

Jihee Kim

SOFTWARE ENGINEER | WEB DEVELOPER

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Software engineer with a background in graphic design and customer service. My experience prepared me to solve day-to-day and real problems. Passionate in creative web design and technology skills to make a final product. I am motivated and constantly seek out innovative solutions.

Skills

HTML5, CSS3, MongoDB, JavaScript, React, Express, Django, Python, Typescript, jQuery, Postgresql

Experience

JANUARY 2022 - APRIL 2022

General Assembly, New York, NY – Software Engineering Fellow

- Developed 4 interactive web applications after hands-on training of software engineering and full-stack web development:
- A portfolio website built with HTML, CSS, JavaScript, and jQuery.
- A full-stack high-end winery application using Express, Node.js, Ejs, Mongoose deploying on Heroku.

MAY 2021 - OCTOBER 2021

Beauty Box Inc., New York, NY – Assistant Manager

- Ensured customers' satisfaction by interacting with customers frequently
- Answered phone calls, and booked reservations
- Resolved any complaints by addressing miscommunication issues
- Managed and organized the technicians' work schedule on a daily basis
- Ensured all customers are served in a timely manner
- Promoted a positive teamwork environment through solving day-to-day issues.

JUNE 2018 - AUGUST 2018

Asia Society Museum, New York, NY – Junior Graphic Design Internship

- Assisted senior graphic designers on multiple projects
 - Designed billboard banners and brochure templates
 - Utilized software such as Adobe Photoshop, Illustrator, InDesign, and etc.
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Education

SEPTEMBER 2014 - DECEMBER 2019

Queens College, Queens, NY – Bachelor's Degree in Fine Arts - Graphic Design