First Last

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EXPERIENCE

2016-Present   **RESUME WORDED & CO.**   San Francisco, CA
QA Manager
- Leveraged budgeting team to efficiently manage test bed build out and maintenance; adopting virtualization as needed process, reducing equipment costs and saving ~ $100k on 2 critical projects.
- Collaborated with Test Automation to plan efforts for releases and decreased test time by 35%.
- Led teams in analyzing and improving app monetization strategies, increasing annual revenue by 15%.
- Managed and led 7+ manual and automation QA teams across different projects, managing QA tasks in different SDLC (Agile, iterative and waterfall).
- Developed QA procedures and established quality assurance methodologies in accordance with overall development and product releases, reducing training time by 33% and increasing work efficiency by 65%.

2012-2014   **GROWTHSI**   Beijing, China
Sr. QA Engineer   (2013-2016)
- Named 'Prophead of the Year' in 2015 for outstanding contribution to application development.
- Conducted proactive software initiatives leading to a 15% increase in sales for 2 consecutive years.
- Achieved 2-day turn on bug fixes by managing defect backlog, prioritizing 15 defects per day.
- Implemented UI automation for workforce management portfolio, functioning continuously for more than 15 hours and executed in each release.

QA Engineer (2012)
- Developed a new strategy reducing test time and number of defects caused by late code arrivals by 58%.
- Led team of 4 peers to manage critical releases in a timely manner.
- Used JIRA to add new bugs, verify resolved ones, decreasing the bug count by over 45%.

2012-2014   **RESUME WORDED & CO.**   San Francisco, CA
QA Engineer
- Delivered apps with 100% on-time record and only minimal updates.
- Actively involved with software development and coded profitable apps using C#, C++, ASP and Java.
- Won CAP awards for 3 projects over a period of 2 years.

EDUCATION

2014-2016   **RESUME WORDED ENGINEERING SCHOOL**   New York, NY
Master of Data Science; Minor in Business Analytics
- Awards: Bill & Melinda Gates Fellow (only 5 awarded to class)

2007-2011   **RESUME WORDED UNIVERSITY**   San Francisco, CA
Bachelor of Engineering, Major in Computer Science; Minors in Consumer Mathematics

OTHER

- Languages: Spanish (native), Mandarin (intermediate).
- Technical Skills: Microsoft Access, SQL, Agile Project Management, Selenium, Java, C, ASP, Jira.
- Certifications: Project Management Professional (PMP) (August 2016), Certificate in Human Factors in Data Science.
- Volunteering: Volunteered 20 hours/month at ABC Foundation (2012-2014).