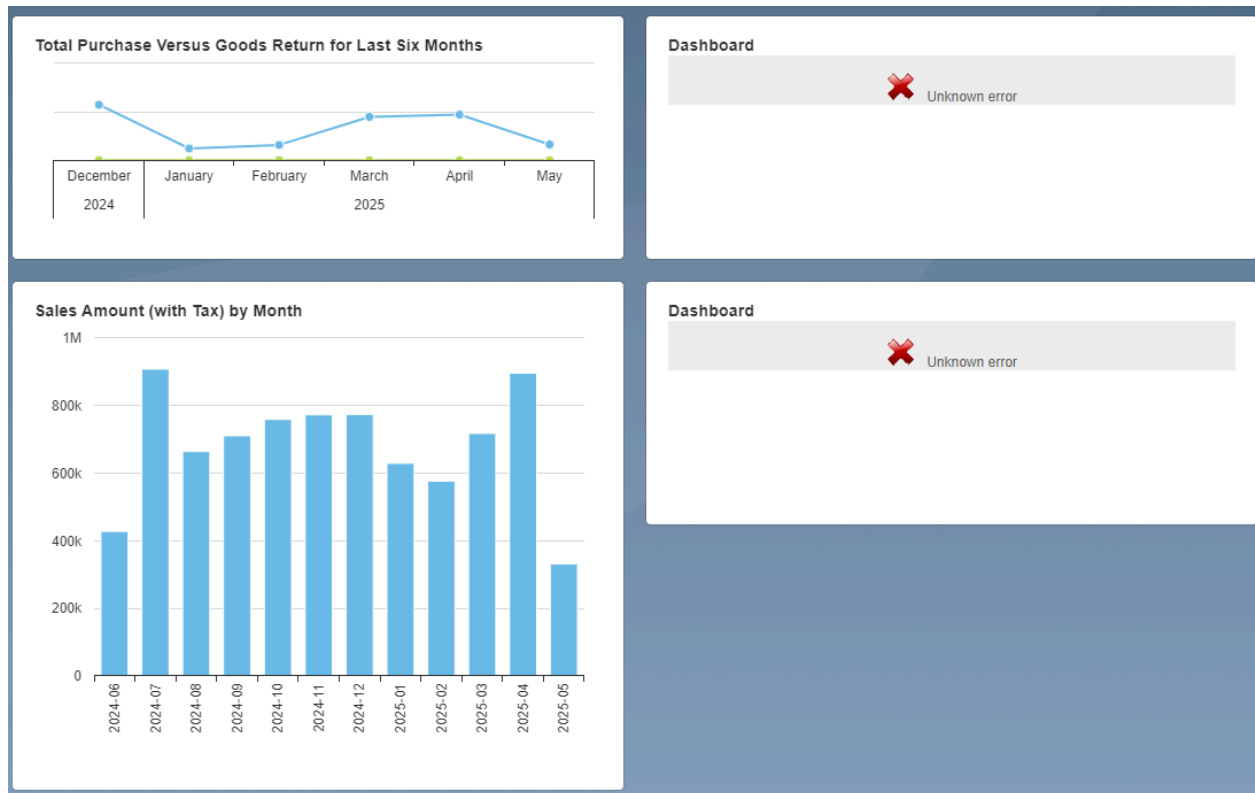


We've noticed that many graphs and charts are currently not visible in our SAP system. Could you please advise on the possible reasons for this issue?



This is the error message when I try to enable some dashboards : You are not recommended to use this Crystal dashboard; Its content is running in Flash Player, which is not supported by Adobe now

I found out that SAP no longer support Adobe Flash-based dashboards, that's why we cannot use adobe flash-based dashboards.

Affected flash-based dashboards in SAP Business One, version for SAP HANA:

- Service Call - SAP HANA
- Sales Analysis - SAP HANA
- Cash Flow Forecast - SAP HANA
- Purchase Quotations - SAP HANA
- Inventory Status - SAP HANA
- Delivery Analysis - SAP HANA
- Sales Employee Performance Target - SAP HANA
- Payment Collection Analysis - SAP HANA

- Inventory Counting Recommendation - SAP HANA

End-of-life for Adobe Flash-based Dashboards embedded in SAP Business One



SAP Darius

Product and Topic Expert


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SAP Managed Tags: [SAP BusinessObjects Dashboards](#), [SAP Business One](#),
[SAP Business One](#), version for SAP HANA

Dear SAP Business One Partners and Customers,

Please note that Adobe announced the end of support for Adobe Flash Player:

<https://theblog.adobe.com/adobe-flash-update/> and Microsoft announced the removal of the Adobe Flash Player in Microsoft Windows Operating Systems, see [KB4577586](#).

Because of this situation, as of the end of 2020, SAP will no longer support Adobe Flash-based dashboards embedded within SAP Business One.