

ChitChatSV LLC

Privacy Policy

Last Updated: June 28th, 2020

This Privacy Policy details how we collect, use and disclose any personal data that is provided to us when you use our Service. It also describes the choices available to you regarding the use of, your access to, and how to update and correct your personal information.

If you have any questions about anything in our Privacy Policy, please contact us at support@chitchatme.io.

Definitions

The following words have been defined for the purposes of this Privacy Policy:

Account means a unique user profile created for You to access the Service provided by the Company.

Affiliate means any entity that holds a shareholder stake in the Company or any subsidiary of the Company.

Company (also referred to as “the Company”, “Us”, “Our”, or “We”) refers to ChitChatSV LLC located in the state of Delaware at 300 Delaware Avenue Suite 210-A, Wilmington, DE 19801.

Content Creator means any User who create and share content through the Service.

Service (also referred to as “the Website”, “Product”, or “App”) refers to the ChitChat mobile application.

You (also referred to as “User”) means the individual that is currently accessing or using the Service.

Children’s Privacy

Our Service does not address anyone under the age of 18. We do not knowingly collect personally identifiable information from anyone under the age of 18. We ask that any User under the age of 18 acquire parental consent before using Our Services. If We become aware that We have collected Personal Data from anyone under the age of 18 without verification of parental consent, We may take steps to remove that information from Our Service.

We also may limit how We collect, use, and store some of the information of Users between 13 and 18 years old. In some cases, this means We will be unable to provide certain functionality of the Service to these users.

Information we collect and process

We will collect and process the following data about You:

Information You provide to us. This is information about You that You give to us via the App or through correspondence via phone, e-mail, or otherwise. This includes information provided during the App

registration process and information You provide if You report a problem with our App. These may include but are not limited to:

- Identification data and contact information (e.g., your name; address; telephone number, email address; date of birth);
- Copies of government-issued identification (e.g., driver's license, passport)
- Transaction information, such as payment amounts and the identity of the sender and recipient.
- Usage information which includes types of content being viewed by Users and how often this content is being viewed
- Content information which includes the types of content being created and posted to our Service such as photos, videos, text, and the metadata that is provided along with such content.
- Technical information, including the Internet protocol (IP) address, hardware type, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- Information collected by cookies and other technologies. The cookies we use are the usual analytics and session cookies

(For your information: most web browsers are set to accept cookies by default. If you prefer, you can usually remove or reject browser cookies through the settings on your browser or device. Please note that removing or rejecting cookies could affect the availability and functionality of our Service.)

How we use information

- Develop, operate, improve, deliver, maintain and protect our Service.
- Send you communications, including via email. We may use email to respond to support enquiries or to share information about our Service and new offerings.
- Monitor and analyze trends and usage to provide a better User experience.
- Verify your identity and prevent fraud or other unauthorized or illegal activity.
- Use information we've collected from cookies and other technology to enhance the services and your experience with them. This includes use for our referral scheme and different user visual settings.
- Enforce our Terms of Service and other usage policies.

We may also store or use information locally on your device.

How we share information

We may disclose information about You in the following ways:

We may share the following information with other Users:

- information you enter, such as your username, profile name, profile picture, and profile biography.
- any additional information you have consented for us to share.
- content You post or send while using the Service

We may share your information with the following third parties:

- We may share information about you with service providers who perform services on Our behalf such as Zendesk and Google Analytics.
- With third parties for legal reasons. We may share information about You if we reasonably believe that disclosing the information is needed to comply with any valid legal process, governmental request, or applicable law, rule or regulation, investigation, remedy, or enforce potential Terms of Service violations; protect our, our users' or others' rights, property and safety; detect and resolve any fraud or security concerns.
- With third parties as part of a merger or acquisition. If we are involved in a merger, asset sale, financing, or acquisition of all or some portion of our business to another company, we may share your information with that company before and after the transaction closes.

Retention of Your Personal Data

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

The Company will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of Our Service, or We are legally obligated to retain this data for longer time periods.

Transfer of Your Personal Data

Your information, including Personal Data, is processed at the Company's operating offices and in any other places where the parties involved in the processing are located. It means that this information may be transferred to — and maintained on — computers located outside of Your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from Your jurisdiction.

Your consent to this Privacy Policy followed by Your submission of such information represents Your agreement to that transfer.

The Company will take all steps reasonably necessary to ensure that Your data is treated securely and in accordance with this Privacy Policy and no transfer of Your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of Your data and other personal information.

Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.