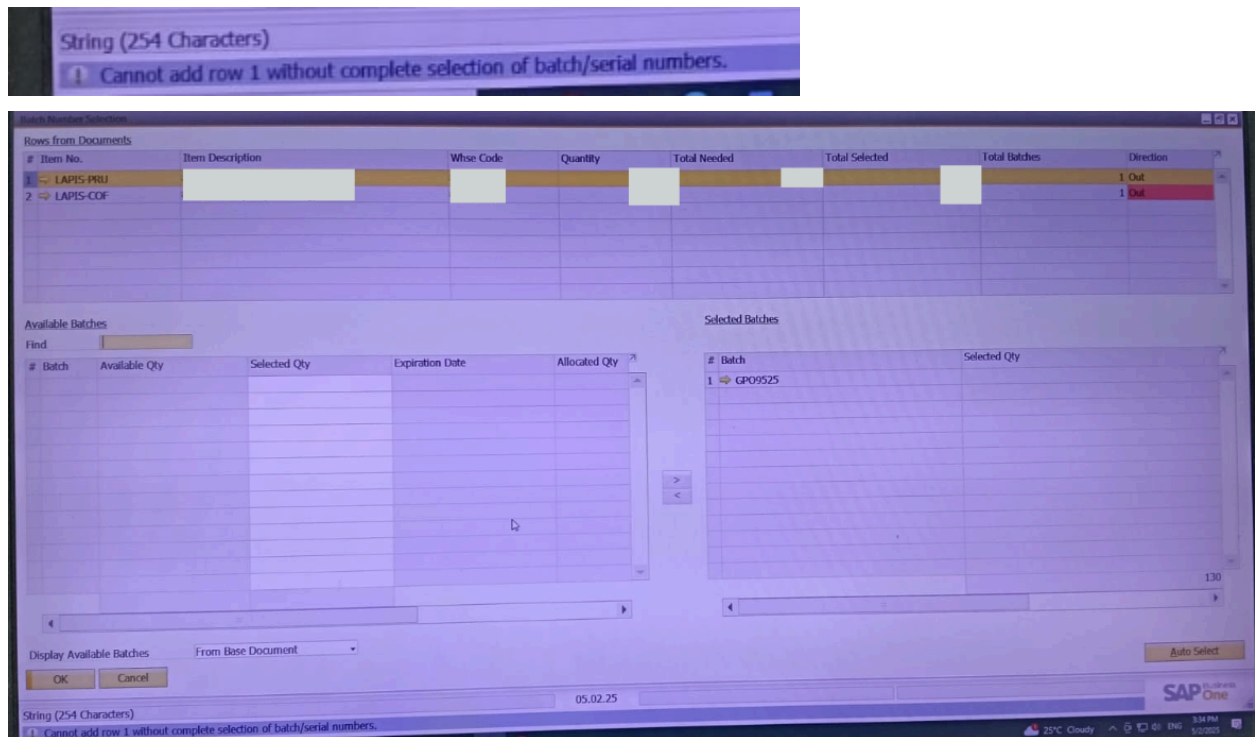


Question:

Resolving 'Cannot Add Row Without Complete Section of Batch/Serial Number' on Goods Issue

I am unable to issue goods (e.g., via Delivery or Goods Issue document) even though there is sufficient quantity in stock. The error message states: "Cannot add row 1 without complete section of batch/serial number." How can I resolve this?



Answer:

Change "Available Batch/Serial Numbers" Option:

- In the "Batch/Serial Number Selection" window, look for a dropdown menu or option labeled **"Available Batch/Serial Numbers"** (or similar).
- The default might be set to "Automatic Selection," "By Quantity," or another restrictive option.
- **Change this option to "All".**
 - *Explanation:* Selecting "All" tells SAP Business One to display every available batch or serial number for that item in the selected warehouse, allowing you to manually choose which specific ones to issue.

