JIM LESLIE JIMENEZ

Highly motivated and goal oriented with proven capacity to perform well under pressures and challenging situations. Has the initiative and high competency to adapt different set-ups.





jimlesliejimenez@gmail.com



0945-425-0944



Cagayan de Oro City, Phillipines



jimjmnz.github.io/Jim.github

EDUCATION

Tertiary

Cagayan de Oro College

08/2022 - Present

Cagayan de Oro City, Philippines

Courses

BS Information Technology

Vocational

PTC-Paliparan Branch

10/2019 - 12/2019

Dasmariñas Citry, Philipppines

Courses

• Electronics Products Assembly & Servicing (EPAS) NCII

Vocational

Topclass Coaching and Tutorial Center

02/2020 - 09/2020

Dasmariñas Citry, Philipppines

Courses

Computer-Aided Design & Drafting software application (AutoCADD)

Secondary

Canito-an National High School

06/2007 - 03/2014

Cagayan de Oro City, Philippines

Primary

Polo Elementary School

06/2001 - 03/2007

Alaminos City, Philippines

WORK EXPERIENCE

Associate Customer Support

Tech Mahindra Ltd.

11/2016 - 05/2017

Quezon City, Philippines

Job Description

- Basic trouble shoot customer tech problem.
- Resolving customer billing issue about the account holder.
- Modifying customer network subscription and billing account as requested and needed.

SKILLS

PERSONAL INFORMATION

AGE: 29 YEARS OLD

DATE OF BIRTH: AUGUST 26, 1994

PLACE OF BIRTH: SILANG, CAVITE

CIVIL STATUS: SINGLE

CITIZENSHIP: FILIPINO

RELIGION: ROMAN CATHOLIC

CHARACTER REFERENCES

Reilord Salvador (Complain Manager) TELSTRA TELECOMMUNICATION COMPANY

0935-101-6415

LANGUAGES

English

Tagalog

