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JIMMY B. NGUYEN

EDUCATION

University of Washington

September 2013 - June 2018 B.S. in Informatics, Human-Computer Interaction GPA: 3.56, Dean's List 9 quarters

EXPERIENCE

UX Design Intern

Zillow Group June 2018 - Present Improving and rethinking the selling experience for homeowners on Zillow.

Web & Digital Media Intern

UW Office of Minority Affairs and Diversity
August 2017 - June 2018
Developed and updated OMA&D web pages.
Created graphics for web and print. Used email
marketing tools to update newsletters. Managed
social media properties and online calendar system.

Product Design Intern

XO Group, Inc.
June 2017 - August 2017
Conducted user research

Conducted user research and user testing. Worked closely with a cross-functional team using agile. Created mockups, prototypes, and design specs for solutions that will affect the 12 million unique monthly visitors of The Knot.

Independent Contractor

IvyStart

July 2017 - August 2017

Gathered user and business requirements from key stakeholders. Redesigned and developed the website and internal portal of the company based on findings.

SKILLS

Knowledge

Wireframing, prototyping, user interface design, user experience design, user research, user testing, web design, mobile design, information architecture

Tools

Sketch, Adobe CC, Figma, Zeplin, Balsamiq, InVision, SlickPlan, Optimizely, MixPanel, Google Analytics, WordPress