

Open ports for desktop client access to the data server

To open ports for desktop client access to the data server on OVA deployed systems, follow these steps:

1. Log in to the data server as root and run this command:

```
python /usr/local/storediq/bin/util/port_handler.pyc -e desktop
```

2. Run this command: `iptables -L INPUT`

In the output of the command, check the list position of the rule that is named PROD-reject, for example, the 6th position on the list.

3. Run this command: `iptables -A INPUT -j PROD-reject`

4. Run this command: `iptables -D INPUT list_position`

list_position is the position number of the PROD-reject rule that you determined in step 2.

5. Run the following command:

```
python /usr/local/storediq/bin/util/port_handler.pyc -e desktop
```



Tip: These steps are required only on an IBM StoredIQ OVA deployed system. The correct ports are open on an upgraded system