

Jimkelly Percine

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EDUCATION

Brandeis International Business School **Waltham, MA**
Candidate for Master of Science in Business Analytics (STEM-Designated) 08/2024 - 02/2025
Relevant Coursework: Analyzing Big Data I, Python and its Application to Business Analytics, Advanced Data Analytics, ML

Brandeis University **Waltham, MA**
Bachelor of Science in Computer Science and Business 08/2020 - 05/2024
Relevant Coursework: Data Structures & Algorithms, OS, Discrete Math, Statistics, Business Analytics, NLP, Cyber Security

TECHNICAL SKILLS

Programming Languages: Python, SQL, JAVA, Bash, R
Computer Software: Git, Microsoft Excel, Tableau, Power BI Microsoft Office, Figma, JIRA
Certificates: Google Data Analysis with R Programming

WORK EXPERIENCE

Apple **Newton, MA**
Sales Specialist 07/2022 - Present

- Conveyed intricate technical information to customers, fostering clarity and rapport enhancing customer satisfaction by 25%, and driving sales conversion rates up by 15%
- Achieved business objectives by leveraging product knowledge and customer insights to exceed sales targets increasing business connections by 10%

Brandeis University **Waltham, MA**
Junior DevOps Engineer 05/2022 - Present

- Deployed and configured over 20 Ubuntu/Red Hat servers across AWS EC2 instances, on-premises machines, and hypervisors, ensuring optimal reliability
- Crafted custom Python and Bash scripts to implement data-oriented solutions for computer science systems and servers
- Resolved 100+ tickets submitted by the faculty and students leading to improved efficiency in internal and external projects

Publicis Sapient **New York, NY**
Product Manager Intern 06/2023 - 08/2023

- Led the development of a generative AI marketing solution for 2,200 locations, promoting creativity, enhancing communication, and driving innovation throughout its end-to-end development process
- Leveraged Jira and Confluence for streamlined workflows and project management, ensuring seamless communication and documentation for Engineers and Design teams throughout the development lifecycle
- Fostered creative collaboration between engineering and design teams, attaining a 30% efficiency gain through actionable tasks, ensuring seamless execution and measurable impact

ACADEMIC PROJECTS

Brandeis Computer Science Department **Waltham, MA**
Internal System Automation 06/2023

- Developed a Python automation script for updating over 1,000 student account expiration dates in an IPA system, utilizing CSV and YAML configurations to ensure accurate data management and seamless integration
- Improved workflows and decreased manual correction by 75 % with comprehensive error handling and automated success and failure notifications

SKILLS/ACTIVITIES

Activities: Software Entrepreneurship Teaching Assistant (2023 - 2024), Brandeis Community Advisor (2022 - 2024)
Volunteer: Lincoln Terrence Tennis Association Coach (2017 - 2021)
Languages: Haitian Creole (Fluent)