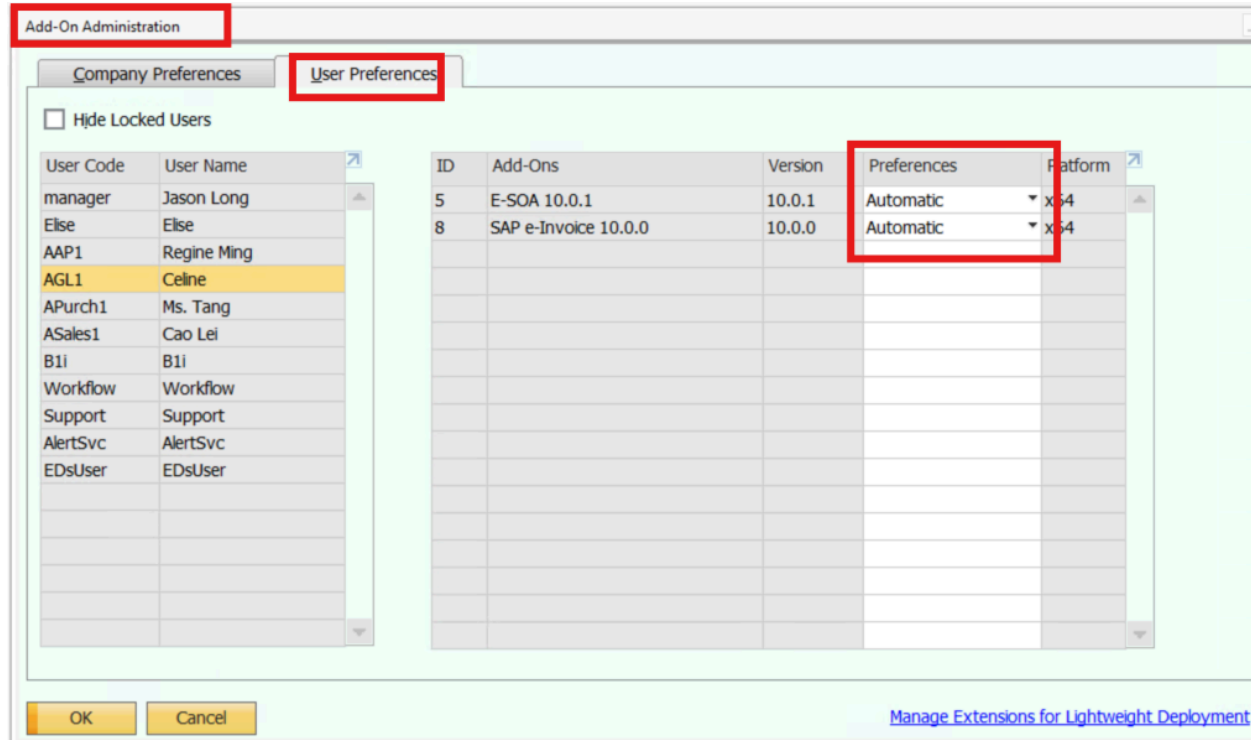# Question:

Installing Add-ons for Users (After Manager Installation)

How do I install an add-on for a user on their computer when it was previously installed and working for a manager's account?

Answer:

1. **Verify Add-On Settings (Using Manager/Admin Account):**
- Log in to SAP Business One using the **Manager/Administrator account** (the one where the add-on is already working).
- Navigate to `Administration > Add-Ons > Add-On Administration`.
- In the "Add-On Administration" window, go to the **"User Preferences" tab**
- Locate the add-on you want to enable for other users.
- Ensure that the add-on is set to **"Automatic"** where it should be active.
- Click **"Update"** to save these changes.
    - *Explanation:* This step ensures the add-on is configured to load automatically for the company database(s) when any user logs in.
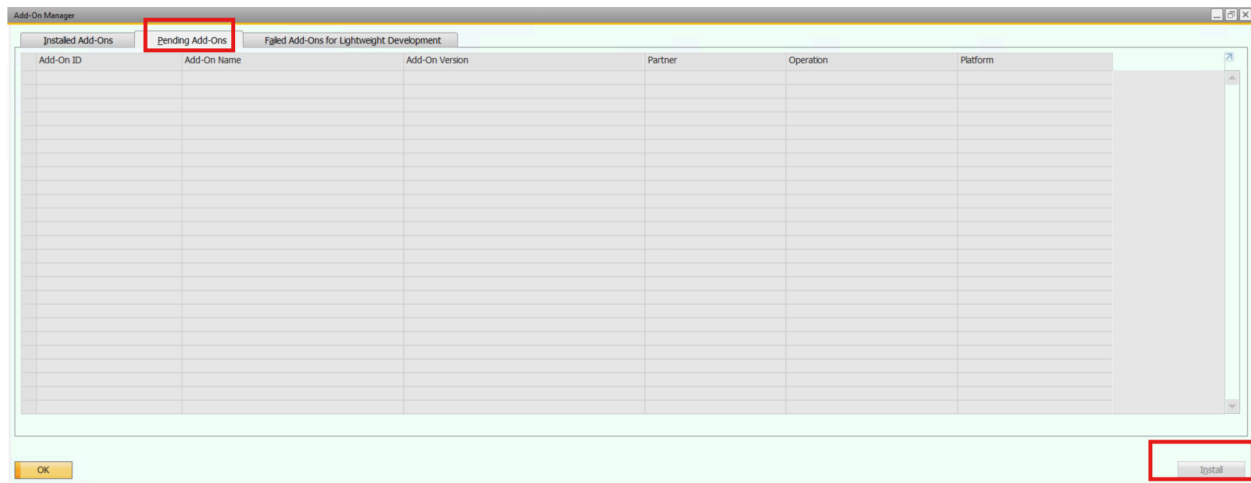
2. Connect the Add-On (From User's Account/PC):

- Log in to SAP Business One on the **user's computer** using their standard user account.
- Navigate to `Administration > Add-Ons > Add-On Manager`.
- In the "Add-On Manager" window, look at the list of installed add-ons.
- The add-on should appear in the list with a status of "Connected" or "Running."

- **If the add-on is not "Connected" or is listed under "Pending Add-Ons":**
    - Select the add-on.

○ If it's in "Pending Add-Ons," you might need to select it and click "Install"

● Once connected, the add-on's icon should appear in the toolbar, and its functionalities should be accessible.