

# CustomerMind IQ

## Quick Start Guide

Universal Customer Intelligence SaaS Platform

Professional Edition v2.0

### Table of Contents

Authentication & Login	1
7-Day Free Trial Registration	2
Subscription Plans & Pricing	3
Dashboard Navigation	4
Admin Panel Access	5
Support & Help Resources	6
Next Steps & Best Practices	7

 **LIMITED TIME SALE - 50% OFF ALL PLANS!** 

Get enterprise-grade customer intelligence at startup prices. Sale ends soon!



## **New: 7-Day Free Trial - No Credit Card Required!**

Get full Starter tier access instantly. Upgrade anytime to unlock advanced features.

**1**

## Authentication & Login

CustomerMind IQ now features enterprise-grade authentication with role-based access control and JWT token security.



### Admin Login Credentials

Email: `admin@customermindiq.com`

Password: `CustomerMindIQ2025!`



### Admin Features Available

- ✓ Banner Management - Create targeted announcements
- ✓ Discount Management - Apply discounts to any user/tier
- ✓ User Account Impersonation - Customer support access
- ✓ Analytics Dashboard - Real-time user and revenue metrics
- ✓ User Management - Full CRUD operations

2

## 7-Day Free Trial Registration

New users can sign up for a 7-day free trial with no credit card required. The trial provides full access to Starter tier features.

- ✓ Click "Start 7-Day Free Trial - No Credit Card Required"
- ✓ Enter your name, company, and email address
- ✓ Create a secure password
- ✓ Get instant access to all Starter tier features
- ✓ Upgrade anytime during or after trial



**Important:** After 7 days, your account will be placed on hold until you choose a subscription plan. No automatic charges!

3

## Limited-Time Sale Pricing! 🔥

Choose the plan that fits your business needs with our exclusive 50% off promotion:

### Starter

~~\$99/month~~

**\$49/month**

LIMITED TIME ONLY

- ✓ 3 websites monitored
- ✓ 50 keywords tracked
- ✓ Basic analytics
- ✓ 2 team members
- ✓ Email support

### Professional

~~\$299/month~~

**\$149/month**

LIMITED TIME ONLY

- ✓ 10 websites monitored
- ✓ 200 keywords tracked
- ✓ Full analytics suite
- ✓ 10 team members
- ✓ Product intelligence

✓ Priority support

### Enterprise

~~\$799/month~~

**\$399/month**

LIMITED TIME ONLY

- ✓ Unlimited websites
- ✓ 500+ keywords
- ✓ Advanced compliance
- ✓ Unlimited team
- ✓ AI Command Center
- ✓ Phone support + SLA

### Custom Enterprise

**Contact Sales**

CUSTOM PRICING

- ✓ Everything in Enterprise
- ✓ On-premise deployment
- ✓ Custom integrations
- ✓ Dedicated support team
- ✓ Custom ML models
- ✓ 24/7 priority support

## 4

## Dashboard Navigation

The platform is organized into two main analytics dashboards with comprehensive feature sets:



### Customer Analytics Dashboard

- ✓ Customer Intelligence - AI-powered customer insights
- ✓ Real-Time Health - Live platform monitoring
- ✓ Marketing Automation - Multi-channel campaigns
- ✓ Revenue Analytics - Financial forecasting
- ✓ Advanced Features - Behavioral clustering & churn prevention
- ✓ Customer Success - Retention optimization
- ✓ Executive Dashboard - C-level insights
- ✓ Growth Intelligence - Expansion opportunities
- ✓ Create Campaign - Marketing automation



### Website Analytics Dashboard

- ✓ Website Intelligence - Performance monitoring
- ✓ Analytics & Insights - Traffic analysis
- ✓ Product Intelligence - Feature usage analytics
- ✓ Integration & Data Hub - API management
- ✓ Compliance & Governance - Regulatory monitoring
- ✓ AI Command Center - Model management

**5**

## Admin Panel Access

Administrators can access advanced management features for platform control:



### Banner Management

- ✓ Create targeted announcements for training sessions
- ✓ Schedule maintenance notifications
- ✓ Target specific user groups or subscription tiers
- ✓ Track engagement analytics



### Discount Management

- ✓ Create percentage or fixed-amount discounts
- ✓ Apply to specific users or subscription tiers
- ✓ Set usage limits and expiration dates
- ✓ Track discount performance and revenue impact



### User Management

- ✓ View all user accounts and subscription status
- ✓ Update user roles and permissions
- ✓ Impersonate user accounts for support
- ✓ Track user activity and engagement

## 6

## Support & Help Resources

Multiple support channels are available based on your subscription tier:

- ✓ **Training Portal:** Access comprehensive training materials and guides
- ✓ **Knowledge Base:** Searchable help articles and tutorials
- ✓ **Support Center:** Submit tickets and browse FAQ
- ✓ **Email Support:** All tiers include email support
- ✓ **Priority Support:** Professional tier gets chat support
- ✓ **Phone + SLA:** Enterprise tier gets dedicated phone support
- ✓ **Dedicated Team:** Custom Enterprise gets 24/7 support

## 7

## Next Steps & Best Practices

Ready to maximize your CustomerMind IQ experience:

- ✓ Complete your profile setup and company information
- ✓ Connect your first data sources and integrations
- ✓ Set up your team members and permissions
- ✓ Explore the training materials for advanced features
- ✓ Schedule a demo call with our customer success team
- ✓ Consider upgrading to unlock advanced AI features



### Ready to Scale?

Upgrade now with 50% off sale pricing to unlock advanced features, more data sources, and priority support!



 **Don't Miss Out - Sale Ends Soon!**

Lock in these incredible prices now. Regular pricing returns without notice!