

# AdWords and Generalized On-line Matching

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## Abstract

*How does a search engine company decide what ads to display with each query so as to maximize its revenue? This turns out to be a generalization of the online bipartite matching problem. We introduce the notion of a tradeoff revealing LP and use it to derive two optimal algorithms achieving competitive ratios of  $1 - 1/e$  for this problem.*

## 1 Introduction

Internet search engine companies, such as Google, Yahoo and MSN, have revolutionized not only the use of the Internet by individuals but also the way businesses advertise to consumers. Instead of flooding consumers with unwanted ads, search engines open up the possibility of a dialogue between consumers and businesses, with consumers typing in keywords, called Adwords by Google, that reveal what they are looking for and search engines displaying highly targeted ads relevant to the specific query.

The AdWords market<sup>1</sup> is essentially a large auction where businesses place bids for individual keywords, together with limits specifying their maximum daily budget. The search engine company earns revenue from businesses when it displays their ads in response to a relevant search query (if the user actually clicks on the ad). Indeed, most of the revenues of search engine companies are derived in this manner<sup>2</sup>.

It is well known that Internet companies, such as Amazon and eBay, are able to open up new markets by tapping into the fat tails of distributions. This holds for search engine companies as well: The advertising budgets of companies and organizations follows a power law distribution, and unlike conventional advertising, search engine companies are able to cater to low budget advertisers on the fat tail of this distribution. This is partially responsible for their dramatic success.

<sup>1</sup>This market dwarfs the AdSense market where the ad is based on the actual contents of the website.

<sup>2</sup>According to a recent New York Times article (Feb 4, 2005), the revenue accrued by Google from this market in the last three months of 2004 alone was over a billion dollars.

The following computational problem, which we call the Adwords problem, was recently posed by Henzinger [8]: assign user queries to advertisers to maximize the total revenue. Observe that the task is necessarily online – when returning results of a specific query, the search engine company needs to immediately determine what ads to display on the side. The computational problem is specified as follows: each advertiser places bids on a number of keywords and specifies a maximum daily budget. As queries arrive during the day, they must be assigned to advertisers. The objective is to maximize the total revenue while respecting the daily budgets.

In this paper, we present two algorithms, one deterministic and one randomized, achieving competitive ratios of  $1 - 1/e$  for this problem, under the assumption that bids are small compared to budgets. Both algorithms are simple and time efficient. In Section 7.2 we show that no randomized algorithm can achieve a better competitive ratio, even under this assumption of small bids.

In Section 6 we show how our algorithm and analysis can be generalized to the following more realistic situations while still maintaining the same competitive ratio:

- A bidder pays only if the user clicks on his ad.
- Advertisers have different daily budgets.
- Instead of charging a bidder his actual bid, the search engine company charges him the next highest bid.
- Multiple ads can appear with the results of a query.
- Advertisers enter at different times.

### 1.1 Previous work

The adwords problem is clearly a generalization of the online bipartite matching problem: the special case where each advertiser makes unit bids and has a unit daily budget is precisely the online matching problem. Even in this special case, the greedy algorithm achieves a competitive ratio of  $1/2$ . The algorithm that allocates each query to a random interested advertiser does not do much better – it achieves a competitive ratio of  $1/2 + O(\log n/n)$ .

In [13], Karp, Vazirani and Vazirani gave a randomized algorithm for the online matching problem achieving a competitive ratio of  $1 - 1/e$ . Their algorithm, called RANKING, fixes a random permutation of the bidders in advance and breaks ties according to their ranking in this permutation. They further showed that no randomized online algorithm can achieve a better competitive ratio.

In another direction, Kalyanasundaram and Pruhs [12] considered the online  $b$ -matching problem which can be described as a special case of the adwords problem as follows: each advertiser has a daily budget of  $b$  dollars, but makes only 0/1 dollar bids on each query. Their online algorithm, called BALANCE, awards the query to that interested advertiser who has the highest unspent budget. They show that the competitive ratio of this algorithm tends to  $1 - 1/e$  as  $b$  tends to infinity. They also prove a lower bound of  $1 - 1/e$  for deterministic algorithms.

## 1.2 Our results

To generalize the algorithms of [12] and [13] to arbitrary bids, it is instructive to examine the special case with bids restricted to  $\{0, 1, 2\}$ . The natural algorithm to try assigns each query to a highest bidder, using the previous heuristics to break ties (largest remaining budget/ highest ranking in the random permutation). We provide examples in the full paper to show that both these algorithms achieve competitive ratios strictly smaller and bounded away from  $1 - 1/e$ .

This indicates the need to consider a much more delicate tradeoff between the bid versus the remaining budget in the first case, and the bid versus the position in the random permutation in the second. The correct tradeoff function is derived by a novel LP-based approach, which we outline below. The resulting algorithms are very simple, and are based on the following tradeoff function:

$$\psi(x) = 1 - e^{-(1-x)}$$

**Algorithm 1:** Allocate the next query to the bidder  $i$  maximizing the product of his bid and  $\psi(T(i))$ , where  $T(i)$  is the fraction of the bidder's budget which has been spent so far, i.e.  $T(i) = \frac{m_i}{b_i}$ , where  $b_i$  is the total budget of bidder  $i$ ,  $m_i$  is the amount of money spent by bidder  $i$ .

**Algorithm 2:** Start by permuting the advertisers at random. Allocate the next query to the bidder maximizing the product of his bid and  $\psi(r/n)$ , where  $r$  is the rank of this bidder in the random order and  $n$  is the number of bidders.

Both algorithms assume that the daily budget of advertisers is large compared to their bids.

## 1.3 A New Technique

We now outline how we derive the correct tradeoff function. For this we introduce the notion of a *tradeoff-revealing family of LP's*. This concept builds on the notion of a *factor-revealing LP* [9]. We start by writing a factor-revealing LP to analyze the performance in the special case when all bids are equal. This provides a simpler proof of the Kalyanasundaram and Pruhs [12] result.

We give an LP,  $L$ , whose constraints (upper bounding the number of bidders spending small fractions of their budgets) are satisfied at the end of a run of BALANCE on any instance  $\pi$  (sequence of queries) of the equal bids case. The objective function of  $L$  gives the performance of BALANCE on  $\pi$ . Hence the optimal objective function value of  $L$  is a lower bound on the competitive ratio of BALANCE. How good is this lower bound? Clearly, this depends on the constraints we have captured in  $L$ . It turns out that the bound computed by our LP is  $1 - 1/e$  which is tight. Indeed, for some fairly sophisticated algorithms, e.g., [9, 4], a factor-revealing LP is the only way known of deriving a tight analysis.

Dealing with arbitrary bids is considerably more challenging, since we don't know how to write meaningful constraints reflecting the allocation of queries to bidders on an arbitrary instance  $\pi$ . The approach we use is rather counter-intuitive. We proceed by fixing a monotonically decreasing tradeoff function  $\psi$ , as well as the sequence of queries  $\pi$ , and write a new LP  $L(\pi, \psi)$  for Algorithm 1 using tradeoff function  $\psi$  run on instance  $\pi$ . Of course, once we specify the algorithm as well as the sequence of queries, the actual allocation of queries to bidders is completely determined.  $L(\pi, \psi)$  is identical to the factor revealing LP  $L$  except that the right hand side of each inequality is replaced by the actual value attained for this constraint in this run of the algorithm. How could these LP's  $L(\pi, \psi)$  — whose inequalities are just relaxed tautologies with unknown right hand sides — possibly provide any non-trivial insight? It turns out that the family of LP's does capture some of the structure of the problem which is revealed by considering the family of dual linear programs  $D(\pi, \psi)$ .

Notice that  $L(\pi, \psi)$  differs from  $L$  only in that a vector  $\Delta(\pi, \psi)$  is added to the right hand side of the constraints. Therefore, the dual programs  $D(\pi, \psi)$  differ from the dual  $D$  of  $L$  only in the objective function, which is changed by  $\Delta(\pi, \psi) \cdot \mathbf{y}$ , where  $\mathbf{y}$  is the vector of dual variables. Hence the dual polytope for all LP's in the family is the same as that for  $D$ . Moreover, we show that  $D$  and each LP in the family  $D(\pi, \psi)$  attains its optimal value at the same vertex,  $\mathbf{y}^*$ , of the dual polytope (by showing that the complementary slackness conditions are satisfied). Finally, we show how to use  $\mathbf{y}^*$  to define  $\psi$  in a specific manner so that  $\Delta(\pi, \psi) \cdot \mathbf{y}^* \leq 0$  for each instance  $\pi$  (observe that

this function  $\psi$  does not depend on  $\pi$  and hence it works for all instances). This function is precisely the function used in Algorithm 1. This ensures that the performance of Algorithm 1 on each instance matches that of BALANCE on unit bid instances and is at least  $1 - 1/e$ .

We call this ensemble  $L(\pi, \psi)$  a *tradeoff revealing family of LP's*. Once the competitive ratio of the algorithm for the unit bid case is determined via a factor-revealing LP, this family helps us find a tradeoff function that ensures the same competitive ratio for the arbitrary bids case.

The same proof outline also applies to Algorithm 2 once we suitably simplify the analysis of Karp, Vazirani and Vazirani [13] and cast it in terms of linear constraints.

## 2 Problem Definition

The Adwords problem is the following: There are  $N$  bidders, each with a specified daily budget  $b_i$ .  $Q$  is a set of query words. Each bidder  $i$  specifies a bid  $c_{iq}$  for query word  $q \in Q$ . A sequence  $q_1 q_2 \dots q_M$  of query words  $q_j \in Q$  arrive online during the day, and each query  $q_j$  must be assigned to some bidder  $i$  (for a revenue of  $c_{iq_j}$ ). The objective is to maximize the total revenue at the end of the day while respecting the daily budgets of the bidders.

Throughout this paper we will make the assumption that the bids are small compared to the budgets, i.e.,  $\max_{i,j} c_{ij}$  is small compared to  $\min_i b_i$ . For the applications of this problem mentioned in the Introduction, this is a reasonable assumption.

An online algorithm is said to be  $\alpha$ -competitive if for every instance, the ratio of the revenue of the online algorithm to the revenue of the best off-line algorithm is at least  $\alpha$ .

While presenting the algorithms and proofs, we will make the simplifying assumptions that the budgets of all bidders are equal (assumed unit) and that the best offline algorithm exhausts the budget of each bidder. These assumptions will be relaxed in Section 6.

## 3 A Discretized Version of Algorithm 1

Let us first consider a greedy algorithm that maximizes revenue accrued at each step. It is easy to see that this algorithm achieves a competitive ratio of  $\frac{1}{2}$  (see, e.g., [14]); moreover, this is tight as shown by the following example with only two bidders and two query words: Suppose both bidders have unit budget. The two bidders bid  $c$  and  $c + \epsilon$  respectively on query word  $q$ , and they bid 0 and  $c$  on query word  $q'$ . The query sequence consists of a number of occurrences of  $q$  followed by a number of occurrences of  $q'$ . The query words  $q$  are awarded to bidder 2, and are just enough in number to exhaust his budget. When query words  $q'$  arrive, bidder 2's budget is exhausted and bidder 1 is not interested in this query word, and they accrue no further revenue.

Algorithm 1 rectifies this situation by taking into consideration not only the bids but also the unspent budget of each bidder. For the analysis it is convenient to discretize the budgets as follows: we pick a large integer  $k$ , and discretize the budget of each bidder into  $k$  equal parts (called *slabs*) numbered 1 through  $k$ . Each bidder spends money in slab  $j$  before moving to slab  $j + 1$ .

**Definition:** At any time during the run of the algorithm, we will denote by  $\text{slab}(i)$  the currently active slab for bidder  $i$ .

Let  $\psi_k : [1 \dots k] \rightarrow \mathbf{R}^+$  be the following (monotonically decreasing) function:

$$\psi_k(i) = 1 - e^{-(1-i/k)}$$

Note that  $\psi_k \rightarrow \psi$  as  $k \rightarrow \infty$ .

### Discrete Algorithm 1

When a new query arrives, let the bid of bidder  $i$  be  $c(i)$ . Allocate the query to the bidder  $i$  who maximizes  $c(i) \times \psi_k(\text{slab}(i))$ .

Note that in the special case when all the bids are equal, our algorithm works in the same way as the BALANCE algorithm of [12], for any monotonically decreasing tradeoff function.

## 4 Analyzing BALANCE using a Factor-Revealing LP

In this section we analyze the performance of Algorithm 1 in the special case when all bids are equal. This is exactly the algorithm BALANCE of [12]. We give a simpler analysis of this algorithm using the notion of a factor-revealing LP. This technique was implicit in [16, 7, 15] and was formalized and made explicit in [10, 9]. We will see how to extend the analysis to the general case in Section 5. For another simple proof for BALANCE see [2].

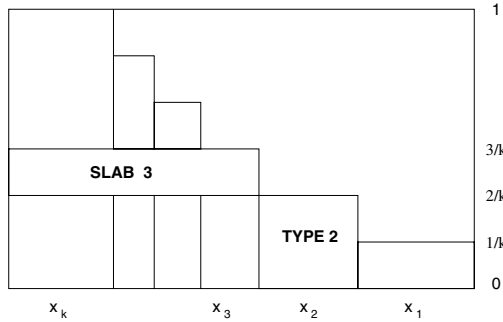
We will assume for simplicity that in the optimum solution, each of the  $N$  players spends his entire budget, and thus the total revenue is  $N$  (the proof is similar even without this assumption, and we provide it in Section 6). Recall that BALANCE awards each query to the interested bidder who has the maximum unspent budget. We wish to lower bound the total revenue achieved by BALANCE. Let us define the *type* of a bidder according to the fraction of budget spent by that bidder at the end of the algorithm BALANCE: say that the bidder is of type  $j$  if the fraction of his budget spent at the end of the algorithm lies in the range  $((j-1)/k, j/k]$ . By convention a bidder who spends none of his budget is assigned type 1.

Clearly bidders of type  $j$  for small values of  $j$  contribute little to the total revenue. The factor revealing LP for the performance of the algorithm BALANCE will proceed by bounding the number of such bidders of type  $j$ .

**Lemma 1** *If OPT assigns query  $q$  to a bidder  $B$  of type  $j \leq k-1$ , then BALANCE pays for  $q$  from some slab  $i$  such that  $i \leq j$ .*

The lemma follows immediately from the criterion used by BALANCE for assigning queries to bidders:  $B$  has type  $j \leq k-1$  and therefore spends at most  $j/k < 1$  fraction of his budget at the end of BALANCE. It follows that when query  $q$  arrives,  $B$  is available to BALANCE for allocating  $q$ , and therefore  $B$  must allocate  $q$  to some bidder who has spent at most  $j/k$  fraction of his budget.

For simplicity we will assume that bidders of type  $i$  spend exactly  $i/k$  fraction of their budget, and that queries do not straddle slabs. The latter is justified by the fact that bids are small compared to budgets. The total error resulting from this simplification is at most  $N/k$  and is negligible, once we take  $k$  to be large enough. Now, for  $i = 1, 2, \dots, k-1$ , let  $x_i$  be the number of bidders of type  $(i)$ . Let  $\beta_i$  denote the total money spent by the bidders from slab  $i$  in the run of BALANCE. It is easy to see (Figure 1) that  $\beta_1 = N/k$ , and for  $2 \leq i \leq k$ ,  $\beta_i = N/k - (x_1 + \dots + x_{i-1})/k$ .



**Figure 1.** The bidders are ordered from right to left in order of increasing type. We have labeled here the bidders of type 2 and the money in slab 3.

**Lemma 2**

$$\forall i, 1 \leq i \leq k-1: \sum_{j=1}^i (1 + \frac{i-j}{k}) x_j \leq \frac{i}{k} N$$

**Proof :** By Lemma 1,

$$\sum_{j=1}^i x_j \leq \sum_{j=1}^i \beta_j = \frac{i}{k} N - \sum_{j=1}^i (\frac{i-j}{k}) x_j$$

The lemma follows by rearranging terms.  $\square$

The revenue of the algorithm is

$$\begin{aligned} BAL &\geq \sum_{i=1}^{k-1} \frac{i}{k} x_i + \left( N - \sum_{i=1}^{k-1} x_i \right) - \frac{N}{k} \\ &= N - \sum_{i=1}^{k-1} \frac{k-i}{k} x_i - \frac{N}{k} \end{aligned}$$

To find a lower bound on the performance of BALANCE we want to find the minimum value that  $N - \sum_{i=1}^{k-1} \frac{k-i}{k} x_i - \frac{N}{k}$  can take over the feasible  $\{x_i\}$ . This gives the following LP, which we call  $L$ . In both the constraints below,  $i$  ranges from 1 to  $k-1$ .

$$\begin{aligned} \text{maximize} \quad & \Phi = \sum_{i=1}^{k-1} \frac{k-i}{k} x_i \\ \text{subject to} \quad & \forall i: \sum_{j=1}^i (1 + \frac{i-j}{k}) x_j \leq \frac{i}{k} N \\ & \forall i: x_i \geq 0 \end{aligned}$$

Let us also write down the dual LP,  $D$ , which we will use in the case of arbitrary bids.

$$\begin{aligned} \text{minimize} \quad & \sum_{i=1}^{k-1} \frac{i}{k} N y_i \\ \text{subject to} \quad & \forall i: \sum_{j=i}^{k-1} (1 + \frac{j-i}{k}) y_j \geq \frac{k-i}{k} \\ & \forall i: y_i \geq 0 \end{aligned}$$

Define  $A, b, c$  so the primal LP,  $L$ , can be written as

$$\max \quad c \cdot x \quad \text{s.t.} \quad Ax \leq b \quad x \geq 0.$$

and the dual LP,  $D$ , can be written as

$$\min \quad b \cdot y \quad \text{s.t.} \quad A^T y \geq c \quad y \geq 0.$$

**Lemma 3** *As  $k \rightarrow \infty$ , the value  $\Phi$  of the linear programs  $L$  and  $D$  goes to  $\frac{N}{e}$*

**Proof :** On setting all the primal constraints to equality and solving the resulting system, we get a feasible solution  $x_i^* \geq 0$ . Similarly, we can set all the dual constraints to equality and solve the resulting system to get a feasible dual solution.

These two feasible solutions are:

$$x_i^* = \frac{N}{k} \left(1 - \frac{1}{k}\right)^{i-1} \quad \text{for } i = 1, \dots, k-1$$

$$y_i^* = \frac{1}{k} \left(1 - \frac{1}{k}\right)^{k-i-1} \quad \text{for } i = 1, \dots, k-1$$

Clearly they satisfy all complementary slackness conditions, hence they are also optimal solutions of the primal and dual programs.

This gives an optimal objective function value of

$$\begin{aligned} \Phi &= \mathbf{c} \cdot \mathbf{x}^* = \mathbf{b} \cdot \mathbf{y}^* \\ &= \sum_{i=1}^{k-1} \left(\frac{k-i}{k}\right) \frac{N}{k} \left(1 - \frac{1}{k}\right)^{i-1} \\ &= N \left(1 - \frac{1}{k}\right)^k \end{aligned}$$

As we make the discretization finer (i.e. as  $k \rightarrow \infty$ )  $\Phi$  tends to  $\frac{N}{e}$ . □

Recall that the size of the matching is at least  $N - \Phi - \frac{N}{k}$ , hence it tends to  $N(1 - \frac{1}{e})$ . Since OPT is  $N$ , the competitive ratio is at least  $1 - \frac{1}{e}$ .

On the other hand one can find an instance of the problem (e.g., the one provided in [12]) such that at the end of the algorithm all the inequalities of the primal are tight, hence the competitive ratio of BALANCE is exactly  $1 - \frac{1}{e}$ .

## 5 A Tradeoff-Revealing Family of LPs for the Adwords Problem

In this section we show how one can derive the optimal trade-off function between the bid and the budget. Observe that even if we knew the correct tradeoff function, extending the methods of the previous section is difficult. The problem with mimicking the factor-revealing LP is that now the tradeoff between bid and unspent budget is subtle and the basic Lemma 1 which allowed us to write the inequalities in the LP no longer holds.

Here is how we proceed instead: For every monotonically decreasing tradeoff function  $\psi$  and every instance  $\pi$  of the adwords problem and write a new LP  $L(\pi, \psi)$  for Algorithm 1 using tradeoff function  $\psi$  run on the instance  $\pi$ . Of course, once we specify the algorithm as well as the input instance, the actual allocations of queries to bidders is completely determined. In particular, the number  $\alpha_i$  of bidders of type  $i$  is fixed.  $L(\pi, \psi)$  is the seemingly trivial LP obtained by taking the left hand side of each inequality in the factor revealing LP  $L$  and substituting  $x_i = \alpha_i$  to obtain the right hand side. Formally:

Recall the LP  $L$  from the previous section:

$$\max \mathbf{c} \cdot \mathbf{x} \quad \text{s.t.} \quad \mathbf{A}\mathbf{x} \leq \mathbf{b} \quad \mathbf{x} \geq 0$$

Let  $\mathbf{a}$  be a  $k-1$  dimensional vector whose  $i$ th component is  $\alpha_i$ . Let  $\mathbf{A}\mathbf{a} = \mathbf{l}$ . We denote the following LP by  $L(\pi, \psi)$ :

$$\max \mathbf{c} \cdot \mathbf{x} \quad \text{s.t.} \quad \mathbf{A}\mathbf{x} \leq \mathbf{l} \quad \mathbf{x} \geq 0$$

The dual LP is denoted by  $D(\pi, \psi)$  and is:

$$\min \mathbf{l} \cdot \mathbf{y} \quad \text{s.t.} \quad \mathbf{A}^T \mathbf{y} \geq \mathbf{c} \quad \mathbf{y} \geq 0$$

Clearly, any one LP  $L(\pi, \psi)$  offers no insight into the performance of Algorithm 1; after all the right hand sides of the inequalities are expressed in terms of the unknown number of bidders of type  $i$ . Nevertheless, the entire family  $L(\pi, \psi)$  does contain useful information which is revealed by considering the duals of these LP's.

Since  $L(\pi, \psi)$  differs from  $L$  only in the right hand side, the dual  $D(\pi, \psi)$  differs from  $D$  only in the dual objective function; the constraints remain unchanged. Hence solution  $\mathbf{y}^*$  of  $D$  is feasible for  $D(\pi, \psi)$  as well. Recall that this solution was obtained by setting all nontrivial inequalities of  $D$  to equality.

Now by construction, if we set all the nontrivial inequalities of LP  $L(\pi, \psi)$  to equality we get a feasible solution, namely  $\mathbf{a}$ . Clearly,  $\mathbf{a}$  and  $\mathbf{y}^*$  satisfy all complementary slackness conditions. Therefore they are both optimal. Hence we get:

**Lemma 4** *For any instance  $\pi$  and monotonically decreasing tradeoff function  $\psi$ ,  $\mathbf{y}^*$  is an optimal solution to  $D(\pi, \psi)$ .*

The structure of Algorithm 1 does constrain how the LP  $L$  differs from  $L(\pi, \psi)$ . This is what we will explore now.

As in the analysis of BALANCE, we divide the budget of each bidder into  $k$  equal *slabs*, numbered 1 to  $k$ . Money in slab  $i$  is spent before moving to slab  $i+1$ . We say that a bidder is of type  $j$  if the fraction of his budget spent at the end of Algorithm 1 lies in the range  $((j-1)/k, j/k]$ . By convention a bidder who spends none of his budget is assigned type 1. As before, we make the simplifying assumption (at the cost of a negligible error term) that bidders of type  $j$  spend exactly  $j/k$  fraction of their budget. Let  $\alpha_j$  denote the number of bidders of type  $j$ . Let  $\beta_i$  denote the total money spent by the bidders from slab  $i$  in the run of Algorithm 1. It is easy to see that  $\beta_1 = N/k$ , and for  $2 \leq i \leq k$ ,  $\beta_i = N/k - (\alpha_1 + \dots + \alpha_{i-1})/k$ .

Let  $\Delta(\pi, \psi)$  be a  $k-1$  dimensional vector whose  $i$ th component is  $(\alpha_1 - \beta_1) + \dots + (\alpha_i - \beta_i)$ . The following lemma relates the right hand side of the LPs  $L$  and  $L(\pi, \psi)$ .

**Lemma 5**  $\mathbf{l} = \mathbf{b} + \Delta(\pi, \psi)$ .

**Proof :** Consider the  $i$ th components of the three vectors. We need to prove:

$$\alpha_1 \left(1 + \frac{i-1}{k}\right) + \alpha_2 \left(1 + \frac{i-2}{k}\right) + \dots + \alpha_i$$

$$= \frac{iN}{k} + (\alpha_1 - \beta_1) + \dots + (\alpha_i - \beta_i).$$

This equation follows using the fact that  $\beta_i = N/k - (\alpha_1 + \dots + \alpha_{i-1})/k$ .  $\square$

We are interested in comparing the performance of Algorithm 1 (abbreviated as ALG) with the optimal algorithm OPT. The following definitions focus on some relevant parameters comparing how ALG and OPT treat a query  $q$ :

**Definition:** Let  $\text{ALG}(q)$  ( $\text{OPT}(q)$ ) denote the revenue earned by Algorithm 1 (OPT) for query  $q$ . Say that a query  $q$  is of *type*  $i$  if OPT assigns it to a bidder of type  $i$ , and say that  $q$  lies in *slab*  $i$  if Algorithm 1 pays for it from slab  $i$ .

**Lemma 6** For each query  $q$  such that  $1 \leq \text{type}(q) \leq k-1$ ,

$$\text{OPT}(q)\psi(\text{type}(q)) \leq \text{ALG}(q)\psi(\text{slab}(q)).$$

**Proof :** Consider the arrival of  $q$  during the run of Algorithm 1. Since  $\text{type}(q) \leq k-1$ , the bidder  $b$  to whom OPT assigned this query is still actively bidding from some slab  $j \leq \text{type}(q)$  at this time. The inequality in the lemma follows from the criterion used by Algorithm 1 to assign queries, together with the monotonicity of  $\psi$ .  $\square$

**Lemma 7** 
$$\sum_{i=1}^{k-1} \psi(i)(\alpha_i - \beta_i) \leq 0.$$

**Proof :** We start by observing that for  $1 \leq i \leq k-1$ :

$$\sum_{q:\text{type}(q)=i} \text{OPT}(q) = \alpha_i$$

$$\sum_{q:\text{slab}(q)=i} \text{ALG}(q) = \beta_i$$

By Lemma 6

$$\sum_{q:\text{type}(q) \leq k-1} [\text{OPT}(q)\psi(\text{type}(q)) - \text{ALG}(q)\psi(\text{slab}(q))] \leq 0.$$

Next observe that

$$\begin{aligned} & \sum_{q:\text{type}(q) \leq k-1} \text{OPT}(q)\psi(\text{type}(q)) \\ &= \sum_{i=1}^{k-1} \sum_{q:\text{type}(q)=i} \text{OPT}(q)\psi(i) \\ &= \sum_{i=1}^{k-1} \psi(i)\alpha_i. \end{aligned}$$

And

$$\begin{aligned} & \sum_{q:\text{type}(q) \leq k-1} \text{ALG}(q)\psi(\text{slab}(q)) \\ & \leq \sum_{q:\text{slab}(q) \leq k-1} \text{ALG}(q)\psi(\text{slab}(q)) \\ &= \sum_{i=1}^{k-1} \sum_{q:\text{slab}(q)=i} \text{ALG}(q)\psi(i) \\ &= \sum_{i=1}^{k-1} \psi(i)\beta_i. \end{aligned}$$

The lemma follows from these three inequalities.  $\square$

The final step consists of choosing the correct tradeoff function  $\psi$  as a function of the dual optimal solution  $\mathbf{y}^*$  itself, so that for every instance  $\pi$ , the value of the optimal solution to  $L(\pi, \psi)$  is at most that of  $L$ .

**Theorem 8** For function  $\psi_k$  defined as

$$\psi_k(i) := \sum_{j=i}^{k-1} y_j^* = 1 - \left(1 - \frac{1}{k}\right)^{k-i+1}$$

the competitive ratio of Algorithm 1 is  $(1 - \frac{1}{e})$ , as  $k$  tends to infinity.

**Proof :** By Lemma 4, the optimal solution to  $L(\pi, \psi)$  and  $D(\pi, \psi)$  has value  $\mathbf{l} \cdot \mathbf{y}^*$ . By Lemma 5 this equals  $(\mathbf{b} + \Delta) \cdot \mathbf{y}^* \leq N/e + \Delta \cdot \mathbf{y}^*$  (since  $\mathbf{b} \cdot \mathbf{y}^* \leq N/e$ , from Section 4).

Now,

$$\begin{aligned} \Delta \cdot \mathbf{y}^* &= \sum_{i=1}^{k-1} \mathbf{y}_i^* ((\alpha_1 - \beta_1) + \dots + (\alpha_i - \beta_i)) \\ &= \sum_{i=1}^{k-1} (\alpha_i - \beta_i)(y_i^* + \dots + y_{k-1}^*) \\ &= \sum_{i=1}^{k-1} (\alpha_i - \beta_i)\psi(i) \\ &\leq 0, \end{aligned}$$

where the last equality follows from our choice of the function  $\psi$ , and the inequality follows from Lemma 7. Hence the competitive ratio of Algorithm 1 is  $(1 - \frac{1}{e})$ .  $\square$

We derived the correct tradeoff function  $\psi$  above together with the competitive ratio. However, once we know  $\psi$ , the proof of the competitive ratio of Algorithm 1 is straightforward:

We have the following relations, and the choice of  $\psi$ :

$$\begin{aligned}\forall i: \quad \beta_i &= \frac{N - \sum_{j=1}^{i-1} \alpha_j}{k} \\ \sum_i \psi(i) \alpha_i &\leq \sum_i \psi(i) \beta_i \\ \psi(i) &= 1 - \left(1 - \frac{1}{k}\right)^{k-i+1}\end{aligned}$$

These give:

$$\sum_{i=1}^k \alpha_i \frac{k-i+1}{k} \leq \frac{N}{e}$$

But the left side of the inequality above is precisely the amount of money left unspent at the end of the algorithm. Hence the competitive ratio is  $1 - 1/e$ .

## 6 Towards more realistic models

In this section we show how our algorithm and analysis can be generalized to the following situations:

1. Advertisers have different daily budgets.
2. The optimal allocation does not exhaust all the money of advertisers
3. Advertisers enter at different times.
4. More than one ad can appear with the results of a query. The most general situation is that with each query we are provided a number specifying the maximum number of ads.
5. A bidder pays only if the user clicks on his ad.
6. A winning bidder pays only an amount equal to the next highest bid.

**1, 2, 3:** We say that the current type of a bidder at some time during the run of the algorithm is  $j$  if he has spent between  $(j-1)/k$  and  $j/k$  fraction of his budget at that time. The algorithm allocates the next query to the bidder who maximizes the product of his bid and  $\psi(\text{current type})$ .

The proof of the competitive ratio changes minimally: Let the budget of bidder  $j$  be  $B_j$ . For  $i = 1, \dots, k$ , define  $\beta_i^j$  to be the amount of money spent by the bidder  $j$  from the interval  $[(\frac{i-1}{k} B_j, \frac{i}{k} B_j)$  of his budget. Let  $\beta_i = \sum_j \beta_i^j$ . Let  $\alpha_i$  be the amount of money that the optimal allocation gets from the bins of final type  $i$ . Let  $\alpha = \sum_i \alpha_i$ , be the total amount of money obtained in the optimal allocation.

Now the relations used in the direct proof at the end of Section 5 become

$$\forall i: \quad \beta_i \geq \frac{\alpha - \sum_{j=1}^i \alpha_j}{k}$$

$$\sum_i \psi(i) \alpha_i \leq \sum_i \psi(i) \beta_i$$

These two sets of equations suffice to prove that the competitive ratio is at least  $1 - 1/e$ . We also note that the algorithm and the proof of the competitive ratio remain unchanged even if we allow advertisers to enter the bidding process at any time during the query sequence.

**4:** If the arriving query  $q$  requires  $n_q$  number of advertisements to be placed, then allocate it to the bidders with the top  $n_q$  values of the product of bid and  $\psi(\text{current type})$ . The proof of the competitive ratio remains unchanged.

**5:** In order to model this situation, we simply set the effective bid of a bidder to be the product of his actual bid and his click-through rate (CTR), which is the probability that a user will click on his ad. We assume that the click-through rate is known to the algorithm in advance - indeed several search engines keep a measure of the click-through rates of the bidders.

**6:** So far we have assumed that a bidder is charged the value of his bid if he is awarded a query. Search engine companies charge a lower amount: the next highest bid. There are two ways of defining “next highest bid”: next highest bid for this query among all bids received at the start of the algorithm or only among alive bidders, i.e. bidders who still have money.

It is easy to see that a small modification of our algorithm achieves a competitive ratio of  $1 - 1/e$  for the first possibility: award the query to the bidder that maximizes next highest bid  $\times \psi(\text{fraction of money spent})$ . Next, let us consider the second possibility. In this case, the offline algorithm will attempt to keep alive bidders simply to charge other bidders higher amounts. If the online algorithm is also allowed this capability, it can also keep all bidders alive all the way to the end and this possibility reduces to the first one.

## 7. A Randomized Algorithm

In this section we define a generalization of the RANKING algorithm of [13], which has a competitive ratio of  $1 - 1/e$  for arbitrary bids, when the bid to budget ratio is small.

We pick a random permutation  $\sigma$  of the  $n$  bidders once at the beginning. For a bidder  $i$ , we call  $\sigma(i)$  the position or rank of bidder  $i$  in  $\sigma$ . Again, we choose the same tradeoff function to trade off the importance of the bid of a bidder and his rank in the permutation. We will work with the following discrete version of  $\psi$ :

$$\psi(i) = 1 - \left(1 - \frac{1}{n}\right)^{n-i+1}$$

**Algorithm 2:**

1. Pick a random permutation  $\sigma$  of the bidders.
2. For each new query, let the bid of bidder  $i$  be  $b(i)$ . Allocate the query to a bidder with the highest value of the product  $b(i) \times \psi(\sigma(i))$ .

**7.1 Analysis of Algorithm 2**

In this section we prove that the competitive ratio of Algorithm 2 is also  $1 - 1/e$ . We follow the direct proof at the end of Section 5.

We first define the notion of a Refusal algorithm based on Algorithm 2, which will *disallocate* certain money from the bidders as follows. Refusal will run identically to Algorithm 2, with the following difference: Consider a query  $q$  which arrives in the online order. Let  $r_q$  be the bidder to whom OPT allocated  $q$ , and let  $opt_q$  be the amount of money that OPT gets for  $q$ . Suppose that  $r_q$  has at least  $opt_q$  remaining budget when  $q$  arrives. Suppose further, that Refusal matches  $q$  to some bidder other than  $r_q$  (since this bidder has a higher product of bid and  $\psi$ -value). Then Refusal will disallocate  $opt_q$  money from  $r_q$ , i.e. it will artificially reduce the remaining budget of  $r_q$  by an amount  $opt_q$ .

Let  $b_{max}$  be the maximum bid value for any query from any bidder.

**Lemma 9** *For any bidder, the amount of money which is not disallocated and not spent is at most  $b_{max}$ .*

**Proof :** Consider any bidder  $i$  and consider the queries that the optimum allocation allocates to  $i$ . The sum of the money spent by  $i$  in the optimal allocation is exactly the budget of  $i$  by assumption. For each such query  $q$ , let  $opt_q$  be the revenue of OPT on query  $q$ . When  $q$  enters during the algorithm, either it is allocated to  $i$  at the price of  $opt_q$ , or it is allocated to some other bidder. In the latter case, if  $i$  had  $opt_q$  amount of money remaining at that time, then  $opt_q$  amount is disallocated from  $i$ . Otherwise, the money remaining with  $i$  is less than  $opt_q \leq b_{max}$ .  $\square$

**Lemma 10** *The competitive ratio of Refusal is at most the competitive ratio of Algorithm 2.*

**Proof :** By induction on the arrival of queries it is easy to see that the amount of money left with each bidder in Refusal is at most the amount of money with that bidder in Algorithm 2.  $\square$

We will now prove that the competitive ratio of Refusal is at least  $1 - 1/e$ .

Fix a query  $q$  and a permutation  $\sigma$  of the rows. Let  $r_q$  be the bidder to which OPT allocates  $q$  and let  $opt_q$  be the amount of money that OPT gets for  $q$ .

If Refusal matches  $q$  to  $r_q$ , then define  $\alpha(q, \sigma) = n + 1$ . Otherwise, we define  $\alpha(q, \sigma)$  as follows: Let  $A(q, \sigma)$  be the position in  $\sigma$  of the bidder to which Refusal matches  $q$ . Modify  $\sigma$  by shifting  $r_q$  upwards in the order, keeping the order of the rest of the bidders unchanged. Define  $\alpha(q, \sigma)$  as the highest such position of  $r_q$  so that  $r_q$  has at least  $opt_q$  remaining budget when  $q$  arrives, and Refusal still matches  $q$  to the bidder in position  $A(q, \sigma)$ .

Define  $x_i^q = opt_q \Pr[\alpha(q, \sigma) = i]$ , where the probability is taken over random  $\sigma$ . Let  $x_i = \sum_q x_i^q$ .

Define  $w_i^q$  to be the expected amount of money spent by the row in position  $i$  on query  $q$ . Let  $w_i = \sum_q w_i^q$ , the expected amount of money spent by the row in position  $i$  at the end of Refusal.

**Lemma 11**

$$\sum_i \psi(i) x_i \leq \sum_i \psi(i) w_i$$

**Proof :** Fix a query  $q$  and a permutation  $\sigma$ . Let  $r_q$  be the bidder to which OPT allocates  $q$  and let  $opt_q$  be the amount of money OPT gets for  $q$ . Let  $A(q, \sigma)$  be the position in  $\sigma$  of the bidder to which Refusal matches  $q$  and let  $alg_q$  be the amount of money Refusal gets for  $q$ .

In the case that  $\alpha(q, \sigma) \neq n + 1$ , the following holds by the rule used by the algorithm:

$$\psi(\alpha(q, \sigma)) opt_q \leq \psi(A(q, \sigma)) alg_q$$

In the case that  $\alpha(q, \sigma) = n + 1$ , we simply write:

$$0 \leq \psi(A(q, \sigma)) alg_q$$

Taking expectation over random  $\sigma$  we get

$$\sum_i \psi(i) x_i^q \leq \sum_i \psi(i) w_i^q$$

Taking a summation over all queries  $q$ , we get

$$\sum_i \psi(i) x_i \leq \sum_i \psi(i) w_i$$

$\square$

**Lemma 12**

$$\forall i: w_i \geq 1 - \frac{\sum_{j=1}^i x_j}{n} - b_{max}$$

**Proof :** By Lemma 9, it is equivalent to prove that the expected amount of money disallocated in position  $i$  by Refusal is at most  $\frac{\sum_{j=1}^i x_j}{n}$ .



For a fixed query  $q$  and permutation  $\sigma$ , let  $r_q$  be the row to which OPT allocates  $q$ , and let  $B(q, \sigma)$  be the position of  $r_q$  in  $\sigma$ . Then an  $opt_q$  amount of money is disallocated from  $r_q$  if and only if  $\alpha(q, \sigma) \leq B(q, \sigma)$ . In such a case, consider the following process. Start with a permutation derived from  $\sigma$  by shifting  $r_q$  to position  $\alpha(q, \sigma)$ . Replace  $r_q$  uniformly at random in each of the  $n$  positions. Then with probability  $1/n$  we get back  $\sigma$  and  $opt_q$  amount of money is disallocated from  $r_q$  in position  $B(q, \sigma)$ . In this manner, we may only be overcounting the amount of disallocated money, since some of the positions for  $r_q$  below  $\alpha(q, \sigma)$  may correspond to permutations  $\sigma'$  with a different (larger) value of  $\alpha(q, \sigma')$ .

Taking expectation over random  $\sigma$  and summing over all queries  $q$ , we get the statement of the lemma.  $\square$

Comparing to the proof at the end of Section 5, we see that the statements of Lemmas 11 and 12 are similar to the constraints obtained in that proof. The amount of money left unspent also has the same form, namely

$$\sum_{i=1}^n (1 - w_i) \leq \sum_{i=1}^n x_i \frac{n - i + 1}{n}$$

Hence we get

**Proposition 13** *The competitive ratio of Refusal is at least  $1 - 1/e$ .*

From Lemma 10, we get:

**Theorem 14** *The competitive ratio of the Algorithm 2 is at least  $1 - 1/e$ .*

**Remark:** Lemma 9 points to the reason why we assume that the largest bid is small compared to the budgets. Our analysis loses an amount of  $b_{max}$  due to fence-post errors, and it would be interesting to tighten the analysis and remove the assumption that the budget is large compared to the bids.

## 7.2 A Lower Bound for Randomized Algorithms

In [13] a lower bound of  $1 - 1/e$  was proved for the competitive ratio of any randomized online algorithm for the online bipartite matching problem. Also, [12] proved a lower bound of  $1 - 1/e$  on the competitive ratio of any online deterministic algorithm for the online  $b$ -matching problem, even for large  $b$ . By suitably adapting the example used in [13], we show a lower bound of  $1 - 1/e$  for online randomized algorithms for the  $b$ -matching problem, even for large  $b$ . This also resolves an open question from [11].

**Theorem 15** *No randomized online algorithm can have a competitive ratio better than  $1 - 1/e$  for the  $b$ -matching problem, for large  $b$ .*

**Proof:** By Yao's Lemma [17], it suffices to present a distribution over inputs such that any deterministic algorithm obtains at most  $1 - 1/e$  of the optimal allocation on the average. Consider first the worst case input for the algorithm BALANCE with  $N$  bidders, each with a budget of 1. In this instance, the queries enter in  $N$  rounds, with  $1/\epsilon$  number of queries in each round. We denote by  $Q_i$  the queries of round  $i$ , which are identical to each other. For every  $i = 1, \dots, N$ , bidders  $i$  through  $N$  bid  $\epsilon$  for each of the queries of round  $i$ , while bidders 1 through  $i - 1$  bid 0 for these queries. The optimal assignment is clearly the one in which all the queries of round  $i$  are allocated to bidder  $i$ , achieving a revenue of  $N$ . One can show that BALANCE will achieve only  $N(1 - 1/e)$  revenue on this input.

Now consider all the inputs which can be derived from the above input by permutation of the numbers of the bidders and take the uniform distribution  $\mathcal{D}$  over all these inputs. Formally,  $\mathcal{D}$  can be described as follows: Pick a random permutation  $\pi$  of the bidders. The queries enter in rounds in the order  $Q_1, Q_2, \dots, Q_N$ . Bidders  $\pi(i), \pi(i + 1), \dots, \pi(N)$  bid  $\epsilon$  for the queries  $Q_i$  and the other bidders bid 0 for these queries. The optimal allocation for any permutation  $\pi$  remains  $N$ , by allocating the queries  $Q_i$  to bidder  $\pi(i)$ . We wish to bound the expected revenue of any deterministic algorithm over inputs from the distribution  $\mathcal{D}$ .

Fix any deterministic algorithm. Let  $q_{ij}$  be the fraction of queries from  $Q_i$  that bidder  $j$  is allocated. We have:

$$E_{\pi}[q_{ij}] \leq \begin{cases} \frac{1}{N-i+1} & \text{if } j \geq i, \\ 0 & \text{if } j < i. \end{cases}$$

To see this, note that there are  $N - i + 1$  bidders who are bidding for queries  $Q_i$ . The deterministic algorithm allocates some fraction of these queries to some bidders who bid for them, and leaves the rest of the queries unallocated. If  $j \geq i$  then bidder  $j$  is a random bidder among the bidders bidding for these queries and hence is allocated an average amount of  $\frac{1}{N-i+1}$  of the queries which were allocated from  $Q_i$  (where the average is taken over random permutations of the bidders). On the other hand, if  $j < i$ , then bidder  $j$  bids 0 for queries in  $Q_i$  and is not allocated any of these queries in any permutation.

Thus we get that the expected amount of money spent by a bidder  $j$  at the end of the algorithm is at most  $\min\{1, \sum_{i=1}^j \frac{1}{N-i+1}\}$ . By summing this over  $j = 1, \dots, N$ , we get that the expected revenue of the deterministic algorithm over the distributional input  $\mathcal{D}$  is at most  $N(1 - 1/e)$ . This finishes the proof of the theorem.  $\square$

## 8 Discussion

Search engine companies accumulate vast amounts of statistical information which they do use in solving the Ad-

words problem. The main new idea coming from our study of this problem from the viewpoint of worst case analysis is the use of a tradeoff function. Blending this idea together with statistical information seems promising, e.g., using techniques from learning theory, such as learning from experts ([6] and references therein). It is important to note that  $1 - 1/e$  is the worst case performance of our algorithms, and one would expect them to perform much better in a statistical setting. The following question captures this issue — suppose the queries are chosen from an arbitrary but fixed probability distribution. What is the expected performance of our algorithms on such inputs? It is conceivable that the competitive ratio might be  $1 - o(1)$  under suitable restrictions. If this were the case, then these algorithms would exhibit a self-adaptive behaviour, performing optimally on any slowly evolving statistical behaviour of the query sequence, while at the same time guarding against sudden spikes by providing worst case guarantees.

The first algorithm needs to keep track of the money spent by each advertiser, but the second one does not and is therefore useful if the search engine company is using a distributed set of servers which periodically coordinate the money spent by each advertiser.

Several new issues arise: Our notion of tradeoff revealing family of LP's deserves to be studied further in the setting of approximation and online algorithms. Is it possible to achieve competitive ratio of  $1 - 1/e$  when the budgets of advertisers are not necessarily large? As stated earlier, both our algorithms assume that daily budgets are large compared to bids. It is worth noting that an online algorithm for this problem with a ratio of  $1 - 1/e$  will not only match the lower bound given in [13] for online algorithms but also the best known off-line approximation algorithm [1]. Note that the offline version of the problem is **NP**-hard, but with the assumption of small bids, LP rounding gives a  $1 - \epsilon$  algorithm, with  $\epsilon > 0$  small, (see [3]).

Gaming by advertisers is a serious problem in online ad auctions. Our algorithm appears to provide some resilience against gaming schemes. One such scheme exploits the second-price auction to deplete the competitor's budget (unlike the Vickrey auctions, in this setting because of repeated play, second price auctions are not incentive compatible). This is done by bidding just short of the winning bid, thus quickly depleting the competitor's budget (this can be accomplished by a ghost bidder with small budget). Once the competitor is eliminated, the keyword can be obtained at a low bid. Our algorithm will often award query words to the ghost bidder thereby depleting his budget too. This new auction setting seems ripe with new game theoretic issues. Recently, [5] showed that under some assumptions, it is impossible to design a truthful mechanism that allocates all the keywords to budget constrained advertisers.

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