# 信息系统项目管理历年英语真题汇总与词汇

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## 1、信息系统项目管理师历年真题英语题翻译与答案

## 2019 年下半年

- 71, ( ) seeks to perform root cause investigation as to what is leading identified trends.
- A, Problem management
- B, Incident management
- C, Change management
- D, Knowledge management

#### 信管网解析:

- ()寻求进行根本原因调查,以确定什么原因导致了确定的趋势。
- A、问题管理
- B、事件管理
- C、变更管理
- D、知识管理

### 信管网参考答案: B



- A, Service strategy
- B, Service transition
- C. Service design
- D. Service operation

## 信管网解析:

- ()为在受支持的环境中引入新的及已更改的服务能力的开发及改进提供指导。
- A、服务策略
- B、服务转换
- C、服务设计
- D、服务操作

## 信管网参考答案: B

- 73、( ) is the process of managing procurement relationships, monitoring contract performance, and making changes and corrections as appropriate, and closing out contracts.
- A, Control Procurements

- B, Conduct Procurements
- C, plan Procurement management
- D. Procurement strategy

- ()是管理采购关系、监测合同执行情况、并根据需要实施变更以及结束合同的过程。
- A、控制采购
- B、实施采购
- C、采购计划管理
- D、采购策略

## 信管网参考答案: A

- 74. The ( ) is a hierarchical decomposition of the total scope of work to be Carried out by the project team to accomplish the project objectives and create the required deliverables.
- A, project scope statement
- B, work package
- C, WBS
- D. project scope plan

## 信管网解析:

- ()是项目团队为完成项目目标和创建所需的可交付成果而进行的总体工作范围的层次分解。
- A、项目范围说明书
- B、工作包
- C、工作分解结构
- D、项目范围计划

#### 信管网参考答案: C

- 75. Risk ( ) acknowledge the existence of a threat, but no proactive action is taken  $\circ$
- A, avoidance
- B, transfer
- C, mitigate
- D, acceptance

#### 信管网解析:

风险()承认威胁的存在,但不主动采取措施。

- A、规避
- B、转移
- C、减轻

D、接受

## 信管网参考答案: D

## 2019 年上半年

- 71. The () creates opportunities for more direct Integration of the physical world into computer-based systems, resulting in efficiently improvements, economic benefits, and reduced human exertions.
- A, internet of things
- B, cloud computing
- C, big data
- D, mobile internet

## 信管网解析:

它为()将物质世界更直接地集成到计算机系统中创造了机会,从而实现了高效率的改进、经济效益和减少人力消耗。

- A、物联网
- B、云计算
- C、大数据
- D、移动互联网

#### 信管网参考答案: A

- 72. () is an open, distributed ledger that can record transactions between two parties efficiently and in a verifiable and permanent way.
- A. Internet of things
- B, Blockchain
- C. Edge computing
- D. Artificial intelligence

## 信管网解析:

- ()是一个开放的、分布式的分类账,可以高效、可核查和永久地记录双方之间的交易。
- A、物联网
- B、块链
- C、边缘计算
- D、人工智能

## 信管网参考答案: B

## 信管网(www.cnitpm.com): 专业信息系统项目管理师、系统集成项目管理工程师网站

- 73, () are those costs that cannot be directly traced to a specific project and therefore will be accumulated and allocated equitably over multiple projects by some approved and documented accounting procedure.
- A. Direct costs
- B, Operation costs
- C. Indirect costs
- D, Implement costs

#### 信管网解析:

- ()这些费用是否无法直接追溯到某一具体项目,因此将由某些经核准和有文件记录的会计程序在多个项目中加以累积和公平分配。
- A、直接费用
- B、业务费用
- C、间接费用
- D、执行成本

## 信管网参考答案: C

- 74. Earned value management (EVM) integrates the scope baseline with the () baseline, along with schedule baseline, to form the performance baseline, which helps the project management team assess and measure project performance and progress.
- A, qulity
- B, risk
- C, change
- D, cost

#### 信管网解析:

挣值管理(EVM)将范围基线与()基线结合起来,并与进度基线一起构成绩效基线,这有助于项目管理团队评估和衡量项目的绩效和进度。

- A、质量
- B、风险
- C、变化
- D、成本

#### 信管网参考答案: D

- 75, () risks cannot be management proactively and therefore may be assigned a management reserve.
- A, Knowm
- B, Natural

- C, Unknown
- D, Human

- ()风险不能主动管理,因此可能被分配到管理准备金。
- A、知道
- B、自然的; 自然的
- C、未知
- D、人

信管网参考答案: C

## 2018 年下半年

- 71 . The ( ) can realize seamless integration of various manufacturing devices equipped with sensing, identification, processing, communication actuation and networking capabilities.
- A. Internet of things
- B. cloud computing
- C. big data
- D. artificial intelligence

#### 信管网解析:

- () 可以实现具有传感、识别、加工、通信驱动和联网能力的各种制造设备的无缝集成。
- A、物联网
- B、云计算
- C、大数据
- D、人工智能

#### 信管网参考答案:

- 72 Hige-profile examples of () incloud autonomous vehicles (such as drones and self-driving cars), Creating art (such as poetry) and online assistants (such as Siri).
- A. internet of things
- B. cloud computing
- C. big data
- D.artificial intelligence

## 信管网解析:

- () 受瞩目的例子包括自主车辆(如无人机和自驾车),创造艺术(如诗歌)和在线助手(如 Siri)。
- A、物联网

- B、云计算
- c、大数据
- D、人工智能

#### 信管网参考答案: D

- 73. The () process differs from the () process in that the former is primarily concerned with acceptance of the deliverables, while the latter is primarily concerned with correctness of the deliverables.
- A. Perform Quality Assurance
- B. Validate Scope
- C. Control Quality
- D. Define Scope
- 74、 A. Perform Quality Assurance
- B. Validate Scope
- C. Control Quality
- D. Define Scope

## 信管网解析:

- ()过程不同于()过程,前者主要关注可交付成果的接受,而后者主要关注可交付成果的正确性。
- A、执行质量保证
- B、验证范围
- C、控制质量
- D、定义范围
- 74、A、执行质量保证
- B、验证范围
- C、控制质量
- D、定义范围

## 信管网参考答案: B、C

- 75、() is a tehnique for estimating the duration or cost of an activity or a project using historical data from a similar activity or project.
- A. Analogous estimating
- B. parametric estimating
- C. Three-Point estimating
- D. Bottom estimating

## 信管网解析:

- ()是一种使用来自类似活动或项目的历史数据来估计活动或项目的持续时间、成本的技术。
- A、类比估算

- B、参数估算
- C、三点估算
- D、自下而上估算

## 信管网参考答案: A

## 2018年上半年

- 71、() is the technology that appears to emulate human performance typically by learning, coming to its own conclusions, appearing to understand complex content, engaging in natural dialogs with people, enhancing human cognittive performance (also known as cognittive computing) or replacing people on execution of nonroutine tasks.
- A Cloud service
- B. Blockchain
- C. Internet of things
- D. Artificial intellingence

#### 信管网解析:

- ( )是通过学习来模仿人类表现的技术,得出自己的结论,表现为理解复杂的内容,与人进行自然对话,增强人类的认知能力(也称为认知计算)或取代人。执行非常规任务。
- A、云服务
- B、区块链
- C、物联网
- D、人工智能

#### 信管网参考答案: D

- 72 . ( ) is a decentralized, distributed and public digital ledger that is used to record transactions across many computers so that the record cannot be alterred retroactively without the alteration of all subsequent blocks and the collusion of the network.
- A、Cloud service
- B . Blockchain
- C. Internet of things
- D、Artificial intellingence

#### 信管网解析:

- ()是一种分散的、分布式的和公用的数字分类帐,用于记录许多计算机上的交易,以便记录不能被追溯 地改变,而不改变所有后续块和网络的合谋。
- A、云服务
- B、区块链
- C、物联网
- D、人工智能

## 信管网参考答案: B

- 73、 () includes the processes required to ensure that the project includes all the work required , and only the work required , to compete the project successfully . Managing the project scope is primarily concerned with defining and controlling what is not included in the project.
- A \ Create scope
- B. Project stakeholder management
- C. Project scope management
- D、Project cost management

#### 信管网解析:

()包括确保项目包括所有工作所需的过程,以及所需的工作,以成功地竞争项目。管理项目范围主要涉及定义和控制项目中未包括的内容。

- A、创建范围
- B、项目干系人管理
- C、项目范围管理
- D、项目成本管理

#### 信管网参考答案: C

- 74. Estimate Activity Durations is the process of estimating the number of work periods to complete indivities with estimated resources. The tools and technques is not including ().
- A . expert judgment
- B analogous estimating
- C、 requirements traceability matrix
- D、three-point estimating

#### 信管网解析:

估计活动持续时间是用估计的资源估计工作周期以完成不确定性的过程。工具和技术不包括

- A、专家判断
- B、相似估计
- C、需求跟踪矩阵
- D、三点估计

#### 信管网参考答案: C

- 75. () The process of translating the quality mangement plan into executable quality activities that incorporate the organization's quality policies into the project.
- A. Manage quality
- B. Quality audit
- C. Quality metrics
- D、Quality improvement

#### 信管网解析:

- ()将质量管理计划转化为可执行的质量活动,将组织的质量方针纳入项目中的过程。
- A、质量管理
- B、质量审核
- C、质量度量
- D、质量改进

#### 信管网参考答案: A

## 2017 年下半年

- 71、(): a cloud service, allied to the set of business terms under which the cloud service is offered.
- A. Cloud service
- B、Cloud service product
- C. Product catalogue
- D. Service catalogue

#### 信管网解析:

- (): 一种云服务,与提供云服务的业务术语相结合。
- A、云服务
- B、云服务产品
- C、产品目录
- D、服务目录

## 信管网参考答案: B

- 72 \( \) is a computer technology that headsets, sometimes in combination with physical spaces or multi-projected environments, to generate realisitic images, sounds and other sensations that simulate a user's physical presence in a virtual or imaginary environment.
- A、Virtual Reality
- B. Cloud computing
- C. Big data
- D、Internet+

- ()是一个耳机,电脑技术,有时与物理空间或多投影环境结合,产生现实的图像、声音和其他感觉,模拟用户的物理存在在一个虚拟的或想象的环境。
- A、虚拟现实
- B、云计算
- C、大数据
- D、互联网+

## 信管网参考答案: A

- 73、Validate Scope is the process of formalizing acceptance of completed ().
- A, project deliverables
- B、WBS
- C activities
- D<sub>v</sub> milestones

#### 信管网解析:

确认范围是正式完成()的接受过程。

- A、项目可交付成果
- B、WBS
- C、活动
- D、里程碑

#### 信管网参考答案: A

- 74、() is a document generated by the creating WBS process that support the WBS, which provides more detailed descriptions of the components in the WBS.
- A. The project charter
- B. The project scope statement
- C、The WBS dictionary
- D、The activity list

## 信管网解析:

- ()是支持 WBS 的创建 WBS 过程生成的文档,它提供了 WBS 组件的更详细的描述。
- A、项目章程
- B、项目范围说明书
- C、WBS 词典
- D、活动清单

#### 信管网参考答案: C

- 75. In project network diagram, the number of critical path is ().
- A、none
- B, only one
- Conly two
- D、 one or more

#### 信管网解析:

在项目网络图,关键路径有()的数量。

- A、没有一个
- B、只有一个



- C、只有两个
- D、一个或多个

信管网参考答案: D

# 2017 年上半年

- 71. Cloud computing is a type of Internet-based computing that provides shared computer processing resources and data to computers and other devices on demand. Advocates claim that cloud computing allows companies to avoid up-front infrastructure costs. Cloud computing now has few service form, but it is not including ().
- A \ laaS
- B<sub>N</sub> PaaS
- C、SaaS
- D、DaaS

#### 信管网解析:

71、云计算是一种基于 Internet 的计算,它为计算机和其他设备提供共享的计算机处理资源和数据。拥护者声称,云计算允许公司避开前端的基础设施成本。云计算现在只有很少的服务形式,但不包括()。

- A \ laaS
- B<sub>N</sub> PaaS
- C<sub>s</sub> SaaS
- D<sub>v</sub> DaaS

云计算可以认为包括以下几个层次的服务:基础设施即服务(laas),平台即服务(Paas)和软件即服务(Saas)。

#### 信管网参考答案: D

- 72 ( ) represents the information assets characterized by such a High volume, Velocity and Variety to require specific Technology and Analytical Methods for its transformation into Value.
- A. Internet plus
- B、Industry 4.0
- C、Big data
- D. Cloud computing

#### 信管网解析:

- 72、()代表以高容量、速度和多样性为特征的信息资产,需要特定技术和分析方法将其转化为价值。
- A、互联网+
- B, 工业4
- C,大数据
- D, 云计算

## 信管网参考答案: C

- 73. The life cycle of a project is a description of the various phases of the project from the beginning to the end. One of the followings is not a phase of the traditional project life cycle, It is ().
- A development
- B, concept
- C、system analysis
- D、implementation

## 信管网解析:

- **73**、项目的生命周期是对项目各个阶段从开始到结束的描述。下列哪项不是一个阶段的传统项目的生命周期,它是()。
- A、发展
- B、概念
- C、系统分析
- D、实施

## 信管网参考答案: B

- 74. Projects are a mean of achieving organizational ().
- A, culture
- B strategy
- C spirit
- D、structure

- 74、项目是实现组织()的手段。
- A、文化
- B、策略
- C、精神
- D、结构

#### 信管网参考答案: B

- 75、() seeks to build confidence that a future output or an unfinished output, will be completed in a manner that meets the specified requirements and expectations.
- A. Quality assurance
- B、Quality plan
- C. Quality control
- D. Quality metrics

## 信管网解析:

- 75、() 寻求建立一种未来产出或未完成产出的信心,以满足特定要求和期望的方式完成。
- A、质量保证
- B、质量计划
- C、质量控制
- D、质量度量

#### 信管网参考答案: A

## 2016 年下半年

- 71、 ()promises to streamline the on-demind provisioning of software; hardware. And data as a service. Achieving ecocaies of scale in IT solutions deplopment and operation
- A、Big data
- B. Cloud computing
- C、Internet
- D、CPS

#### 信管网解析:

Cloud computing (云计算)

云计算出现承诺简化软件,硬件和数据作为服务的需求配置,实现规模经济在 IT 解决方案的部署和操作。

## 信管网参考答案: B

- 72 \ ()is a trem for data sets that are so large or complex that traditional data processing applications are inadequate. Challenges include analysis, capture . data curation. Search. Sharing. Storage . transfer. Visualization . querying updating and information privacy
- A. Data market
- B、Data varehouse
- C、Big data
- D、BI

#### 信管网解析:

大数据是一个非常大的或复杂的,传统的数据处理应用程序数据集是不够的。挑战包括分析,捕捉。数据 管理。搜索。Sharing。存储。转移。可视化。查询更新与信息隐私

## 信管网参考答案: C

73 × 74 × Quality management ensures that an organization , product or service is (1) . It has four main components; quality planning . quality assurance. Quality control and quality (2)

(1)A guaranteed

B、 sustain

C, good

D、consistent

(2)A, improvement

B、change

C<sub>spiral</sub>

D、evolution

## 信管网解析

Consistent: 一致的 Improvement: 改进

质量管理确保组织、产品或服务是一致的。它有四个主要组成部分: 质量策划。质量保证。质量控制与质量改讲

#### 信管网参考答案: D、A

- 75. () is the process of determining. documenting and managing stakeholder needs and requirements to meet project objectives
- A. Collecting requirements
- B. Defining requirements
- C、Creating WBS
- D、Requirements analysis

#### 信管网解析

- ()是确定、记录和管理干系人的需求和要求以满足项目目标的过程。
- A、收集需求
- B、定义需求
- C、创建 WBS
- D、需求分析

## 信管网参考答案: A

## 2016 年上半年

- 71. After acceptance and formal transfer of information systems to customers it has entered the stage of
- A preparation
- B. operation and maintenance
- C. development
- D、 extinction

### 信管网解析:

客户接受信息系统正式可交付成果后,项目进入()阶段

- A、准备
- B、运维
- C、开发
- D、消亡

## 信管网参考答案: B

72 \( \) a method of obtaining early feedback on requirements by providing a working model of \( \) the expected product before actually building it

- A, prototype
- B, object oriented
- C、structured method
- D、iterative method

在实际开发过程中提供预期产品的模型,以获得早期反馈,这种方法称为()法

- A、原型
- B、面向对象法
- C、结构化方法
- D、迭代法

## 信管网参考答案: A

- 73. The scope management plan is how the team will prepare the () a document that includes descriptions of create the WBS, verify completion of the project deliverables, and control requests for changes to the project scope.
- A. project charter
- B. project scope goal
- C. project budget
- D. project scope statement

#### 信管网解析:

项目范围管理计划用来什么团队如何准备(),该文档包括对 WBS 的描述、验证可交付成果、项目范围变更控制。

- A、项目章程
- B、项目范围目标
- C、项目预算
- D、范围说明书

#### 信管网参考答案: D

- 74、 ( ) is one of the tools and techniques of Sequence Activities
- A. Decomposition
- B. Fishbone Diagram
- C. Precedence Diagramming Method
- D. Expert Judgment

#### 信管网解析:

下列()为活动排序的方法。

- A、分解
- B、鱼骨图
- C、前导图法
- D、专家判断

### 信管网参考答案: C

- 75. The schedule management plan is a component of the project management plan The schedule management plan may be formal or informal, highly detailed or broadly framed, based upon the () of the project, and includes appropriate control thresholds.
- A. goals
- B. values
- C. needs
- D. level

## 信管网解析:

项目进度管理计划是项目管理计划的一部分。基于项目的(),进度计划可以是正式或非正式的、高度详细或者粗略的、并包括适当的控制阈值。

- A、目标
- B、价值
- C、需求

D、级别

## 信管网参考答案: C

## 2015 年下半年

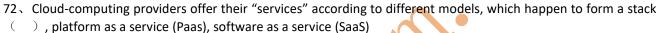
- 71. In an Information system. The ( ) is the bridge between hardware and people
- A keyboard
- B、internet
- C、 disk
- D、data

#### 信管网解析

在信息系统中。()是硬件和人之间的桥梁

- A、键盘
- B、互联网
- C、磁盘
- D、三维数据

#### 信管网参考答案: A



- A hardware as a service (Haas)
- B、 network as a service (NaaS)
- C, infrastructure as a service (laaS)
- D, data as a service (DaaS)

## 信管网解析

云计算供应商提供他们的"服务",根据不同的类型,恰好形成(),平台即服务(PaaS),软件即服务(SaaS)

- A、硬件即服务(HAAS)
- B、网络作为一种服务(NAAS)
- C、基础设施即服务(laaS)
- D、数据即服务(DaaS)

#### 信管网参考答案: C

- 73、 estimating is a technique for estimating the duration or cost of an activity ou project using historical data from a similar activity or project.
- A. Parametric
- B. Analogous
- C. Three-point
- D、Expert judgment

### 信管网解析

- () 估计是一项技术,用于估计活动的时间或成本,使用历史数据从类似的活动或项目。
- A、参数
- B、类比
- C、三点
- D、专家判断

## 信管网参考答案: B

- 74. Schedule compression shortens the project schedule without changing the project scope, to meet schedule constraints, imposed dates, or other schedule objectives. Schedule compression techniques include crashing and
- A \ fast tracking
- B、what-if scenario analysis



- C resource leveling
- D、critical chain method

进度压缩技术包括快速跟进

#### 信管网参考答案: A

- 75 、If the approved change requests have an effect on the project scope, then the corresponding component documents and cost baselines, and ( ) of the project management plan. Are revised and reissued to reflect the approved changes
- A. developing baselines
- B, testing baselines
- C、schedule baselines
- D, ending baselines

### 信管网解析

如果批准的变更请求对项目范围的影响,那么相应的组件文件和成本基线,和()的项目管理计划。修订 再版反映批准的变更

- A、发展基线
- B、测试基线
- C、进度基线
- D、结束基线

#### 信管网参考答案: C

## 2015 年上半年

- 71 wireless LAN,also widely known as WLAN or WIFI,is probably the most well-known member of the IEEE802 protocol family for home users today.It is standardized by ( ) and shares many properties with wired Ethernet
- A、IEEE 802.1
- B、IEEE 802.3
- C、IEEE 802.5
- D、IEEE 802.11

## 信管网解析:

无线局域网(被广泛称之为 WLAN 或 WIFI)是人们最为熟悉的 IEEE802 协议族。它由()协议定义标准并具备许多有限局域网的特性。

- A、IEEE 802.1
- B、IEEE 802.3
- C、IEEE 802.5
- D、IEEE 802.11

## 信管网参考答案: D

- 72. When multiple routers are used in interconnected networks,the routers exchange information about ( ) using a dynamic routing protocol
- A , destination addresses
- B、IP addresses
- C work addresses
- D、router addresses

## 信管网解析:

当接入网络存在多个路由器时,路由器利用动态路由协议交换()信息

- A、目的地址
- B、IP 地址
- C、工作地址

D、路由地址

## 信管网参考答案: A

- 73 \times Before a project schedule can be created, the schedule maker should have a (), an effort estimate for each task, and a resource list with availability for each resource
- A work breakdown structure
- B<sub>s</sub> baseline
- C, software requirements specification
- D、plan

#### 信管网解析:

制定项目进度计划之前,制定计划者需要()、各任务的工作量估计以及可能得到的资源列表

- A、分解结构
- B、基线
- C、软件需求描述
- D、计划

## 信管网参考答案: A

- 74、Establishing a project management timetable involves listing milestones, activities, and () with intended start and finish dates, of which the scheduling of employees may be an element
- A relationships
- B, resources
- C<sub>2</sub> stakeholders
- D deliverables

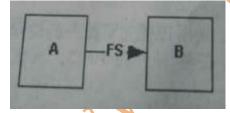
## 信管网解析:

建立项目管理的时间表需要里程碑列表、各活动、以及含有估计开始和结束时间的(),其中员工的调度被 看作为元素。

- A, 关系
- B,资源
- C,干系人
- D,可交付物

## 信管网参考答案: D

75. The following diagram denotes dependency between two activities A and B,It says



- A B can't start before A is finished
- B B can't finish before A is finished
- C B can't start before A starts
- D B can't finish before A starts

## 信管网解析:

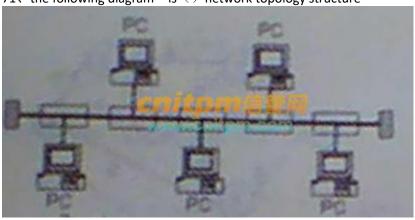
下图表示的活动 A 与 B 的依赖关系可以描述为()

- A、A 结束前 B 不能开始
- B、A 结束前 B 不能结束
- C、A 开始前 B 不能开始
- D、A 开始前 B 不能结束

## 信管网参考答案: A

## 2014 年下半年

71, the following diagram is ( ) network topology structure



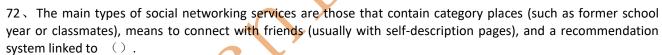
- A, bus
- B, star
- C<sub>v</sub> ring
- D、tree

#### 信管网解析:

下面的图表是()网络拓扑结构

- A、总线型
- B、星型
- C、环型
- D、树型

#### 信管网参考答案: A



- A、net
- B<sub>s</sub> interests
- C、 others
- D、trust

#### 信管网解析:

主流类型的社交网络通常包含一些诸如校友或同学等分类的场所,这些朋友通常会有自我介绍,而且社交网络也是一种基于()关系的推荐系统

- A、网络
- B、兴趣
- C、其它
- D、信任

#### 信管网参考答案: D

- 73 some team leaders think that the only way to ( ) their team is through cash incentives. However research proves that money is the last thing you would want to use
- A arouse
- B, encourage
- C、incite
- D、motivate

#### 信管网解析:

一些团队主管认为唯一可以()团队的方式是现金激励。然而研究表明,金钱往往是最后选择使用的手段 A、引起

- B、鼓励
- C、刺激
- D、激励

#### 信管网参考答案: D

74. In the () phase team members begin to work together and adjust their work habits and behaviors to support the team. The team learns to trust each other

- A storming
- B, performing
- C. norming
- D. adjourning

## 信管网解析:

在()阶段,团队成员开始一起协调工作并调整他们的工作习惯和行为来支持团队工作。团队开始学会相 互信任

- A、风暴
- B、表现
- C、规范
- D、解散

## 信管网参考答案: C

75 the () is primarily concerned with acceptance of the deliverables while quality control is primarily concerned with correctness of the deliverables and meeting the quality requirements specified for the deliverables

- A verify scope
- B、 define scope
- C , quality assurance
- D、 validate scope

#### 信管网解析:

验证主要关注的是接受交付,而质量控制主要关心的是交付的正确性,并满足交付规定的质量要求

- A、确认范围
- B、定义范围
- C、质量保证
- D、验证范围

#### 信管网参考答案: D

## 2014 年上半年



- A automation procurement
- B, automation sales
- C. automation marketing
- D、 automation customer service

#### 信管网解析:

所有以下是客户关系管理系统功能除了()

- A、自动化采购
- B、自动化销售
- C、自动化营销
- D、自动化客户服务

#### 信管网参考答案: A

72 all of the following tools and techniques are helpful to acurately confirming customers needs except

- A. questionnaires
- B , prototyping approaches
- C, fishbone diagrams
- D , interviews

以下所有的工具和技术有助于准确地确定客户的需求,除了()

- A、问卷
- B、原型方法
- C、鱼骨图
- D、访谈

#### 信管网参考答案: C

- 73、74、Requirements management is the process of (1), analyzing, tracing, prioritizing and agreeing on requirements and then controlling changes and communicating to relevant stakeholders. It is a (2) process throughout a project. A requirement is a capability to which a project outcome (product or service) should conform.
- (1) A, communicating
- B, collecting
- C. filing
- D. documenting
- (2) A, persistent
- B, continuing
- C. permanent
- D. continuous

## 信管网解析:

需求管理过程是(1),分析,跟踪,优先考虑和同意的要求并控制变化和沟通,利益相关者。这是一个(2)在整个项目过程。的要求是一种能力,项目成果(产品或服务)应符合。

- (1) A、沟通
- B、收集
- C、归档
- D、编制
- (2) A、坚持的
- B、继续的
- C、永久的
- D、连续的

### 信管网参考答案:B、C

- 75 setting redundant components in subsystem to handle with the risks brought by the defaults of original components, what kind of risk response strategy is this?
- A risk avoidance
- B risk acceptance
- C risk mitigation
- D、contingency plan

#### 信管网解析:

设置冗余组件的子系统处理的原始成分的违约带来的风险,这是一种什么样的风险应对策略? ()

- A、风险规避
- B、风险接受
- C、风险减轻
- D、应急计划

## 信管网参考答案: C

## 2013 年下半年

| 71、 | Each machine in the internet is assigned a unique network address, called | () | ,that is used to identify the |
|-----|---|----|-------------------------------|
| mac | hine for communication purposes   |    |                               |

- A、MAC address
- B、IP address
- C<sub>2</sub> host address
- D<sub>2</sub> domain name address

#### 信管网解析:

在互联网上的每个机器都被分配了一个 IP 地址,这个地址是用来和其他机器通信的。

#### 信管网参考答案: B

- 72 Information, in its most restricted technical sense, is a seque of symbols that can be interpreted as a message.ingormation can be recorded as signs, or transmitted as ()
- A. symbols
- B, message
- C. signals
- D、wave

## 信管网解析:

信息是用来代表消息的,可以被标记,或者是以信号的方式传输

#### 信管网参考答案: C

73. The uncertainty of an event is measured by its probability of occurrence and is inversely proportional to that. The more uncertain an event is. The more information is required to resolve uncertainty of that event. The amount of information is measured in

- A. possibility
- B、bits
- C, bps
- D, probability

#### 信管网解析:

一个事件的不确定性的测量是通过其发生的概率是成反比的。是更加不确定事件。需要更多的信息来解决该事件的不确定性。以比特的信息量。

#### 信管网参考答案: B

- 74 \ A () is a type of bar chart that illustrates a project schedule. It illustrates the start and finish dates of the terminal elements and summary elements of a project.
- A gantt chart
- B project histogram
- C. milestone chart
- D. project flowchart

#### 信管网解析:

A是甘特图, B是项目直方图, C是里程碑图, D是项目流程图

#### 信管网参考答案: A

- 75 . The intention of the ( ) is to schedule, organize and control all activities to achieve the project goal eventually.no matter how difficult it is and what kind of risks are there.
- A project work breakdown
- B, project security authentication
- C. project management
- D. project flowchart

## 信管网解析:

项目管理的目的就是计划,组织和控制项目的活动来达到最终的目的。

## 信管网参考答案: C

## 2013 年上半年

- 71 、 ( ) is the process of documenting, analyzing, tracing, prioritizing and agreeing on requirements and then controlling change and communicating to relevant stakeholders. It is a continuous process throughout a project.
- A. Integrated management
- B. Configuration management
- C. Scope management
- D. Requirements management

#### 信管网解析:

- ( )是一个过程,该过程用来对需求进行记录、分析、跟踪、优先级排序并确认、然后进行变更控制并与 干系人联系。它是一个贯穿于项目始终的连续过程。
- A. 整体管理
- B. 配置管理
- C. 范围管理
- D. 需求管理

## 信管网参考答案: D

- 72. ( ) is a collection of data sets, which is so large and complex that it becomes difficult to process using on-hand database management tools or traditional data processing applications.
- A. Big data
- B. Cluster
- C. Parallel computing
- D. Data warehouse

#### 信管网解析:

- ( )是一个数据集合,它是如此庞大和复杂,使得很难使用一般的数据库管理工具或传统的数据处理应用程序中对它进行处理。
- A. 大数据
- B. 集群
- C. 并行计算
- D. 数据仓库

#### 信管网参考答案: A

- 73 . In requirements engineering, requirements elicitation is the practice of collecting the requirements of a system from users, customers and other stakeholders. In the following practices, ( ) is rarely used in requirements elicitation.
- A. brain storming
- B. interview
- C. questionnaire
- D. Monte Carlo analysis

#### 信管网解析:

在需求工程中,需求获取是从用户、客户和其他干系人中选择系统需求的过程。下列方法中,( )不是需求获取的方法。

- A. 头脑风暴法
- B. 会谈
- C. 调差问卷
- D. 蒙特卡洛法

#### 信管网参考答案: D

- 74. Software configuration management (SCM) is the task of tracking and controlling changes in the software. Configuration management practices include configuration identification, change control, ( ) and configuration audit.
- A. milestones marking
- B. status reporting
- C. stakeholder management
- D. quality audit

软件配置管理用来跟踪并控制软件的变化。配置管理过程包括配置标识、变更控制、( )和配置审计。

- A. 里程碑标记
- B. 状态报告
- C. 干系人管理
- D. 质量监查

## 信管网参考答案: B

- 75 \( \) is responsible for the attraction, selection, training, assessment, and rewarding of employees, while also overseeing organizational leadership and culture, and ensuring compliance with employment and labor laws.
- A. Human resource management
- B. Strategic analysis
- C. Team management
- D. RACI

#### 信管网解析:

- ( ) 用来吸引、选择、培训、考核以及奖励员工,同时负责组织领导和企业文化,并确保组织遵守相关雇佣和劳动法。
- A. 人力资源管理
- B. 策略分析
- C. 团队建设
- D. RACI

RACI: 是一个相对直观的模型,用以明确组织变革过程中的各个角色及其相关责任。

## 信管网参考答案: A

## 2012 年下半年

- Your company CEO just sent you an E-mail asking you to make a ... on your project, which has been in progress for 10 months, to all Identified internal and external stakeholders. He scheduled the presentation for next Monday. You expect more than 50 people to attend. The first step in preparing the presentation is to (71).
- A. define the audience
- B. determine the objective
- C. decide on the general form of the presentation
- D. plan a presentation strategy

#### 信管网参考答案: B

#### 信管网解析:

你负责的项目已经进行了 10 个月,某天,公司的 CEO 给你发了一封电子邮件,要你向所有的、确定的、内部和外部的干系人报告项目当前的情况,报告的时间定在了下周一,你预计可能会有 50 多人出席。报告准备的第一步是确定目标。

- A: 明确报告的听众
- B: 确定目标
- C: 确定报告的总体格式
- D: 设计一个报告战略

● A data warehouse is a subject-oriented data set used for reporting and analusis. Data warehouses can be subdivided into (72). Which store subsets of data from a warehouse.

(72) A . OLTPs B. transactions

C. data sarts

D. OLAPs

#### 信管网参考答案: C

## 信管网解析:

数据仓库是一个面向主题的用于报告和分析的数据集。数据仓库可以细分为数据集市,即从一个仓库中存储数据的子集。

- A: 联机事务处理
- B: 交易
- C: 数据集市
- D: 联机分析处理
- The communication management plan determines the information and communications needs of the stakeholders. In the following statements related to communication management plan. (73) is false.
- A. The communication management plan is contained in or is a subsidiary plan of, the project management plan.
- B. The communication management plan can be formal or informal, highly detailed or broadly framed, and based on the needs of the project.
- C. The communication manamgement plan organize and summarize the information gathered, and present the results of any analysis as compared the performance measurement baseline.
- D. The communication management plan can include guidelines project status meetings,project team meetings,e-meetines,and e-mail

#### 信管网参考答案: C

#### 信管网解析:

沟通管理计划用于确定项目千系人的信息需求和沟通方法,以下关于沟通管理计划的叙述中,错误的是:沟通管理计划定期收集、对比和分析基准与实际数据,以便了解和沟通项目进展与绩效情况。

- A: 沟通管理计划是项目管理计划的一部分或子计划
- B: 沟通管理计划可以根据项目需求是正式或非正式的、非常详细或高度概括的。
- C: 沟通管理计划定期收集、对比和分析基准与实际数据,以便了解和沟通项目进展与绩效情况。
- D: 沟通管理计划可包括关于状态会议、项目团队回忆、网络会议和电子邮件等的指南。
- Stakeholder management refers to managing communications to satisfy needs of, and resolve issues with, project stakeholders. The (74) is useful responsible for stakeholder management.

(74) A. PMO

B. CIO

C. CCB

D. PM

## 信管网参考答案: D

## 信管网解析:

项目干系人管理是指为满足干系人的需要而与之沟通,并解决所发生的问题,通常,项目经理(PM)负责项目干系人管理。

- A: 项目管理办公室
- B: 首席信息官
- C: 变更控制委员会。
- D: 项目经理
- The most crucial time for project risk assessment is (75).
- A. when a problem surfaces
- B. during the planning phase
- C. during the close-out phase
- D. after the project schedule has been published

## 信管网参考答案: B

## 信管网解析:

进行项目风险评估最关键的时候是:规划阶段

- A: 问题出现时
- B: 规划阶段
- C: 结束阶段
- D: 项目进度公布后

## 2012 年上半年

71. The connection between two networks to from an internet is handled by a machine known as a

A, bridge B, server C, router D, switch

#### 信管网参考答案: C

#### 信管网试题解析:

在互联网中将两个网络连接在一起的设备被称为路由器

72. The TCP protocol is a \_\_ layer protocol.

A, physical B, network C, transport D, application

#### 信管网参考答案: C

## 信管网试题解析:

TCP 协议是传输层协议。

- 73. An example of scope verification is .
- A, review the performance of an installed software module
- B, managing changes to the projectschedule
- C, decomposing the WBS to a workpackage level
- D, performing a benefit/cost analysis to determine if we should proceed with the project

#### 信管网参考答案: A

#### 信管网试题解析:

范围验证的一个示例是\_\_。

- A. 查看己安装的软件模块的性能
- B. 项目进度变更管理
- C. 分解到工作包级别 WBS
- D. 执行成本/效益分析,以确定是否我们应该继续进行项目

范围验证,这一过程用于正式验收项目的阶段成果或项目的最终成果,也叫范围确认。验收的作用就是检查系统或软件是否能正常运行,所以选择 A

- 74. Your project is behind schedule due toconflict between team members. Having resolved the conflict, to get the projectback on schedule, you should consider \_\_.
- A, crashing the schedule
- B, performing resource leveling
- C, conducting reverse resourceallocation scheduling
- D. utilizing the critical chairresources

## 信管网参考答案: B

#### 信管网试题解析:

由于团队成员之间的冲突,造成了项目进度落后于计划,为了解决冲突以使得项目如期完成,你应该考虑: A. 重新安排时间表 B. 执行资源调配 C. 进行反向资源分配调度 D. 利用关键的主要资源

- 75. You have just taken control of aproject in the middle of execution and need to learn who has approval authority for revisions in scope. \_\_ document provides this information.
- A, Resource assignment matrix B, Change control plan
- C, Project charter D, Client organization chart

## 信管网参考答案: B

#### 信管网试题解析:

在项目执行的过程中你刚刚获得项目的控制权力,并且需要了解谁具有范围修正的权限,\_\_文件提供了该信息? A. 资源分配矩阵 B. 变更控制计划 C. 项目章程 D. 客户的组织结构图



## 2011 年下半年

• Quality planning tools are often used to help plan effective quality management activities. (71) is one of such tools, which involves company actual or planned project practices to those or other projects to generate ideas for improvement and to provide a basis by which to measure performance.

(71) A. Benchmarking

B. Quality metric C. Quality checklist D. Brainstorming

### 信管网试题解析:

信管网参考答案: A

● A (72) is a collection of projects and other work that are grouped together to facilitate effect -ive management of that work to meet strategic business objectives.

(72) A, program B, portfolio

C, project of large size D, PMO

## 信管网试题解析:

信管网参考答案: B

- In the process of communication requirement analysis, the project manager should consider the number of potential communication channels or paths as an indicator of the complexity of a project's communication. According to Metcalfe's Law, a project with 10 stakeholders has (73) potential communication channels.
- (73) A, 10 B, 45

C, 50

D, 100

#### 信管网试题解析:

10\*9/2 =45, 信管网参考答案: B

- There are strategies typically deal with threats or risk that may have negative impacts on project objectives if they occur, some other strategies are suggested to deal with risks with potentially positive impacts. (74) is a risk response strategy that may be adopted for either threats or opportunities.
- (74) A, share
- B, Mitigate
- C, Transfer
- D. Acceptance

#### 信管网试题解析:

信管网参考答案: D

| rights and undertak  |  | nment procurement, inclu                              | ies of all kinds that enjoy<br>uding the procuring   |
|--|--|---|--|
| (75) A. users  | B, servers   | C, producers  | D, suppliers   |
| 信管网试题解析:   |  |   |  |
| 信管网参考答案: D   |  |   |  |
| 2011 年上半年  |  |   |  |
| the software and describe of the software.The other                                      | how to use them. This is know to use them. This is know purpose of documentation later in its lifecycle. Docume B. cost mentation B. unmentation D. produmentation B. unmentation D. licen C. features "B. user documentation" | own as(72)because it is                               | One is to explain the(71) of designed to be read by the user internal composition so that the as(73)  D. schedules |
| include other organization<br>(74) A. Benefit contril<br><b>cnitpm解析</b><br>(74)的正确选项是"[ | oution criteria(74)<br>Dution B. Expert  | is not a project selection met judgment C. Scoring me | odels D. Flow charting   |
| dependencies or precede  | nce relationships in PDM. ssor activity is called(75) B. Finish-to-Finish  | The initiation of the success                         | iencing.There are four types of ssor activity depends upon the tart-to-Finish                                      |

## 2010 年下半年

- Project schedule management is made up of six management processes including: activity definition, activity sequencing, (71), and schedule control by order.
- (71) A. activity duration estimating, schedule developing, activity resource estimating
- B. activity resource estimating, activity duration estimating, schedule development
- C. schedule developing, activity resource estimating, activity duration estimating
- D. activity resource estimating, schedule developing, activity duration estimating

## 信管网解析:

项目时间管理包括使项目按时完成所必需的管理过程。进度安排的准确程度可能比成本估计的准确程度更重要。考虑进度安排时要把人员的工作量与花费的时间联系起来,合理分配工作量,利用进度安排的有效分析方法来严格监视项目的进展情况,以使得项目的进度不致被拖延。

项目时间管理过程包括:活动定义、活动排序、活动的资源估算、活动历史估算、制定进度计划及进度控制六个步骤。

以上六个步骤具有先后顺序,因此选择"活动的资源估算"activity resource estimating、"活动历史估算"activity duration estimating、制定进度计划schedule development,所以选B。

#### 信管网参考答案: B

• Many useful tools and techniques are used in developing schedule. (72) is a schedule network analysis technique that modifies the project schedule to account for limited resource.

(72) A. PERT

- B. Resource levelling
- C. Schedule compression
- D. Critical chain method

#### 信管网解析:

在制定项目进度计划中有很多有用的方法和工具。如下:

PERT方法能协调整个计划的各道工序,通过描绘出项目包含的各种活动的先后次序,标明每项活动的时间或相关的成本,合理安排人力、物力、时间、资金,加速计划的完成;

Schedule compression进度压缩,是通过赶工、快速跟进等方法压缩工期,是在不改变项目范围条件下缩短项目进度的途径;

Critical chain method关键路径法计算所有计划活动理论上的最早开始与完成时间、最迟开始与完成时间,寻找活动的关键路径,通过调整关键路径进行进度制定;

Resource levelling资源平衡是根据有限资源调整项目进度的方法。

所以选D。

#### 信管网参考答案: D

• Changes may be requested by any stakeholder involved with the project, but changes can be authorized only by (73).

(73) A. executive IT manager

- B. project manger
- C. change control board
- D. project sponsor

#### 信管网解析:

项目变更可以由IT经理executive IT manager、项目管理者project manager、项目发起人project sponsor等任意项目干系人发起,但只有变更控制委员会change control board授权通过,所以选C。

## 信管网参考答案: C

• Configuration management system can be used in defining approval levels for authorizing changes and providing a method to validate approved changes. (74) is not a project configuration management tool.

(74) A. Rational Clearcase

- B. Quality Function Deployment
- C. Visual SourceSafe
- D. Concurrent Versions System

配置管理的目的在于运用配置标识、配置控制、配置状态统计和配置审计,建立和维护工作产品的完整性。常用的配置管理工具有Visual SourceSafe、Rational Clearcase,以及Concurrent Versions System等。Quality Function Deployment质量功能展开是把顾客或市场的要求转化为设计要求、零部件特性、工艺要求、生产要求的多层次演绎分析方法,与配置管理无关,所以选B。

## 信管网参考答案: B

- Creating WBS means subdividing the major project deliverables into smaller components until the deliverables are defined to the (75) level.
- (75) A. independent resource
- B. individual work load
- C. work milestone
- D. work package\_

## 信管网解析:

WBS工作分解结构是面向可交付物的层次性分析结构,是对完成项目目标、创造可交付物所需执行的项目工作的分解。WBS把项目工作细分为更小、更易管理的工作单元,随着WBS层次的降低,意味着项目工作也越来越详细,直到工作包work package的层次。

独立资源independent resource、个人工作负荷individual work load以及工作里程碑work milestone都不是WBS分解的最小层级,因此选D。

### 信管网参考答案: D

## 2010年上半年

- $\bullet$  (71) assesses the priority of identified risks using their probability of occurring, the corresponding impact on project objectives if the risks do occur, as well as other factors such as the time frame and risk tolerance of the project constraints of cost, schedule, scope, and quality.
- (71) A. Quantitative Risk Analysis
- B. Qualitative Risk Analysis
- C. Enterprise Environmental Factors
- D. Risk Management Plan

## 信管网参考答案: B

#### 信管网解析:

定性风险分析利用风险发生概率、风险一旦发生对项目产生的影响以及其他因素(如时间框架和项目制约条件,即成本、进度、范围、质量的风险承受度水平)对己识别风险进行优先级的评估。

选项A是定量风险分析,选项B是定性风险分析,选项C是企业环境因素,选项D是风险管理计划。

- (72) describes, in detail, the project's deliverables and the work required to create those deliverables.
- (72) A. Product scope description
- B. Project objectives

C. Stakeholder Analysis

D. The project scope statement

## 信管网参考答案: D

## 信管网解析:

项目范围说明书详细描述项目的可交付成果和为了提交这些可交付成果而必须开展的工作。 选项A是产品范围说明书,选项B是项目目标,选项c是干系人分析,选项D是项目范围说明书。

• Fair and <u>(73)</u> competition in government procurement around the world is good business

and good public policy. Competitive pricing, product (74) and performance improvements result from competitive practices and help ensure that government authorities get the best (75) for the public they serve.

(73) A. open

C. dependent

(74) A. recession

C. crisis

(75) A. help

C. value

B. continue

D. reliable

B. innovation

D. ability

B. server

D. policy

## 信管网参考答案: A、B、C

## 信管网解析:

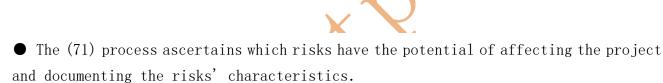
在世界各地的政府采购中,采用公平、公开的竞争是良好的贸易政策和良好的公共政策。富有竞争力的价格、产品的创新和绩效的提高源于竞争性实践活动,并有助于确保政府为公众提供最有价值的服务。

习题(6): 选项 A 是公开的,选项 B 是持续的,选项 C 是依靠的,选项 D 是可靠的。

习题(7): 选项 A 是倒退,选项 B 是创新,选项 C 是危机,选项 D 是能力。

习题(8):选项 A 是帮助,选项 B 是服务,选项 C 是价值,选项 D 是政策。

## 2009 年下半年



- (71) A. Risk Identification
- B. Quantitative Risk Analysis
- C. Qualitative Risk Analysis
- D. Risk Monitoring and Control

## 信管网试题解析:

项目风险管理主要包括编制风险管理计划、风险识别、定性风险分析、定量风险分析、编制风险应对计划和风险监控。

其中,风险识别过程是确定哪些风险可能会对项目产生影响,并将这些风险的特征形成文档。选项 A 是风险识别,选项 B 是定量风险分析,选项 C 是定性风险分析,选项 D 是风险监控。

#### 信管网参考答案:

## (71) A

● The strategies for handling risk comprise of two main types: negative risks, and positive risks. The goal of the plan is to minimize threats and maximize opportunities. When dealing with negative risks, there are three main response strategies (72), Transfer , Mitigate .

(72) A. Challenge

- B. Exploit
- C. Avoid
- D. Enhance

## 信管网试题解析:

风险应对策略包括两种类型:负面风险的应对策略和正向风险的应对策略。风险应对计划的目标是最小化 威胁,并且最大化机会。处理负面风险有三种典型的策略:回避、转移和减轻。

选项 A 是挑战, 选项 B 是开发, 选项 C 是回避, 选项 D 是提高。

### 信管网参考答案:

(72) C

- (73) is a property of object-oriented software by which an abstract operation may be performed in different ways in different classes.
  - (73) A. Method
- B. Polymorphism
- C. Inheritance
- D. Encapsulation

## 信管网试题解析:

多态是面向对象的特征之一,它提供了一个抽象操作,在不同的类中能够执行不同的方法。

选项 A 是方法,选项 B 是多态,选项 C 是继承,选项 D 是封装。

#### 信管网参考答案:

(73) B

- The Unified Modeling Language is a standard graphical language for modeling object-oriented software. (74) can show the behavior of systems in terms of how objects interact with each other.
  - (74) A. Class diagram
  - B. Component diagram
- C. Sequence diagram
- D. Use case diagram

## 信管网试题解析:

统一建模语言是为面向对象软件建模的一种标准图形语言。顺序图可以根据对象间如何交互来展示系统的 行为。

选项 A 是类图, 选项 B 是组件图, 选项 C 是顺序图, 选项 D 是用例图。

#### 信管网参考答案:

(74) C

- The creation of a work breakdown structure (WBS) is the process of (75) the major project deliverables.
  - (75) A. subdividing
- B. assessing
- C. planning
- D. integrating

## 信管网试题解析:

创建工作分解结构是分解项目可交付物的过程。

选项A是分解,选项B是估算,选项C是计划,选项D是整合。

#### 信管网参考答案:

(75) A

## 2009 年上半年

## 第七十一-七十五题

Many of the activities performed during the preliminary investigation are still being conducted in (71), but in much greater depth than before. During this phase, the analyst must become fully aware of the (72) and must develop enough knowledge about the (73) and the existing systems to enable an effective solution to be proposed and implemented. Besides the (74) for process and data of current system, the deliverable from this phase also includes the (75) for the proposed system.

- (71) A. analysis phase
  - C. implementation phase
- (72) A. main symptom
  - C. final blueprint
- (73) A. hardware environment
  - C. software environment
- (74) A. logical models

信管网解析:

- C. design models
- (75) A. hardware and software specification
  - C. formal requirements definition

- B. design phase
- D. maintenance phase
- B. root problem
- D. data specification
- B. testing environment
- D. business environment
- B. physical models

初步调研阶段的许多活动在分析阶段仍然要做,但是会比以前更深入地做。在分析阶段,分析师一定要完全清楚最终蓝图并且开发出充分的关于业务环境知识和目前系统的知识以使一个有效的解决方案被提交和

- D. implementation models
  - B. system performance specification
  - D. general problem statement

实施。除了当前系统的过程和数据的逻辑模型,这一阶段的产出物还包括建议系统的正式需求定义。 信管网参考答案: 71A, 72B, 73D, 74A, 75C

# 2008 年下半年

Define Activities is the process of identifying the specific actions to be performed to produce the (71).

(71)A. project elements

B. work drafts

C. work package

D. project deliverables

Cnitpm 参考答案: D

| <ul> <li>Project work packages are typically decomposed into smal (72), scheduling, executing, and monitoring and controlling the (72)A. reviewing</li> <li>B. estimating</li> <li>C. auditing</li> <li>Cnitpm 参考答案: B</li> </ul>                                   | ·   |  |  |  |  |
|---|---|--|--|--|--|
| <ul> <li>The Estimate Activity Resource process is closely coordinate (73)A. Estimate Costs</li> <li>B. Sequence Activities</li> <li>C. Plan Communications</li> <li>D. Conduct Procurement</li> <li>Cnitpm 参考答案: A</li> </ul>                                      | 5   |  |  |  |  |
| Estimating activity durations uses information on activity  | scope of (74), required resource types, estimated     |  |  |  |  |
| resource quantities, and resource calendars.<br>(74)A. milestone B. baseline C. quality<br>Cnitpm 参考答案: D   | D. work   |  |  |  |  |
| • Developing the project schedule is often an iterative processor project activities and milestones. Schedule development estimates and resource estimates to create an approved proprogress.   | t can require the review and revision of duration     |  |  |  |  |
| (75)A. analyze B. track C. level D. exter Cnitpm 参考答案: B  | nd  |  |  |  |  |
| 2008 年上半年   |   |  |  |  |  |
| enactment service is the heart of a workflow system which core (71) A. waterfall model B. C. evolutionary model D. (72) A. workflow engines B   | ociated interfaces are summarized. The workflow       |  |  |  |  |
| the following:  | of requirements over the life of the project by doing |  |  |  |  |
| <ul> <li>(73) all changes to the requirements</li> <li>Maintaining the relationships among the requirements, the project plans, and the work products</li> <li></li> </ul>  |   |  |  |  |  |
| (73) A. Monitoring B. Managing C. Ga<br>案: B<br>Cnitpm 解析:  | thering D. Reducing <b>Cnitpm</b> 参考答                 |  |  |  |  |
| The receiving activities conduct analyses of the requirements with the requirements provider to ensure that a compatible, shared understandin is reached on the meaning of the requirements. The result of this analysis and dialog is an (74) set of requirements. |   |  |  |  |  |
| (74) A. agreed-to B. agree C. agree-to-do D. agre   |   |  |  |  |  |
| C. agree-to-do D. agree Cnitpm 参考答案: A Cnitpm 解析:   | C WILLI   |  |  |  |  |

| <ul> <li>During the project, requirements change for a variety of reasons. As needs change ar</li> </ul>  | nd as work  |
|---|-------------|
| proceeds, additional requirements are derived and changes may have to be made to the existing rec         | uirements.  |
| It is essential to manage these additions and changes efficiently and effectively. To effectively analyze | the impact  |
| of the changes, it is necessary that the source of each requirement is known and the rationale for an     | y change is |
| documented. The project manager may, however, want to track appropriate measures of re-                   | quirements  |
| volatility to judge whether new or revised (75) are necessary.  |             |

B. controls

D. prelibations

(75) A. proceedings
C. forecasting's

Cnitpm 参考答案: B

## 2007 年下半年

• Project Quality Management processes include all the activities of the (71) that determine quality policies, objectives and responsibilities so that the project will satisfy the needs for which it was undertaken.

(71) A. project

B. project management team

C. performing organization

D. customer

Cnitpm 参考答案: C

• The project team members should also be aware of one of the fundamental tenets of modern quality management: quality is planned, designed and built in, not (72).

(72) A. executed in

B. inspected in

C. check-in

D. look-in

Cnitpm 参考答案: B

• The project (73) is a key input to quality planning since it documents major project deliverables, the project objectives that serve to define important stakeholder requirements, thresholds, and acceptance criteria.

(73) A. work performance information

B. scope statement

C. change requests

D. process analysis

Cnitpm 参考答案: B

• Performing (74) involves monitoring specific project results to determine if they comply with relevant quality standards and identifying ways to eliminate causes of unsatisfactory results.

(74) A. quality planning

B. quality assurance

C. quality performance

D. quality control

Cnitpm 参考答案: D

• (75) involves using mathematical techniques to forecast future outcomes based on historical results.

(75) A. Trend analysis

B. Quality audit

C. Defect repair review

D. Flowcharting

Cnitpm 参考答案: A

## 2006 年下半年

• (66) from one phase are usually reviewed for completeness and accuracy and approved before work starts on the next phase.

(66) A.Process

B.Milestone

C.Work

D. Deliverables

cnitpm 参考答案: D

Cnitpm 解析:

Organizations perform work to achieve a set of objectives. Generally, work can be categorized as either

## 信管网(www.cnitpm.com): 专业信息系统项目管理师、系统集成项目管理工程师网站

| projects or operations, althoug<br>(67) A.confused  | h the two sometir<br>B.same           | nes are (67) .<br>C.overlap  | D.dissever              | cnitpm 参考答                              | 案: C                     |
|---|---------------------------------------|--|-------------------------|---|--------------------------|
| Cnitpm 解析:  |                                       |  |                         |   |                          |
| ● In the project mana<br>articulation, and integrative a<br>customer and other stakeh<br>(68)A.integration<br><b>Cnitpm 解析:</b>   | actions that are                      | · · ·  | t completion, ctations. |   | meeting                  |
| work required, and only the wo  |                                       | the processes require<br>mplete the project suc<br>C.Configuration |                         |   |                          |
| Cnitpm 解析:  |                                       |  |                         |   |                          |
| <ul> <li>On some projects, e<br/>activity duration estimating, ar<br/>performed by a person over a r</li> <li>(70) A.time estimating</li> <li>C.project planning</li> </ul> | nd (70) are so<br>elatively short per | tightly linked that the  | y are viewed as a       | a si <mark>ngle process t</mark> l      |                          |
| Cnitpm 解析:  |                                       |  |                         | • |                          |
| ● In approximating cosincluding (71) 。 (71) A.budget  | ts, the estimator<br>B.plan           | considers the possible   | •                       | tion of the cost cnitpm 参考答             |                          |
| Cnitpm 解析:  | в.ріан                                | C.HSK  | D.contract              | cintpin 多为是                             | ·未: C                    |
| <ul> <li>Project Quality Manage</li> <li>While Project Quality Manage</li> <li>quality measures and techniqu</li> <li>(72) A.performance</li> <li>Cnitpm 解析:</li> </ul>     | ement applies to                      | all projects, regardles  | ss of the nature        | of their produc                         | t, product               |
| <ul> <li>(73) is a category<br/>technical characteristics. It is no</li> </ul>  |                                       | ducts or services hav  | ing the same fu         | ınctional use but                       | different                |
| (73)A.Problem<br>Cnitpm 解析:   | B.Grade                               | C.Risk   | D.Defect                | cnitpm 参考答                              | 案: B                     |
| <ul> <li>Project (74) Ma<br/>timely and appropriate general<br/>of project information.</li> </ul>  | -                                     | e Knowledge Area tha<br>listribution, storage,                     |                         | · ·                                     | to ensure<br>lisposition |
| (74) A.Integration  | B.Time                                | C.Planning   | D.Communica             | ation <b>cnitpm</b> 💈                   | 多考答案:                    |
| Cnitpm 解析:  |                                       |  |                         |   |                          |
| (75)A.Risk Identificati<br>C.Qualitative Risk A   | on                                    | of risk events and assi<br>B.Quantitative Ris<br>D.Risk Monitoring | sk Analysis             | ating to those rish                     | KS.                      |
| cnitpm 参考答案:B<br>Cnitpm 解析:   |                                       |  |                         |   |                          |

• (66) means that every project has a definite beginning and a definite end.

## 2005 年下半年

|  | Project phase          | B. Unique              | C . Temporary           | D. Closure         | 信管网参考答           |  |  |
|--|------------------------|------------------------|-------------------------|--------------------|------------------|--|--|
| 案: C   |                        |                        |                         |                    |                  |  |  |
| ●The (67) defines the phases that connect the beginning of a project to its end.   |                        |                        |                         |                    |                  |  |  |
|  | schedule               | at connect the begin   | B. project life co      |                    |                  |  |  |
|  | temporary              |                        |                         | 信管网参考答案            | . D              |  |  |
| C.   | temporary              |                        | D. Illilestone          | II E MOTO TO A     | ; Б              |  |  |
| ● (68) are   | individuals and organi | zations that are activ | vely involved in the pr | oject, or whose in | terests may be   |  |  |
| affected as a result   | of project execution   | or project completio   | n.                      |                    |                  |  |  |
| (68) A.  | Project managers       |                        | B. Project team         |                    |                  |  |  |
| C.   | Sponsor s              |                        | D. Project stake        | holders 信管网        | 参考答案: D          |  |  |
| ● The (6   | 69) Process Group co   | onsists of the proces  | ses used to complete    | the work defined   | d in the project |  |  |
|  | to accomplish the pro  |                        | ·                       |                    | , ,              |  |  |
|  | Planning               |                        | B. Executing            |                    |                  |  |  |
| C.   | Monitoring and Cont    | rolling                | D. Closing 信管网          | 参考答案: B            |                  |  |  |
| • The (70) provides the project manager with the authority to apply organizational resources to project  |                        |                        |                         |                    |                  |  |  |
| activities.  |                        |                        |                         |                    |                  |  |  |
|  | project managemen      | t plan                 | B . contract            |                    |                  |  |  |
|  | project human resou    |                        | D . project charte      | r 信管网参考智           | ·<br>答案:D        |  |  |
|  | project naman reco     |                        | ) in project circuits   | 18 11 12 7 1       | 1214             |  |  |
| ● The (7   | 1) describes, in det   | ail, the project 's    | deliverables and the    | work required t    | o create those   |  |  |
| deliverables.  |                        |                        |                         |                    |                  |  |  |
| (71) A.  | project scope statem   | nent                   | B . project require     | ement              |                  |  |  |
| C.   | project charter        |                        | D . product specif      | ication 信管网        | 参考答案:A           |  |  |
|  |                        |                        | _                       |                    |                  |  |  |
|  |                        |                        | uses information on     |                    |                  |  |  |
|  |                        |                        | resource calendars wi   |                    |                  |  |  |
|  | estimating B.          | defining C             | . planning              | D . sequencing     | 信官內麥考            |  |  |
| 答案: A  | A1 •                   |                        |                         |                    |                  |  |  |
| ■ PDM in   | cludes four types of d | onandancias ar prac    | edence relationships:.  | (72) The cor       | mplotion of the  |  |  |
|  | lepends upon the init  |                        |                         | (73). The col      | inpletion of the |  |  |
|  | Finish-to-Start        | dution of the predect  | B. Finish-to-Finish     |                    |                  |  |  |
|  | Start-to-Start         |                        | D. Start-to-Finish      | 信管网参考答案            | 5. D             |  |  |
|  |                        |                        |                         | 10 01 10 3 0 7     | •                |  |  |
| • (74)   | is the budgeted an     | nount for the work     | actually completed o    | n the schedule a   | ctivity or WBS   |  |  |
|  | a given time period.   |                        | , .                     |                    | •                |  |  |
| (74) A.  | Planned value          |                        | B. Earned value         |                    |                  |  |  |
| C.   | Actual cost            |                        | D. Cost variance        | 信管网参考答案            | <b>≷:</b> B      |  |  |
| • (75)   | involves comparing a   | actual or planned pr   | oiect practices to tho  | se of other projec | rts to generate  |  |  |
| • (75) involves comparing actual or planned project practices to those of other projects to generate ideas for improvement and to provide a basis by which to measure performance. These other projects can be |                        |                        |                         |                    |                  |  |  |
| within the performing organization or outside of it, and can be within the same or in another application area.  |                        |                        |                         |                    |                  |  |  |
| (75) A.  |                        |                        | . Benchmarking          | D. Baseline        |                  |  |  |
| 信管网参考答案:   |                        |                        | J                       |                    |                  |  |  |

## 2005 年上半年

| rectangles,referred to a dependencies. This methor initiation of the successor (66) A. PDM (67) A. F-S (68) A. F-S  | od includes following typor activity, depends upor   | ectivites and connects<br>es of dependcies orpre<br>n the completion of th   | them with arrovecedence relationshie predecessor acti  | vs that asow the nips:(67)the   |
|---|--|--|--|---|
| A、A、D<br>信管网解析:   |  |  |  |   |
| complete each schedule at<br>For example, in most app<br>for reducing the cost of<br>whether the expected sat<br>expressed in units of<br>business need, justificat<br>information about project<br>approximation | the execution phase an avings can offset the cost (70) to facilitate comparison, requirements, and crequirements that is contact.  C. specification  C. time (71) A. project seems | work during a design phe design p | considering various of ase is widely held to The cost estimating gn work. Cost estimating across projects. The result of the project. It mating. (69) A. a | costing alternatives.  In have the potential grocess considers mates are generally (71) describes the provides important ccuracy B.  B. work matement of work |
| costs. Models can be sim  | ne involves using project of ple or complex. (72) A setric Estimating  | . Cost Aggregation   | ematical model to p  | B. Reserve  |
| ● (73) is a measurable document, or working pro信管网参考答案: B 信管网解析:  | e, verifiable work produc<br>ototype. (73) A. Milesto  | · ·  | ·  | •   |
| ● (74) are individuals affected as a result of proits results. (74)A. Contro D. Project managers 信行信管网解析:   | ols  | completion; they may a   | lso exert influence o  |   |
| ● (75) is the process of<br>the scope includes review<br>A. Project acceptance<br>C. Scope definitio<br>信管网参考答案: B<br>信管网解析:  | _  | •  | ll were completed s  |   |

## 2、信息系统项目管理师备考常见计算机技术词汇

abstract 抽象

accuracy 精确

achieve 完成,成功

Activity diagram 活动图

Administrator Subsystem 设备间子系统

ADSL Asymmetric Digital Subscriber Line,非对称数字用户环路

Aggregation 聚合

alternatives 另类的

ameasurable 改善

ANSI American National Standards Institute, 美国国家标准协会

AON Active Optical Network, 有源光网络

API Application Programming Interface,应用程序编程接口

Application Layer 应用层

approxination 几乎正确地

ARP Address Resolution Protocol,地址解析协议

articulation, 连接

assesses 评估

Association 关联

ATM Asynchronous Transfer Mode, 异步传输模式

Attribute 属性

authority 权力

Availability 可用性

Avoid 避免

aware 意识到

B/S Browser/Server,浏览器/服务器

B2B Business To Business, 企业对企业

B2C Business To Customer, 企业对消费者

Backbone Subsystem 4 垂直干线子系统

BI Business Intelligence,商业智能

BM Dynamic Baseline Model 动态基线模型

Bridge 网桥

BSP -Business System Planning, 企业系统规划

C/S Client/Server, 客户机/服务器

C2C Customer To Customer, 消费者对消费者

CA Certification Authorization, 认证机关

CAD Computer—Aided Design, 计算机辅助设计

calendars 日历, 月历

Campus Backbone Subsystem 楼字(建筑群)子系统

category 种类

CDMA Code Division Multiple Access,码分多址

Challeng 挑战

Class 类

Class diagram 类图

Cloud Computing 云计算

Collaboration diagram 协作图

Communication 消息通信

Component 构件

Component diagram 构件图

Composite 组合

Confidentiality 机密性

consolidation, 合并,

constructe 构造

Containe 容器

coordinated 调节,协调

CORBA Common Object Request Broker Architecture, 公共对象请求代理体系结构 corresponding.相应的

CRM Customer Relationship Management,客户关系管理

DAS Direct-Attached Storage, 直接连接存储

Data Mart 数据集市

Data Mining 数据挖掘

Data Warehouse 数据仓库

Database 数据库

Datalink Layer 数据链路层

DCF Discounted Cash Flow 折现现金流

DCOM Distributed Component Object Model.分布式构件对象模型

DD Data Dictionary,数据字典

DDN Digital Data Network,数字数据网

decomposed 腐烂

definite 明确的

Dependency 依赖

Deployment diagram 部署图

derived from 来源于

DES Data Encryption Standard,数据加密标准

Development View 开发视图

DFD Data Flow Diagram,数据流图

DHCP Dynamic Host Configuration Protocol,动态主机设置协议

Directory structure - 目录结构

Distributed Computing 分布式计算

DSS Decision Support System, 决策支持系统

EC Electronic commerce ,电子商务

EDI Electronic Data Interchange,电子数据交换

enactment 颁布, 扮演

Enhance igate 提高

Equipment Room Subsystem 设备间子系统

E-R Entity Relationship Diagram, E-R 图

ERP Enterprise Resource Planning, 企业资源计划

ERP Enterprise Resource Planning 企业资源规划

especially 特别, 尤其

essential 基本的

Ethernet 以太网

evolutionary model 演变型

Exploit 开发

Extendibility 可扩展性

FDMA Frequency Division Multiple Access,频分多址

feasibility 可行性

Firewall 防火墙

forecast 预测, 预报

FTP File Transfer Protocol, 文件传输协议

FTTB Fiber to The Building, 光纤到楼

FTTC Fiber To The Curb, 光纤到路边

FTTH Fiber To The Home, 光纤到户

FTTR Fiber To The Remote module, 光纤到远端接入点

FTTZ Fiber To The Zone, 光纤到小区

function -函数

Functionality 功能性

fundamental 基本(础)的

funding 基金;储备,存款

G2B Government to Business,政府对企业

G2C Government to Citizen,政府对公众

G2E Government to Employee, 政府对公务员

G2G Government to Government, 政府部门之间

Gateway 网关

Generalization 泛化

GIS Geographic Information System, 地理信息系统

Graphical User Interface 图形用户界面

Grid Computing 网格计算

HDSL High-speed Digital Subscriber Line, 高速率数字用户线路

HFC Hybrid Fiber—Coaxial,混合光纤同轴电缆网

Horizontal Backbone Subsystem 水平干线子系统

HTML Hypertext Markup Language,超文本标记语言

IDEA International Data Encryption Algorithm, 国际加密数据算法

identifying 认同

IEC International Electro technical Commission,国际电工委员会

IEEE Institute of Electrical and Electronics Engineers,电气电子工程师协会

impact 影响

individuals 个别地

Information Security 信息安全

Inheritance 继承

inspected in 检查

Integrity 完整性

investigation 调查

involves 涉及

IOT Internet of Things, 物联网

IPSec The Internet Protocol Security, Internet 协议安全性

IS Information System,信息系统

International Organization for Standardization,国际标准化组织 **ISO** Information Technology Infrastructure Library, 信息技术基础架构库 ITIL **ITSM** IT Service Management, IT 服务管理 ITU International Telecommunications Union, 国际电信联盟 LAN Local Area Network,局域网 Logic View 逻辑视图 Maintainability 可维护性 Message 消息 中间件 Middleware **MIS** Management Information System,管理信息系统 Modifiability 可修改性 模块视图 Module View **MRP** Material Requirement Planning,物料需求计划 **MRPII** Manufacturing Resource Planning,制造资源计划 Network Attached Storage,网络连接存储 NAS Network Layer 网络层 不可否认性 Non-Repudiation numerical 数值的 对象 Object Object diagram 对象图 **OCR** -Optical Character Recognition, 光学字符识别 On-Line Analytical Processing, 在线联机分析处理 **OLAP** On-Line Transaction Processing, 联机事务处理系统 **OLTP** Object Management Group,对象管理组织 **OMG** Object-Oriented Analysis, 面向对象分析方法 OOA Object-Oriented Design, 面向对象设计 OOD OOP Object Oriented Programming, 面向对象编程 Open System Interconnect,开放式互联系统 OSI Plesiochronous Digital Hierarchy, 异步光网络 PDH Premises Distribution System, 综合布线系统 **PDS** 性能 Performance 物理层 Physical Layer 物理视图 Physical View Public Key Infrastructure, 公钥基础设施 **PKI** Privilege Management Infrastructure, 授权管理基础设施 **PMI** Passive Optical Network,无源光网络 **PON** -可移植性 **Portability PPTP** Point to Point Tunneling Protocol, 点对点协议 predecessor activity preliminary 初步的 Presentation Layer -表示层 priority 重点

property 财产,性能

prototype 原型

Proxy 代理

RAID Redundant Array of Independent Disk,独立冗余磁盘阵列

Reassemble 结构重组

recession 衰退

reconciliation 和解

Reliability 可靠性

reliable 可靠的

responsibilities 职责

revised 修订

RFID Radio Frequency Identification,射频识别

Router 路由器

RPC Remote Procedure Call,远程过程调用

RSA 由 Ron Rivest、Adi Shamirh 和 LenAdleman 三人创建,著名非对称加密算法

SA Structured Analisys,结构化分析方法

SAN Storage Area Network,存储区域网络

Scenarios 场景

SCM Supply Chain Management, 供应链管理

SDH Synchronous Digital Hierarchy,同步光网络

Security 安全性

Sequence diagram 序列图

Server 服务器

Session Layer 会话层

SOA Service Oriented Architecture,面向服务的体系结构

SOAP Simple Object Access Protocol,简单对象访问协议

specification 规范; 明确说明; 说明书

spiral model 螺旋型

SQA Software Quality Assurance, 软件质量保证

State diagram 状态图

successor activity

Switch 交换机

TCP Transmission Control Protocol ,传输控制协议

TDMA Time Division Multiple Access, 时分多址

technique 技术,技能

template 模版

temporary 暂时的

Token King 令牌环网

tolerance 容忍

TPS Transaction process System, 事务处理系统

Transport Layer 传输层

UDDI Universal Description, Discovery and Integration, 通用描述、发现与集成服务

UDP User Datagram Protocol,用户数据包协议

UML Unified Modeling Language,统一建模语言

unification, 统一,

URL Uniform Resource Locator,统一资源定位器

Use case diagram 用例图

VDSL Very-high-bit-rate Digital Subscriber loop, 甚高速数字用户环路

Virus -病毒

volatility 动荡不定的

VPN Virtual Private Network, 虚拟专用网

WAN Wide Area Network, 广域网

waterfall model

WDMA Wave Division Multiple Access, 波分多址

Web Services Web 服务

WFMS Workflow Management System, 工作流管理系统

Work Area Subsystem 工作区子系统

WorkFlow 工作流 workflow reference model Workstation 工作站

WSDL Web Services Description Language, Web 服务描述语言

XML Extensible Markup Language,可扩展标记语言

## 3、信息系统项目管理师备考常见的项目管理词汇

ABC Activity Based Costing ,基于活动的成本核算

AC Actual Cost, 已完成工作量的实际费用

Accept 验收

Acceptable Quality Level 可接受质量水平

Acceptance Standard 验收标准

Action 处理 Activity 活动

Activity Definition 活动定义

Activity Description 活动描述

Activity Description 〈活动描述/说明

Activity List 活动清单

ACWP Actual Cost of Work Performed 已完成工作实际成本

ADM Arrow Diagram Method, 箭线图法

ADM Arrow Diagram Method 箭线图方法

AF Actual Finish Date 实际完成日期

Analogous Estimating 类比估算

AOA Active On the Arrow,双代号网络图法

Approve 批准

APR Acquisition Plan Review, 采购计划评审

APR Acquisition Plan Review 采购计划评审

AQL Acceptable Quality Level 可接受质量水平

AS Actual Start Date 实际开始日期

BAC Budget At Completion, 计划总额

BAC Baseline at Completion 完成/完工基线

BAC Budget at Completion 完工预算

Bar Chart 横道图

Base line 基线

BCWP Budgeted Cost of Work Performed 己完工作预算成本

BCWS Budgeted Cost of Work Scheduled 计划工作的预算成本

Benchmarking Analysis 基准比较分析法

Bottom-Up-Estimating 自底向上法

Brainstorming 头脑风暴法

BSA Balanced Scorecard Approach 平衡记分卡方法

CCB Change Control Board,变更控制委员会

CCB Configuration Management Board,配置管理委员会

Check 检查

Check point 检查点

Checklist 检查单

CI Configuration Items, 配置项

Claim 索赔

Closing Process 收尾过程组

CM Configuration Management,配置管理

CMM Capability Maturity Model,能力成熟度模型

CMMI Capability Maturity Model Integration,能力成熟度模型集成

CMO Configuration Management Officer,配置管理员

COCOMO Constructive Cost Model,构造性成本模型

Communicate 沟通

Communication Channel 沟通渠道

Communication Plan 沟通计划

Compromise 妥协

Concurrent Engineering 并行工程

Configuration Library 配置库

Configuration Status Report 配置状态报告

Contract 合同

Contract Administration 合同管理

Contract Close-out 合同收尾

Contract Target Cost 合同目标成本

Controlled Library 受控库

Controlling Process 控制过程组

Cost 成本

Cost Baseline 成本基准

Cost Budget 成本预算

Cost Estimating 成本估算

Cost Management Plan 成本管理计划

Cost of Quality 质量成本

Cost Variance 成本偏差

CPFF Cost Plus Fixed Fee, 成本加固定费用(合同)

CPI Cost Performed Index, 成本绩效指标

CPI Cost Performance Index 成本绩效指数

CPI Cost Performance Indicator 成本绩效指数

CPIF Cost Plus Incentive Fee,成本加奖励费用(合同)

CPIFC Cost Plus Incentive Fee Contract 成本加奖励费用合同

CPM Critical Path Method, 关键路线法

CPM Critical Path Method 关键路径法

CPPC Cost Plus Percentage of Cost Contract 成本加成本百分比合同

CPR Cost Performance Ratio 成本绩效比率

CPR Cost Performance Report 成本绩效报告

CR Change Request,变更请求

Crashing 压缩、赶工

Critical Design Review 关键设计评审

CTC Contract Target Cost 合同目标成本

CTP Contract Target Price 合同目标价格

CV Cost Variance, 费用偏差

Decision Tree Analysis 决策树分析

Defect 缺陷

Deliverable 可交付物

Delphi 德尔菲法

Demonstration 论证

Development Library 开发库

Discounted Cash Flow 折现现金流

Do 行动

Document 文档

Dummy Activity 虚活动

EAC Estimate At Completion, 完成时估算

EAC Estimated Actual at Completion 实际完工估算

EF Earliest Finish Time, 最早完成时间

Enterprise Environmental Factors 事业环境因素

ES Earliest Start Time,最早开始时间

ETC - Estimate To Complete, 完成尚需成本估算

ETC Estimate To Complete 尚未完成/完工的估算

EV Earned Value, 已完成工作量的预算成本

EVM -Earned Value Management, 挣值管理

Executing Process 执行过程组

Expert Judgment 专家判断

Fast Tracking 快速跟进

FF Free Float, 自由时差

FFP Firm Fixed Price, 完全固定总价(合同)

Force 强迫

Functional Organization 职能组织

Gantt Chart 甘特图

Graphical Evaluation and Review Technique 图形评审技术

Information Distribution 信息分发

Initiating Process -启动过程组

Input 输入

Inspection 审查

LF Latest Finish Time, 最迟完成时间

LS Latest Start Time,最迟开始时间

Matrix Organization 矩阵型组织

Method 方法

Milestone 里程碑

Monte Carlo Analysis -蒙特卡洛分析

Most likely time 最可能时间

OBS Organizational Breakdown Structure, 组织分解结构

Operations 运作

Optimistic time - 乐观时间

Organizational Process Assets 组织过程资产

Output 输出

Outsourcing -外包

Pareto Chart 帕累托图

PDM Precedence Diagram Method, 前导图法

Performance Report 绩效报告

PERT Program Evaluation and Review Technique, 计划评审技术

Pessimistic time 悲观时间

Phases 阶段 Plan 计划

Planning Process 计划过程组

PMBOK Project Management Body Of Knowledge, 项目管理知识体系

PMIS Project Management Information System, 项目管理信息系统

PMO Project Management Office,项目管理办公室

Problem Solving 问题解决

Process 过程

Product Documentation 产品文档

Product Library 产品库

Product Life Cycle 产品生命周期

Product Scope -产品范围 Project Charter 项目章程

Project Management Plan 项目管理计划

Project Management Process Group 项目管理过程组

Project Manager 项目经理

Project Organization 项目型组织

Project Scope 项目范围

Project Sponsor 项目发起人

Project Stakeholder 项目干系人

Project Team 项目团队

Projects 项目

PV Plan Value, 计划工作量的预算费用

QA Quality Assurance, 质量保证

QC Quality Control, 质量控制

Qualitative Risk Analysis 定性风险分析

Quality 质量

Quantitative Risk Analysis 定量风险分析

RAM Responsibility Assignment Matrix, 责任分配矩阵

RBS Resource Breakdown Structure, 资源分解结构

Reserve Analysis 预留分析

Residual Risk 残余风险

Residual Transference 风险转移

Resource Calendar 资源日历

Resource Leveling 资源平衡

Resource Planning 资源规划

Review 评审

RFP Request for Proposal, 请求建议书

RFQ Request for Quotation, 请求报价单

Risk 风险

Risk Acceptance 风险接受

Risk Analysis 风险分析

Risk Aversion 风险规避

Risk Distinguish 风险识别

Risk Mitigation 风险缓解

Risk Response 风险应对

Rolling Wave Plan 滚动式计划

Round-robin Review 轮查

Schedule 进度

Schedule Analysis 进度计划分析

Schedule Compression 进度计划压缩

Schedule Control 进度计划控制

Scope Change 范围变更

Scope Creep 范围蔓延

Scope Definition 范围定义

Scope Verification 范围验证

S-Curve S 曲线

Sensitivity Analysis 灵敏度分析

Smooth 圆滑

SOW Statement Of Work, 工作说明书

SPI Schedul Performed Index,进度绩效指标

Strategy 战略

Supervisor 监理

SV Schedule Variance, 进度偏差

SWOT <Strengths (优势)、Weaknesses (劣势)、Opportunities(机遇)、Threats (挑战)

System Documentation 系统文档

Team Development 团队建设

Team members 团队成员

Technology 技术

TF Total Float,总时差

Three-point Estimate 三点估算

Tool 工具

TQM Total Quality Management,全面质量管理

User Documentation 用户文档

Version 版本

Virtual Team 虚拟团队

Walkthrough 走查

WBS Work Breakdown Structure, 工作分解结构

Withdrawal 撤退

Work Package 工作包 Workaround 权变措施

