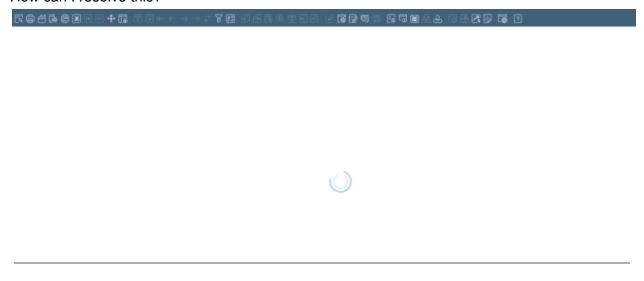
Question:

Resolving Blank Dashboard and Missing Sidebar

My SAP Business One dashboard is blank, and the left-side navigation bar (sidebar) is missing. How can I resolve this?



Answer:

Simple Workflow to Resolve:

- 1. Contact Your IT Team / System Administrator:
 - The most common and effective first step is to inform your IT team or SAP Business One administrator.
 - Explain that your SAP Business One dashboard is blank and the left sidebar is missing.
- 2. Request Service Restart (IT Team Task):
 - Ask your IT team to restart the relevant SAP Business One services on the server. This typically includes:
 - SAP Business One Server
 - SAP Business One Integration Service (if cockpits or dashboards rely on B1iF)
 - SAP HANA Database Services (if you are on SAP Business One for HANA) or SQL Server Services (if you are on SAP Business One for SQL Server).
 - Restarting these services can often clear temporary glitches and re-establish proper connections for the client.