


Jigar Patel
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RELEVANT WORK EXPERIENCE

Application Support Engineer
Tech Mahindra Limited- Pune, India

Dec 2016 - Jan 2020

Client: Mastercard

- Accountable for analyzing requirements, implementing and support software/web applications using **Java, J2EE, JSP, WebLogic, JavaScript, HTML, and SQL**.
- Documented and created new knowledge base to provide the most effective solutions to application issues.
- Provided Tier 3 24x7 support for 15 compliance related web applications to internal staff and commercial customers being the focal point for the application support and provide a Root Cause Analysis (RCA) to the development team.
- Automated daily server health checks using a bash shell script increasing proactive monitoring of the Linux servers.
- Performed code deployment to the production environment working efficiently with various internal teams.

EDUCATION

Bachelor of Engineering – Petroleum Engineering
Pandit Deendayal Petroleum University (India)

Jun 2012 - May 2016

Full Stack .NET Course
ComIT (<https://www.comit.org/>) – Winnipeg, Canada

May 2020 - Aug 2020

SKILLS

Language: C#, Java, JavaScript, Unix
Framework: ASP .NET Core, Spring Boot
Web Design: HTML, CSS, Bootstrap, jQuery, React
Database: SQL Server, MySQL, PostgreSQL
Tools: WordPress, Git, GitHub, VS Code, Adobe Experience Manager, Splunk, Putty, WinSCP

Projects

These are some of the project I have worked and created as a part of the ComIT .NET Course.

1. SwiftMeal

A food delivery website where users can order food and create and maintain their account. Restaurant owners can create menu and update products. Site admin can perform CRUD operations for the users and all the products.

C#, ASP .NET Core, Entity Framework, SQL Server, HTML, CSS, Bootstrap, jQuery

<https://github.com/jigarp4tel/swiftmeal>

2. Hotel Reservation Site

A hotel reservation site where guests can create and modify reservations and hotel admin can manage guests, rooms and reservations

Java, Spring Boot, Thymeleaf, HTML, CSS, Bootstrap

<https://github.com/jigarp4tel/HotelReservation>

Current Work

Process Engineer
Simplot Canada, Portage La Prairie

April 2020 - Present

- Manage and operate the production process in the main processing line and performing upstream grading functions to meet operational goals and customer specifications.