

## Question:

### Resolving UDV Permission Issues

A user cannot use User-Defined Values (UDVs) for a specific field, even though they should have permission. How can this be resolved?

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## Answer:

### Access "Picker Display" Settings:

- Go to the menu bar at the top of the SAP Business One window.
- Click on **View > Pickers Display**.

### Select "User-Defined Values":

- In the "Pickers Display" submenu, ensure that **"User-Defined Values"** is checked. If it's unchecked, click it to enable the display of UDV icons (like the magnifying glass).

### Refresh Database Connection (Crucial Step):

- While still in the **View > Pickers Display** submenu, locate and click on **"Refresh Database"**.
  - *Explanation:* This action forces the SAP Business One client to re-read the latest database configurations, including UDV setups and user permissions, ensuring that the display is up-to-date.
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