# CustomerMind IQ

# Training Portal

Comprehensive Learning Resources & Documentation

**Professional Training Hub v2.0**

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## Quick Start Guide

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Get up and running with CustomerMind IQ in under 30 minutes

- ✓ Authentication & login setup
- ✓ 7-day free trial registration
- ✓ Subscription plans overview
- ✓ Dashboard navigation basics
- ✓ Essential features walkthrough
- ✓ First steps & best practices

## Complete Training Manual

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In-depth guide covering all platform features and advanced capabilities

- ✓ Comprehensive feature documentation
- ✓ Customer & website analytics
- ✓ Marketing automation tutorials
- ✓ Revenue analytics & forecasting
- ✓ Integration setup guides
- ✓ Troubleshooting & best practices

## 🛡️ Admin Training Manual

Advanced administrative features and platform management

✓ Banner & announcement management

✓ Discount & promotion system

✓ User account impersonation

✓ Analytics dashboard & reporting

✓ Security & compliance

✓ Support & escalation procedures

## 🎬 Video Training Library

Step-by-step video tutorials and interactive demonstrations

✓ Module-specific video tutorials

✓ Feature demonstration walkthroughs

✓ Best practices & use cases

✓ Integration setup videos

✓ Troubleshooting guides

✓ Advanced tips & tricks

## 📄 Professional PDF Training Materials

Download high-quality, professional PDF versions for offline viewing and team distribution

📋 **Quick Start Guide PDF**

📚 **Complete Manual PDF**

🛡️ **Admin Manual PDF**

# 📈 Recommended Learning Path

**1** **Start with Quick Start Guide**

Begin with the Quick Start Guide to set up your account, understand basic navigation, and access your 7-day free trial.

**2** **Explore Customer Analytics**

Dive into Customer Intelligence, Marketing Automation, and Revenue Analytics modules to understand core platform capabilities.

**3** **Configure Integrations**

Connect your existing tools and data sources using the Integration & Data Hub for comprehensive analytics.

**4** **Advanced Features Training**

Master advanced features like behavioral clustering, churn prevention, and predictive analytics using the Complete Manual.

**5** **Admin Capabilities (If Applicable)**

For administrators: Learn banner management, discount systems, user impersonation, and analytics dashboard features.

**6** **Optimization & Best Practices**

Implement best practices, optimize dashboards, and establish regular review cycles for maximum platform value.

# ⚡ Quick Reference

## Admin Login

Email:
admin@customermindiq.com
Password: CustomerMindIQ2025!

## Current Pricing (50% Off Sale)

Starter: $49/month (reg. $99)
Professional: $149/month
(reg. $299)
Enterprise: $399/month (reg.
$799)

## Free Trial

Duration: 7 days
Credit Card: Not required
Access: Full Starter tier
features

## Key Navigation

Customer Analytics Dashboard
Website Analytics Dashboard
Admin Panel (admin only)

# 🆘 Training Support

## ✉️ Email Support

training@customermindiq.com
Response within 24 hours
Include account email
Available to all tiers

## 💬 Live Chat

Professional tier+
Business hours support
Real-time assistance
Training questions

## 📞 Phone Support

Enterprise tier+
Dedicated training line
Screen sharing available
SLA guarantees

## 🎯 Training Objectives

**For New Users:**

✓ Complete platform orientation in under 1 hour

✓ Successfully navigate all dashboard sections

✓ Connect first data integration within 30 minutes

✓ Generate first analytical insights

**For Advanced Users:**

✓ Master all 14 intelligence modules

✓ Implement advanced automation workflows

✓ Optimize performance and ROI metrics

✓ Establish review cycles and best practices