

First Last

QA (Quality Assurance) Automation Engineer

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WORK EXPERIENCE

Resume Worded, New York, NY

09/2015 – Present

Augmented reality startup with 50+ employees and \$100m+ annual revenue

QA (Quality Assurance) Automation Engineer

- Tested a new banking system feature that reduced loan application turnaround time from 17 weeks to 11 days.
- Conducted seminars on automation framework and best practices for effective test case design and execution, which increased the productivity of QA team members by 73%.
- Organized presentations and demos by the end of sprints to 30+ stakeholders and 440+ other customers of RW.
- Developed training sessions for 50+ rookie team members to manually perform smoke and regression tests within ten days of employment.

Polyhire, London, United Kingdom

10/2012 – 08/2015

Provides quality assurance and control testing for global markets

QA Tester

- Developed new skills by learning Selenium IDE, Selenium WebDriver, SQL, and SoapUI within 25 days of joining Polyhire.
- Analyzed bugs reported by 3200+ clients to determine root causes and escalate high-priority cases for resolution.
- Created test cases to implement new functionalities and review requirements from 70+ industry stakeholders.

Growthsi, London, United Kingdom

07/2010 – 09/2012

Career training and membership SaaS with 150,000 paying users

Manual Tester

- Documented and reported over 210+ bugs in JIRA, ensuring a resolution was communicated within 48 hours between the QA Lead and developers.
- Conducted cross-browser testing to inspect the compatibility of 600+ applications in the first year of employment.
- Performed negative and positive tests with Chrome, Firefox, and Safari, ensuring applications met 80% maximum efficiency.

Quality Assurance Assistant, ABC Company, London, United Kingdom

11/2008 – 12/2009

IT Systems Engineer, XYZ Company, London, United Kingdom

07/2005 – 10/2008

EDUCATION

Resume Worded University, New York, NY

06/2005

Associate of Applied Science — Computer Programming

SKILLS

Frameworks: Behavior Data Driven Framework (BDD) (Advanced), Page Object Model (POM) (Experienced)

Testing Tools: Cucumber BDD, Postman, RESTful API, Selenium Grid, GitLab CI/CD, Postman, JUnit, JDBC