Jignesh Bhatt

Bengaluru | jigneshbhatt2024@gmail.com | 9987548641 | https://www.linkedin.com/in/bhattjignesh/

High-Impact Strategic and Seasoned Program Manager with over 13 years of experience in leading transformative initiatives and driving business success through cross-functional collaboration, process optimization, and aligning program goals with strategic initiatives. Proven ability to overcome delivery challenges, enhance team efficiency, and foster innovation in diverse industries.

"I had the pleasure of working with Jignesh Bhatt, an outstanding Staff Technical Project Manager. Our collaboration on various projects at GEHC demonstrated Jignesh's exceptional leadership, strategic thinking, and delivery expertise. Jignesh excels in Project planning, execution and delivery, Stakeholder management and communication, Inspiring team leadership and collaboration.
A valuable asset to any team" ~ Rajeev Ranjan, Director – Software Engineering

SKILLS
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Program Management Skills: Cross-functional Collaboration, Process Optimization, Agile Project Management, Problem-Solving, Decision Making, SAFe, Risk Management, Stakeholder Mgmt.

Technical Expertise: Software Development Lifecycle (SDLC), Java, C++, Cloud Solutions (Azure, AWS), API Integration, Hybrid Cloud Deployments, CI/CD Pipelines, Data-Driven Insights.

Business & Leadership Skills: Strategic Prioritization, Business analysis and strategy, Product Management, Customer-centric Approach, Talent acquisition, Change Management, E-commerce.

EXPERIENCE
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GE HEALTHCARE   BENGALURU, INDIA
Staff Technical Project Manager   Aug 2021 to Date

- Spearheaded the strategic initiative of improving the Market share of Mammo Product by ~10% in the USCAN market by delivering customer-centric features on time, by closely collaborating with senior leadership, product management and multiple business functions.
- Led large-scale transformation initiatives that redefined business processes, achieving a 25% reduction in operational inefficiencies and significantly enhancing overall productivity.
- Fostered a culture of continuous improvement, implementing agile methodologies and scalable frameworks that improved program delivery times by 40% and maximized resource utilization.
- Introduced data analytics dashboard to track and analyse field issue patterns, enabling targeted interventions and preventive measures, lowering support costs by 40%.
- Mentored & coached team members and leads to develop them into new future leaders.

INFIBEAM AVENUES LTD.   MUMBAI, INDIA
Senior Project Manager   Oct 2016 to Aug 2021

- Achieved the key strategic objective of winning more businesses in middle-east by delivering a major Saudi telecom project valued over $100M on time and within budget.

- Re-imagined the entire digital mobile service experience by defining their business process flows and providing the solution expertise in designing the telecom system of Saudi's largest telecom company.
- Conceptualized & Customized the Agile methodology in the Platforming Business, that reduced project iteration cycles by 40% enhancing adaptability to changing business needs.

ACCELYA SOLUTIONS INDIA LTD.   **MUMBAI, INDIA**

Associate Project Manager   Jun 2014 to Sep 2016

- Led the implementation of the CRA solution from initiation to completion, ensuring delivery on time, within scope, and under budget, resulting in a 15% increase in operational efficiency.
- Awarded and appreciated by the management for providing robust and extended support across the project lifecycle, driving high customer satisfaction and a significant reduction in escalations.

LARSEN & TOUBRO LTD.   **MUMBAI, INDIA**

Senior Design Engineer   Sep 2010 to Aug 2012

- Strengthened the Indian defence by developing the entire software for the Zu-23 gun for the Indian Army in collaboration with the Israel Defence Company.

EDUCATION
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MBA – OPERATIONS   **MUMBAI, INDIA**

S.I.M.S.R. Mumbai University   Jul 2012 to May 2014

BE – ENGINEERING   **MUMBAI, INDIA**

K.J.Somaiya College, Mumbai University   Aug 2006 to Aug 2010

CERTIFICATIONS
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Program Management Professional (PgMP) – Apr 2023   Project Management Institute (PMI)

Project Management Professional (PMP) – Dec 2015   Project Management Institute (PMI)

Agile Certified Practitioner (PMI-ACP)   - Jan 2020   Project Management Institute (PMI)

Generative AI Overview for Project Managers   - Jan 2024   Project Management Institute (PMI)

Foundations of Digital Marketing and E-commerce – Dec 2023   Google Coursera

Certified Scrum Master (CSM)   - Nov 2018   Scrum Alliance

Product Management – Sep 2024   LinkedIn Learning

Lean Six Sigma Green Belt – Sep 2013   SSA Consulting Group

ADDITIONAL INFORMATION
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- Delivered a keynote presentation at a leading E-commerce Conclave, showcasing the transformative impact of Generative AI on the E-commerce industry.

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