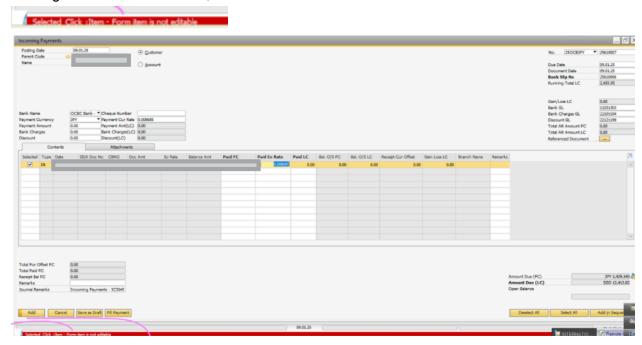# Question:

Resolving 'Form Item is Not Editable' in Incoming Payments

 A user is unable to perform an Incoming Payment in SAP Business One and receives the error message: "Selected Click item; Form Item is not editable." How can this be resolved?

Answer:

The quickest and most effective solution is to copy the working Form Settings from a user who can successfully perform Incoming Payments to the problematic user.

Steps to Copy Form Settings to Resolve the Issue:

1. Identify a Working User:

     Find a user in your SAP Business One system who can successfully open and process Incoming Payments without encountering the "Form Item is not editable" error. This user's settings will be copied.

2.   Access User Setup (as Administrator):

Navigate to Administration > Setup > General > Users.

Select the Working User:

In the "Users - Setup" window, select the user whose form settings you want to copy (the "working user").

3.   Use "Copy Form Settings" Feature: