

Question:

Resolving 'SAP Business One is Locked' Login Error

A user is unable to log in to SAP Business One and receives the error message: "SAP Business One is locked." How can this issue be resolved?



Answer:

1. Choose the relevant section based on your SAP Business One database type (SAP HANA or Microsoft SQL Server)
2. Open new console.
3. Run Query

SQL

```
Update OUSR set OUSR."Locked" = 'N'  
where OUSR."USER_CODE" = 'USER_ID' - based on the USER_ID
```

