

Question:

Company Databases not showing on one of our laptop users.

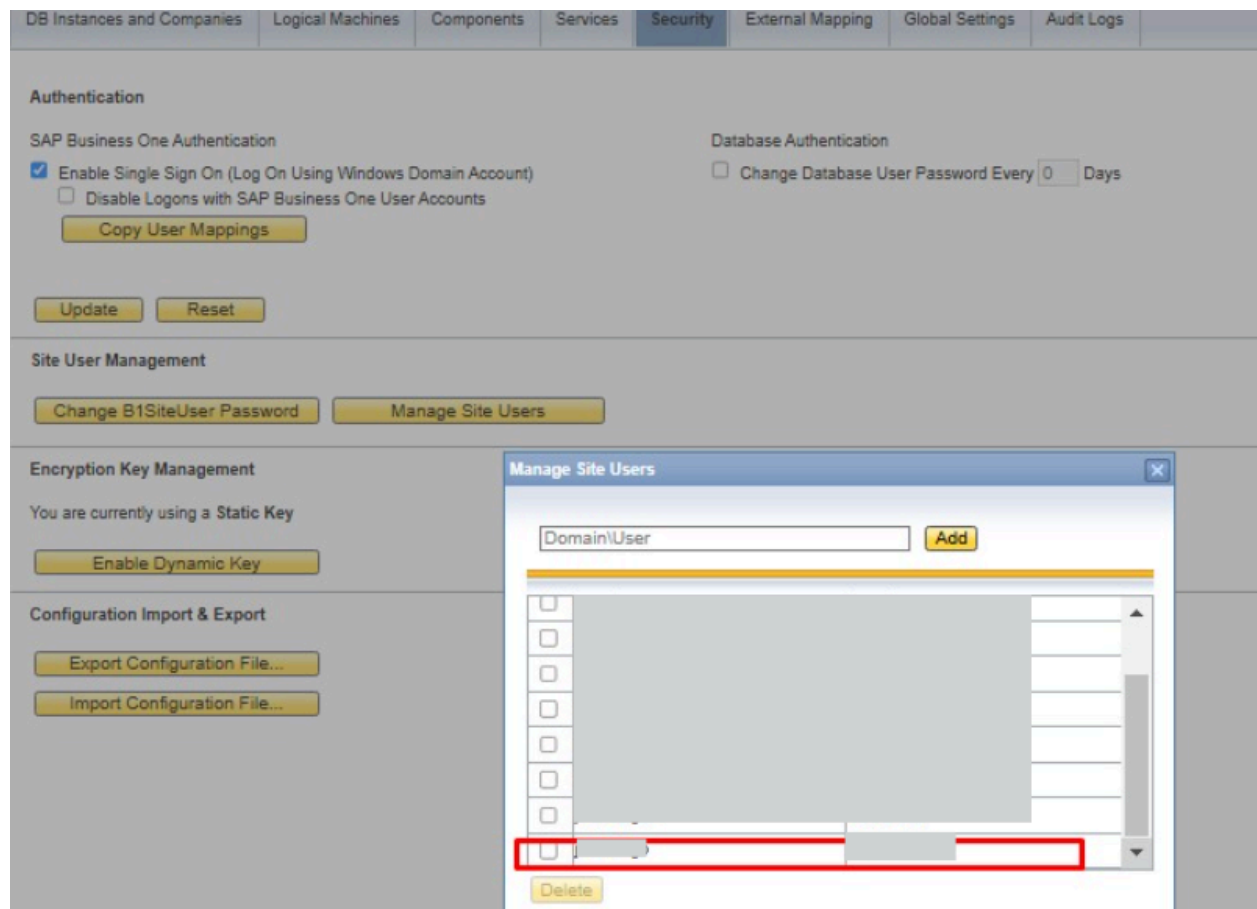
Resolution:

Map SAP Internal Account to their domain controller as shown as below:

SLD > Security tab > Manage Site Users

The screenshot displays the SAP System Landscape Directory (SLD) interface. At the top, the 'System Landscape Directory' title is highlighted with a red box. Below the title bar, a navigation menu contains several tabs: 'DB Instances and Companies', 'Logical Machines', 'Components', 'Services', 'Security', 'External Mapping', 'Global Settings', and 'Audit Logs'. The 'Security' tab is highlighted with a red box. The main content area is titled 'Authentication' and includes sections for 'SAP Business One Authentication' and 'Database Authentication'. Under 'SAP Business One Authentication', there are checkboxes for 'Enable Single Sign On (Log On Using Windows Domain Account)' (checked) and 'Disable Logons with SAP Business One User Accounts' (unchecked), along with a 'Copy User Mappings' button. Under 'Database Authentication', there is a checkbox for 'Change Database User Password Every' followed by a numeric input field set to '0' and the word 'Days'. Below these sections are 'Update' and 'Reset' buttons. The 'Site User Management' section contains two buttons: 'Change B1SiteUser Password' and 'Manage Site Users', with the latter highlighted by a red box. The 'Encryption Key Management' section shows a message 'You are currently using a Static Key' and an 'Enable Dynamic Key' button. The 'Configuration Import & Export' section at the bottom has 'Export Configuration File...' and 'Import Configuration File...' buttons.

Add user's Microsoft account in SLD



If getting this error,

Manage Site Users

Add

<input type="checkbox"/>	Domain	User
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		
<input type="checkbox"/>		

Delete

Specified domain user does not exist

install odbc driver ver 17/13 on the user's laptop