First Last

Software QA Engineer

Software QA engineer with over 10 years of experience in the technology industry. Well-versed in developing and executing comprehensive test plans, identifying and reporting defects, and working with cross-functional teams to deliver high-quality products. Key achievement: resolved data communication problems between RW's main server and 76 workstations within a 30-mile radius.

WORK EXPERIENCE

Software QA Engineer
November 2015 – Present
Resume Worded, New York, NY

- Achieved a 92% bugless project during a critical beta-testing phase; recognized by product development managers for ingenuity and proactiveness.
- Monitored the implementation of test automation; by expediting testing and reducing product launch time by 79%.
- Diagnosed early danger signs related to software performance issues resulting in improved responsiveness within the customer support team, reducing average response time by 80%.
- Led efforts that implemented changes in procedure to increase efficiency while decreasing expense; saved over $100K monthly.

Software Business Analyst
June 2013 – October 2015
Growthsi, San Francisco, CA

- Received an award for completing 17 projects that decreased response by 91% while increasing the accuracy of information fed into the system.
- Resolved data communication problems between RW's main server and 76 workstations within a 30-mile radius.
- Launched initiative, which led to a $1M annual savings after the implementation of a new software program that streamlined workflow for 15 production departments in RW.
- Conceived a project for the onsite testing of software products under development, yielding 79% savings in on-site testing time for the first time in RW's history.

Developer
June 2010 – January 2013
Resume Worded's Exciting Company, New York, NY

- Overhauled system architecture of RWEC by reducing network load time by 59%, improving the response time from 45 seconds to 10 seconds on 28 different machines accessed by 1.5K users simultaneously during peak hours.
- Implemented Ajax technology on 49 pages, increasing page views per visit by 90% within five months of joining the organization.
- Received 70% approval rating from 32K satisfied customers who have repeatedly used RWEC's online booking system.
- Utilized best practices and coding standards to improve the company's web presence, increasing hits on the website by over 78% within 2 months.

CONTACT

- Columbia, SC (Open to Remote)
- +1-234-456-789
- email@resumeworded.com
- linkedin.com/in/username
- github.com/resumeworded

SKILLS

Technical Skills:
- Test Cases(Advanced)
- Testing (Experienced)
- Test Planning
- Test Automation
- Web Testing

Industry Knowledge:
- Agile Methodologies
- Regression Testing
- Software Development Life Cycle (SDLC)

Tools and Software:
- Jira
- Scrum
- Jenkins
- Cucumber
- Maven

- Don't forget to use [Resume Worded] to scan your resume before you send it off (it's free and proven to get you more jobs)

EDUCATION

Resume Worded University
Bachelor of Science
Computer Science
Boston, MA — May 2010

Awards: Resume Worded Teaching Fellow (only 5 awarded to class), Dean's List 2012 (Top 10%)

OTHER

- Certified Quality Engineer.
- Certified Software Test Manager.
- Certified Software Tester.