# Jijo Devasya

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## **Professional Summary**

Possess a strong background in mechanical engineering and design with knowledge in HVAC and control systems, demonstrating the ability to manage tasks efficiently in fast-paced environments

- Holds a Bachelor's in Mechanical Engineering and a Diploma in Mechanical Design
- Skilled in both independent and team-based work settings
- Strong verbal and written communication abilities
- Adaptable to short-notice assignments and strict deadlines
- Knowledgeable in HVAC and control system operations

### **Employment History**

### **Store Standards Associate**

SEP 2022 - Present

### Walmart Canada | Scarborough, ON

- Provided exemplary customer service while maintaining a safe and compliant store environment
- Trained and mentored new associates in store policies, safety protocols, and operational procedures
- Conducted comprehensive compliance checks, ensuring adherence to cleanliness, fire safety, and store
  operational standards
- Collaborated with management on safety inspections and monitored facilities for environmental hazards and pest control issues
- Assisted with accident investigations, report submissions, and ensuring follow-up on safety incidents

### **Automobile Service Trainee Ben Motors | Kerala, India**

FEB 2021 - FEB 2022

- Operated diagnostic tools to identify vehicle issues and support repair and maintenance activities
- Conducted inspections of critical vehicle components to ensure functionality and safety compliance
- Adhered to operational and safety guidelines while assisting senior technicians in troubleshooting complex problems
- Maintained accurate records of repair work and part replacements to ensure transparency and accountability

# On-Job Training

FEB 2020

### Rajasree Motors (Mercedes Benz) | Kerala, India

- Performed diagnostic and repair tasks on Mercedes-Benz vehicles, utilizing advanced tools such as XENTRY for fault code identification
- Executed troubleshooting on vehicle components in the powertrain, drivetrain, vehicle electronics and networking
- Conducted periodic maintenance tasks, including fluid changes and filter replacements, to maintain vehicle performance
- Resolved customer concerns promptly, achieving high levels of satisfaction and trust

### **Skills**

Mechanical Aptitude, Problem-solving skills, Engineering Documentation, Automotive System Troubleshooting, Machine Operation, Professional Communication, Attention to detail

### **Technical Skills**

SOLIDWORKS, AutoCAD, AUTODESK INVENTOR, NX CAD, ANSYS WORKBENCH, MasterCAM, PC-DMIS, MS Office Suite, Google Workspace

### **Education**

**Diploma in Mechanical Engineering Technology – Design** 

Sep 2022 - Apr 2024 | Centennial College | Scarborough, ON

**Advanced Diploma in Automotive Mechatronics (ADAM)** 

Mercedes-Benz India & GEC Barton Hill | Kerala, India

**Bachelor of Technology in Mechanical Engineering** 

Marian Engineering College | Kerala, India

### **Licences & Certifications**

**Professional in Product Design and Analysis** 

**Certified Operator - RAYMOND Walkie Pallet Jack** 

**Certified Operator - RAYMOND Walkie Pallet Stacker** 

**Certified Operator - Bravi Sprint** 

**Class G Driver's Licence** 

**Certified Maintenance Technician** 

References

Available Upon Request

CADD Centre Training Services | Kerala, India

Johnston Equipment | Canada

Johnston Equipment | Canada

Johnston Equipment | Canada

Ministry of Transportation of Ontario | Canada

Mercedes Benz India | Kerala, India