

First Last

QA (Quality Assurance) Analyst/Specialist

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WORK EXPERIENCE

Resume Worded, New York, NY

09/2015 – Present

Augmented reality startup with 50+ employees and \$100m+ annual revenue

QA (Quality Assurance) Analyst/Specialist

- Developed API, backend, and frontend components for a single-page application within the initial 30+ days of joining the team.
- Executed test plans, test cases, and test scripts for diverse software applications, attaining a 90% defect detection rate.
- Collaborated with a 10-member team to implement a content aggregator and expense tracker, reducing code churn by 71%.
- Optimized MySQL database by modifying functions, cursors, queries, triggers, and stored procedures, enhancing system performance by 84%.

Polyhire, London, United Kingdom

10/2012 – 08/2015

Provides quality assurance and control testing for global markets

Test Engineer

- Orchestrated the successful launch of 10+ major software releases, exceeding stringent project deadlines and surpassing quality benchmarks by 38%.
- Established performance testing procedures using JMeter, pinpointing bottlenecks that led to a 71% improvement in application response time.
- Instituted a continuous integration process, enabling quicker feature releases and slashed regression testing time by 50% YoY.

Growthsi, London, United Kingdom

07/2010 – 09/2012

Career training and membership SaaS with 150,000 paying users

Coding Analyst

- Assisted in the ICD-10 coding system transition, leading training sessions for 60+ coders, ensuring a smooth adaptation process.
- Utilized data analysis to detect patterns in coding errors, imparting targeted training, which yielded a 25% reduction in recurring mistakes.
- Conducted routine audits of coding practices, identifying and addressing discrepancies, precipitating a 49% boost in coding accuracy within three months.

Technical Support Specialist, ABC Company, London, United Kingdom

11/2008 – 12/2009

IT Help Desk Intern, XYZ Company, London, United Kingdom

07/2005 – 10/2008

EDUCATION

Resume Worded University, New York, NY

06/2005

Bachelor of Science - Information Technology

SKILLS

Hard Skills: SQL (MySQL), Bug Reporting, Test Case Design, Defect Tracking, Continuous Integration (CI/CD)

Techniques: Agile Methodology, Execution of Trials, Functional Validation, Documentation Crafting, Strategy Design