

Enhanced Consumer Credit Report

Enquiry Details	
Enquiry Number	1258011933
Enquiry Date	05/04/2021
Reference	1RS8945801C_0504S59

Data Provided		Summary	
Name	CHNG ZHI MING	Date of Earliest Known Credit Account	31/07/2015
ID Type	NRIC	Previous Enquiries	3
ID Number	S8945801C	Accounts	4
Date of Birth	18/12/1989	Defaults	0
Postal Code	618725	Bankruptcy Proceedings	0
Enquiry Type	New Application	Secured Credit Limit	0.00
Product Type	Self	Unsecured Credit Limit	11,500.00
Applicant Type	Primary	Exempted Credit Limit	0.00

Personal Details	
Surname	
First Name	
Second Name	
Forenames	
Unformatted Name	ZHI MING CHNG
ID Type	NRIC
ID Number	S8945801C
Date of Birth	18/12/1989
Gender	MALE
Nationality	Singapore
Marital Status	Single
Address	10, TAO CHING ROAD, #03-22, SINGAPORE, 618725

Additional Names	
Date Loaded	Name
10/07/2013	CHNG ZHI MING

Additional Addresses					
Date Loaded	Address				
30/06/2020	10 #03-22 TAO CHING ROAD, SINGAPORE, 618725				
09/03/2020	10 TAO CHING ROAD #03-22 SINGAPORE 618725, SINGAPORE, 618725				
11/08/2018	467 JURONG WEST STREET 41 #10-506, SINGAPORE, 640467				

Account Statu	Account Status History								
Product Type	Grantor Bank	Account Type	Date Opened / Date Closed	Overdue Balance	Last 12 cycles / Cash Advance / Balance Transfer Full Payment				
Unsecured Credit Card	OCBC	Single	31/07/2015		AAAAAAAAAAA NNNNNNNNNNN YYYYYYYYYYY				
Unsecured Credit Card	OCBC	Single	12/04/2016		**A*AA**AAAA N-NNNNNN Y-YYYYYY				
Unsecured Credit Card	HSBC SINGAPORE LTD	Single	13/04/2020		*A***AAAA* -NNNNN- -YYNYY-				



Account Statu	Account Status History							
Product Type	Grantor Bank	Account Type	Date Opened / Date Closed	Overdue Balance	Last 12 cycles / Cash Advance / Balance Transfer Full Payment			
Unsecured Credit Card	OCBC	Single	25/11/2020		**MM MM MM			

Previous Enquiries								
Date	Name of Bank	Enquiry Type	Product Type	Account Type				
09/09/2020	HSBC SINGAPORE LTD	Review	Unsecured Credit Card	Single				
30/06/2020	SCB	New Application	Unsecured Credit Card	Single				
09/03/2020	HSBC SINGAPORE LTD	New Application	Unsecured Credit Card	Single				

Bureau Score

The Bureau Score is calculated from an algorithm based on information in your current available credit data and is a fluid number which may change from time to time in tandem with changes in your credit information.

The Bureau Score or this Credit Report does not draw any conclusions or make credit decisions for financial institutions. The Bureau Score is only one of various pieces of information used by financial institutions in their credit assessment process. The use of the Bureau Score by a financial institution for credit assessment is entirely optional. Each financial institution has its own internal credit score and risk profile for each applicant including the applicant's financial and demographic information. Credit Bureau (Singapore) Pte Ltd is not involved in any way in the credit decision process of the financial institution.

Score	2000
Risk Grade	AA
Risk Grade Description	Score 1911 - 2000: Prob of Default <= 0.27%
Probability of Default	0.08%



For more details on the description of various risk grades, please refer to the "Credit Report Explanation" section below.

Explanation of Scorecard values

Score

The score ranges from 1000 to 2000, where, statistically, within the next 12 months, individuals scoring 1000 have the highest probability of defaulting on a repayment, whereas those who score 2000 have the lowest chance of reaching a delinquency status.

Probability of Default

The probability of the consumer defaulting based on statistics and the population average, within the next 12 months.

Key Contributing Factors associated with this Rating

Immature Credit History Marginally Increases Risk

Factors affecting the Bureau Score

The Bureau Score may be affected by various combinations of key contributing factors such as frequent/recent enquiries for new credit and presence of default or slow payment statuses. Possible ways to improve your Score is to reduce the number of unnecessary new credit applications, as lenders will enquire a credit report on you and these will reflect in the previous enquiries count. Paying your credit bills on a timely basis and avoiding any overdue and default payment behavior will also have a positive impact to your Score.

The above are some of the common contributing factors but the Bureau Score makes use of all available data to formulate the final result and it is not only dependent on any one of these.

Adverse

No adverse information could be found on the subject.

Other Information

Aggregated Outstanding Balances								
Month Product Type Grantor Bank Secured Balances Unsecured Balances Exempted Balances Unsecured Balances Non-Interest Unsecured Balances Bearing Balances								
February 2021	Unsecured CC	OCBC	0.00	0.00	2,195.12		0.00	



Aggregated Outstanding Balances									
Month	Product Type	Grantor Bank	Secured Balances	Unsecured Balances Interest Bearing	Unsecured Balances Non-Interest Bearing	Exempted Unsecured Balances			
	Unsecured CC	HSBC SINGAPORE LTD	0.00	0.00	0.00	0.00			
Total			0.00	0.00	2,195.12	0.00			
Aggregated Outstanding Bal	ances for Preceding 5 Months								
January 2021	All	All	0.00	0.00	4,467.16	0.00			
December 2020	All	All	0.00	0.00	1,539.75	0.00			
November 2020	All	All	0.00	0.00	2,837.07	0.00			
October 2020	All	All	0.00	0.00	1,289.78	0.00			
September 2020	All	All	0.00	0.00	1,518.79	0.00			

Aggregated Monthly Instalment								
Month	Product Type	Grantor Bank	Account Type**	Property***	Non-Property	Unsecured	Exempted Unsecured	
February 2021*	Unsecured CC	OCBC	Single	0.00	0.00	66.00	0.00	
	Unsecured CC	HSBC SINGAPORE LTD	Single	0.00	0.00	.00	0.00	
Total				0.00	0.00	66.00	0.00	
Aggregated Monthly Instalm	ents for Preceding 5	Months						
January 2021	All	All	All	0.00	0.00	183.00	0.00	
December 2020	All	All	All	0.00	0.00	50.00	0.00	
November 2020	All	All	All	0.00	0.00	100.00	0.00	
October 2020	All	All	All	0.00	0.00	50.00	0.00	
September 2020	All	All	All	0.00	0.00	100.00	0.00	

^{*} The Aggregated Monthly Instalment Amounts for the latest month only include amounts uploaded by members of Credit Bureau Singapore to date.

Disclaimer & Indemnity

The information contained in this Report has been collated from and/or provided to Credit Bureau (Singapore) Pte Ltd by various third parties and does not represent the opinion of Credit Bureau (Singapore) Pte Ltd in any way. No liability (in tort contract or otherwise howsoever) attaches to us with respect to the collation or supplying of the information, the Bureau Score or any use made of it whether in relation to its accuracy or completeness or any other matter whatsoever. The information is supplied on a confidential basis to you and not for the use of any other party save for any person on whose behalf you have sought the information. We are entitled to indemnity from you against any claims or loss made or sustained by us in consequence of the provision of the information sought to you.

^{**} Monthly Instalment Amounts for Joint Accounts are reported as a full instalment amount due for a facility and does not reflect individually shared amounts for each joint borrower.
*** The Aggregated Monthly Instalment Amounts reflected do not include the amount for Secured Bridging Loan with a tenure of six months or less.

CREDIT REPORT EXPLANATION

DATA PROVIDED

Shows the required input from individuals as well as lenders which are members of CBS, such as financial institutions when obtaining a report. This information is required for the matching of data held in CBS as well as to track all access to the report.

Information in the credit report is sourced from the following financial institutions :				
American Express International	Maybank Singapore Limited			
Bank Negara Indonesia	Oversea-Chinese Banking Corporation Limited			
Bank of China	RHB Bank Berhad			
CIMB Bank Berhad	Standard Chartered Bank			
Citibank Singapore Limited	Sing Investments and Finance Limited			
Development Bank of Singapore Limited	Singapura Finance Limited			
Diners Club Singapore Pte Ltd	United Overseas Bank			
Hong Leong Finance	Bank of East Asia			
Hongkong and Shanghai Banking Corporation	Industrial and Commercial Bank of China Limited			
Hong Leong Bank	State Bank of India			

SUMMARY

Displays a quick summary of the report by indicating how many previous enquiries have been made as well as how many account status(inclusive of closed accounts), payment default and bankruptcy information have been loaded on the individual.

A credit limit is the maximum amount of credit that a financial institution will extend to the individual for a particular line of credit. The individual's total credit limit (categorized under secured, unsecured and exempted credit limit) will also be displayed. Where more than one credit card is issued by a financial institution to a borrower, some financial institutions may subject the credit cards to a shared common credit limit (e.g. a single credit limit of \$10,000 shared over 4 credit cards) and will report the shared limit to the credit bureau accordingly. For term loans, the credit limit of a term loan that has yet to be disbursed is generally taken to be the full loan amount. After disbursement, the credit limit will start to reduce in accordance to the outstanding balances remaining monthly as repayment occurs.

A debt management flag is available to indicate if individual is under a debt management program with Credit Counselling Singapore.

An Identity theft flag is also available to indicate if individual's identity has been compromised.

PERSONAL DETAILS / ADDITIONAL IDENTIFICATION

Basic personal details and additional identification details are used for verification of information from the applicant. The display of the last 3 full address details (where available) are provided by the Members of Credit Bureau Singapore and/or Consumers' input when obtaining their own credit report. The full address details are only available in the Consumer's Credit Report (not displayed to the Financial Institutions except for Postal Codes).

ACCOUNT STATUS HISTORY

Y = Yes

This information is displayed on a rolling 12 months basis (with the most current cycle on the left) while closed accounts will have the last 12 months payment status history as at the date of closure displayed for 3 years.

For Overdue Balance, the value loaded may include balances that are a variable number of days overdue. If minimum amount is not paid before the due date, overdue balance will be shown in the credit report. For 'R' status, the Overdue Balance loaded is the total Restructured amount. Please note that only values of \$200.00 or more will be displayed.

First Row in account status history section of credit report	Promptness of monthly cycle payments compared to the respective due dates. The status of the account is indicated by symbols: A,B,C,D,E,F,*,G,H,R,S,W,M
A	0 or 1 Payment Overdue Cycle or current to 29 days past due
В	2 Payment Overdue Cycles or 30 to 59 days overdue
С	3 Payment Overdue Cycles or 60 to 89 days overdue
D	4 or more Payment Overdue Cycles or 90 days or more past due
E	Closed with no outstanding status
F	Closed with outstanding status
*	Facility not used or zero balance
G	Voluntary closure with outstanding / surrender of security with outstanding balance
Н	Involuntary closure with outstanding / surrender of security with outstanding balance
R	Closed, restructured loan
S	Closed, negotiated settlement prior to charge off
W	Coded as default record by Member
M	Account status not available for the particular month
Second Row in account status history section of credit report	Cash advance status / Balance transfer indicator (Only applicable to Credit Card facilities)

Indicates that there is balances for cash advance /balance transfer in current statement

N = No	Indicates that there is no balances for cash advance /balance transfer in current statement
-	Data on cash advance /balance transfer are not available as the credit facility is not in use
Third Row in account status history section of credit report	Full Payment status (Only applicable to Credit Card facilities)
Y = Yes	Indicates that full payment has been made for previous month's statement
N = No	Indicates that full payment was not made for previous month's statement
-	Indicates that credit facility are not in use or no payment due or full payment received prior statement issued and balance is 0 for previous month's statement

PREVIOUS ENQUIRIES

Contains a record of all enquiries made on the individual's report. This information will be retained in the report for 2 years from the date of enquiry.

DEEALLI T RECORDS

Records of payment default as reported by lenders which are members of CBS. Default records with the status of Negotiated Settlement or Full Settlement will be displayed for 3 years from status date. For default records with the status of Outstanding, Partial Payment and Sold Off, the records will be displayed indefinitely on the report. The definition of Negotiated Settlement, Full Settlement, Outstanding, Partial Payment and Sold Off statuses are subjected to individual financial institutions' classification.

BANKRUPTCY PROCEEDINGS

Displays bankruptcy records sourced from IPTO. This information will be retained in the credit report for 5 years from the date of discharge from bankruptcy. This is consistent with IPTO's data retention period.

BUREAU SCORE

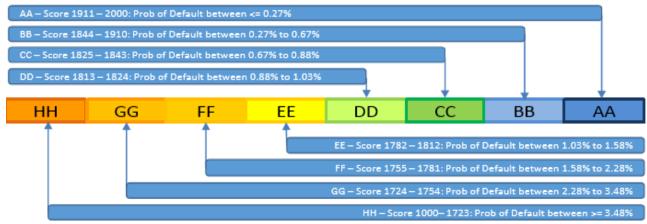
The Bureau Score is calculated from an algorithm based on information in your current available credit data and is a fluid number which may change from time to time in tandem with changes in your credit information. This information is provided by and collated from various sources.

The Bureau Score can range from 1000 – 2000 for risk grades AA – HH. The score is not applicable if the risk grade is, HX, HZ, GX, BX or CX, as explained in the table below. Score and non-scored risk grades are shown in the table below.

The Bureau Score or this Credit Report does not draw any conclusions or make credit decisions for financial institutions. The Bureau Score is only one of various pieces of information used by financial institutions in their credit assessment process. The use of the Bureau Score by a financial institution for credit assessment is entirely optional. Each financial institution has its own internal credit score and risk profile for each applicant including the applicant's financial and demographic information. Credit Bureau (Singapore) Pte Ltd is not involved in any way in the credit decision process of the financial institution.

The Bureau Score is meant for use by Members of Credit Bureau (Singapore) Pte Ltd as one of the many factors considered for the purpose of assessing the credit worthiness of their customers and would not be recommended for any other purposes including, but not limited to, employment checks, employee assessments and monitoring.

Scored Risk Grades



Non-scored Risk Grades

Grade	Definition
НХ	Public Record (with or without inquiry / with or without trade) This means there could be a past and/or existing writ of summons*/bankruptcy record filed against you.
HZ	Currently 90 + / write off with outstanding balance greater than or equals to \$300 A HZ risk grade is accorded when you have outstanding balances >=\$300 and have accounts loaded in any of the following status. D: 90 or more days past due F: closed with outstanding balance H: involuntary closure with outstanding /surrender of security with outstanding balance R: closed, restructured loan S: closed, negotiated settlement prior to charge off W: closed as default record by Member
GX	Inquiry record only (no Public Records / No Trades) This means there is only self-enquiries and/or enquiries made by banks when there is no credit file.
ВХ	Only inactive trade, "Other", Bridging Loan, or Margin Trading account present This means either all your accounts are closed (with or without balance) or you only have bridging loan or margin trading account or accounts that are loaded as 'Others' by your lender.
СХ	Insufficient Credit Activity This means there is 'very limited' information such as Credit Applications and/or Accounts Status History as such, unable to derive a Score.

⁺ Please note writ of summons will be displayed for 3 years for writs with concluded status.

For Non-Scored Risk Grades, score will be indicated as not applicable in the credit report.

· Key Contributing Factors to Your Credit Score

Key Contributing Factor	Description
Immature Credit History	Immature credit history will generally contribute to the credit risk uncertainty
Credit Exposure	The level of credit exposure will generally contribute to higher credit risk
Delinquency Presence	The presence of the delinquency is generally indicative of higher credit risk
Not Enough Clean History	Lack of clean credit history will generally contribute to higher credit risk
Adverse Credit History	Adverse credit history is generally indicative of the higher credit risk
Too Many Enquiries	The frequency and recency of credit applications may impact the credit risk assessment

NARRATIVE

Provides any comments that members, individuals or third parties may have on the report's contents.

SPECIAL FINANCIAL RELIEF PROGRAMME

The Special Financial Relief Programme (SFRP) covers consumer mortgages and unsecured credit, as well as SME loans and is intended to help consumers through their temporary shortfall in household income and business revenues caused by the Covid-19 pandemic.

A comment in the following format will be added in the Narratives section of the Credit Report for consumers who have enrolled in the SFRP with participating financial institutions.

BANK B SFRP U 60 0520 1125

Sample Codes	Descriptions
U	Unsecured (include Term Loan(TL) for unsecured revolving product and debt consolidation loan)
60	60 days past due
0520	Start of Program (mmyy)
1125	End of Program (mmyy)

All SFRP related narratives will be removed upon closure of the underlying account / at the end of the program, whichever is earlier.

Narrative Types & Descriptions

Narrative Text	Descriptions
М	Mortgage (residential, industrial or commercial property loan, include mortgage equity withdrawal loan secured on residential, industrial or commercial property)
U	Unsecured (include Term Loan(TL) for unsecured revolving product and debt consolidation loan)
Р	All unsecured Purpose Loan such as renovation loan, education loan, study loan, etc.
Α	Auto/HP(Hire-Purchase)
Z	Others

EXTENDED SUPPORT SCHEME - INDIVIDUALS (ESS-I)

The ESS-I is aimed at helping individuals facing cash flow difficulties transition gradually to full loan repayments.

The extended support measures will give individuals under the Special Financial Relief Programme (SFRP) loan repayment deferrals more time to resume payments. The support measures will also be available to consumers previously not under the SFRP, but are now facing cash flow challenges. These extended measures will progressively expire over 2021.

A comment in the following format will be added in the Narratives section of the Credit Report for consumers who have enrolled in the ESS-I with participating financial institutions.

BANK A ESS M 30 0221 1221 NTR Y Y RMI

BANK B NSP M 30 0221 1221 ETR Y Y PID

Sample Codes	Descriptions
30	30 days past due
0520	Start of Program (mmyy)
1125	End of Program (mmyy)

All ESS-I related narratives will be removed upon closure of the underlying account / at the end of the program, whichever is earlier.

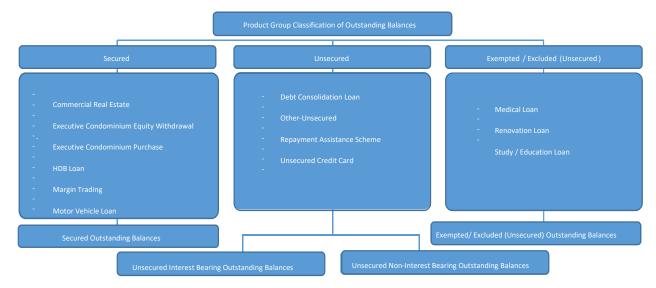
Narrative Types & Descriptions

Narrative Text	Descriptions
BANK	BANK NAME
ESS	ESS - Extended Support Scheme
NSP	Non-Standard Programme
М	Mortgage (residential, industrial or commercial property loan, include mortgage equity withdrawal loan secured on residential, industrial or commercial property)
Р	All unsecured Purpose Loan such as renovation loan, education loan, study loan, etc.
ETR	Existing to Relief
NTR	New to Relief
Υ	Yes (Referring to Capitalization or Tenor Extension)
N	No (Referring to Capitalization or Tenor Extension)
PID	Defer principal and interest payments on their mortgages
	Approved on or after 9 November 2020: Banks can offer alternative relief options to borrowers (e.g. further P+I deferment) on a case-by-case basis.)
OTH	Banks can offer alternative repayment options to borrowers (e.g. a further reduced MI plan that does not minimally cover interest payments) on a case-by-case basis.
RMI	Make reduced monthly instalments covering minimally full interest payments + partial principal for their mortgages (ESS Mortgage). This applies regardless of whether the borrower has opted for a loan tenure extension – for example, a borrower who is making interest and principal payments after extending his/her loan tenure is still deemed to be taking up ESS Mortgage
IOL	Make reduced monthly instalments covering minimally full interest payments only for their mortgages (ESS Mortgage). This applies regardless of whether the borrower has opted for a loan tenure extension – for example, a borrower who is making interest-only payments after extending his/her loan tenure is still deemed to be taking up ESS Mortgage

OTHER INFORMATION

AGGREGATED OUTSTANDING BALANCES

Outstanding balances are generally computed based on the amounts outstanding under borrowers' credit cards and credit facilities, including any fees and interest accrued thereon. Breakdown of aggregated outstanding balances by product type can be found below.



Outstanding Balances and Credit Limits of Secured facilities (fully secured by Cash Deposits and/or Fixed Deposits) are not reported to CBS.

Reported credit card outstanding balances are generally based on balances reflected in customers' statements, rather than month-end balances.

Interest-bearing unsecured balances refer to balances that are subject to interest charges. For example, credit card balances that are not fully repaid by the payment due date are usually charged interest. Non-interest-bearing unsecured balances are amounts that are not subject to interest. For example, credit card balances that are fully repaid by their due dates are usually not charged interest.

For Instalment Payment Plan, the full loan amount charged at the point of purchase with the merchant would be included as part of the outstanding balances. The outstanding balances will be reported every month on a reducing balance when the instalment amount has been paid according to the terms as agreed with the lender.

For personal loans on instalment plans, the full loan amount outstanding, including principal amounts not yet billed, would be included in outstanding balances

Financial institutions do not have a breakdown of the outstanding balances by Product Types and Grantor Bank and only have an aggregated total balances. Outstanding balances shown in CBS report do not alter customer's repayment obligations and borrowers remain subject to the terms and conditions that have been agreed with their lenders.

AGGREGATED OUTSTANDING BALANCES

Example: Breakdown of aggregated outstanding balances by bank and accounts

Month	Product Type	Grantor Bank	Secured Balances	Unsecured Balances	Unsecured Balances	Exempted Unsecured Balances
				Interest Bearing	Non-Interest Bearing	
April 2020	Unsecured Credit Card	Bank A	.00	6,500.00	0.00	0.00
	HDB Loan	Bank A	157,000.00	0.00	0.00	0.00
	Executive Condominium	Bank B	1,700,250.00	0.00	0.00	0.00
	Unsecured Personal	Bank B	0.00	.00	1500.00	0.00
	Mortgage Restructured Loan	Bank C	75,000.00	.00	0.00	0.00
Total			1,932,250.00	6500.00	1500.00	0.00
Aggregated	Outstanding Balances for P	receding 5 months				
March 2020	All	All	1,938,850.00	5,000.00	2000.00	0.00
February 2020	All	All	1,945,450.00	4,000.00	2000.00	0.00
January 2020	All	All	1,952,050.00	3,000.00	3500.00	0.00
December 2019	All	All	1,958,650.00	2,000.00	4000.00	0.00
November 2019	All	All	1,965,250.00	1,000.00	4500.00	0.00

AGGREGATED MONTHLY INSTALMENTS

The Monthly Instalments will include the granular amounts for each facility provided by the Financial Institution/s for the previous month and aggregated amounts for the preceding 5 months.

The reported Monthly Instalment amounts will only be shown in granular Product Type breakdown (as illustrated) for the most recent reported past month's (N) data from the Financial Institution/s; where the retrieval of this CBS report is done after the 15th of each month. If this CBS report is retrieved on/ before the 15th of each month, the most recent month displayed will be reflected as (N-1) data respectively.

ILLUSTRATION

For example: If consumer obtains the personal credit report on/ before 15th August 2018, the reported Monthly Instalment amounts would be displayed up till the month of June 2018.

For example: If consumer obtains the personal credit report after 15th August 2018, the reported Monthly Instalment amounts would be displayed up till the month of July 2018.

Monthly Instalment amounts for Joint Accounts are reported as a full instalment amount due for a facility and does not reflect individually pro-rated/shared amounts for each joint borrower.

The Aggregated Monthly Instalment amounts reflected does not include the amount for Secured Bridging Loan; with a tenure of six months or less.

Financial Institutions do not have a breakdown of the Monthly Instalments by Product Types and Grantor Bank and only have aggregated total amounts. The Monthly Instalment Amounts shown in CBS report do not alter borrower's repayment obligations and borrowers remain subjected to the terms and conditions that have been agreed with their lenders.

Example: Breakdown of Monthly Instalments by bank and accounts

Month	Product Type	Grantor Bank	Account Type	Property**	Non-Property Secured	Unsecured Balances	Exempted
April 2020	Unsecured Credit Card	Bank A	Single	.00	0.00	6500.00	0.00
	HDB Loan	Bank A	Joint	2800.00	0.00	0.00	0.00
	Executive Condominium	Bank B	Single	2500.00	0.00	0.00	0.00
	Unsecured Personal	Bank B	Single	.00	0.00	1500.00	0.00
	Mortgage Restructured Loan	Bank C	Single	1300.00	0.00	0.00	0.00
Total				6600.00	0.00	8000.00	0.00
Aggregated	d Monthly Instalments for	Preceding 5 n	nonths				
March 2020	All	All	-	6,600.00	0.00	7000.00	0.00
February 2020	All	All	-	6,600.00	0.00	6000.00	0.00
January 2020	All	All	-	NA	NA	NA	NA
December 2019	All	All	-	NA	NA	NA	NA
November 2019	All	All	-	NA	NA	NA	NA

HOW TO CONTACT US

If you have any queries on your report, you may contact our Hotline 6565 6363, fax your enquiry to 6538 4326 or email to: consumer_services@creditbureau.com.sg to seek clarification.

Did You Know in the month Jan-21.....

Consumers in your age group (30 - 34) that use the following products have an average balance of:

 Credit Card:
 \$3,349

 Personal Loan:
 \$45,558

 Motor Vehicles Loan:
 \$44,483

 Housing Loan:
 \$319,319

2.73% of Consumers in your age Group had an overdue account in the latest month review.

