

First Last

Quality Assurance Tester

WORK EXPERIENCE

Resume Worded, London, United Kingdom

Provides quality assurance and control testing for global markets

Quality Assurance Tester

08/2021 – Present

- Responded to questions from 1400+ users and technical support regarding functions of software programs
- Monitored the performance of 30+ programs regularly after fixing bugs, preventing a recurrence of usability problems.
- Tested different company software considering 20+ geographical locations and 10+ browsers, ensuring all products worked 85% as planned.
- Mentored 50+ rookie software testers on testing procedures and product specifications, maximizing performance by 80%.

Polyhire, London, United Kingdom

NYSE-listed recruitment and employer branding company

Test Engineer

10/2019 – 07/2021

- Partnered with 10+ cross-functional teams to facilitate continuous iteration of development and testing throughout SDLCs.
- Created 20+ system test scripts for acceptable parameters that were measurable and repeatable in the first year.
- Developed software applications for 120+ companies that offered XHTML output and corresponded to the needs of various user groups.
- Collaborated with development 30+ team members and product owners to establish detailed requirements for User Stories, reducing 47% of defect rates.

Growthsi, London, United Kingdom & Barcelona, Spain

Career training and membership SaaS with 150,000 users

Software Business Analyst

11/2018 – 09/2019

- Fixed data communication problems between Growthsi main server and over 30+ workstations within a 44-mile radius.
- Produced software products for marketing, finance, HR, logistics, and 10+ other business units by collaborating with the IT department.
- Created new metrics for quality assurance testing, which increased YoY by 64% of staff productivity.
- Recommended on-site testing of software products under development, saving \$30K in annual on-site testing costs.

PREVIOUS EXPERIENCE

Quality Analyst, ABC Company, London, UK

06/2017 – 10/2018

Test Specialist, XYZ Company, New York, USA

01/2016 – 05/2017

Automation Engineer (Internship), ABC, New York, USA

07/2014 – 12/2015

CONTACT

- Portsmouth, United Kingdom
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SKILLS

Hard Skills:

- Troubleshooting
- Black Box Testing
- User Acceptance Testing
- Agile Testing
- Regression Testing
- Bug Tracking

Techniques:

- Requirements Analysis
- Quality Assurance
- Software Development

Tools and Software:

- Bugzilla
- Redmine
- Jira
- Java

Languages:

- English (Native)
- Romanian (Native)
- Spanish (Conversational)

EDUCATION

University of New York

Associate of Applied Science

Computer Programming

New York City, New York

10/2011 - 06/2014

OTHER

- ISTQB Certified Tester
- Certified Analytics Professional