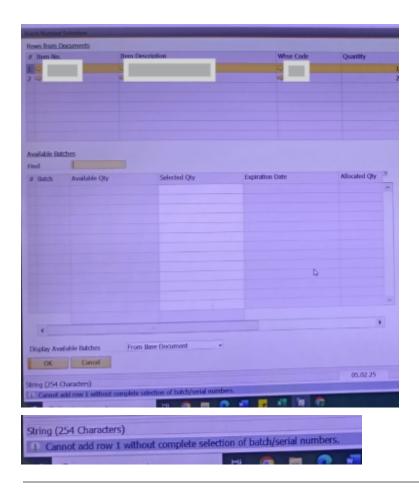
Question:

Unable to issue goods even though there's enough quantity available from a Goods Receipt?

Error Message:

> "cannot add row 1 without complete section of batch/ serial number"



Answer:

Reason

This error indicates that the system expects you to fully select the specific batch or serial number(s) for the goods you are trying to issue. Even if the overall quantity is available, if the system's default or current view for selecting batches/serials isn't set to show *all* available options, it might prevent you from completing the selection process, leading to this error.

Resolution

- 1. When you are in the Goods Issue document and attempting to select the items/quantities, look for the window or interface where you assign the batch or serial numbers.
- 2. Within this batch/serial selection window, there's typically a dropdown or option to filter which batches/serials are displayed.
- 3. Change the filter/selection option from 'Available Batch' (or similar) to 'All' or 'All Batches/Serials'.

