

JIGNESH M. BHATT

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Functional Project Manager / Program Manager

Award-winning Project Manager Professional BE MBA PMP ACP CSM with demonstrated ability in delivering value by managing complex IT projects in Airline, Defense, E-commerce and Telecom domain. Worked and partnered with international clients and vendors in both waterfall and agile environment.

SKILLS SUMMARY

Hard skills: Planning & Budgeting, Waterfall, Agile & Lean Methodologies, Project Management Software use, MS Office skills, Business Development & strategy, Programming languages.

Soft skills: Verbal & written communication, Interpersonal skills, Leadership skills, Conflict resolution, Problem-solving, Critical thinking, Negotiation, Attention to detail, Mentoring.

ROLES & RESPONSIBILITIES

Current Organization: **Infibeam Avenues Ltd.**

Working since: **October 2016 - Till Date**

Current Designation: **Senior Project Manager**

- ❑ Re-imagined the entire digital mobile service experience by providing the solution expertise in designing the telecom system of **Saudi's largest telecom company**.
- ❑ Delivering projects in the **agile environment** by conducting 10-day sprints which includes sprint planning, daily scrums and retrospectives ensuring the deliverables are time-bound and measurable. Used **Jira** to monitor the project, **Redmine** to track the issues and **Kanban** to visualize the flow of work.
- ❑ Conducting all the scrum ceremonies in a Sprint as a **Scrum Master**, right from Sprint Planning to Sprint Retrospectives. Working as an **Agile coach** by ensuring that the right agile practices are being followed by the Agile team.
- ❑ Defined the process flows to cater to the various functions like SIM activations, terminations cancellations, etc. as required by a telecom company.
- ❑ Collaborated with stakeholder groups across the organization to ensure business and technology alignment. Proposed solutions meeting defined specifications and needs.
- ❑ Managed, Scheduled and Organized the implementation of **Java based restful web-services applications** like **Order Management system** and **Single Sign-On** for Saudi's major telecom company by being an only point of contact for this project.
- ❑ Leading a major project worth over **\$100M** and more than **20 members** in the team.
- ❑ Took charge of custom software development portfolio, over-looked and guided Project Managers working on projects like **travel/leisure ticketing platform & loyalty rewards platform**.

Previous Organization: **Accelya Kale Solutions Ltd.**

Working since: **June 2014 – September 2016**

Designation: **Associate Project Manager**

- ☐ Awarded for managing the end to end implementation of the **cargo revenue accounting system** for **Vietnam's national carrier** within the specified timelines and budget.
- ☐ Performed project management activities for implementing the accounting system for one of the major carriers Of United States.
- ☐ Estimated the budget in the pre-sales stage, carried out the planning and monitoring the activities throughout the lifecycle of the project.
- ☐ Conducted the kick-off meeting, requirements gathering and ensuring the SDLC process is rightly followed by securing sign-offs after each phase of the project.

Previous Organization: **Larsen & Toubro Ltd. (Heavy Engineering Division)**

Working Since: **September 2010 – August 2012**

Designation: **Senior Design Engineer**

- ☐ Developed the entire software based on embedded systems using C/C++ language for the Russian anti-aircraft **Zu-23 gun** to cater to the **Indian Army**.
- ☐ Continuous engagement with the Israeli partner Elbit systems to ensure the successful integration of both the software systems.
- ☐ Prepared the technical proposal for other **defence projects** based on their respective RFPs.

RESEARCH & PROJECTS

Summer Internship Project:

Organization Name: **Atos Worldline Ltd.**

Project Name: **Lean II – Issuing, Acquiring & CPU process**

Description: This project was about tailoring processes in the credit card division, i.e. Issuing process, Acquiring process & CPU process by identifying various manual & redundant activities that are involved in it which used to affect the TAT of the process.

Final Year (MBA) Project:

Organization Name: **Bisleri International Pvt. Ltd.**

Project Name: **Supply-Chain risks associated with relocating a production system in foreign markets**

Description: This research has a scope of determining supply chain risks and the associated risk mitigation strategies that can be applied to mitigate the effect of supply-chain risks while relocating a production system in a foreign market.

Final Year (BE) Project:

Project Name: Deployment of Interactive Voice Response System (IVRS) in the college

Description: This project facilitates any student to avail his attendance record easily by using a telephone line. This project consisted of Telephone line & a database system from where the data is being retrieved. Implementation of Micro-controller IS89S51 & various other hardware components was carried out.

EDUCATION & OTHER QUALIFICATIONS

- ☐ **Agile Certified Practitioner (ACP)** offered by Project Management Institute (PMI)
- ☐ **Certified Scrum Master (CSM)** offered by Scrum Alliance
- ☐ **Project Management Professional (PMP)** offered by Project Management Institute (PMI)
- ☐ **Master Of Business Administration (MBA – Operations)** - K.J.Somaiya College – (2012-14)
- ☐ **Bachelor Of Engineering (B.E – Electronics)** - Mumbai University – (2006-10)
- ☐ **Lean Six Sigma Green Belt Certification** course offered by SSA Business solutions.

EXTRACURRICULAR

- ☐ Being a **PMI Member**, attended PMI webinars, discussions and forums.
- ☐ Served ISTE council as Joint-secretary in KJSCE
- ☐ Bagged 1st position in R-Foot at Abhiyantriki '08(inter-collegiate robotics)
- ☐ Secured 2nd position in RoboSportz conducted by I.E.T.E. Student's forum in '07-'08
- ☐ Won 2nd Place in T20 Quiz in 2007-08
- ☐ Scored highest marks in Continuous Time Signals & Systems in '08

PERSONAL DETAILS

- ☐ **Date of Birth** : 28th April 1989
- ☐ **Gender** : Male
- ☐ **Language Known** : English, Hindi, Gujarati & Marathi
- ☐ **Hobbies & Interests:** Reading Inspirational books, listening music, playing and watching Cricket, playing chess.