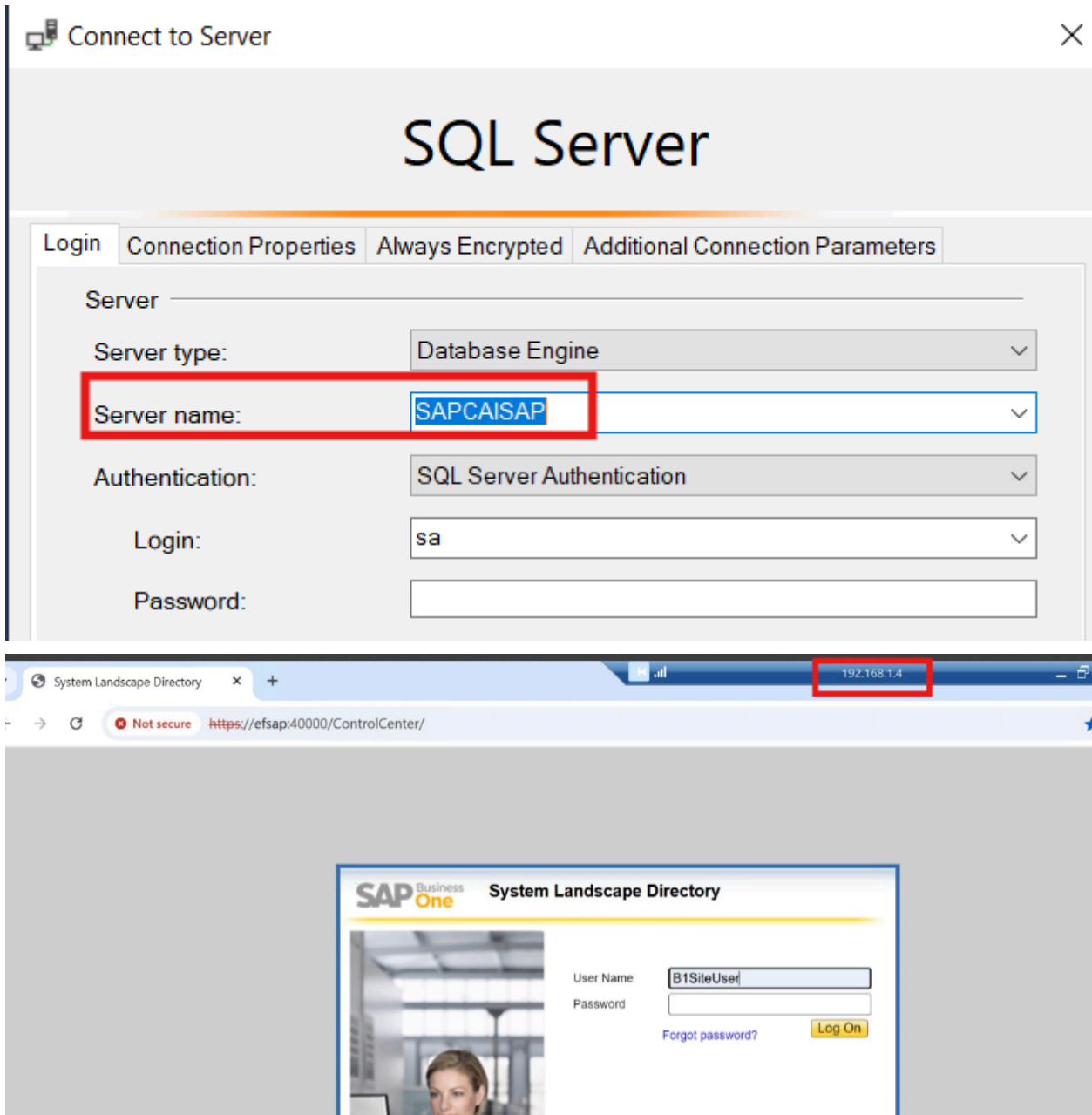


Questions:

Account cannot be login - connection to the database is lost



Resolutions:



Using

https://<Server Address>:<Port>/ControlCenter

or

https://<Server Name>:<Port>/ControlCenter

as highlighted above to enter SLD

Note: Port = 40000

The screenshot displays the SAP System Landscape Directory (SLD) interface. At the top, the SAP logo is visible next to the text 'System Landscape Directory'. The top right corner shows 'SLD Version: 1000120' and 'Welcome, B1SiteUser'. Below the header, there is a navigation bar with tabs: 'DB Instances and Companies' (selected), 'Logical Machines', 'Components', 'Services', 'Security', 'External Mapping', and 'Global Settings'. The main content area is divided into two sections. The first section, 'DB Instances (1)', contains a table with columns: 'Server Name', 'Server Type', 'Version', 'System DB Status', 'Database Authentication', and 'Backup Path'. A single row is listed with 'EFSAP' as the server name, 'MSSQL2016' as the server type, '1000120' as the version, 'Online' as the status, and 'Database Authentication' as the authentication method. The second section, 'Companies (12)', contains a table with columns: 'Company Name', 'Schema Name', 'Version', 'Localization', 'Database User', 'Status', 'Export/Import Status', 'Last Export/Import', 'Last Successful Export', 'Export Schedule', 'Log', 'Company Status', 'Alert', and 'Mail'. A red box highlights the 'Refresh Database User' button, which is located above the table. A red arrow points from this button to the 'Database User' column header of the table.

Select Database. Then click on Refresh Database User. Then close SAP & try to login again.