

Terms of Use

These Terms of Use ("Terms") govern access to and use of JillAI (Pty) Ltd's websites, apps, and services that link to these Terms (the "Services").

By accessing or using the Services, you agree to these Terms.

1. Who we are

JillAI (Pty) Ltd (trading as **Jill.AI**) operates the Services from South Africa.

2. Eligibility and children

The Services are designed to protect minors.

Some Services (such as **IOkT Tutor**) may provide learning support features and must be used with Guardian involvement and appropriate controls.

If you are a **Child (a minor under 18)**, you may only use the Services with the involvement and consent of a parent or legal guardian (a "Guardian"), and only where the relevant Service permits child use.

If you are a Guardian, you are responsible for:

- supervising the Child's use of the Services;
- providing any consents required for the Child's use; and
- ensuring the information you submit is accurate.

We may restrict or suspend access if we believe a Child is using the Services without appropriate Guardian involvement.

3. Privacy and data protection

Our handling of personal information is described in our **Privacy Policy**: [Privacy Policy](#).

Requests for access to records under South African law are described in our **PAIA Manual**: [PAIA Manual \(Section 51\)](#).

4. Accounts, sign-ups, and communications

You may be asked to provide contact details to:

- register interest in testing programmes; or
- receive product updates and launch announcements.

You can unsubscribe from these updates at any time using the mechanism provided in the communication.

5. Acceptable use (what you may not do)

You may not use the Services to:

- harm, exploit, or target Children;
- violate any law or regulation;
- attempt to bypass safety controls, age-gates, authentication, or security measures;
- reverse engineer, interfere with, or disrupt the Services;
- introduce malware, scraping, or automated attacks;
- attempt unauthorized access to any account, system, or data.

We may suspend or terminate access if we reasonably believe there is misuse or risk to Children.

6. Testing, preview releases, and “as-is” features

Some Services may be provided as **alpha, beta, preview, or testing** releases.

This means:

- features may change, break, or be removed without notice;
 - the Services may not be fully reliable; and
 - you are responsible for using caution and not relying on the Services for emergency services.
-

7. Intellectual property

We (and our licensors) retain all rights, title, and interest in the Services, including trademarks, logos, software, and content, except where explicitly stated otherwise.

You may not copy, modify, distribute, sell, lease, or create derivative works from the Services unless we give you written permission.

8. Third-party services

The Services may integrate with third-party platforms, providers, or links. We are not responsible for third-party services, and your use of them is governed by their terms.

9. Disclaimers

To the maximum extent permitted by law, the Services are provided **"as is"** and **"as available"**.

We do not guarantee that the Services will be uninterrupted, error-free, or free from security vulnerabilities.

10. Limitation of liability

To the maximum extent permitted by law, JILLAI will not be liable for indirect, incidental, special, consequential, or punitive damages, or for loss of profits, revenue, data, or goodwill.

Where liability cannot be excluded under applicable law, we limit our liability to the minimum permitted.

11. Termination

You may stop using the Services at any time.

We may suspend or terminate access where necessary to:

- protect Children;
 - protect the security and integrity of the Services;
 - comply with law; or
 - enforce these Terms.
-

12. Changes to these Terms

We may update these Terms from time to time. If we make changes, we will update the date below.

Effective date: @December 27, 2025

13. Contact

For privacy requests, contact the Information Officer using the contact details in the Privacy Policy: [Privacy Policy](#).