| **Skills**  Networking LAN/WAN - 9 years  Cisco IOS - 9 years  Wireless - 11 years  Security - 5 years  VMware - 4 years  Network Admin and implementation - 11 years  QoS mechanisms - 4 years  Broadband expertise - 4 years  Juniper - 2 years  Lead and Supervisor Experience - 5 years  Windows - 11 years  Apple IOS - 11 years  Firewall - 5 years  SDI - 4 years  ITIL - 8 years | **Profile**  Network & Systems Engineer with 11 years’ experience designing LAN/WAN, securing, and maintaining enterprise infrastructures across Cisco, Palo Alto, and VMware. Skilled in Active Directory, Group Policy, DNS/DHCP, and admin suites. Proven in network optimization, firewall/IDS management, and automation via PowerShell, Python, SDI. Strong in migrations, downtime reduction, and ITIL-based deployments. Currently advancing CompTIA Security+ and Google Cloud security to enhance enterprise security and cloud expertise. |
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| **Certs / Official Training**   * **Network + cert** * **A+ cert** * **ACI Cisco** * **SDWAN Cisco** * **Splunk Cert and trained** * **SDI** * **Cybersecurity foundation** * **Security + - in progress** * **Palo Alto trained** * **VMware trained** * **Fortinet firewall and controller** * **Cisco Controllers**   **Security Clearance**  **Public Trust** | **Employment History**  **Network Engineer, Johnson Automotive**  June 2025 — July 2025  Collaborated with leadership to strengthen security posture and ensure compliance with FTC regulations. Resolved long-standing issues within the Cisco CUCM suite by implementing ITIL/ITIM best practices, improving reliability both LAN/WAN on SDI, and communication efficiency. Supported daily operations by managing and troubleshooting complex network issues, enhancing performance and stability across the enterprise environment.  **Network Engineer, Northern Light Hospitals, ME**  April 2024 — December 2024  Led deployment of Cisco SD-WAN to connect distributed hospital sites, integrated Palo Alto Panorama for centralized firewall management, and optimized Aruba wireless for secure, high-performance healthcare networks. Contracted by Randstad for Optum/Northern Light Health, I drove statewide infrastructure upgrades both LAN/WAN, replacing legacy 100Mb devices with gigabit-capable 9k hardware, configuring firewall rules, advanced ISE, device stacking, and wireless controllers to ensure resilient, compliant, and optimized hospital operations  **Senior Network Engineer, Sappi, ME**  September 2022 — March 2024  Spearheaded Cisco network upgrades and deployed advanced Aruba wireless solutions, integrating Palo Alto Panorama and AI enhanced firewalls for comprehensive security. Led troubleshooting efforts on LAN that cut downtime by 20% and improved reliability. As Sr. Network Engineer for Sappi NA, collaborated with global teams to implement seamless network WAN changes, aligning with business expectations.  **Network Core Engineer / Project Manager / TAC / Incident Management ITIL, BB&T, Wilson, NC**  February 2017 — September 2022  Led infrastructure conversions to Get-VPN, IWAN, and SD-WAN on the branch LANs, and WAN to the CORE ASRs, ensuring seamless transitions with minimal customer impact. Completed Cisco training and certifications in Wireless, ACI, SD-WAN, and Splunk (certified). Managed implementations, uptime, and site readiness to minimize downtime and disruption. Supported VoIP team with soft phones, extension mobility, SNR, and FXO/POT line issues, while collaborating with InfoSec on firewall configurations to enhance security. Contributed to Thin Client project troubleshooting and integration tasks.  **Tier 3 Wireless/Network Engineer, USPS, Raleigh, NC**  July 2016 — March 2017  Critical role in the repair and setup of escalated network issues at USPS, covering both wired LAN/WAN and wireless domains. Tasked with maintaining and upgrading the entire United States backbone for USPS, involving a range of equipment and tools such as CPI, Ekahau, Inssider, ACS servers, ISE, ServiceNOW, Access Points, WGBs, and Cisco and Juniper switches and routers. |
|  | **Education**  **Computer Repair and Networking, Porter and Chester, Watertown, CT** March 2011 — January 2012 |