System Message

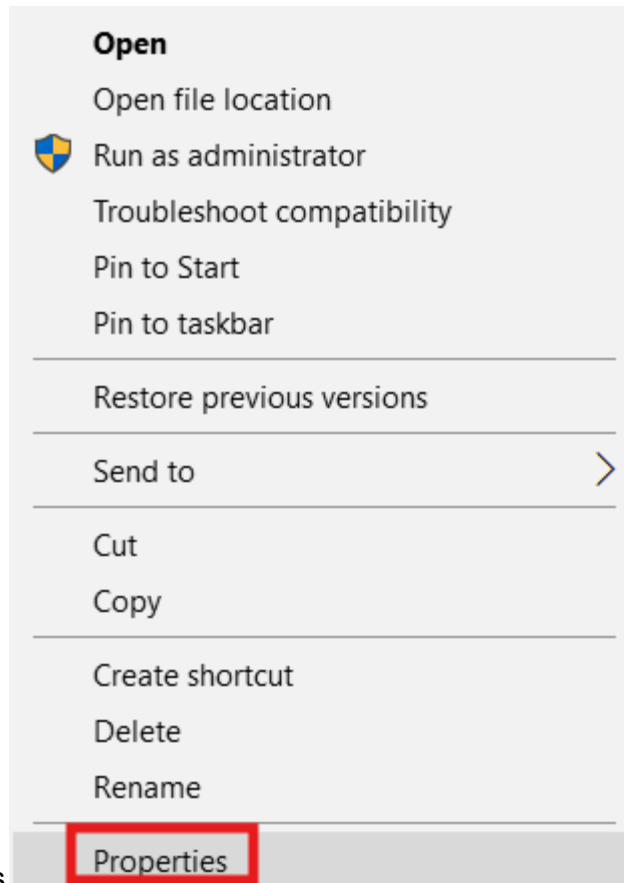Failed connecting to the company's Data Base

Ok

Reason:

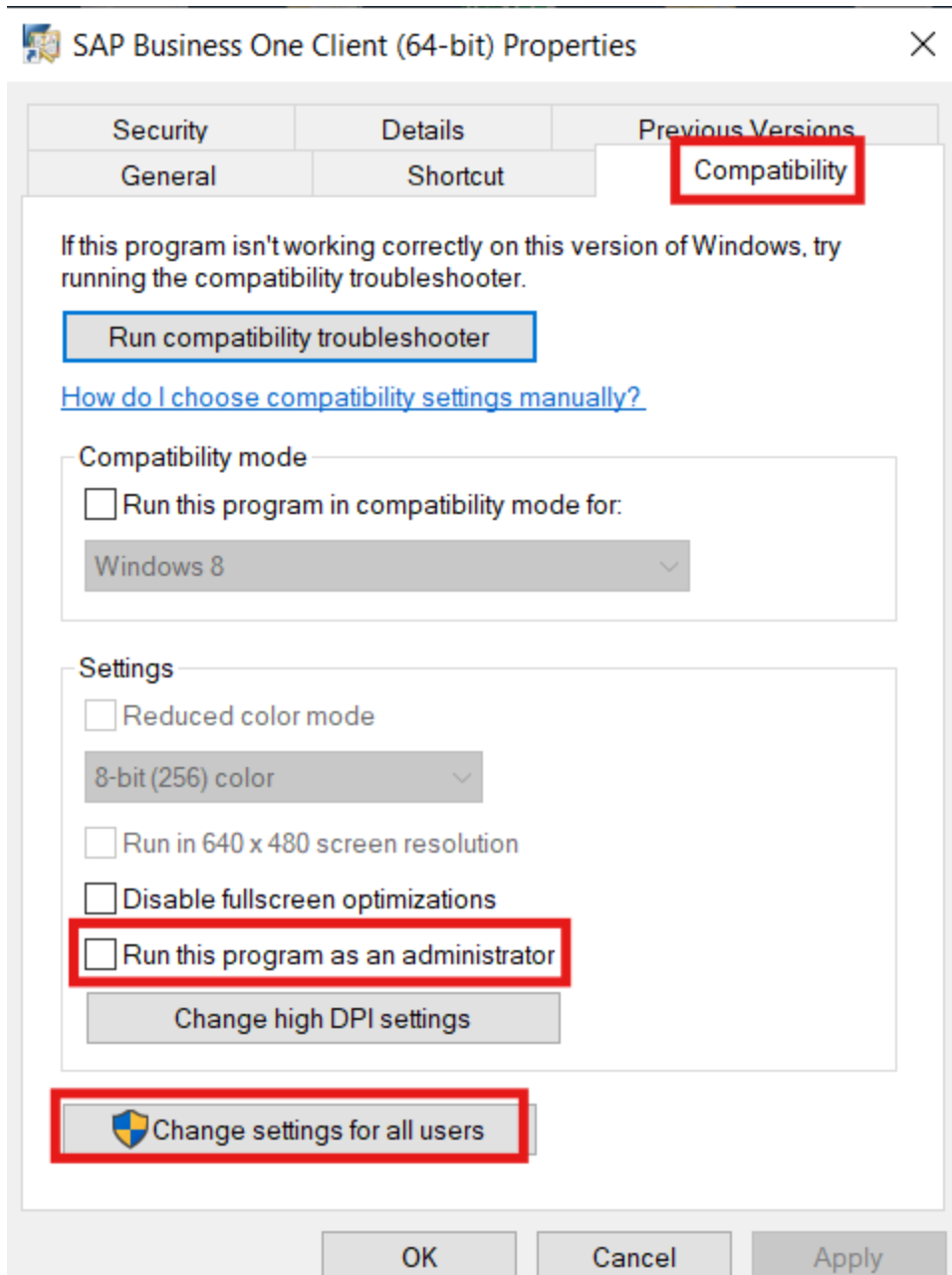Add -on is not connected, that's why database can't be connect.

Resolutions:

Other Option: Right click SAP client > run as administration

SAP Business
One Client
(64-bit)

1. Right Click SAP Business One Client

Open
Open file location
Run as administrator
Troubleshoot compatibility
Pin to Start
Pin to taskbar

Restore previous versions

Send to   >

Cut
Copy

Create shortcut
Delete
Rename

Properties

2. Properties
3. Compatibility tab > tick Run this as an administrator. If want to change setting for all user, click the button and tick the Run this as an administrator in the new window.

If still cannot:

https://community.sap.com/t5/enterprise-resource-planning-q-a/addon-failed-to-connect-to-company-database/qaq-p/9018078

1) Check wether the licence is assigned to the add-ons in licence administration.

2) If the above one is fine, delete the folder "SM_OBS_DLL" in temp folder.
How to go in Temp folder: Win + R > %temp%

3) Check wether your add-on is 32 bit or 64-bit.

If still cannot:

Try restart service for SAP