

Privacy Statement

Mined Systems Inc. ("MinedSystems.com" or the "Company") is committed to protecting the privacy of your information. This Privacy Statement describes Mined Systems Inc.'s information practices.

1. Web Sites Covered

This Privacy Statement covers the information practices of Mined Systems Inc.'s Web sites that link to this Privacy Statement. Mined Systems Inc. Web sites may contain links to other Web sites. Please note that Mined Systems Inc. is not responsible for the information practices or the content of such other Web sites. The Company encourages you to review the privacy statements of other Web sites to understand their information practices.

2. Personal Information Collected

Mined Systems Inc. offers a variety of services that are collectively referred to as the "Service." Mined Systems Inc. may collect information from individuals who visit the Company's Web sites ("Visitors") and does collect information from individuals who register to use the Service ("Customers"). When expressing an interest in obtaining additional information about the Service or registering to use the Service, Mined Systems Inc. requires you to provide the Company with contact information, such as name, company name, address, phone number, and email address ("Required Contact Information"). When purchasing the Service, Mined Systems Inc. may require you to provide the Company with billing information, such as billing name and address, credit card number, and the number of employees within the organization that will be using the Service ("Billing Information"). Mined Systems Inc. may also ask you to provide additional information, such as but not limited to, information about other companies, information regarding your employees and associates, information about clients, your company annual revenues, client contract prices, sources of leads, dollars spent on Sandler Training services, cost of sale and business expenses, number of employees, or industries trained ("Optional Information"). Required Contact Information, Billing Information, and Optional Information are referred to collectively as "Data About Mined Systems Inc. Customers." As you navigate the Company's Web sites, Mined Systems Inc. may also collect information through the use of commonly-used information-gathering tools, such as cookies and Web beacons ("Web Site Navigational Information"). Web Site Navigational Information includes standard information from your Web browser (such as browser type and browser language), your Internet Protocol ("IP") address, and the actions you take on the Company's Web sites (such as the Web pages viewed and the links clicked).

3. Use of Information Collected

The Company may use Data About Mined Systems Inc. Customers to perform the services requested. For example, if you fill out a "Contact" Web form, the Company will use the information provided to contact you about your interest in the Service. The Company may also use Data About Mined Systems Inc. Customers for marketing purposes. For example, the Company may use information you provide to contact you to further discuss your interest in Mined Systems Inc., and Other Services, and to send you information regarding the Company and its partners, such as information about promotions or events. Mined Systems Inc. uses credit card information solely to collect payment for the Service. Mined Systems Inc. uses Web Site Navigational Information to operate and improve the Company's Web sites. The Company may also use Web Site Navigational Information in combination with Data About Mined Systems Inc. Customers to provide personalized information about the Company.

4. Web Site Navigational Information

Mined Systems Inc. uses commonly-used information-gathering tools, such as cookies and Web beacons, to collect information as you navigate the Company's Web sites ("Web Site Navigational Information"). This section describes the types of Web Site Navigational Information the Company may collect and how the Company may use this information.

Cookies

Mined Systems Inc. may use cookies to make interactions with the Company's Web sites easy and meaningful. When you visit one of the Company's Web sites, Mined Systems Inc.'s servers may send a cookie to your computer. Standing alone, cookies do not personally identify you. They merely recognize your Web browser. Unless you choose to identify yourself to Mined Systems Inc., either by responding to a promotional offer, opening an account, or filling out a Web form (such as a "Contact" or a "Registration" Web form), you remain anonymous to the Company. There are two types of cookies: session-based and persistent-based. Session cookies exist only during one session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you close your browser or turn off your computer. If you have chosen to identify yourself to Mined Systems Inc., the Company uses session cookies containing encrypted information to allow the Company to uniquely identify you. Each time you log into the Service, a session cookie containing an encrypted, unique identifier that is tied to your account is placed in your browser. These session cookies allow the Company to uniquely identify you when you are logged into the Service and to process your online transactions and requests. Session cookies are required to use the Service. Mined Systems Inc. may use information from session cookies in combination with Data About Mined Systems Inc. Customers to provide you with information about the Company and the Service.

Web Beacons

Mined Systems Inc. may use Web beacons alone or in conjunction with cookies to compile information about Customers and Visitors' usage of the Company's Web sites and interaction with emails from the Company. Web beacons are clear electronic images that can recognize certain types of information on your computer, such as cookies, when you viewed a particular Web site tied to the Web beacon, and a description of a Web site tied to the Web beacon. For example, Mined Systems Inc. may place Web beacons in marketing emails that notify the Company when you click on a link in the email that directs you to one of the Company's Web sites. Mined Systems Inc. uses Web beacons to operate and improve the Company's Web sites and email communications. Mined Systems Inc. may use information from Web beacons in combination with Data About Mined Systems Inc. Customers to provide you with information about the Company and the Service.

IP Addresses

When you visit Mined Systems Inc.'s Web sites, the Company collects your Internet Protocol ("IP") addresses to track and aggregate non-personally identifiable information. For example, Mined Systems Inc. may use IP addresses to monitor the regions from which Customers and Visitors navigate the Company's Web sites. Mined Systems Inc. also collects IP addresses from Customers when they log into the Service as part of the Company's "Identity Confirmation" and "IP Range Restrictions" security features.

Third Party Cookies

From time-to-time, Mined Systems Inc. engages third parties to track and analyze non-personally identifiable usage and volume statistical information from individuals who visit the Company's Web sites. Mined Systems Inc. may also use other third-party cookies to track the performance of Company advertisements. The information provided to third parties does not include personal information, but this information may be re-associated with personal information after the Company receives it. This Privacy Statement does not cover the use of third party cookies.

5. Sharing of Information Collected

Mined Systems Inc. will share Optional Information and Required Contact Information with Sandler Systems, Inc. ("SSI"). SSI will keep confidential and not disclose personally identifiable data (information that identifies a particular client or other individual). SSI may use and share aggregated data and reports generated by the Service which do not contain personally identifiable information. The aggregated data

and reports will be used to provide benchmarking against others in the same industry. Mined Systems Inc. may share Data About Mined Systems Inc. Customers with the Company's agents so that these agents can contact Customers and Visitors who have provided contact information on our behalf. Mined Systems Inc. may also share Data About Mined Systems Inc. Customers with the Company's agents to ensure the quality of information provided. Mined Systems Inc. does not share, sell, rent, or trade personally identifiable information with third parties for their promotional purposes. Mined Systems Inc. uses a third-party intermediary to manage credit card processing. This intermediary is not permitted to store, retain, or use Billing Information except for the sole purpose of credit card processing on the Company's behalf. Mined Systems Inc. reserves the right to disclose personally identifiable information of the Company's Customers or Visitors if required by law or if the Company reasonably believes that disclosure is necessary to protect the Company's rights and/or to comply with a judicial proceeding, court order, or legal process.

6. Communications Preferences

Mined Systems Inc. offers Customers and Visitors who provide contact information a means to choose how the Company uses the information provided. You may manage your receipt of marketing and non-transactional communications by clicking on the "unsubscribe" link located on the bottom of the Company's marketing emails. Additionally, you may send a request specifying your communications preferences to info@Mined Systems Inc. Customers cannot opt out of receiving transactional emails related to their account with Mined Systems Inc., Sandler Systems, Inc., or the Service.

7. Correcting and Updating Your Information

Customers may update or change their registration information by editing their user or organization record. To update a user profile, please login to <http://www.Mined Systems Inc.> with your Mined Systems Inc. username and password and click "Setup." To update an organization's information, please login to <http://www.MinedSystems.com> with your Mined Systems Inc. username and password and select "Organization Setup." To update Billing Information or have your registration information deleted, please email support@MinedSystems.com. To discontinue your account and to have information you maintained in the Service returned to you, please email support@Mined Systems Inc. Requests to access, change, or delete your information will be handled within 30 days.

9. Customer Data

Mined Systems Inc. Customers use the Service to host data and information ("Customer Data"). Mined Systems Inc. will not review, share, distribute, or reference any such Customer Data except as provided in the Mined Systems Inc. Master Subscription Agreement, or as may be required by law. Individual records of Customer Data may be viewed or accessed for the purpose of resolving a problem, providing instructional support or resolving support issues, or suspected violation of the Mined Systems Inc. Master Subscription Agreement, or as may be required by law. Customers are responsible for maintaining the security and confidentiality of their Mined Systems Inc. usernames and passwords.

10. Security

Mined Systems Inc. uses robust security measures to protect Customer Data from unauthorized access, maintain data accuracy, and help ensure the appropriate use of Customer Data. When the Service is accessed using Internet Explorer version 6.0 or later, Firefox version 2.0 or later, or Safari version 3.0 or later, Secure Socket Layer ("SSL") technology protects Customer Data using both server authentication and data encryption. These technologies help ensure that Customer Data is safe, secure, and only available to the Customer to whom the information belongs and those to whom the Customer has granted access. Mined Systems Inc. also implements an advanced security method based on dynamic data and encoded session identifications, and the Company hosts its Web sites in a secure server environment that uses firewalls and other advanced technology to prevent interference or access from outside intruders. Mined Systems Inc. also offers enhanced security features within the Service that permit Customers to

configure security settings to the level they deem necessary. Because the Company uses the Service to maintain Data About Mined Systems Inc. Customers, this information is secured in the same manner as described above for Customer Data.

11. Changes to this Privacy Statement

Mined Systems Inc. reserves the right to change this Privacy Statement. Mined Systems Inc. will provide notification of the material changes to this Privacy Statement through the Company's Web sites at least thirty (30) business days prior to the change taking effect.

12. Contacting Us

Questions regarding this Privacy Statement or the information practices of the Company's Web sites should be directed to Mined Systems Inc. via mail to Mined Systems Inc. 1750 Tysons Boulevard, Suite 1500, McLean, VA 22102, USA.