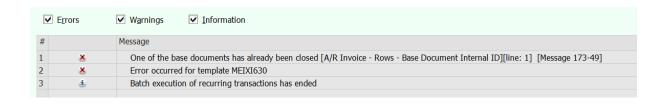
Question:

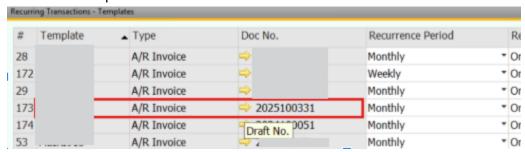
Question: When attempting to execute a recurring transaction using the wizard, I receive the error message: "One of the base documents has already been closed." Why does this happen?



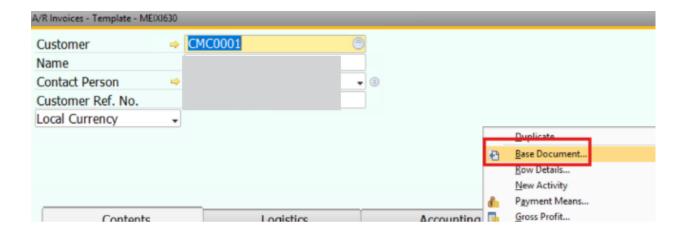
Answer:

This error occurs because the recurring transaction template you are trying to use is linked to a "base document" (an original document from which it was created, or a document it was intended to copy) that is no longer in an "Open" status.

1. Go into the template



2. Right click, base document



3. Status has been closed



The only solution: Create a new Recurring Transaction Template.