

JOSEPH I. ESPARAGO

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Education

STI COLLEGE FAIRVIEW

Bachelor of Science in Computer Science

May 2013

Summary of Skills

- More than four (4) years of Project Management experience.
- Strong Information Technology background.
- Vast experience in manual testing.
- Broad knowledge of creating test cases, quality assurance procedures, testing methodologies, and development lifecycle.
- Solid understanding of regression and automated unit test development with Test Case writing.
- Familiarity with source version control and SQL databases.
- Ability to use basic scripting commands to test batch processing and access data.

Professional Experience

BANK OF THE PHILIPPINE ISLANDS (BPI)

Project Management Associate

BPI Buendia Center, Makati City

December 2016 – September 2021

- Assist Project Managers in their day-to-day activities and other related initiatives.
- Provide accurate and complete testing of assigned projects and maintenance requests.
- Ensure timely delivery and deployment of all assigned projects and maintenance requests.
- Provide efficient safekeeping and organizing of files, forms, and other related documents.
- Perform periodic review and inventory of project-related equipment.
- Assist Project Manager/Officer in monitoring the progress of projects, implementations, and product initiatives.
- Assist Project Manager/Officer in preparing project management-related materials.
- Participated in and supported coordinating testing activities with Project team members.
- Assist Project Manager/Officer in conducting implementation activities, drafting requirements on system enhancements, investigating, and resolving incidents reported for application handled.
- Assist Project Manager/Officer in documentation process/procedures for application handled.
- Provide production and system support to business/operations users of the assigned application system/s.
- Secured documents and ensured the availability of the same whenever necessary.
- Perform data and system administration for related applications.
- Secure a high level of information and data confidentiality.
- Ensure conformance and adherence to controls mandated by the bank's policies and procedures.

Accomplishments

- Accomplished all test scenarios for transaction update of Foreign Inward Remittance System (FIRS) and Inward Remittance Integrated System (IRIS) from UAT to Prod.
- Successfully migrated data from Manning Agency System (MAS) to BPI Allotment System.
- Conduct end-to-end testing for BPI Allotment System from UAT to PROD.
- Conduct end-to-end testing for INSTAPAY (BANK to OTHER BANK transfer) from UAT to PROD.

Projects/Systems under Responsibilities:

- Foreign Inward Remittance System (FIRS)
- Universal File Mapper (UFM)
- Manning Agency System (MAS)
- Inward Remittance Integrated System (IRIS)
- Online Integration Facility (OIF)
- BPI Allotment System
- INSTAPAY

BANK OF THE PHILIPPINE ISLANDS (BPI)

System Admin and Technical Support Staff

BPI Buendia Center, Makati City

May 2014 – December 2016

- Communicated with workstation support when the system/server was down.
- Handled all installation (Lotus notes, Non-standard Apps) and configuration of computers.
- Assigned as Floor LAN Admin.
- Responsible for monitoring all terminal/sessions.
- Acted as Business Continuity Plan Coordinator.
- Executed monthly status reports of all computers within the department.
- Executed 1st-level checking and support for EOL clients.
- Managed service request complaints regarding EOL or BPI mobile app access.
- Provided monthly department transaction count.
- Performed other functions within the department.

Technical Expertise

MS Office Suite, Relational Databases, Project Management, SQL, Data Analysis

Training and Seminars Attended

PC LAN/WAN SETUP (TESDA) – 2018 • WINDOWS 2008 Server active directory (TESDA) – 2018 • Risk Assessment and Information Security (BPI) – 2016 • Professional Image Development (BPI) – 2015 • Signature Verification Seminar (BPI) – 2015 • Visual Basic 6 Programming (CNCtC TESDA) – 2015 • Business Continuity Management Program (BPI) • Values Orientation Workshop (BPI) • Conflict of Interest (BPI) • Information Security Awareness Program (BPI) • Risk Management (BPI) • Money Laundering Prevention Program (BPI)