**Curriculum Vitae**

**Yen Lung Chen**

86 Reuben Street, Dublin 8, Ireland

+353 085 7851 560

[jimmychen0123@gmail.com](mailto:jimmychen0123@gmail.com)

Current Visa: Stamp 1G

GitHub: <https://github.com/jimmychen0123>

LinkedIn: <https://www.linkedin.com/in/yen-lung-chen-3526a7a2/>

**PROFILE**

For the past few years I have traveled and worked in different countries and experienced a variety of cultures and people of different backgrounds

around the world. I have been fortunate to experience the diversity of these cultures and to learn, grow and respect the vast diversity of them. The passion and curiosity I have for life has driven me to learn to appreciate all aspects of each culture and their values. Moreover, I value the role of the individual within a team for growth and progress.

**EDUCATION & TRAINING**

Griffith College Dublin, Ireland 2018-2019

**Higher Diploma In Computer Science (Level 8)**

First Class Honors (PPA: 89)

Fu Jen Catholic University, Taiwan 2006-2010

**Bachelor Of Nutrition Science**

Lynda.com from LinkedIn,  Online course website 2018 -Present

\*Please go to my LinkedIn page to view the certifications

**CORE SKILLS**

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| --- | --- |
| * Java | * Agile Software Development |
| * PHP | * Object Oriented Development |
| * HTML 5 | * Programming and Data Structures |
| * CSS | * HCI & GUI Programming |
| * MySQL | * Software Engineering for Web Application |
| * Bootstrap | * People Leadership |
| * Organization | * Customer Service |

**Language**

|  |  |
| --- | --- |
| * Native Chinese | * Fluent English |

**EMPLOYMENT EXPERIENCE**

**SALES ASSISTANT(Part time), MUJI September 2018-PRESENT**

IRELAND

* My role involved till operations and quality customer service.

**ASSISTANT MANAGER, FURLA 2016-2017**

IRELAND - WORKING HOLIDAY VISA

* Making business plan to meet annul target of store.
* Handling all operational procedures(sale reports, stock, rota, payroll etc.).
* I was specialised in Chinese market and Chinese customer relations(CRM).
* Being able to be a strong trouble shooter, good planners for daily multitasking.
* Handling delicate situations with fairness and patience, follow corporate guidelines and hold every employee to high standards.
* Forming a great working environment.

**KEY HOLDER, FURLA 2014-2016**

UK - YOUTH MOBILITY SCHEME VISA

* Carry out all operational procedures in manager’s absence.
* Responsibility of the keyholder is to open and close the store.
* I was also trained in the day-to-day procedures that are necessary for establishment to run smoothly.
* Lead customers through the sales process: demonstrating product features/benefits, selecting product, coordinating and purchasing products.
* Utilize company resources to generate traffic and maintain customer contact to build business.

**Personal Objective**

As an enthusiast about travel and photography, I aim to combine these interests with the resources of digital world and technologies to bring awareness to environmental issues. I believe that creating an environmentally friendly society is vital to our world.

**References available on request**