

First Last

QA (Quality Assurance) Software Tester

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Quality assurance software tester with 10 years of experience using SDLC methodologies to perform Smoke testing, Functional testing, Integration testing, Regression testing, Manual testing, and Black Box testing. Key achievement: conducted test cases, verified bug reports, and helped recreate over 4300+ client problems.

RELEVANT WORK EXPERIENCE

Resume Worded, New York, NY

2015 – Present

QA (Quality Assurance) Software Tester

- Provided complete test cases, test coverage, and automation for RW's portal, which hosts over 1M users annually.
- Mentored 50+ junior QA team members in Agile SDLC and RAD techniques 11 weeks after they resumed, improving their productivity by 70%.
- Contributed to the early release of 20+ premium-quality applications that provided secure experiences for 3100+ global users.
- Implemented integrations to expand the value of test automation across 10+ platforms and 30+ mobile and desktop devices.

Growthsi, San Francisco, CA

2013 – 2015

Application Engineer

- Fixed memory leaks tormenting 10+ proprietary company applications in 2014, improving program speed by 92%.
- Resolved problems in a commercial off-the-shelf software licensing program, increasing customer satisfaction by 85%.
- Detected and fixed vulnerabilities in an enterprise-wide multi-platform application suite with 150K lines of codes; recorded zero disruption to system performance.
- Championed an automation solution that reduce deployment time from 11 days to 60 minutes without sacrificing code quality and functionality.

Resume Worded Exciting Company, San Francisco, CA

2011 – 2013

Functional Tester

- Conducted screen testing for 40+ third-party products (hardware, software, and communication systems) using OS2, AIX, UNIX, and Windows 3.1.
- Designed a program that simulated the workflow of 5300+ end-users for accessing data and gave helpful recommendations to leadership.
- Tested 20+ features of a company software application by modifying its configuration; received Beta tester award from senior management.

EDUCATION

Resume Worded University, New York, NY

2011

Associate of Applied Science — Information Technology

SKILLS

Tools and Software: WebdriverIO (Advanced), Selenium (Experienced), Cucumber, NodeJS, TestComplete, Scrum
Languages: English (Native), German (Fluent), French (Conversational)