First Last

QA (Quality Assurance) Engineer

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Quality assurance engineer with over 8 years of experience developing continuous improvement initiatives through analyzing data and converting it into actionable information. Key achievement: partnered with 800+ developers to identify critical issues before releasing product updates to over 21K global clients.

RELEVANT WORK EXPERIENCE

Resume Worded, New York, NY   2015 – Present
QA (Quality Assurance) Engineer

- Analyzed and initiated corrective action for 600+ customer-related product issues by spearheading several failure investigations.
- Performed audits on 320+ vendors to ensure components and manufacturing processes met at least 73% of company standards.
- Reviewed products to ensure they met reliability requirements before being released to 10K global consumers.
- Provided detailed reproduction steps of 1700+ bugs and other discrepancies for developers and UX designers.

Growthsi, San Francisco, CA   2013 – 2015
Testing Engineer

- Spearheaded automation standards for testing product upgrade features, which improved productivity by 70% company-wide.
- Examined 10K lines of code and executed tests to isolate defects, improving compatibility with legacy products by 80%.
- Created a piece of automated equipment for constant testing across 20+ industries; received early promotion among colleagues.
- Designed an ergonomic testing technique that reduced 79% of repetitive strain injuries after complaints from 1300+ staff members.

Resume Worded Exciting Company, San Francisco, CA   2011 – 2013
Quality Inspector

- Performed visual tests and approved 10K+ incoming materials by confirming specifications; rejected 750+ unacceptable items.
- Documented damages on an incident report form with photos and descriptions to support the claims of 80+ manufacturers.
- Conducted inspections on 10+ vital systems used in several processes and production of 140K daily items.

EDUCATION

Resume Worded University, New York, NY   2011
Bachelor of Science — Software Engineering

SKILLS

Technical Skills: Manual Testing (Advanced), Software Testing (Experienced), Regression Testing, Scrum
Languages: English (Native), German (Fluent), French (Conversational)