



COMPANY PROFILE

2021



Delight.
Delivered

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COMPANY OVERVIEW

MFT Fulfillment Centre is a 3PL (Third Party Logistics) Company based in Nairobi Kenya with over 30 operating hubs across the country. We have presence in Africa, UAE and Europe. We specialize in offering the following services:

- Warehousing, Storage & Supply Chain Management
- E-Commerce-ready Order Fulfillment Services
- Dedicated Call Centre Services
- Courier Services (with Fast & Last Mile Delivery)
- Packaging & Label Printing
- Global Shipping
- Customs Clearance Services

MFT Fulfillment Centre leads the third-party logistics (3PL) industry with cutting-edge technology, seamless integration, and an uncompromised commitment to quality. We are present in Nairobi Kenya, with branches across East Africa (Tanzania, Uganda, Rwanda), Central Africa (Congo), West Africa (Nigeria, Ghana), South Africa, UAE (Dubai) and Europe.

Our goal is to empower brands and boost customer satisfaction with a full-range of shipment and fulfillment services.

Our unmatched service provision across Kenya and the Eastern African region allows our clients to ship faster and reduce freight costs by up to 45% with different types of delivery and fulfillment solutions.

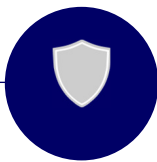
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CLIENT-CENTERED SERVICE DELIVERY

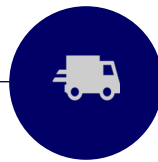
MFT is a full-service order fulfillment company; we are dedicated to providing our customers the best drop shipping and order fulfillment experience possible, enabling them to reach new markets, grow their business, all the while reducing their overhead. With dedicated and trained staff at all levels we make sure that you have a reliable and standardized experience. With a vision to enable fulfillment services globally and build a strong footprint in the African continent we have been adding warehouses, fleet and technology-based solutions for our clients.

WHY CHOOSE US



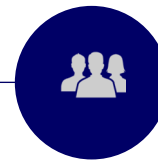
Trust

Plain and simple, you can trust MFT for managing your fulfillment start to finish.



We Are Quick

24-hour order shipping.
Happy customers = happy clients.



Real People

Every client gets a Client Coordinator who you can speak with daily.

HISTORY TIMELINE

The company was founded. We started operating

2016

We established networks in over 30 counties in Kenya.
Introduced Warehousing.
Developed a mobile application.
Introduced real time tracking of shipment

2017

Acquired a state-of-the-art end-to-end cloud-based ERP system that runs order fulfillment, delivery, call center and warehousing from a central point
Moved to a 5,500 sq ft warehouse facility

2018

OUR SERVICES

E-COMMERCE READY ORDER FULFILLMENT SERVICES

E-commerce order fulfillment and drop-ship order fulfillment are absolute “musts” for businesses these days. Doing it well, is the key, which is why MFT Fulfillment is the Best order fulfillment services company available in East and Central Africa. We provide complete services for receiving, processing and delivering orders to end customers. We rely on a stable, continuously improving platform to manage all orders; its state-of-the-art control panel allows customers complete control over their inventory and SKUs, and enables a high degree of accuracy.



WAREHOUSING & SUPPLY CHAIN MANAGEMENT

We can manage your bulk inventory, pallets, cross-docking, lot-controlled inventories, quality control and most anything else you want to throw at us. We ship to major retail stores and large distribution centers every day. We understand the importance of Compliance and retailer-specific routing guides to ensure your products make it to their destination accurately and efficiently.



PACKAGING & LABEL PRINTING

We provide quality packaging solutions. Packaging and label printing play a key role in logistics, both in delivery and storage solutions.



LAST MILE DELIVERY & COD MANAGEMENT

Did you know according to a study 92% of consumers will buy something again if returns are easy. Most of the time online sellers take a step back when it comes to cash on delivery and return shipping. This in today's era is one of the critical edge over other similar businesses as it helps with better customer experience and greater trust with the customer. MFT fulfillment services helps you in providing the products at the doorstep of your clients and provide you a reliable and affordable price with other added features like COD and return shipping with digitally tracked orders. We ensure that your customers are happy and we grow together with the strong footprint we have in the African continent, Europe and the UAE.



CONTACT US



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