



Review your holiday

Trip to Port Douglas

Travel dates
📅 27 Nov 2025 - 4 Dec 2025 • 7 nights

Quote issued to
Mr Daniel Gibbs



James Anderson
Flight Centre Indooroopilly
james.anderson@flightcentre.com.au
(07) 38781700

Travellers

2 adults, 2 teens			
Mr Daniel Gibbs Adult (Trip Contact)	Mr LPMUP TBA Adult	Mr ZXHKO TBA Teen	Mr YBIMF TBA Teen

Please review your quote

Please review and confirm all details of your quote before notifying your travel expert that you are ready to proceed. A pricing breakdown is towards the back of the document.

Trip Summary

Transfer	Thu, 27 Nov 2025	Seat in Vehicle	
Stay	Thu, 27 Nov 2025	7 nights	Silkari Lagoons Port Douglas
Experience	Sat, 29 Nov 2025	Outer Barrier Reef Cruise	
Experience	Tue, 2 Dec 2025	Wildlife Habitat Entry	



Transfer

Thu, 4 Dec 2025

Seat in Vehicle

Your Peace of Mind



Captain's Pack Essential

Quote ID: 7826448

Exclusive to Flight Centre

Includes

Exclusive to Flight Centre is our optional Captain's Pack which includes:

- Up to \$555* value
- Change Fee Waived. Supplier fees may apply.
- Lost Baggage Tracking Service - Receive a \$500 cashback per bag* if your checked in luggage is not found after 96hrs. Max 2 bags
- Bonus Spending Money* Get extra \$25 spending money when you load \$100 AUD equivalent in foreign currency on a Travel Money Oz Currency Pass, redeem with your Flight Centre Travel Expert, or online at www.travelmoneyoz.com/captains-pack
- Planting for the Planet - 1x tree planted with ReForest*

For full Captain's Pack information and terms and conditions, visit flightcentre.com.au/p/captains-pack

Booking Note

16 Sep 2025

IMPORTANT INFORMATION

Lost Baggage Tracking Service

With our friends at Blue Ribbon Bags.

What to do if your bag does not arrive:

- First, report it to the airline and get a printed/unique numbered report.
- Then, report it to Blue Ribbon Bags within 24 hours of your flight landing. Call 1 917-920-9699 (toll free), or report it online here: <https://flightcentre.blueribbonbags.com/>

Cancellation Policy

From date of purchase, the full amount of **\$116.00** is non-refundable.

\$116.00

All 4 travellers

Flight Centre Travel Insurance

Quote Number: D10083534



Thu 27 Nov 2025 - Thu 4 Dec 2025



8 days



Europ Assistance (AU)

Policy Details

Provider: Europ Assistance (AU)

Issue date:

Excess: \$150.00

Nationality:

Booking Note

16 Sep 2025

Plan: Silver

Countries covered: Australia

Policy Option: Single Trip

Features and benefits:

The sums insured set out below are the maximum amount that will be paid under each section per insured person per trip.

Trip Cancellation - \$2 000

Travel Delay - \$500

Resumption of your trip - \$1,000

Special Events - \$3,000

Additional emergency expenses - \$Unlimited

Accidental Death and permanent disability - \$15,000

Personal belongings and baggage - \$6,000

Including sub-limit for laptops and cameras - \$2,000

Including sub-limit for Smartphones - \$1,500

Including Medical aid sublimit - \$2,000

Including All other items/set of item limit - \$750

Delayed Luggage - \$500

Money - \$250

Passport and Travel Documents - \$1,000

Rental vehicle Excess Waiver - \$5,000

Personal Liability - \$1,000,000

Loss of Income - \$15,000

Covid-19: Cancellation or Trip Disruption - \$25,000

Sports Activities - Included

Pregnancy Cover - Included

Optional features and benefits:

Increased luggage sub-limit

Existing Medical Conditions

Winter Sports

Action Pack

For full details of the benefits, terms and conditions, limits, sub-limits and exclusions that may apply, refer to the relevant Product Disclosure Statement (PDS).

Cancellation Policy

For more information on the Cancellation Policy, please refer to the travel insurer's Product Disclosure Statement ("PDS") link in the Travel Insurance section of this document.


\$229.89

All 4 travellers

Terms and Conditions

Your booking is subject to Flight Centre's Booking Terms and Conditions and Travel Service Provider Terms and Conditions. Please read the Important Notice about Flight Centre and Travel Service Provider Terms and Conditions paragraphs which appear towards the end of this quote or booking invoice along with Flight Centre's Booking Terms and Conditions at <https://help.flightcentre.com.au/s/article/booking-terms-condition-s-au>. Proceeding with the booking is taken as acknowledgement that you have read these and are aware of the effect of the terms. This applies to every product purchased.

Trip Details


 Quote pricing and availability can change quickly.

Package

Port Douglas Wildlife & Reef Family Escape

Transfers

Cairns Domestic or International Airport to/from Port Douglas - SIV

 Thu 27 Nov

Pick-up  Cairns International Airport

Drop-off  Silkari Lagoons Port Douglas

Booking Note

16 Sep 2025

LUGGAGE POLICY

- The quantity of luggage items allowed depends on the type of vehicle used.
- Passengers are limited to one main item of luggage plus normal 'carry-on' baggage.
- Any excess luggage must be declared at the time of booking.
- The supplier reserves the right to charge an extra fee for items exceeding this allowance or refuse to transport the items.
- If your baggage fails to arrive at the airport with you, please contact your driver immediately as he will need to be made aware of your delay.

IMPORTANT INFORMATION

- Passengers must be ready 10 minutes prior to collection time.
- Please switch on mobile phone at time of landing in case your driver needs to contact you.
- Please note for clients booked on a Seat In Coach Transfers, these transfers run to a scheduled timetable. Please refer to the website for the most up to date transfer schedule: www.exemplaronline.com.au (Go to "The Journey" tab and scroll down to Transfer times).
- Please reconfirm booking 24 hours before departure via email at admin@exemplaronline.com.au or via phone on +61 7 4213 3333
- Please note that Government regulations preclude the consumption of food and beverages on public, passenger vehicles except for bottled water.
- Please switch on mobile phone at time of landing in case your driver needs to contact you.

MEETING POINT

- Hotel Lobby.

DOMESTIC TERMINAL MEETING POINT




- If you have an Australian capable phone, turn it on as soon as possible. (Please provide us with your number at time of booking).
- On arrival at Cairns International Airport, Domestic Terminal, walk directly to the Arrivals Hall.
- You will find the Exemplar Transfer desk immediately to your left as you enter the hall.
- Your driver will be found adjacent to the transfer desk holding a tablet or a board with your name on it.
- After greeting you, your driver will escort you to your nominated luggage carousel.
- Please note, in accordance with Cairns International Airport regulations, drivers are prohibited from taking passengers' luggage from the carousels, however, they will happily assist you with luggage as you are escorted to your service.


INTERNATIONAL TERMINAL MEETING POINT



- If you have an Australian capable phone, turn it on as soon as possible. (Please provide us with your number at time of booking).
- After clearing Australian Customs and Quarantine you will enter the Arrivals Hall.
- Your driver will be waiting 30 mins after your aircraft's actual landing time. and will be holding a board with your name on it.
- You will find your driver waiting at the Exemplar Transfer Desk to the left on the opposite side of the hall.
- After making yourself known to your driver you will be on your way.
- Please note that Australian Customs/Quarantine clearance-times are variable. If you anticipate being delayed, please call the Exemplar Office on 07 4213 3333.
- There is also a phone number listed at the desk which connects with their office, staff there will also be able to assist.

Stays

Silkari Lagoons Port Douglas

 Thu 27 Nov - Thu 4 Dec •  Check in: 3:00pm - Check out: 10:00am •  7 nights

★★★★★ •  2 Langley Road, 4877, Port Douglas

 **2 bedrooms apartment (2,2,0)**
 Bedding details not available • Room only

Invoice Note



Added Value


Stay 7 Pay 5

16 Sep 2025

Experience



Outer Barrier Reef Cruise


 Sat 29 Nov •  Quicksilver Cruises

 Standard - TEQ Campaign-10:00 (2 x Adult fare, 1 x Child fare, 1 x Family Child fare)

Experience

Wildlife Habitat Entry

 Tue 2 Dec •  Wildlife Habitat

 Wildlife Habitat - Entry Only-10:00 (2 x Adult fare, 2 x Child fare)


Booking Note

16 Sep 2025

Please note: Entries after 3pm will allow limited time in the park. We do recommend that you enter no later than 2:30pm. However, a re-entry pass is included with all tickets.

Transfers

Cairns Domestic or International Airport to/from Port Douglas - SIV

 Thu 4 Dec

Pick-up  Silkari Lagoons Port Douglas

Drop-off  Cairns International Airport

Booking Note

16 Sep 2025

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- There is also a phone number listed at the desk which connects with their office, staff there will also be able to assist.

Package Cancellation Schedule

Cancellation Policy

If cancelled on or after **25 Nov 2025**, a cancellation charge of **\$129.72** will apply.

If cancelled on or after **26 Nov 2025**, a cancellation charge of **\$1,279.77** will apply.

If cancelled on or after **28 Nov 2025**, a cancellation charge of **\$1,904.67** will apply.

If cancelled on or after **01 Dec 2025**, a cancellation charge of **\$2,062.71** will apply.

If cancelled on or after **03 Dec 2025**, a cancellation charge of **\$2,304.71** will apply.

\$2,174.99

All 4 travellers

Total Price

Does not include Insurance. Includes taxes and fees.

\$2,290.99

Total Insurance Price

\$229.89

Payment Details

Price Breakdown

Travel Services	\$2,290.99
Insurance	\$229.89
Grand Total	
Total price includes surcharges, taxes and fees (including any applicable sales tax). Payment surcharges are dependant on payment methods. See Payment Fees for details.	
	2,520.88 AUD

Payment Fees

The fees outlined below are applicable based on your selected payment option.

Visa	0.80%
Mastercard	0.50%
American Express	0.80%
Diner's Club	2.50%
Debit Visa	0.39%
Debit Mastercard	0.27%
Paypal	<div>Promotional offer applied from Sep 1 - Oct 31, 2025</div> <div>0% 1.00%</div>

Terms and Conditions

Important Notice about Flight Centre and Travel Service Provider Terms and Conditions

Flight Centre's Booking Terms & Conditions

Please note that your booking is subject to Flight Centre's Booking Terms and Conditions (which can be accessed at <https://help.flightcentre.com.au/s/article/booking-terms-conditions-au> or ask your consultant for a full copy) for our services to you as a travel agent. It is very important you read and understand these Terms and Conditions before completing your booking. Proceeding with this booking is taken as an acknowledgement that you have read the Terms and Conditions and are aware of the effect of terms that could be prejudicial to you.

Travel Service Provider Terms and Conditions

Your booking is also subject to the terms and conditions of the applicable travel service provider(s), including their general booking terms and conditions, conditions of carriage and fare rules, applicable to your booking. All Travel Service Provider Terms and Conditions are separate to the Flight Centre Booking Terms and Conditions (which cover our services to you as travel agent). It is very important you have read and understand all Travel Service Provider Terms and Conditions before completing your booking, because they form a contract between you and the travel service provider, which we are not party to. Proceeding with this booking is also taken as an acknowledgement that you have read the Travel Service Provider Terms and Conditions and are aware of the effect of terms that could be prejudicial to you. You must accept and agree to all Travel Service Provider Terms and Conditions. The Travel Service Provider Terms and Conditions can generally be accessed on the travel service provider's country-specific website. Your consultant will advise you of the travel service provider's product or airfare change and cancellation conditions. Please let your consultant know if you would like assistance to access any Travel Service Provider Terms and Conditions, if you are not sure which terms and conditions apply to your booking, or if you would like us to provide you with a full copy of the Travel Service Provider Terms and Conditions. The Travel Service Provider Terms and Conditions may include terms and/or fees relating to booking cancellations or changes for

reasons outside the Travel Service Provider's control, conditions relating to cancellations or changes on your part which may incur cancellation or change fees, the exclusion or limitation of liability of the Travel Service Provider, and the provision of data about you or provided by you to a third party. By completing this booking, you also agree that you have checked that your travel information has been entered accurately; and accept that visa and passport requirements are your responsibility.

A list of major Travel Service Provider Booking Terms and Conditions can be found at <https://help.flightcentre.com.au/s/article/travel-service-provider-terms-and-conditions-au> Price Breakdown Travel Services.

Flight Centre Booking Terms and Conditions You Should Be Aware Of

All of our Booking Terms and Conditions are important and the full version of our booking terms and conditions can be viewed at <https://help.flightcentre.com.au/s/article/booking-terms-conditions-au>. We would like to bring to your attention the following conditions as they may be considered prejudicial to customers. By completing this booking, you acknowledge that you have read the Flight Centre Booking Terms and Conditions, and are aware of the effect of terms which may be prejudicial to you, including terms which:

- *Relate to cancellations or changes for any reason (including by reason of matters outside your, our or the travel service provider's control), which may also incur cancellation or change fees or the deduction of any unrecoverable costs (**clauses 2 and 10 - 15**);*
- *Provide that where we incur any liability for fees, you will indemnify us (**clause 11**);*
- *Exclude or limit our liability in certain circumstances, such that you are responsible for these risks (**clauses 1, 2, 5 and 23 - 24**);*
- *Relate to the provision of data about you or provided by you to a third party (including travel service providers, our overseas related*

entities and other service providers) (**clause 28**).

- We also receive remuneration through commissions, financial incentives and other means from booking travel and travel-related products and services on your behalf with third party travel service providers (**clauses 3 and 8**).

Booking Conditions

Please note that there are Supplier and/or Airline conditions specific to the booking you have made and Supplier General Booking Terms and Conditions and/or Conditions of Carriage that also apply to your booking. These include conditions around supplier cancellation for reasons outside their control as well as conditions relating to voluntary cancellation on your part. Please alert your consultant if you would like a full copy of any of these terms and conditions to review and retain for your records. Alternatively the Supplier's General Booking Terms and Conditions can be accessed on their website or in their brochure and Airline Conditions of Carriage can be accessed on the relevant airlines country specific website/s.

Full Booking Terms and Conditions

We strongly recommend you familiarise yourself with our full booking terms and conditions available at <https://www.flightcentre.com.au/booking-terms-condition>. Please also retain a copy for your records.

Travel Insurance

Cooling Off Period

This policy can be cancelled within 21 days of the date of issue for a full refund of the entire premium unless the customer has made or needs to make a claim under the policy or has already departed on their journey.

General Terms and Conditions

We believe it is important for you to consider taking out appropriate travel insurance to cover your travel arrangements. Insurance cover offered by credit card companies or reciprocal medical cover agreements may not be comprehensive or suit your needs – we recommend you carefully check the cover and benefits and consider whether it is necessary to purchase additional travel insurance. Insurance that covers various aspects of your travel, such as cancellation, overseas medical and repatriation expenses, personal injury and accident, death, loss of personal baggage and money, and personal liability can be beneficial.

Travel insurance is strongly recommended by the Department of Foreign Affairs and Trade for all travel. Your travel consultant can provide general information to you about travel insurance. For details of the services that travel insurers provide, including a quote, please refer to the travel insurer's Combined Financial Services Guide and Product Disclosure Statement ("Combined FSG/PDS") and Target Market Determination ("TMD").

We are an authorised representative of Europ Assistance Australia Pty Ltd (ABN 71140219594, AFSL 552106) ("EAA") and receive financial and non-financial benefits when you buy travel insurance products through us from EAA. We and EAA are authorised to arrange travel insurance products on behalf of the insurer, Mitsui Sumitomo Insurance Company Limited (ABN 49 000 525 637, AFSL 240816) ("MSI"). EAA holds a binding authority from the insurer, MSI to issue contracts of insurance and to deal with or settle claims on MSI's behalf and as MSI's agent. Any recommendations made about insurance is general advice only and doesn't take account of your particular needs and circumstances. You must read the travel insurer's Combined FSG/PDS and TMD before you decide to buy the travel insurance product you are considering purchasing to ensure that it meets your needs and financial situation. The Combined FSG/PDS also contains information about the conditions, limits and exclusions that apply to the insurance, the Cooling Off Period, and how you can access privacy policy and complaints handling procedures. To take out travel insurance through us, or if you have any questions about the travel insurance products, please contact your consultant, visit our website <https://www.flightcentre.com.au/booking/insurance>, or call 1300 268 120. If you make a travel booking through us and decline travel insurance, you may be required to sign a disclaimer. Combined FSG/PDS: <https://www.flightcentre.com.au/booking/insurance> and TMD: <https://www.europ-assistance.com.au/partner/flightcentre/policy-hub/fc-tmd/>

Important information for existing Cover-More policyholders

If your policy was issued by Cover-More Insurance Services Pty Ltd (ABN 95 003 114 145, AFSL 241713) ("Cover-More") on or before 14 November 2024 (your policy number starts with a 7 and contains 12 digits) please visit <https://www.covermore.com.au/flight-centre-transition-australia>. You can access Cover-More's

Combined FSG and PDS for full terms, conditions, inclusions and exclusions and the TMD: https://policy.powersbycovermore.com/partners/fcau/files/documents/pds/PDS_FYP.pdf

We remain an authorised representative of Cover-More in respect of these policies. We and Cover-More are authorised to provide general advice relating to these policies on behalf of the insurer, Zurich Australian Insurance Limited (ABN 13 000 296 640, AFSL 232507).

Booking conditions: <https://www.flightcentre.com.au/booking-terms-conditions>

Privacy notice: <https://www.flightcentre.com.au/privacy-policy>

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